# Salesforce

## Exam Questions Experience-Cloud-Consultant

Salesforce Certified Experience Cloud Consultant (SU21)

# About Exambible

*Your Partner of IT Exam*

# Found in 1998

Exambible is a company specialized on providing high quality IT exam practice study materials, especially Cisco CCNA, CCDA, CCNP, CCIE, Checkpoint CCSE, CompTIA A+, Network+ certification practice exams and so on. We guarantee that the candidates will not only pass any IT exam at the first attempt but also get profound understanding about the certificates they have got. There are so many alike companies in this industry, however, Exambible has its unique advantages that other companies could not achieve.

# Our Advances

* 99.9% Uptime

    All examinations will be up to date.

* 24/7 Quality Support

    We will provide service round the clock.

* 100% Pass Rate

    Our guarantee that you will pass the exam.

* Unique Gurantee

    If you do not pass the exam at the first time, we will not only arrange FULL REFUND for you, but also provide you another exam of your claim, ABSOLUTELY FREE!

**NEW QUESTION 1**
Northern Trail Outfitters (NTO) offers a new product that is different in North America, EMEA, and Asia Pacific regions, Pages have been created and publish for this product. The site manager has applied criteria to ensure visibility for these product are applied as per the requirement for each region. NTO further wants to control the users who see a specific page of this product settings its visibility.
Which three visibility options available in Experience Cloud? Choose 3 answers

A. Audience
B. None
C. Default
D. Personal
E. Visible

**Answer:** ABC


**NEW QUESTION 2**
Northern Trail Outfitters (NTO) is punning to create an HR help desk for Its employees. IT recommends using Experience Cloud to build the HR help desk app Whet should NTO consider when building the MR help desk app?

A. HR user profits is only available in Enterprise and Performance Editions with HR permission sat license.
B. MR user profile is only available in Employee Cloud with Employee permission set license.
C. The HR help desk app can centralize Chatter from all related active Experience Cloud sites in the org.
D. The HR help desk app can centralize knowledge and self service in to one experience site.

**Answer:** C


**NEW QUESTION 3**
Which step does the system administrator have to take to create a partner user?

A. Create a partner queue, and add users to it.
B. Select Enable Partner User from the Contact Detail page.
C. Assign the Gold Partner permission to the user.
D. Add the user to the All Partner Portal Users public group.

**Answer:** B


**NEW QUESTION 4**
Cloud Kicks (CK) uses SSO (Single Sign-on) for its customer portal. The customer portal is built on the Customer Service template which uses LDS (Lightning Design System) and has public pages that use Lightning Web Components. CK gas also set up the Salesforce Content Delivery Network (CDN) for its domain, which CK is planning to change.

A. Changing the Salesforce CDN overwrites LDS defaults.
B. Changing the Salesforce CDN affects SAML SSO settings for all custom URLs in that domain.
C. Changing the Salesforce CDN impacts the AppExchange packages in the org that use Documents object.
D. Changing the Salesforce CDN impacts definitions of all Lightning Web Components used in public pages.

**Answer:** B


**NEW QUESTION 5**
Ursa Major Solar (UM5) is planning to build a portal for its partners. Among other things, UMS will be distributing leads to its partners in the portal.
Which standard component can UMS leverage if it elects to use Partner Central template?

A. Lead Distribution
B. Lead Inbox
C. Lead Selector
D. Lead Flow

**Answer:** B


**NEW QUESTION 6**
What is required when creating portal users through Just-Time (JIT) provisioning?

A. FederationIdentifier
B. Organization_id
C. FirstName
D. User.Role

**Answer:** B


**NEW QUESTION 7**
Get Cloudy Consulting wants to leverage Metadata API for migrating changes between environments.
What are the three key features of Metadata API?
Metadata API might require manual migration for changes that involve unsupported settings and features.

A. Metadata API is ideal when multiple work streams are involved.
B. Metadata API can be used programmatically as well as declaratively.

C. Metadata API is ideal for when the changes are complex.
D. Metadata API supports migrating all Communicates settings and features.

**Answer:** ABD

**NEW QUESTION 8**
Ursa Major Solar (UMS) is using the Customer Account Portal template and would like to differentiate the options available on the navigation menu based on the profile of the authenticated user visiting their customer portal.
Which Experience Cloud functionality should UMS use to accomplish this?

