



Scrum

Exam Questions CSM

Certified ScrumMaster Exam

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NEW QUESTION 1

Who is accountable for ordering the Product Backlog?

- A. Scrum Master
- B. Stakeholders
- C. Product Owner
- D. Developers

Answer: C

NEW QUESTION 2

How should Scrum teams plan work to be performed within Sprints?

- A. One release at a time, adjusting the number of Sprints to the prior releases?? average velocity
- B. One Sprint at a time, adapting each Sprint Backlog according to what was learned from the last Sprint
- C. One project at a time, adjusting each Sprint Backlog Item to meet the release date negotiated at inception
- D. One Sprint at a time in the Product Backlog Refinement meeting with participation of stakeholders

Answer: B

Explanation:

Scrum teams plan work one Sprint at a time, using the Sprint Planning event to adapt the Sprint Backlog based on what was learned in previous Sprints. This approach aligns with Scrum's empirical process control, which relies on inspection and adaptation to plan effectively.

According to the 2020 Scrum Guide:

Sprint Planning creates a Sprint Backlog, which includes the Sprint Goal, selected Product Backlog items, and the plan to deliver them.

Teams adjust their plans Sprint by Sprint, responding to new information, feedback, and changing circumstances.

Why the other options are incorrect:

* A. One release at a time, adjusting the number of Sprints to the prior releases?? average velocity: Scrum does not prescribe release-driven planning or adjusting Sprint duration based on velocity.

* C. One project at a time, adjusting each Sprint Backlog Item to meet the release date negotiated at inception: Scrum encourages iterative planning within Sprints, not fixed plans tied to predetermined release dates.

* D. One Sprint at a time in the Product Backlog Refinement meeting with participation of stakeholders: Product Backlog Refinement is an ongoing activity, not a Sprint planning process. Stakeholders typically participate in Sprint Reviews, not in backlog refinement.

[Reference: 2020 Scrum Guide: Sprint Planning,]

NEW QUESTION 3

Which of the following is a Scrum Artifact?

- A. Definition of Done
- B. Sprint Backlog
- C. Sprint Goal
- D. Sprint Burndown Chart

Answer: B

NEW QUESTION 4

A Scrum Team with all the skills necessary to deliver a usable Increment is

- A. Divided into sub-teams.
- B. Distributed.
- C. Cross-functional.
- D. Difficult to manage.

Answer: C

NEW QUESTION 5

When Scrum Team members meet and collaborate with each other to find the best way to build and deliver the software to the customer, which of the following Agile Values is being practiced?

- A. Individuals and Interactions over Working Software
- B. Individuals and Interactions over Processes and Tools
- C. Individuals and Interactions over Contract Negotiation
- D. Individuals and Interactions over Customer Collaboration

Answer: B

NEW QUESTION 6

What is a characteristic of a done Increment?

- A. Prescriptive
- B. Estimable
- C. Usable
- D. Released

Answer: C

NEW QUESTION 7

The Sprint Backlog belongs solely to the

- A. Scrum Master.
- B. Developers.
- C. Product Owner.
- D. Scrum Team.

Answer: B

NEW QUESTION 8

During the Sprint, what Scrum Value must the team demonstrate to achieve the goal?

- A. Completion
- B. Commitment
- C. Agreement
- D. Alignment

Answer: B

Explanation:

The Scrum Team must demonstrate Commitment to achieve the Sprint Goal. Commitment is one of the five Scrum Values, and it reflects the team's dedication to the Sprint Goal, the work planned in the Sprint Backlog, and to collaborating effectively. Without commitment, the team cannot focus on delivering the Increment or achieving the Sprint Goal.

According to the 2020 Scrum Guide, the Scrum Values are:

Commitment: Dedication to the team's goals and delivering value.

Focus: Concentrating on the Sprint Goal and avoiding distractions.

Openness: Being transparent about challenges and progress.

Respect: Valuing each team member and their contributions.

Courage: Facing challenges and making tough decisions.

Why the other options are incorrect:

* A. Completion: This is not a Scrum Value. Commitment drives completion, but "completion" itself is not a value.

* C. Agreement: While agreement is important, Scrum does not define it as a core value.

* D. Alignment: While alignment is critical to achieving goals, it is not one of the five Scrum Values.

[Reference: 2020 Scrum Guide: Scrum Values,]

NEW QUESTION 9

What should the Scrum Master do if the Developers complain that the Daily Scrum is just a "status update" meeting?

- A. Explain that the intent of the Daily Scrum is to inspect progress towards the Sprint Goal
- B. Cancel the Daily Scrum and have status update meetings instead
- C. Reduce the occurrence for this meeting to once a week
- D. Make Daily Scrum an optional meeting for the Developers to attend

Answer: A

NEW QUESTION 10

Which Scrum artifacts provide transparency and opportunities for inspection and adaptation?

