

# Cisco

## Exam Questions 300-810

Implementing Cisco Collaboration Applications (CLICA)



#### NEW QUESTION 1

Which entity is a standard component used for authentication by SAML 2.0?

- A. identity provider
- B. session broker
- C. Internet service provider
- D. client access server

**Answer:** A

#### NEW QUESTION 2

Refer to the exhibit.

Which action allows a remote Cisco Jabber user utilizing Mobile and Remote Access to automatically log in to a Cisco Unity Connection voicemail box via OAuth?

- A. Add CUCM under System Settings > Authz Servers in Cisco Expressway-E.
- B. Add CUCM under System Settings > Authz Servers in Cisco Expressway-C.
- C. Add CUCM under System Settings > Authz Servers in Cisco Unity.
- D. Add CUCM under System Settings > Authz Servers in Cisco Unity Connection.

**Answer:** D

#### Explanation:

Reference: <https://community.cisco.com/t5/unified-communications/jabber-mra-unity-voice-mail-integration-issue/td-p/3195653>

#### NEW QUESTION 3

Refer to the exhibit.

Cisco Unity Connection and Cisco Unified Communications Manager are integrated by using SCCP. The Voice Mail Ports are registered. Users report that calls fail when forwarded to voicemail. Which is a cause of the issue?

- A. The call forward and call pickup settings do not have a CSS on Forward All.
- B. The Voice Mail Port partition on the CSS of the phone is missing.
- C. The Voice Mail Pilot is not configured with a CSS that contains the INTERNAL\_PT.
- D. The CSS on the Voice Mail Pilot is missing partitions for user phones.

**Answer:** D

#### NEW QUESTION 4

Refer to the exhibit.

Which end-user option can resolve this issue?

- A. Standard CTI Reception of SRTP Key Material
- B. Standard CTI Allow Calling Number Modification
- C. Standard CTI Allow Control of Phones Supporting Rollover Mode
- D. Standard CTI Allow Call Monitoring

**Answer:** A

#### NEW QUESTION 5

SAML SSO is enabled in Cisco Unified Communications Manager. What happens when a browser-based client attempts to access a protected resource on a service provider?

- A. The browser follows the redirect and issues an HTTPS GET request to the IdP.
- B. The IdP checks for a valid browser session.
- C. The service provider generates a SAML authentication request.
- D. The SAML request is maintained as a query parameter in the GET request.

**Answer:** C

**Explanation:**

Reference: [https://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/cucm/SAML\\_SSO\\_deployment\\_guide/12\\_5\\_1/cucm\\_b\\_saml-ss0-deployment-guide-12\\_5/cucm\\_b\\_saml-ss0-deployment-guide-12\\_5\\_chapter\\_01.html](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/SAML_SSO_deployment_guide/12_5_1/cucm_b_saml-ss0-deployment-guide-12_5/cucm_b_saml-ss0-deployment-guide-12_5_chapter_01.html)

**NEW QUESTION 6**

Which Cisco Unified Connections Manager service is required for users to control their desk phones using Cisco Jabber?

- A. Cisco CTIManager
- B. Cisco CTL Provider
- C. Cisco Presence Engine
- D. Cisco Serviceability Reporter

**Answer:** A

**Explanation:**

Reference: [https://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/jabber/11\\_5/CJAB\\_BK\\_D00D8CBD\\_00\\_deployment-installation-guide-cisco-jabber115/CJAB\\_BK\\_D00D8CBD\\_00\\_deployment-installation-guide-ciscojabber115\\_chapter\\_0111.html](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/jabber/11_5/CJAB_BK_D00D8CBD_00_deployment-installation-guide-cisco-jabber115/CJAB_BK_D00D8CBD_00_deployment-installation-guide-ciscojabber115_chapter_0111.html)

**NEW QUESTION 7**

Refer to the exhibit.