A. Sharing Rules
B. CSS Overrides
C. Permission Sets
D. Audience Targeting

**Answer:** D

**NEW QUESTION 9**
Which three considerations should be made when using Criteria-Based Audiences? Choose 3 answers

A. Components in the template header and footer sections cannot be assigned to an audience.
B. Salesforce must be contacted if you need to use the domain criteria in sandbox or Developer Edition orgs.
C. Up to 2,000 audiences can be created.
D. Domain criteria are not available in sandbox or Developer Edition orgs.
E. Record Type criteria cannot be assigned to a component.

**Answer:** ADE

**NEW QUESTION 10**
A consultant recently finished gathering requirements for a Cloud Kicks (CK) project that will launch five new Customer Experience Cloud sites worldwide, all on a brand new Salesforce org. The purpose of these sites is to a generate buzz around new CK models and crowdsource new ideas for the RAD department. The consultant knows Multiple Books that they need to enable moderation and rate limit rules as part of their planning and must meet the following requirements:
* Each site must have three unique content moderation rules that flag specific keywords.
* Each site must have four unique rate rules that govern posting limits.
* All authenticated users must be able to post on demand. Calculator
What should the consultant consider doing before beginning work on these sites?

A. Ensure that both the notify and freeze actions for all site rate rules are implemented.
B. Notify the stakeholders that the number of content moderation rules, but not rate rules, exceeds the org limit.
C. Notify the stakeholders that the number of rate rules, but not content moderation rules, exceeds the org limit.
D. Notify the stakeholders that the number of both moderation and rate rules exceeds the org limit.

**Answer:** D

**NEW QUESTION 10**
Zephyrus Relocation Services (ZRS) plans to build a portal for its partners. The portal needs to show company information and brand details on the Account Management page.
Which templates should ZRS consider to build the portal? Choose 2 answers

A. Help Center
B. Partner Central
C. Customer service
D. Build Your Own

**Answer:** BC

**NEW QUESTION 11**
A consultant is in the process of designing the sharing and visibility model for Cloud (CK) new hiking site built on experience Cloud. The consultant knows that CK plans to use the Customer Community License type.
What limitations should the consultant consider related to sharing and visibility for this license type?

A. All site users that require access to certain records for certain objects have the proper Sharing set.
B. Any site users that require access to specific records have the proper Sharing Rule.
C. All site users that require access to all records across all objects have the proper Sharing Set.
D. All site users have the appropriate role assigned.

**Answer:** C

**NEW QUESTION 13**
Cloud Kicks (CK) is using audience targeting to display pages and components to certain users based on their assigned audience. The New York City account contain multiple departments; all of which belong to that account. One of the page virtualization of the Home page of CK's Experience Cloud site a assigned to the New York City audience. CK also has a Rich Content Editor component within this Home page that is assigned inly to the Legal Department audience.
Who will be able to see the Rich Content Editor component?

A. New York City audience members with the Legal Department sharing set
B. Members that are part of both the New York City audience and the Legal Department audience
C. All Cloud Kicks Experience Cloud site members

D. All New York City audience members.

**Answer:** B

**NEW QUESTION 17**
Northern Trail Outfitters (NTO) is evaluating Experience Cloud for creating an onboarding app for new hires. Which two things should NTO consider when creating the onboarding app? Calculator
Choose 2 answers

A. Experience Cloud cannot be used for employee apps.
B. Not all Chatter posts inside Chatter groups within the employee app will be available in the main org.
C. Employee apps are only available in Unlimited Edition.
D. Chatter posts related to a record will be available in the employee app as well as the main org.

**Answer:** CD

**NEW QUESTION 19**
Universal Containers (UC) is a conglomerate with various lines of business operating worldwide. UC helps finance crop research, provides insurance services to coffee growers, and manufactures specialized coffee machines and other products. UC also has a franchise unit to help grow its franchise business worldwide. UC is planning to build multiple portals and sites to support its various lines of business.
What two points should UC keep in mind when selecting a template for these sites and portals? Choose 2 answers

A. Industry-specific Lightning Bolt solutions are available today but not template
B. Pencil & Paper
C. Insurance Agent Portal template becomes available once Financial Services Cloud is correctly set up in an org.
D. Industry-specific templates are available today but not Lightning Bolt solutions.
E. Industry-specific templates as well as Lightning Bolt solutions are available today.