- A. Burndown Charts, release plan and Product Backlog
- B. Sprint Backlog, Product Backlog and Increment
- C. Definition of Done and Product Backlog
- D. Definition of Done, Sprint Backlog and Product Backlog

Answer: B

Explanation:

The three Scrum artifacts—Product Backlog, Sprint Backlog, and Increment—provide transparency into the work and enable opportunities for inspection and adaptation. These artifacts are essential to ensuring the Scrum Team and stakeholders can inspect progress and adapt plans to maximize value.

According to the 2020 Scrum Guide:

Product Backlog: Represents all the work needed to achieve the Product Goal and allows inspection and prioritization of upcoming work.

Sprint Backlog: A real-time plan for the Sprint that provides transparency into what the team is working on and allows inspection and adaptation during the Sprint.

Increment: The outcome of the Sprint that is usable and meets the Definition of Done, enabling stakeholders to inspect progress and provide feedback.

Why the other options are incorrect:

* A. Burndown Charts, release plan and Product Backlog: Burndown charts and release plans are complementary tools, but they are not official Scrum artifacts.

* C. Definition of Done and Product Backlog: The Definition of Done is not an artifact but a shared understanding of when work is complete.

* D. Definition of Done, Sprint Backlog and Product Backlog: While the Sprint Backlog and Product Backlog are artifacts, the Definition of Done is not.

[Reference: 2020 Scrum Guide: Scrum Artifacts,]

NEW QUESTION 10

Which of the Scrum Values is most demonstrated when a Team completes a task before moving on to the next one?

- A. Commitment
- B. Focus
- C. Respect
- D. Courage

Answer: B

NEW QUESTION 15

Which of the following are accountabilities in the Scrum framework?

- A. Lead Developer
- B. Project Manager
- C. Product Owner
- D. Business Analyst

Answer: C

NEW QUESTION 17

When a Scrum Master encounters resistance from outside of the Scrum Team, what should the Scrum Master do?

- A. Escalate to management to reprimand the resisters
- B. Not intervene in the business of others
- C. Create a status update meeting for all Scrum Masters to coordinate team dependencies
- D. Work with other Scrum Masters to increase the effectiveness of the application of Scrum in the organization

Answer: D

Explanation:

When a Scrum Master encounters resistance from outside the Scrum Team, their role is to act as a servant leader and coach, ensuring the organization's adoption of Scrum is effective. Resistance often stems from a lack of understanding or buy-in regarding the value of Scrum.

According to the 2020 Scrum Guide, the Scrum Master serves the organization in several ways, including:

Leading, training, and coaching the organization in its Scrum adoption.

Planning and advising Scrum implementations within the organization.

Helping employees and stakeholders understand and enact an empirical approach for complex work.

In this case, the Scrum Master collaborates with other Scrum Masters to amplify the effectiveness of Scrum across the organization. This collaboration is essential for addressing systemic challenges or resistance to Scrum.

Why the other options are incorrect:

* A. Escalate to management to reprimand the resisters: Escalating and seeking reprimand is not aligned with the Scrum Master's role as a facilitator and coach. This approach could create conflict rather than resolve resistance.

* B. Not intervene in the business of others: The Scrum Master's role involves actively addressing impediments and resistance. Avoiding intervention undermines their responsibility to promote Scrum.

* C. Create a status update meeting for all Scrum Masters to coordinate team dependencies: While collaboration among Scrum Masters is essential, "status update meetings" are not a Scrum practice, and coordination of dependencies is typically handled within Sprint Planning or during collaborative refinement sessions.

[Reference: 2020 Scrum Guide: Scrum Master's Role in the Organization,]

NEW QUESTION 20

What is one service a Scrum Master provides to the Product Owner?

- A. Assign tasks to the Developers
- B. Write user stories
- C. Prioritize the backlog
- D. Find effective Product Backlog management techniques

Answer: D

NEW QUESTION 25

What is one service a Scrum Master provides to the Scrum Team?

- A. Prioritize the Sprint Backlog
- B. Develop a release plan
- C. Manage the Product Backlog
- D. Impediment removal

Answer: D

NEW QUESTION 26

Which one of the following statements is true regarding the Increment?

- A. It must have all of the requirements that need to be in the product before the Product Owner will release it.
- B. Is not releasable until the Product Owner determines it is done.
- C. It must be in a usable condition and meet the Definition of Done.
- D. Is not releasable until it has all of the features to be a Minimally Viable Product.

Answer: C

NEW QUESTION 31

How often are Sprint Reviews conducted or held?

- A. Once at the end of every Sprint
- B. One in the middle and one at the end of every Sprint
- C. Once at the beginning of the Sprint
- D. Daily

Answer: A

NEW QUESTION 36

What is one accountability of a Scrum Master?

