

Exam Questions OmniStudio-Developer

Salesforce Certified OmniStudio Developer (SU21)

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NEW QUESTION 1

A developer needs to create a DataRaptor to retrieve the name of an account for a contact. Following best practices, how should a developer configure the extraction steps?

- A. Define an extraction step for the Contact object and set the Extract JSON Path to Contact.Account.Name
- B. Define extraction steps for the Contact and the Account objects, and set the Extract JSON Path to Contact.Account.Name
- C. Define extraction steps for the Contact and the Account objects, and set the Extract JSON Path to Account.Name
- D. Define an extraction step for the Account object, and set the Extract JSON Path to Account.Contact.Name

Answer: A

NEW QUESTION 2

A developer is building an OmniScript and needs to save to Salesforce and to an AWS Order Management system. Which OmniScript element could save all of this data?

- A. DataRaptor Post Action
- B. HTTP Action
- C. Integration Procedure Action
- D. DataRaptor Load Action

Answer: C

NEW QUESTION 3

What should a developer's first step be when troubleshooting whether a DataRaptor Extract is retrieving data?

- A. Go to the Lightning Console and reload the page to test.
- B. Go to the PREVIEW tab in OmniScript to test.
- C. Deactivate the card and layout, and go to the PREVIEW tab for the card to test.
- D. Add a key/value pair in the DataRaptor to test it.

Answer: D

NEW QUESTION 4

An OmniScript updates data from one Salesforce record, but when it completes, only some of the data is updated in Salesforce. A DataRaptor Load saves the data. What error could cause this behavior?

Choose 2 answers

- A. The fields that are not updated are read only in Salesforce.
- B. In the DataRaptor Load, in the Preview tab, the Record is from the wrong record type.
- C. The input JSON paths in the DataRaptor Load do not match the JSON from the OmniScript.
- D. ContextId is misspelled in the merge code that passes the RecordId to the DataRaptor

Answer: AC

NEW QUESTION 5

A customer sets up two LWC OmniScripts, one embedded into another. Account is set in a Set Values element in the parent OmniScript.

The AccountId set in the parent OmniScript is used to another Set Values element ContextAccountId in the embedded OmniScript. The embedded OmniScript is activated.

While previewing the OmniScript flow from the parent, it is found that Account is set correctly in the parent OmniScript. However, ContextAccountId in the embedded OmniScript is not set with the AccountId from parent OmniScript. On previewing the embedded OmniScript individually, it is found that ContextAccountId is set correctly.

What is the reason for this? Refer to the exhibit below.

- A. Both parent and embedded OmniScripts have the same element name for the Set values element.
- B. A developer failed to include a Navigation Element to pass data from the parent OmniScript.
- C. The LWC PubSub Message flag in the Set Values action of the parent has not been set.

D. The flagpassDataJSON in the parent OmniScript in not configured correctly.

Answer: C

NEW QUESTION 6

What is the reason for this? Refer to the exhibit below.

- A. The WLC PubSub Messge flag in the Set Values action of the parent OmniScript has not been set.
- B. The flag passData.JSON in the parent OmniScript in not configured correctly.
- C. A developer failed to include a Navigate Action Element to pass data from the parent OmniScript.
- D. Both parent and embedded OmniScripts have thesame element name for the Set Values element.

Answer: C

NEW QUESTION 7

A developer needs to build a multi-step intake form. Each step must allow the user tocancel the intake at any time. The developer is using an LWC OmniScript to build the form.

How should the developer implement the cancel functionality for all steps using the LWC OmniScript Designer?

- A. Check the Enable Cancel checkbox in the Setup tab under Cancel Options.
- B. Add a navigation Action inside each step and set the Component name to "Cancel",
- C. Add a navigation Action outside each step and set the Element Name to "Cancel",
- D. Add a navigation Action inside each step and set the ElementName to "Cancel",

Answer: A

NEW QUESTION 8

A developer needs to change some field labels on a FlexCard. The FlexCard is currently deployed to production. The developer that the best course of action is to version the FlexCard rather than cloning it.

Which factor wouldlead the developer to this decision?

- A. The new version of the FlexCard will be used in a new Console, and the current version of the FlexCard should remain unchanged.
- B. Another team member is developing new action, fields and styling for the current version of the FlexCard.
- C. The new and current versions will be displayed together on the same target.
- D. All instance of the FlexCard must be updated with the changes.

Answer: B

NEW QUESTION 9

Refer to the exhibit below. In this integration production structure, what Send JSON Path would be used to send the Output of theAction1 element to a Remote Action?

- A. Action1: Block
- B. Block A
- C. Action1: Block
- D. Block A
- E. BlockA: Block
- F. Action 1
- G. BlockB: Block
- H. Action1

Answer: B

NEW QUESTION 10

In an OmnoScript, a developer needs to configure a Disclosure element to require user input only if the user already checked a Non-Disclosure Agreement Checkbox.