**Answer:** BD

**NEW QUESTION 23**
Ursa Major Solar wants to give customers the ability to add authorized users to view usage, billing, and payment history.
Which permission should be granted to customers to add authorized users?

A. Delegated External User Administrator
B. View and Manage Users
C. Modify All for Usage, Billing, and Payment History
D. View Content in Portals

**Answer:** A

**NEW QUESTION 26**
Ursa Major Solar would like to use three Record Detail components on a page to display object details for the Account, Case, and Opportunity objects for the user who is logged in to the company's portal. When they drop the components on the page, they are not getting the desired results.
What is causing this issue?

A. The Record Detail component populates the recordID associated with the object for the page template, so this component will not work for this use case.
B. The Record Detail component populates the record associated with the object for the page template so this component will only work on the Home page template
C. The Record Detail component is a custom component and was not configured correctly
D. The Record Detail component will only show record details for the Case object.

**Answer:** A

**NEW QUESTION 31**
Ursa Major Solar (UMS) wants to differentiate between the leads created by partners and the leads created by its own Sales team. All lead records are shared with partners: however, some of the information captured by the Sales team on the lead record should not be shared with partners.
Which two steps should UMS take at a minimum in order to meet the requirement? Choose 2 answers

A. Create Lead Record Types for Lead Distribution.
B. Enable "Lead Sharing" in Digital Experience settings.
C. Create a separate channel for partners in PRM Workspaces.
D. Create Page Layouts far Lead Distribution.

**Answer:** AD

**NEW QUESTION 36**
What is a prerequisite for creating a user that has a Partner Community license?

A. Select ''Enable as Partner'' in the Experience Workspace.
B. Ensure that the partner user has the '' Enabled as partner'' permission set.
C. The ''Enable as Partner'' action must be present on the Account page layout.
D. The Enable as Partner'' action must be present on the User page layout.

**Answer:** C

**NEW QUESTION 39**
Get Cloudy Consulting wants to leverage Experience Bundle for making updates to its community. What are the two key features of experienceBundle?
Choose 2 answers

A. ExperinceBundle allows us to programmatically edit any community but using Experience Builder.
B. ExperienceBundle enables Creating experiencing across orgs.
C. ExperimentBundle provides editable community metadata in a human-readable format.
D. ExperienceBundle provides editable community metadata in a human-readable format.

**Answer:** AC


**NEW QUESTION 41**
The Experience Cloud manager has been asked to ensure that a Knowledge article Is visible to Internal Salesforce users, unauthenticated visitors to the site, and third-party authenticated users.
Which two settings need to be configured on the draft article before it is published? Choose 2 answers

A. Visible to Partner
B. Visible in Public Knowledge Base
C. Visible to Employee
D. Visible to Guest User

**Answer:** AD


**NEW QUESTION 44**
Bloomington Caregivers (BC) has created a customer Experience site using Experience Cloud that gives customers the ability to pay this, manage appointments, and open cases with support. BC also has a partner Experience site on Experience Cloud. The company's leadership has now decided to extend access to the customer Experience site to its partners and internal Salesforce users so they can collaborate more effectively.
What is the recommended way to add partners and internal users to the customer Expenence site?

A. Create business accounts for partners and internal users, enable the accounts as customers, and then create users under these accounts by creating contacts.
B. Configure SSO between the partner site and customer site so partners get acces
C. Also configure SSO between internal org and the customer site so internal users get access to the customer site.
D. Add the existing partner profiles and internal user profiles to the customer Experience site; this will automatically give usersaccess to the customer site.
E. Enable the partner accounts and the internal accounts as customers; the users under these accounts will then automatically gam access to the customer site.

**Answer:** C


**NEW QUESTION 49**
Ursa Major Solar would like the navigation menu in the customer portal to be vertical. Which two options make this possible?
Choose 2 answers

A. Edit the default navigation
B. Download an app from AppExchange
C. Fix the header's Position.
D. Write custom code

**Answer:** BD


**NEW QUESTION 54**
Northern Trail Qutfitters implemented a chatbot on its Experience site.
Which three KPIs could be used to help understand the chatbot's impact on customer service? Choose 3 answers

A. Number of lead records created
B. CSAT (Customer Satisfaction score)
C. Case deflection
D. Average Handle Time compared to Bot Session Time
E. Case Type by Issue

**Answer:** BCD


**NEW QUESTION 55**
Universal Containers is looking to onboard three new partners to the community.
* Each partner have a branded experience containing their colors and logo.
* Gold and silver partners should have access to the Leads inbox component, but Bronze partners should not.
* Bronze partners should not have access to the Leas tab. How should an administrator solve for these requirements?