- A. Set the budget
- B. Provide estimates
- C. Improve the Scrum Team's effectiveness
- D. Decide when to release the product

Answer: C

Explanation:

One of the key accountabilities of a Scrum Master is to improve the Scrum Team's effectiveness. This aligns with the Scrum Master's role as a servant leader who helps the team deliver value through better practices, collaboration, and adherence to Scrum principles.

According to the 2020 Scrum Guide, the Scrum Master is accountable for:

Establishing Scrum as defined in the Scrum Guide, helping everyone understand its theory and practices.

Improving the Scrum Team's effectiveness by enabling the team to self-manage, improve cross-functionality, and focus on delivering high-value Increments.

Removing impediments that hinder progress and supporting the team in achieving its Sprint Goals.

Why the other options are incorrect:

* A. Set the budget: The Scrum Master does not manage budgets. Budgeting decisions are outside the scope of the Scrum framework.

* B. Provide estimates: Developers are responsible for providing estimates during Product Backlog refinement and Sprint Planning.

* D. Decide when to release the product: Decisions about releases are made collaboratively by the Product Owner, often based on business needs and stakeholder input.

[Reference: 2020 Scrum Guide: Scrum Master's Accountability,]

NEW QUESTION 39

When the goal, scope and product domain are not understood by the Scrum Team, the Scrum Master should

- A. Direct the Developers to stop working until the Product Owner improves the acceptance criteria.
- B. Cancel the Sprint and schedule a new Planning meeting.
- C. Do nothing because this is the responsibility of the Product Owner.
- D. Facilitate a discussion between the Stakeholders, Product Owner and Developers.

Answer: D

Explanation:

When the Scrum Team does not understand the goal, scope, or product domain, the Scrum Master should facilitate a discussion between the Stakeholders, Product Owner, and Developers. This ensures clarity and shared understanding, enabling the team to move forward effectively.

According to the 2020 Scrum Guide, the Scrum Master serves the team by:

Facilitating stakeholder collaboration as needed.

Ensuring that the Product Backlog is understood by the Scrum Team.

Removing any barriers that hinder the team's ability to achieve the Sprint Goal.

Why the other options are incorrect:

* A. Direct the Developers to stop working until the Product Owner improves the acceptance criteria: Stopping work is not productive, and collaboration with the Product Owner and stakeholders is the proper approach to resolving misunderstandings.

* B. Cancel the Sprint and schedule a new Planning meeting: Cancelling the Sprint should be an absolute last resort and is typically done only when the Sprint Goal becomes unachievable.

* C. Do nothing because this is the responsibility of the Product Owner: While the Product Owner owns the Product Backlog, the Scrum Master is responsible for facilitating collaboration and resolving impediments.

[Reference: 2020 Scrum Guide: Scrum Master's Responsibilities,]

NEW QUESTION 44

As a true leader the Scrum Master serves

- A. The Scrum Team only.
- B. The management.
- C. No one.
- D. The Scrum Team and the larger organization.

Answer: D

NEW QUESTION 47

What is one accountability of the Product Owner?

- A. Describe the solution
- B. Manage the Developers
- C. Creating and ordering Product Backlog items
- D. Recognize titles

Answer: C

NEW QUESTION 51

Which of the following is a required attribute of a Product Backlog item (PBI)?

- A. Assigned to
- B. Size
- C. Due Date
- D. State

Answer: B

NEW QUESTION 53

Taylor, a Scrum Master, was asked for their advice on how large a Scrum Team should be. Which of these responses is correct?

- A. "The typical size of an effective Scrum Team is ten or fewer."
- B. "Size doesn't matter as long as the Scrum Master coordinates the work in collaboration with the Product Owner."
- C. "Bigger teams communicate better, are more productive and produce better results."
- D. "When a team expands beyond ten, activities, like verification and operations, are assigned to a different team."

Answer: A

Explanation:

The typical size of an effective Scrum Team is ten or fewer people, as stated in the 2020 Scrum Guide. This includes the Product Owner, Scrum Master, and Developers. Smaller teams ensure better communication, collaboration, and effectiveness, as larger teams can introduce inefficiencies and coordination challenges.

Why the other options are incorrect:

* B. Size doesn't matter as long as the Scrum Master coordinates the work in collaboration with the Product Owner: Scrum Teams are self-managing and self-organizing; they do not rely on the Scrum Master to coordinate work. Team size does matter for effectiveness.

* C. Bigger teams communicate better, are more productive and produce better results: Larger teams often face communication and coordination challenges, reducing productivity and effectiveness.

* D. When a team expands beyond ten, activities, like verification and operations, are assigned to a different team: Scrum encourages cross-functional teams that handle all activities required to deliver a usable Increment without assigning work to other teams.

[Reference:, 2020 Scrum Guide: Scrum Team Size,]

NEW QUESTION 58

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