How should the developer configure the conditional view to meet this requirement?

- A. Show element if true
- B. Disable read only if true
- C. Set element to optional if false
- D. Set element to require if true

Answer: A

NEW QUESTION 10

An integration Procedure uses an HTTP action to make a REST API call. The response from the REST API must be converted into a specific XML structure before sending it as an input to another external web service.

How should the developer configure the Integration Procedure to meet this requirement?

- A. Use a Remote Action that calls the XMLStreamReader class
- B. Use a Remote Action that calls the XMLStreamWriter class
- C. Use a DataRaptor Transform to convert JSON to XML
- D. Use a DataRaptor Extract and check the XML checkbox on the Output JSON Path.

Answer: C

NEW QUESTION 11

Users receive an APEC CPU limit Exceeded error when running an OmniScript in a Salesforce Community. The OmniScript includes an Integration Procedure that contains two DataRaptors.

Which two Location should the developer check to troubleshoot the issue? Choose 2 answers

- A. Script configuration
- B. Community logs
- C. DataRaptor configuration
- D. Action Debugger

Answer: CD

NEW QUESTION 14

When launching an OmniScript from an action on a FlexCard, the OmniScript displays, but no Salesforce data is populated:

Which two errors could cause this behavior? Choose 2 answers

Choose 2 answers

- A. The Id Field for Actions in the FlexCard is blank.
- B. There is no active version of the Data Raptor Extract.
- C. There is no active version of the OmniScript
- D. In the DataRaptor Extract Action, the Input Parameters Filter Value is misspelled.

Answer: AD

NEW QUESTION 19

A developer needs to transform contact data into a JSON array.

Given the input JSON shown above, what are two ways a developer could configure a DATARaptor transform to achieve the expected Output JSON? Choose 2 answers

- A. Use a formula LIST(Contact), and add the output of the formula as the input in the Transform tab.
- B. Set the Input JSON path as List(Contact) and the OutputJSON Path as Contact.
- C. Set the Input JSON Path as Contact the out JSON Path as contact and output Data type as List.
- D. Set the input JSON Path as Contact and the OutPut JSON Path as List (Contact)

Answer: BC

NEW QUESTION 23

A developer creates a Flexcard that displays a contact's mailing address and passes the contact's postal code to a child FlexCard.

When configuration text elements in the child FlexCard, what syntax should a developer use to refer to the contact's postal code?

- A. {Postalcode}

- B. {Parent.postalcode}
- C. {Records.postalcode}
- D. {Params.postalcode}

Answer: D

NEW QUESTION 27

A developer creates an Integration Procedure with a Set Values and a DataRaptor Extract Action that requires AccountId as a key. When the developer previews the Integration Procedure, the developer enters the AccountId correctly and execute the Preview. The developer sees the data extract by the DataRaptor in the Debug Log, but the response is empty. What is the likely cause of this issue?

- A. The DataRaptor Action did not have the add response Ro Response JSON property set to true.
- B. The Response cannot be previewed directly.
- C. A Response Action was not added to the integration Procedure.
- D. The AccountId used for the preview is invalid.

Answer: C

NEW QUESTION 29

A developer is troubleshooting an Integration Procedure with two elements: A Remote Action named FetchCart and a Response Action named ResponseCart. In Preview, what JSON node shows the data sent to the Response Action?

- A. FetchCart
- B. Response
- C. ResponseCartDebug
- D. ResponseCart

Answer: C

NEW QUESTION 32

Which two of these options can a developer use to retrieve data from a Salesforce object? Choose 2 answers

- A. A DataRaptor Load Action
- B. A DataRaptor Extract Action
- C. A Lookup Input Element
- D. A DataRaptor or Post Action

Answer: BD

NEW QUESTION 34

A developer needs to retrieve data from an external system that stores policy data. The external system supports REST APIs to access and update the policies. Due to the volume of the policy data and peak hours of hours of business, calls to the REST APIs sometimes take longer than expected to response. The developer creates an Integration Procedure to retrieve the policy data for use in an OmniScript. Given the external system's known performance issues, which configuration should be used to implement the call to the external system? Choose 2 answers

- A. Set the Timeout property on the HTTP Action in the Integration Procedure
- B. Configure a Remote action with timeout settings of 120000
- C. Check the Chainable checkbox on the integration procedure Action in the OmniScript
- D. Check the Chain on Step Check on the HTTP Action in the Integration Procedure

Answer: BD

NEW QUESTION 35

Refer to the exhibit.

A developer creates an OmniScript display FirstName, LastName, and BirthDate of a contact using a Type Ahead Block. The DataRaptor used in the Type Ahead has been tested and fetches the correct data.

