

# ServiceNow

## Exam Questions CAS-PA

ServiceNow Certified Application Specialist - Performance Analytics Exam



### NEW QUESTION 1

Which system property enables an administrator to allow specified user roles to select

- A. glide.knowman.search.apply\_role\_based\_security
- B. par\_vis\_config.data\_source.can\_select\_indicator
- C. com.snc.pa.dc.max\_row\_count\_indicator\_source
- D. glide.source\_control.checksum\_required

**Answer: B**

#### Explanation:

par\_vis\_config.data\_source.can\_select\_indicator property specifies roles (comma-separated) which can select indicators as data sources from the Data Visualisation configuration panel. If empty, all users can select the indicator sources that they have access to.

Type: string

Default value: empty

Location: System Property [sys\_properties] table com.snc.pa.dc.max\_row\_count\_indicator\_source property sets the maximum number of rows allowed to be fetched from an Indicator Source. glide.source\_control.checksum\_required property allows you to enable optional checksum validations and sanitisations.

glide.knowman.search.apply\_role\_based\_security property honours read access to knowledge bases or articles specified for roles if set to true. If false, it enables specified user criteria to override read access specified for roles.

Reference: [https://docs.servicenow.com/bundle/quebec-platform-administration/page/administer/reference-pages/reference/r\\_AvailableSystemProperties.html](https://docs.servicenow.com/bundle/quebec-platform-administration/page/administer/reference-pages/reference/r_AvailableSystemProperties.html)

### NEW QUESTION 2

Which of the following statements are true about creating User Experience filters? (Choose three.)

- A. Only users with the admin role can create User Experience filters.
- B. For filters to work in workspaces, you must configure an event handler to apply the filters.
- C. The filter you create in the Now Experience UI Builder is available in all workspaces.
- D. A single filter can be used across all visualisations in a workspace.

**Answer: ABD**

#### Explanation:

You can create a single filter for use across all the visualisations in a workspace. Creating User Experience filters requires admin access.

The filter you create is available in the workspace in which you created it.

For filters to work in workspaces, you must configure an event handler to apply the filters.

Reference: <https://docs.servicenow.com/bundle/quebec-servicenow-platform/page/administer/workspace/task/create-user-exp-filters.html>

### NEW QUESTION 3

Which of the following are suggested when you type in a query on Analytics Q&A? (Choose three.)

- A. Recent searches
- B. Tables and columns
- C. Breakdowns
- D. Indicators

**Answer: ABD**

#### Explanation:

When you use Analytics Q&A, the suggestions from previous searches are now shown together with the suggested indicators, tables, and columns.

As you type in a query, Analytics Q&A suggests recent searches, indicators, tables, and columns that match what you have typed so far. Only the tables and columns to which you have access are shown.

If Analytics Q&A cannot determine which table you want, it shows you up to three likely tables.

Reference: <https://docs.servicenow.com/bundle/quebec-now-intelligence/page/use/performance-analytics/concept/analytics-q-and-a.html>

### NEW QUESTION 4

How do you create and associate breakdowns on the breakdown source form?

- A. By selecting the 'New' button on the 'Breakdowns' related list
- B. From the 'Additional actions' menu
- C. From the 'Create Breakdowns' related link
- D. By adding multiple 'Facts tables' under the Source tab

**Answer: A**

#### Explanation:

A breakdown source is defined as a set of records from a table or database view or as a bucket group. Multiple breakdowns can use the same breakdown source. Breakdown sources specify which unique values, called breakdown elements, a breakdown contains.

Breakdown source records have a related list that lists the breakdowns that are based on that source. You can create a breakdown by selecting the 'New' button while in this list. The list works like the Indicators list on indicator source records.

Other options in this question do not exist on the breakdown source form.

After you create breakdowns that use this source, these breakdowns are listed in the Breakdowns tab.

Reference: [https://docs.servicenow.com/bundle/quebec-now-intelligence/page/use/performance-analytics/task/t\\_DefiningABreakdownSource.html](https://docs.servicenow.com/bundle/quebec-now-intelligence/page/use/performance-analytics/task/t_DefiningABreakdownSource.html)

### NEW QUESTION 5

What calendar type can you use to analyse scores using time periods?

- A. Team Calendar

- B. Maintenance Calendar
- C. Custom Business Calendar
- D. On-Call Calendar

**Answer: C**

**Explanation:**

Analyse scores using time periods from a custom business calendar instead of only the standard calendar.

When you are creating an Indicator Source, you can select either the standard calendar or a business calendar defined on the instance.

If you use a business calendar, you can create data collection jobs that run on the Business Calendar: Entry start or Business Calendar: Entry end times.

If you select a business calendar, you have the Calendar Frequency field. This field is required. The business calendar you selected determines the range of available frequencies.

(Optional) If you have configured this indicator source to use a business calendar, set the number of periods to retain scores and snapshots and find seasonal patterns.

Reference: [https://docs.servicenow.com/bundle/quebec-now-intelligence/page/use/performance-analytics/concept/c\\_IndicatorSources.html](https://docs.servicenow.com/bundle/quebec-now-intelligence/page/use/performance-analytics/concept/c_IndicatorSources.html)

**NEW QUESTION 6**

What condition do you use on the Elements Filter record for the ??Groups?? Breakdown Source to get only groups that had an incident assigned to them?

- A. By adding 'itil' to the Roles necessary to see the filter
- B. By adding 'Incident->Assignment group' to the Related List Conditions
- C. By adding 'itil' type to the 'Conditions'
- D. By selecting 'Incident [incident]' for the Facts table

**Answer: B**

**Explanation:**

When you create an element filter, you can include conditions on a related field in a different table than the breakdown source table.

Element filters enable you to limit the displayed breakdown elements on an Analytics Hub or widget using filter conditions, including personalised visuals.

You can select an element filter when viewing breakdowns on an Analytics Hub or configuring a breakdown widget.

For example, you could create an element filter on the Groups breakdown source, which uses the Group [sys\_user\_group] table. If you added a related list

condition on Incident [incident]->Assignment group, you would get only groups that had an incident assigned to them. If this condition included [[Created][on][Last 6 Months]], you would get groups that were assigned an incident that was created within the last six months.

Reference: [https://docs.servicenow.com/bundle/quebec-now-intelligence/page/use/performance-analytics/concept/c\\_BreakdownElementFilters.html](https://docs.servicenow.com/bundle/quebec-now-intelligence/page/use/performance-analytics/concept/c_BreakdownElementFilters.html)

**NEW QUESTION 10**

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