

# Google

## Exam Questions Generative-AI-Leader

Google Cloud Certified - Generative AI Leader Exam



#### NEW QUESTION 1

A data science team needs a centralized and organized location to store its various model versions, track their metadata, and easily deploy them to the respective applications. What Google Cloud service should they use?

- A. Cloud Storage
- B. Model Registry
- C. BigQuery
- D. Vertex AI Pipelines

**Answer: B**

#### NEW QUESTION 2

A company's large learning model (LLM) is producing hallucinations that are a result of the Knowledge cutoff. How does retrieval-augmented generation (RAG) overcome this limitation?

- A. RAG fine-tunes the LLM on specific customer query patterns to improve the speed and efficiency of response generation.
- B. RAG enhances the creative writing capabilities of the LLM to generate more engaging and informative responses.
- C. RAG enables the LLM to retrieve relevant and up-to-date information from knowledge sources.
- D. RAG uses human oversight to ensure accuracy before presenting information to the customer.

**Answer: C**

#### NEW QUESTION 3

A global news agency is developing a generative AI tool to quickly summarize breaking news articles as they emerge online. The goal is to provide their audience with rapid updates on fast-developing stories from various global sources. What Google Cloud solution should they use?

- A. Document AI
- B. BigQuery
- C. Vertex AI Natural Language API
- D. Grounding with Google Search

**Answer: D**

#### NEW QUESTION 4

A development team is building an internal knowledge base chatbot to answer employee questions about company policies and procedures. This information is stored across various documents in Google Cloud Storage and is updated regularly by different departments. What is the primary benefit of using Google Cloud's RAG APIs in this scenario?

- A. They provide a pre-built user interface for the chatbot, simplifying the front-end development process.
- B. They allow the development team to train a single foundation model on all company documents.
- C. They enable the generative AI model to retrieve the most up-to-date and relevant information from the policy documents in real-time.
- D. They automatically create summaries of all company policies, which are then presented to employees as quick answers.

**Answer: C**

#### NEW QUESTION 5

An organization with a team of live customer service agents wants to improve agent efficiency and customer satisfaction during support interactions. They are looking for a tool that can provide real-time guidance to agents, suggest helpful information, and streamline the support process without fully automating customer conversations. Which component of Google's Customer Engagement Suite should they use?

- A. Agent Assist
- B. Conversational Agents
- C. Conversational Insights
- D. Google Cloud Contact Center as a Service

**Answer: A**

#### NEW QUESTION 6

A financial institution uses generative AI (gen AI) to approve and reject loan applications, but gives no reasons for rejection. Customers are starting to file complaints. The company needs to implement a solution to reduce the complaints. What should the company do?

- A. Collect a larger and more diverse dataset for the gen AI model.
- B. Implement explainable gen AI policies.
- C. Fine-tune the gen AI model.
- D. Develop fairness assessments for the gen AI model.

**Answer: B**

#### NEW QUESTION 7

A retail company with a large online catalog wants to improve customer experience and drive sales by implementing multimodal search capabilities (image, voice, and text). What is a primary business benefit of this capability?

- A. Improved customer engagement and product discovery leading to increased satisfaction and potential sales.
- B. Reduced dependency on keyword optimization for product listings and improved search engine rankings.
- C. Lowered operational costs associated with managing and updating product information across different platforms and channels.

D. Streamlined inventory management processes and more accurate demand forecasting for popular items.

**Answer:** A

**NEW QUESTION 8**

What is a characteristic of Google Cloud as a generative AI company?

- A. Google Cloud provides fully autonomous AI agents that require zero configuration or management overhead.
- B. Google Cloud has an AI-first focus that enables innovation, with continuous updates and broad integration across its platform.
- C. Google Cloud ensures that all generative AI models and data are completely secured and isolated from external networks.
- D. Google Cloud relies on proprietary, closed-source AI technologies for maximum security benefits.

**Answer:** B

**NEW QUESTION 9**

A company is developing a conversational AI chatbot. They need to ensure the chatbot can engage in human-like conversations and provide accurate information. What should they do to enhance the chatbot's ability to understand and respond effectively to user prompts?

- A. Use prompt engineering techniques, like few-shot prompting, to provide the chatbot with examples of successful interactions.
- B. Limit the chatbot's training data to prevent it from learning irrelevant information.
- C. Use strict keyword matching to ensure that the chatbot only responds to specific commands.
- D. Lower model temperature setting to produce more consistent and predictable responses.

**Answer:** A

**NEW QUESTION 10**

The office of the CISO wants to use generative AI (gen AI) to help automate tasks like summarizing case information, researching threats, and taking actions like creating detection rules. What agent should they use?

- A. Security agent
- B. Data agent
- C. Code agent
- D. Customer service agent

**Answer:** A

**NEW QUESTION 10**

What is the definition of generative AI?

- A. A type of artificial intelligence that enables a system to autonomously learn and improve using neural networks and deep learning.
- B. A type of artificial intelligence that can create new content and ideas, including text, images, music, and code.
- C. A type of machine learning algorithm inspired by the human brain that is made up of interconnected nodes.
- D. A type of predictive model that estimates a relationship by fitting a line to the observed data.

**Answer:** B

**NEW QUESTION 15**

An organization wants to use generative AI to create a chatbot that can answer customer questions about their account balances. They need to ensure that the chatbot can access previous portions of the conversation with the customer. Which prompting technique should they use?

- A. Use zero-shot prompting.
- B. Use role prompting.
- C. Use few-shot prompting.
- D. Use prompt chaining.

**Answer:** D

**NEW QUESTION 20**

A company wants to create an AI-powered educational solution that provides personalized learning experiences for students. This platform will assess a student's knowledge, recommend relevant learning materials, and generate personalized exercises. The application would provide the structure for lessons and track progress. What type of AI solution should they use?

- A. An AI-powered recommendation system for learning resources
- B. A large language model fine-tuned on educational content
- C. A learning management system (LMS)
- D. A customized learning agent

**Answer:** D

**NEW QUESTION 22**

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