A. Create branding sets, audience targeting, and navigation menu targeting.
B. Create branding sets, audience targeting and a custom Navigation menu component.
C. Create a separate community for each partner with audience targeting.
D. Create branding sets, a separate page variation for each partner, and a custom Navigation Menu component.

**Answer:** A


**NEW QUESTION 56**
The mission of No More Homelessness (NMH) is to help every homeless person in the best possible manner through its Experience Cloud site. NMH's site manager wants to set up search engine optimization (SEQ) to ensure NMH's public Experience Cloud site is visible to search engines.
Which two practices does the site manager need to do to ensure SEO is implemented successfully? Choose 2 answers

A. Check whether a custom robots.txt file to control indexing has been created.
B. Check whether the Experience site is public and activate
C. Pencil & Paper
D. Check whether the SEO Institute has provided the approval for the site with end date.
E. Check whether manual sitemap refresh happens on the last day of every month.

**Answer:** AB


**NEW QUESTION 57**
Cloud Kicks (CK) is launching a new public marketing site. The company expects a large volume of traffic and wants to ensure its site performs well. CK also wants repeat visitors to have the fastest browsing experience possible.
What should CK do to get the best performing site?

A. Schedule Apex jobs to push content to users' browser caches.
B. Use Next Best Action to predict what content to serve to the user's browser.
C. Disable Visualforce to make all pages switch to Lightning.
D. Enable and configure the Content Delivery Network so that public content is cached.

**Answer:** D


**NEW QUESTION 59**
Universal Containers is looking to build a new self-service site. Users will post questions, read Knowledge articles, and view case reports, users will not be registering deals or participating in any other sales activity.
Which external user license meets these requirements?

A. Authenticated Service Site User
B. External Community Plus
C. External Identity
D. Customer Community Plus

**Answer:** D


**NEW QUESTION 63**
Universal Containers has recently launched a site for its retailers. Retailers able to collaborates with other retailers around topic; however, retail managers aren't' able to see records owned by their peers and subordinates.
What should be done to resolve the issue?

A. Retail managers need to be given super User access.
B. Retail managers needs to be put in the execute role in the Role Hierarchy
C. A Sharing Set needs to be created.
D. A sharing Rule needs t be created.

**Answer:** C


**NEW QUESTION 64**
Which two statements regarding data categories are true? Choose 2 answers

A. Child roles cannot see more data categories than their parent rol
B. If the parent role's visibility changes, the child role's category visibility is reset to its parent's category visibility.
C. Customer Portal users and partner portal users inherit data category visibility settings of the roleassigned to their account (owner) managers by default.
D. When a category is made visible to a user through custom settings or is made visible by default, its child and parent categories are not included.
E. Translated articles will not follow the master article data categor
F. Therefore, translated articles can be assigned to a different data category.

**Answer:** AB


**NEW QUESTION 66**
Ursa Major Solar would like to make an external user an Experience Site Moderator.
What are two of the several moderation permissions available to assign an external user in order for them to be an effective Experience Site Moderator?
Choose 2 answers

A. Access Experience Management
B. Access Sharing Sets
C. Manage Setup
D. Manage Experiences

**Answer:** AD


**NEW QUESTION 71**
A consultant needs to leverage ExperienceBundle for a deployment but is unable to view it. What is the most likely cause for this issue?

A. The experience has not yet been published.
B. A change set containing the Network needs to be deployed.
C. The "Enable ExperienceBundle Metadata API" setting needs to be checked.
D. A custom Experience template needs to be created.

**Answer:** C

**NEW QUESTION 74**
Northern Trail Outfitters (NTO) is planning to create an HR desk for its employees. The Technology team recommend using Experience Cloud to build the HR help desk app.
What should NTO consider when building the HR desk app?

A. HR user profile is only available in Employee Cloud with Employee permission set license.
B. In order to protect employee privacy, the HR help desk app should be created in a different org than the main org.
C. In order to leverage organizational structure, the HR help app must be created in the main org.
D. HR user profile is only available in Enterprise and Performance Editions with HR permission set license.