Users report that they are prompted to accept server certificates when they initially run Cisco Jabber. An engineer removes these prompts to prevent confusion. Which statement about this scenario is true?

- A. Presentation of the certificates can be disabled by setting up Cisco IM&P servers into nonsecure mode.
- B. Nothing can be done to resolve this issue because certificates must be accepted by each Jabber user, per Cisco policy.
- C. These certificates are self-signed certificates, so they must be added manually to the user OS certificate stores.
- D. The behavior is a security breach because certificates are considered untrusted and as not coming from Cisco Collaboration servers.

**Answer:** C

**Explanation:**

Reference: <https://www.cisco.com/c/en/us/support/docs/unified-communications/jabber-windows/116637-trouble-jabber-00.html>

**NEW QUESTION 8**

Which Cisco Unified Communications Manager menu path is used to configure Cisco IM and Presence Server High Availability?

- A. System > LDAP > LDAP Directory
- B. System > Geolocation Configuration
- C. System > Presence Redundancy Groups
- D. System > Server

**Answer:** C

**Explanation:**

Reference: <https://www.cisco.com/c/en/us/support/docs/unified-communications/unified-communications-manager-im-presence-service/200958-IM-and-Presence-Server-High-Availability.html#anc4>

**NEW QUESTION 9**

Which statement about SIP federation between Cisco Unified Communications IM and Presence and Microsoft Skype for Business is true?

- A. Add the federated user as a contact in Jabber to view its presence status.
- B. The role of SIP Proxy service is to process the XMPP packet in from Jabber and convert it to SIP.
- C. TLS is optional.
- D. Use of directory URI as an IM addressing scheme is not supported.

**Answer:** A

**Explanation:**

Reference: [https://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/cucm/im\\_presence/interdomain\\_federation/12\\_5\\_1/cup0\\_b\\_interdomain-federation-1251/cup0\\_b\\_interdomain-federation-1251\\_chapter\\_01000.html](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/im_presence/interdomain_federation/12_5_1/cup0_b_interdomain-federation-1251/cup0_b_interdomain-federation-1251_chapter_01000.html)

**NEW QUESTION 10**

Which two child elements can be in an XMPP message stanza? (Choose two.)

- A. <server/>

- B. <error/>
- C. <client/>
- D. <body/>
- E. <subject/>

**Answer:** DE

#### NEW QUESTION 10

Users report issues while logging in to their voicemail using the Voicemail tab in their Cisco Jabber clients. The issue occurs after users provide valid Cisco Unified Communications credentials, but they receive a failure message. What is the cause of this issue?

- A. A proper service profile is not configured on Cisco Unified Communications Manager.
- B. The voicemail users are not configured in the Cisco Unity Connection server.
- C. The web application voicemail password is set "User Must Change at Next Sign-in".
- D. The voicemail password is not set for all users.

**Answer:** A

#### NEW QUESTION 11

An end user opened a ticket, stating that before logging in to Jabber for Windows, a warning is displayed that a server certificate has expired. Which two certificates must be verified on the Cisco Unified Communications Manager and IM&P deployment? (Choose two.)

- A. capf on Cisco Unified CM
- B. cup-xmpp on IM&P
- C. callmanager on Cisco Unified CM
- D. tomcat on Cisco Unified CM
- E. cup on IM&P

**Answer:** AB

#### NEW QUESTION 13

Refer to the exhibit.

A collaboration engineer has integrated Cisco Unity Express with Cisco Unified Communications Manager Express and is experimenting with the MWI feature. With the current configuration, no MWI change occurs when leaving new messages or after playing new messages. Which two changes are needed to correct the configuration? (Choose two.)

- A. ccn subsystem sip mwi sip outcall
- B. ccn subsystem sip mwi envelop-info
- C. sip-ua no mwi-servermwi-server ipv4:172.16.1.254 expires 3600 port 5060 transport udp
- D. ccn subsystem sip mwi sub-notify
- E. sip-ua no mwi-servermwi-server ipv4:172.16.1.253 expires 3600 port 5060 transport tcp notify
- F. sip-ua no mwi-server mwi-server ipv4:172.16.1.253 expires 3600 port 5060 transport udp unsolicited

**Answer:** AF

#### NEW QUESTION 17

Refer to the exhibit.