When previewing Omniscrypt, the developer enters a name in the TypeAhead and makes a selection of a contact from the list. However, the text fields FirstName, LastName, and BirthDate are not getting populated with the data.

What is the reason that the fields fail to display the fetched data?

- A. Lookup Mode is not selected in the properties of the Type A Head Block.
- B. Use Data JSON is not selected in the properties of the Type Ahead Block.
- C. FirstName, LastName, and BirthDate are not placed inside the Type ahead Block.
- D. The Typeahead key is not in the correct format

Answer: C

NEW QUESTION 38

A developer is creating a FlexCard for a new Community page. The FlexCard will display case information along with action to close the case and update the case. And it will be styled using the Community's theme.

What must be developer do to configure the FlexCard for deployment in a Community?

- A. Add the FlexCard's API name to FlexCard Player component
- B. Set the Target property in publish Options to Communitypage"

- C. Configure the Component visibility in the custom Component.
- D. Set the Developer property in Card Configuration to "Community"

Answer: B

NEW QUESTION 42

A company wants to allow agents to send customers a quote for signature. The quote is a document created using a DocuSign template that has been prefilled with all of the quote details. The document will be emailed to one or more recipients for signature. How should a developer configure this functionality in an OmniScript?

- A. DocuSign Envelope Action
- B. PDF Acwm
- C. DocuSign Signature Action
- D. Email Action

Answer: C

NEW QUESTION 44

Refer to the exhibit.

A developer has configured an integration Procedure element with SEND/RESPONSE TRANSFORMATIONS as shown. Alternatively, how could the developer configure Additional input to send exactly the same data? Assume that the developer checked Send Only Additional input.

- A)
- B)
- C)

- A. Option A
- B. Option B
- C. Option C

Answer: C

NEW QUESTION 48

Refer to the exhibit.

- A)
- B)

- A. Option A
- B. Option B

Answer: A

NEW QUESTION 52

What two advantages does a DataRaptor Turbo Extract have over a standard DataRaptor Extract? Choose 2 answers

- A. It populates data in PDF and DocuSign format
- B. It is easier to configure
- C. It has better performance at runtime
- D. It supports complex field mappings

Answer: BC

NEW QUESTION 54

A developer has an existing DataRaptor Load that insert Contact records with inputs as LastName and firstName. The DataRaptor works as expected when previewed.

The developer creates an integration Procedure to test the DataRaptor and is using a SetValues element in the Integration Procedure to set the first name and last name for the contact record. The DataRaptor and Integration Procedure are set up as shown in the exhibit below.

When the developer executes the Integration procedure in preview, the following error message displays: Required fields are missing: [last Name]". How should the developer address this issue?

- A. SetValuesContactDetails should have been added to Additional input of DataRaptor Post Action in Integration Procedure
- B. The Set values Action Keys should include the DataRaptor Post Action element name path, e.g LoadContactDetails, lastname
- C. The DataRaptor Post Action in the integration procedure should have been executed before the Set Values Action
- D. The valid field names should be added in the Domain object field in the DataRaptor

Answer: A

NEW QUESTION 56

A developer has a requirement to create a child FlexCard that contain all of its parent FlexCard's records in a Datatable.

- A. {Records[0]}
- B. {Records}
- C. {Params records}
- D. {recordId}

Answer: B

NEW QUESTION 58

A developer needs to create a list of cases for an account in a single Datable in a FlexCard. Like the one shown below.

How can the developer configure the FlexCard to display the case records in this way?

- A. Enable the record Looping feature on the data table elements
- B. Select the Repeatable Mode property on the data table elements
- C. Enable the Repeat Records feature on the FlexCard Setup tab
- D. Disable the Repeat Record feature on the FlexCard setup tab

Answer: D

NEW QUESTION 63

Refer to the exhibit.

All inputs to the Calculation Matrix are set correctly.
The Calculation Matrix has the following input:

What is the output?

- A. Null
- B. 13.99
- C. 12.99,13.99
- D. 12.99

Answer: D

NEW QUESTION 64

Which two in an integration Procedure or DataRaptor can execute a function like CONCAT or DATEDIFF? Choose 2 answers

- A. In a Set Values Action in a Value field.
- B. In a DataRaptor in an Output Tab Output JSON Path.
- C. In a DataRaptor Action in an Input Parameters value field.
- D. In a Remote Action in an Additional Output value field.

Answer: AD

NEW QUESTION 68

Refer to the exhibit below.

What is the merge code needed for this integration procedure structure to pass a CaseNumber node from the DRReadCase DataRaptor Extract Action to the HTTP Action's HTTP URL?

- A. %DRReadCase: CaseNumber%
- B. ((DRRCASE,CaseNumber))
- C. MTTOPDetCaseDetail: CaseNumber%
- D. ((CaseNumber))

Answer: A

NEW QUESTION 73

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