**Answer:** C


**NEW QUESTION 76**
Cloud Kicks (CK) wants to create a public site to recruit potential volunteers. Volunteenng events are stored in a custom VolunteeringEvent object.
How can CK give guest users access to a custom object?

A. Through guest user roles
B. Through guest user Sharing Sets
C. Through guest user organization-wide defaults (OWD)
D. Through guest user Sharing Rules

**Answer:** D


**NEW QUESTION 77**
Universal Containers is implementing a customer community.
What sharing mechanism should be used to allow customers to view their own cases even after those cases are assigned to a support agent?

A. OWD and Apex Sharing
B. Sharing Set
C. Case co-ownership using Super User access
D. Sharing Map and custom permission set

**Answer:** B


**NEW QUESTION 82**
Bloomington Caregivers (BC) wants to share Covid-19 related information with all site visitors, including unauthenticated users.
Which three things should BC in mind about unauthenticated or guest user access? Choose 3 answers

A. Guest user external organization-wide default are always set to Private.
B. Guest user can't access records via manual sharing
C. Guest user can't records via manual existing records
D. Guest user can't be members of public groups or queues.
E. Guest user external organization-wide defaults are always set to Public.

**Answer:** ABD


**NEW QUESTION 86**
DreamHouse Realty (DR) plans to expand its business by offering insurance products ta home buyers. DR will use its network of independent agents to manage claims in their region. Agents will need to work with DR on settlement and adjustment approvals.
What should the Experience Cloud consultant recommend?

A. Create a peer-to-peer forum for agents and share the URL with employees.
B. Create a digital experience for agents and share the URL with employees.
C. Create a digital experience for agents and an app for employees.
D. Create a self-service community for agents and an app for employees.

**Answer:** C


**NEW QUESTION 88**
A consultant is asked to set up a new experience using the Customer service template. The articles from an existing knowledge base must be exposed in the new site.
What are the two ways the consultant should associate the articles with topics? Choose 2 answers

A. Select the appropriate topics on the Knowledge tab within Lightning Experience.
B. Allow guest users to tag displayed articles with relevant topics on a public page.
C. Establish automatic topic assignment of topics to specified data categories within WorkSpaces.
D. Manually add one or more topics to each article within Workspaces.

**Answer:** CD


**NEW QUESTION 90**
Northern Trail Outfitters has configured chat so customers can quickly get answers to their questions by chatting with an agent while browsing the Experience site.
How should an administrator embed the chat window in an Experience site?

A. Add the Embedded Service component to Builder pages.
B. Create a custom component using the Embedded Service API.

C. Configure the Embedded Service connector.
D. Create an Embedded Service quick action.

**Answer:** A

**NEW QUESTION 91**
What does a system administrator need to do when creating Experience Cloud users?

A. Add user to an account as a contact record.
B. Add user to an account as a user record.
C. Click the "Log In to Site as User" button.
D. Assign Partner Community Plus license to the user.

**Answer:** A

**NEW QUESTION 93**
In which two ways can Opportunities with a Community User be shared? Choose 2 answers Calculator

A. Add a Partner Community profile to a Sharing Set and add Opportunities as an object in the Sharing Set.
B. Add a Customer Community Plus profile to a Sharing Set and add Opportunities as an object in the Sharing Set.
C. Create an owner-based sharing rule with a Customer Community User.
D. Create a criteria-based sharing rule with a Partner Community role.

**Answer:** AD

**NEW QUESTION 95**
Bloomington Caregivers (BC) intends to launch a company-wide project to create personalized experiences for its providers, vendors installers, and patients. BC's business processes and workflow flow industry standards and common practices, mostly driven by compliance and regulatory mandates.
What should BC closely into during the evaluation phase?

A. Lightning Bolt solutions
B. Community Connect
C. Digital Experience framework
D. SDLC (Software Developer Life Cycle) for Experiences

**Answer:** D

**NEW QUESTION 97**
Universal Containers (UC) would like to create a site for its existing customers. The site will contain articles, manuals, and FAQs. The site will also contain access to UC's Contracts object specific to each customer and the ability for customers to update their billing information, requiring them to log in to the site to access any information.
Which template should UC select when building its site?

A. Customer Service
B. Customer Account Portal
C. Partner Central
D. Help Center

**Answer:** D

**NEW QUESTION 102**
Ursa Major Solar is creating an employee experience portal.
Using audience targeting, how should the Experience designer set it up so that different pages in the portal appear to different departments and roles within those departments?