Troubleshooting an internal Jabber login issue and you see this logging snippet from the Jabber PRT file. You already checked that the Jabber client has a connection to the correct DNS server. Which DNS record is missing for service discovery of Cisco Unified Communications Manager for the login process to proceed further?

- A. A record for the Cisco Unified Communications Manager
- B. SRV record \_cisco-uds.\_tcp.example.com
- C. A record \_cuplogin.\_tcp.example.com
- D. SRV record \_cuplogin.\_tcp.example.com

**Answer:** D

#### NEW QUESTION 22

An engineer is configuring SAML SSO for a Cisco Unified Communications Manager. After completing all required steps, the engineer wants to verify the status. Which CLI command provides the status of SAML SSO?

- A. utils sso status
- B. show sso status
- C. show saml status
- D. utils saml status

**Answer:** A

#### Explanation:

Reference: <https://www.cisco.com/c/en/us/support/docs/unified-communications/unified-communications-manager-callmanager/213293-troubleshoot-sso-in-cucm.html>

#### NEW QUESTION 25

DRAG DROP

Drag and drop the steps from the left into the correct order on the right that describes the flow of presence updates when a user manually sets the presence status in Cisco Jabber. Not all options are used.  
Select and Place:

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

### NEW QUESTION 30

Refer to the exhibit.

Which protocol is used for communication between Cisco IM and Presence and Microsoft Exchange Server?

- A. POP3
- B. IMAP
- C. EWS
- D. XMPP

**Answer:** C

**Explanation:**

Reference: [https://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/cucm/srnd/collab11/collab11/presence.html](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/srnd/collab11/collab11/presence.html)

### NEW QUESTION 35

Which dial-peer configuration routes calls from SIP-based phones on Cisco Unified Communications Manager Express to Cisco Unity Express?

- A. dial-peer voice 7000 voip destination-pattern 7000 session protocol sipv2 session target ipv4: 10.3.6.127 codec g711alaw
- B. dial-peer voice 7000 voip destination-pattern 7000 session protocol sipv2 session target ipv4: 10.3.6.127 codec ilbc
- C. dial-peer voice 7000 voip destination-pattern 7000 session protocol sipv2 session target ipv4: 10.3.6.127 codec g711ulaw
- D. dial-peer voice 7000 voip destination-pattern 7000 session protocol sipv2 session target ipv4: 10.3.6.127 codec g729r6

**Answer:** C

**Explanation:**

Reference: <https://www.cisco.com/c/en/us/support/docs/voice-unified-communications/unity-express/62609-tdcmecue.html>

**NEW QUESTION 36**

An engineer is checking the Cisco Unified Communications Manager and Cisco Unity Connection integration and presses the Message button on a phone to check the voicemail. Which action does Cisco Unified CM take?

- A. Cisco Unified CM looks up the voicemail pilot configured to dial.
- B. Cisco Unified CM routes the configured hunt pilot to Unity Connection.
- C. Cisco Unified CM looks up the hunt pilot configured to dial.
- D. Cisco Unified CM sends an AXL query to Unity Connection.

**Answer:** A

**Explanation:**

Reference: [https://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/cucm/admin/9\\_1\\_1/ccmsys/CUCM\\_BK\\_C5565591\\_00\\_cucm-system-guide-91/CUCM\\_BK\\_C5565591\\_00\\_cucm-system-guide-91\\_chapter\\_011110.html](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/admin/9_1_1/ccmsys/CUCM_BK_C5565591_00_cucm-system-guide-91/CUCM_BK_C5565591_00_cucm-system-guide-91_chapter_011110.html)

**NEW QUESTION 39**

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