A. By using Location criteria and specifying which IP address applies to each department and domain
B. By using Profile criteria and selecting the Service profile
C. By using Domain criteria and creating custom domains for each department or role to access the portal
D. By using User criteria and selecting appropriate user fields on CRM objects

**Answer:** D

**NEW QUESTION 103**
Cloud Kicks (CK) is about to launch a public site and is expecting very high traffic in certain regions. CK will be using Content Delivery Network (CDN).
What should CK consider during the go-live phase to prevent usability issues?

A. CK should provision and activate CDN in those regions where traffic is high.
B. CK should provision CDN in those regions where traffic is high and activate CDN where traffic is low.
C. CK should provision and activate CDN in those regions where traffic is low
D. CK should provision CDN in those regions where traffic is low and activate CDN where traffic is high.

**Answer:** C

**NEW QUESTION 108**
How can Sharing Sets be used to share records with Customer Community users?

A. Create one Sharing Set and add the objects to share in the Sharing Set.
B. Create one Sharing Set, select the 'All Objects options for the Sharing Set, and add the Customer Community profiles to the Sharing Set.
C. Create one Sharing Set and use a Sharing Rule to share records with users in the Sharing Set.
D. Create one Set per object and add the Customer Community profiles to each Sharing Set.

**Answer:** A


**NEW QUESTION 110**
Universal Containers (UC) has a B2C customer department that uses person accounts to track and manage all B?C customers. UC has set up a B2C site using Salesforce Experience Cloud. The VP of B?C business wants to enable self-registration on the portal so customers can create their own user accounts.
What should the Experience Cloud consultant at UC recommend so that the new users self-registering on the B2C site are captured as person accounts In Salesforce?

A. Create a custom self-registration page and Apex handler that creates a person account for each user self-registering on the portal.
B. Use the standard self registration configuration under Experience Workspace and leave the default Account field empty.
C. Use the standard self-registration configuration under Experience Workspace that assigns users to a default business account, and then build a trigger on Account to create person accounts for each user.
D. A Restrict the Account record type access to Person Account record type only for the Site Guest User, so any account created isby default a person account.

**Answer:** D


**NEW QUESTION 112**
Ursa Major Solar (UM5) works with local installation companies. The installers need to collaborate with their co-workers as well as with UMS staff.
Which user visibility setting needs to be enabled at a minimum?

A. Portal User Visibility
B. Site User Visibility
C. Guest User Visibility
D. Community User Visibility

**Answer:** B


**NEW QUESTION 117**
Cloud Kicks (CK) wants to organize content on its site so that users can easily search and brows for information.
Which three features should CK use to accomplish this goal?

A. Navigational Topics
B. Content Topics
C. Content Graph
D. Featured Topic
E. Navigation Tree

**Answer:** ABD


**NEW QUESTION 119**
Universal Containers is planning to build a community where customers will be able to view Knowledge articles and chat live with a support agent.
What should the administrator use to configure the chat functionality?

A. Experience Builder and Chatter
B. Service Console and Service Channel
C. Chat Agent Guided Setup Flow and Service Console
D. Service Channel and Chatter

**Answer:** C


**NEW QUESTION 120**
DreamHouse Realty (DR) is designing a digital experience for its global real estate team. The realtors will need access to Knowledge, reports and dashboards, and Leads coming in from the website. Leads are converted to Opportunities by an internal DR deal desk.
Which license type meets this requirement?

A. Customer Community Plus
B. Customer Community
C. Partner Community
D. Channel Account

**Answer:** C


**NEW QUESTION 122**
Dreamscape Flowers needs to create a digital experience that meets the following requirements:
* It allows for collaboration between customer and partner users.
* Self-service for customer users is available.
* Partner users create or resolve cases for their customers and need to see case data on a dashboard.
* Partner users do not manage Leads, Opportunities, or Campaigns. Which license type should a Salesforce Admin use for these partner users?

A. Customer Community
B. Customer Community Plus
C. Employee Community

D. Partner Community

**Answer:** B

**NEW QUESTION 124**
Get Cloudy Consulting has decided to set up and create an Experience Cloud site where customers can create service tickets or chat live with agents.
What is the first step the system administrator should take to create the site?

A. Update organization-wide settings.
B. Enable Search Engine Optimization (SEO).
C. Enable Digital Experiences.
D. Configure the default login.

**Answer:** C

**NEW QUESTION 126**
Cloud Kicks (CK) is planning to launch a public site. The site will contain a variety of digital content, including static content as well as dynamic content. CK is planning to use Content Delivery Network (CDN).
Which statement is true about using CDN with Experience Cloud?

A. CDN can help consistency attaching content timestamps as key-value pairs to both static and dynamic content.
B. CDN can help availability by allowing remote cloning for dynamic resources.
C. CDN can help performance by caching public resources.
D. CDN can help reliability by allowing local cloning for static resources.

**Answer:** A

**NEW QUESTION 130**
Which three fields are required creating Experience Cloud users using Data Loader? Choose 3 answers

A. Profile Id
B. First Name
C. Role Id
D. Profile Name
E. Currency

**Answer:** ABC

**NEW QUESTION 133**
AW Computing wants to create a site that gives customers access to Knowledge articles and peer-to-peer conversations, with the aim of decreasing the number of calls to its support organization.
What should AW Computing do to accomplish this goal?

A. Give access to its internal orgs using Chatter groups
B. Open its Slack implementation to all customers
C. Create a site with the Customer Service template
D. Create a site with the Marketing Microsite template

**Answer:** C

**NEW QUESTION 137**
Universal Containers (UC) has a customer portal so that customers can manage their shipping. UC has several sharing rules in place and leverages the External Account Hierarchy to assist with data access. One of UC's large customers, Cloud Kicks, has recently acquired Northern Trail Outfitters. Sales wants to merge these two accounts, but they are getting an error.
What could be the cause of the error?

A. Accounts with active Experience Cloud users cannot be merged with another account.
B. The user trying to merge the accounts does not have the Merge Portal Roles permission.
C. The user trying to merge the accounts does not have the System Administrator profile.
D. Accounts used in an External Account Hierarchy cannot be merged with another account.

**Answer:** D

**NEW QUESTION 140**
Universal Containers (UC) works with a large retainer network. UC wants these retailers to start registering deal and work with UC to convert them into sales.
Which user license should the Experience Cloud consultant recommend?

A. Partner Community Plus
B. Partner Community
C. Platform Portal
D. Commerce Portal

**Answer:** B

**NEW QUESTION 142**

Ursa Major Solar (UMS) has a discussion thread on its Experience Cloud site for customers to provide feedback on the company's latest product release. To help ensure new members understand what the discussion thread is meant for and to monitor their first posts, UMS would like to approve the first post of any new member who has joined within 7 days or less.
What is needed to configure this?

A. Create a moderation rule with the appropriate content criteria.
B. Create a Community moderator with Delete permissions.
C. Create a Community moderator with Approval permissions.
D. Create a moderation rule with the appropriate member criteria.

**Answer:** D


**NEW QUESTION 147**
DreamHouse Reality (DR) is looking to enter the insurance business. After discussing with business advisor. DR has decided to use independent agents to manage claims.
Which two feature are available for DR to implement a solution involving insurance agent persona? Choose 2 answers

A. Financial Services Community permission set license
B. Insurance Agent Portal Lightning template
C. Financial Services Lightning template
D. Insurance agent permission set license

**Answer:** AB


**NEW QUESTION 149**
Dreamscape Flowers recently launched three Experience Cloud sites for North America, Europe, and Asia Pacific regions. The Community managers have installed the Salesforce Communities Management package and are getting useful insights on adoption and engagement.
During the Community managers' weekly meeting, the Community manager for Europe mentioned that the preconfigured Insights reports cannot be used for their Experience Cloud site.
What is the reason for this issue?

A. The Community manager for Europe does not have System Administrator privileges.
B. The preconfigured Insights reports need to be modified to meet GDPR requirements.
C. The Experience Cloud site for Europe is not using Chatter which is needed to use the preconfigured Insights reports.
D. The Experience Cloud site for Europe has more than a million users.

**Answer:** C


**NEW QUESTION 151**
Northern Trail Outfitters wants to add a background image to a record list of products in its digital experience. How should an administrator accomplish this?

A. Use an HTML component
B. Create CMS items.
C. Use a Flexible page layout.
D. Build a custom Lightning component.

**Answer:** C


**NEW QUESTION 152**
Ursa Major Solar created a public knowledge base where both authenticated customers and unauthenticated guest users can view Known articles as a self-service option to troubleshoot issues.
When creating a Knowledge article, which checkbox should be selected so that all users can view the articles?

A. Visible to Partner
B. Visible to Customer
C. Visible to Public Knowledge Base
D. Visible to Anyone

**Answer:** C


**NEW QUESTION 154**
As a pilot. Ursa Major Solar's customers from California wore assigned to a page variation for the Home page so that the layout looks slightly different than for customers from other states. The page variation uses a Rich Content Editor component assigned solely to Platinum customers.
Who will be able to view the Rich Content Editor component?

A. All Platinum customers
B. All customers from California
C. All customers
D. All Platinum customers from California

**Answer:** D


**NEW QUESTION 157**
Ursa Major Solar (UMS) has seen exponential growth in recent years. The Incoming call volume to the support center has gone up exponentially as well, and is now reaching unmanageable levels.
What should UMS consider to help the situation?

A. Create a peer-to-peer forum using Self Service template.
B. Create a self service community using Customer Service template.
C. Create a smart queue router using Service Cloud template.
D. Create virtual support agents using Chat Bot template.

**Answer:** B


**NEW QUESTION 159**
Recently, Ursa Major Solar (UMS) decided it no longer wants to utilize Data Categories to control article visibility for its customer portal. UMS's users will need to be logged in to the portal in order to view any Knowledge articles.
Outside of Data Categories, what is another way UMS can control Knowledge article visibility?

A. Permission Sets
B. Branding Sets
C. Sharing Rules
D. Audience Targeting

**Answer:** A


**NEW QUESTION 164**
Universal Containers (UC) is building a digital experience for its customers that supports custom case management and commerce solutions. These custom solutions each require more than 10 unmanaged custom objects that would be utilized by customers.
Which two license types have single SKUs that would support this requirement for UC customers? Choose 2 answers

A. Channel Account
B. Customer Community Plus
C. Commerce Portal
D. External Apps

**Answer:** CD


**NEW QUESTION 167**
The system administrator at Dreamhouse Realty (DR) is giving Experience Builder access to two colleagues who will be responsible for creating and managing new microsites. One contributor needs to create and customize the site, but not publish it. The other colleague is tasked with adding contributors and publishing the final site.
Which Experience Builder roles should the system administrator grant?

A. Builder and Experience Admin
B. Experience Admin and Publisher
C. Viewer and Publisher
D. Publisher and Builder

**Answer:** A


**NEW QUESTION 172**
Cloud Kicks (CK) is planning to introduce a User Acceptance Testing (UAT) process to ensure quality. UAT will take place In Partial and Full sandboxes. OC has also set up the Salesforce content Delivery Network (CDN) for its domain in production environment.
What should CK keep in mind about salesforce CDN?

A. Salesforce CDN is only supported in Full sandbox environments.
B. Salesforce CDN is not supported in sandbox environments.
C. Salesforce CDH is only supported in Developer sandbox environments
D. Salesforce CDN is supported in all sandbox environment

**Answer:** B


**NEW QUESTION 173**
Ursa Major Solar (UMS) would like to render a header and footer from an external content management system into its customer portal.
Which feature should UMS use to accomplish this?

A. Developer Console
B. Compact Header Properties
C. Rich Content Editor
D. CMS Connect

**Answer:** D


**NEW QUESTION 178**
Dreamscape Flowers (DF) is a well-known global with a large network of partners in various regions DF currently has a number of manual process with varied complexity. Some of these processes involve lifecycle management that DF is looking to automate as part of a broad digital transformation initiative.
In what three ways can Salesforce Partnership Management (PRM) help DF? Choose 3 answers

A. Automating partner onboarding process
B. Helping partners manage their payments and file taxes
C. Providing reports and dashboards access to partners
D. Preventing channel conflict

**Answer:** ACD


**NEW QUESTION 180**
......

# Relate Links

**100% Pass Your Experience-Cloud-Consultant Exam with Exambible Prep Materials**

https://www.exambible.com/Experience-Cloud-Consultant-exam/

# Contact us

**We are proud of our high-quality customer service, which serves you around the clock 24/7.**

**Viste -** https://www.exambible.com/

# Relate Links

**100% Pass Your Experience-Cloud-Consultant Exam with Exambible Prep Materials**

https://www.exambible.com/Experience-Cloud-Consultant-exam/