

PL-200 Dumps

Microsoft Power Platform Functional Consultant

<https://www.certleader.com/PL-200-dumps.html>



NEW QUESTION 1

- (Exam Topic 1)

You need to embed the check-in solution into the communication solution. To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

What must you use to embed the check-in solution?

| | |
|-----------------------|---|
| | ▼ |
| Visual Studio | |
| Power Apps Web Studio | |
| AI Builder | |
| Common Data Service | |

Where must the check-in solution be available within the communication solution?

| | |
|--|---|
| | ▼ |
| chat section of the solution | |
| Microsoft 365 Apps selection grid in an embedded webpage | |
| in a tab | |

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Graphical user interface, application, Word Description automatically generated

Box 1: Power Apps Web Studio

Scenario: The check-in solution must continue to function if there are internet issues. If the self-service kiosks are not available, staff must be able to use the check-in solution from within their communication solution.

PowerApps Studio is a browser application used to edit your apps. PowerApps Studio includes a drag-and-drop canvas in the center of the screen and a screen or object list pane on the left. Properties, Rules, and Advanced Properties for selected screens or controls are displayed in the right pane.

Box 2: in a tab

You can customize the Teams experience by adding Power Apps canvas apps to your channels in Teams using the PowerApps tab.

NEW QUESTION 2

- (Exam Topic 1)

You need to design and create the solution for gathering contact information from guests for marketing purposes.

What should you use? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Action

Solution

Extract business card data.

| | |
|----------------------|---|
| | ▼ |
| AI Builder | |
| Common Data Service | |
| Power Virtual Agents | |
| Power Automate | |

Implement the contact gathering solution.

| | |
|---|---|
| | ▼ |
| Create a new entity extraction component. | |
| Integrate the solution with Azure Cognitive Services. | |
| Use a prebuilt AI model. | |

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

| Action | Solution |
|---|--|
| Extract business card data. | <ul style="list-style-type: none"> AI Builder Common Data Service Power Virtual Agents Power Automate |
| Implement the contact gathering solution. | <ul style="list-style-type: none"> Create a new entity extraction component. Integrate the solution with Azure Cognitive Services. Use a prebuilt AI model. |

NEW QUESTION 3

- (Exam Topic 1)

You need to design the chat solution to answer the inquiry from Guest1.

Which three components can you use? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Variables
- B. Escalations
- C. Smart match
- D. Synonyms
- E. Topics

Answer: ACD

Explanation:

Scenario: Guest1 inquires about snow conditions several times during each day of their stay.

Variables let you save responses from your customers in a conversation with your bot so that you can reuse them later in the conversation.

Synonyms allows you to manually expand the matching logic by adding synonyms. Smart match and synonyms seamlessly work together to make your bot even smarter.

Reference:

<https://docs.microsoft.com/en-us/power-virtual-agents/authoring-variables>

<https://docs.microsoft.com/en-us/power-virtual-agents/advanced-entities-slot-filling>

NEW QUESTION 4

- (Exam Topic 1)

You need to design the resort portal's email registration process. Which solution should you use?

- A. Default the invitation code from the email upon logging into the portal
- B. Auto-populate the invitation code field on the sign in screen from the email link
- C. Embed the invitation code in the email link URL
- D. Send the customer their username and temporary password in the email link

Answer: C

Explanation:

Scenario: Guests must receive a separate email to verify proof of ownership for their registration. Note: You can setup redeem an invitation code for power apps portal.

Reference:

<https://carldesouza.com/how-to-setup-redeem-an-invitation-code-for-power-apps-portal/>

NEW QUESTION 5

- (Exam Topic 1)

You need to design the resort portal's email registration process.

Which solutions should you use? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

| Requirement | Solution |
|---|--|
| Implement the invitation code redemption process. | <ul style="list-style-type: none"> Auto-populate the invitation code field on the sign-in screen from the email link. Embed the invitation code in the email link URL. Send the customer their username and temporary password in the email link. |
| Validate the user's email. | <ul style="list-style-type: none"> Two-factor authentication Azure Active Directory authentication Social provider sign-in Invitation code sign-up |

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

| Requirement | Solution |
|---|--|
| Implement the invitation code redemption process. | <ul style="list-style-type: none"> Auto-populate the invitation code field on the sign-in screen from the email link. Embed the invitation code in the email link URL. Send the customer their username and temporary password in the email link. |
| Validate the user's email. | <ul style="list-style-type: none"> Two-factor authentication Azure Active Directory authentication Social provider sign-in Invitation code sign-up |

NEW QUESTION 6

- (Exam Topic 1)

You need to embed the business card solution in the check-in app. What you use?

- A. control
- B. Button control
- C. Custom component
- D. AI Builder component

Answer: D

NEW QUESTION 7

- (Exam Topic 2)

You need to set up the new service request completion process.

Which two components should you include in the solution? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. connection reference
- B. business process flow
- C. Power Automate flow
- D. connection

Answer: AC

Explanation:

Reference: <https://docs.microsoft.com/en-us/power-apps/maker/data-platform/create-connection-reference>

NEW QUESTION 8

- (Exam Topic 2)

You need to coordinate updates and deployment for managed solutions containing completed work without disrupting the system.

What should you do? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Deployment option for changes to an unrelated table

Deploy a patch with the changes made from the current solution.

Deploy a full copy of the new solution with the changes using the upgrade option.

Deploy a full copy of the current solution with the changes using the upgrade option.

Deployment option for automation enhancements

Deploy the new solution and then deploy a full copy of the original solution. Use the upgrade option for both deployments.

Deploy a full copy of the original solution and then deploy the new solution. Use the upgrade option for both deployments.

Deploy a full copy of the original solution using the upgrade option. Then, deploy the new solution by using the update option.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Deploy a patch with the changes made from the current solution. Scenario:

The Onsite Visit managed solution has a table that is not in the Verification Process Automation managed solution. This table must be upgraded prior to the go-live

date without the other shared components.

Box 2: Deploy a full copy of the original solution using the upgrade option. Then, deploy the new solution by using the update option.

Scenario: All components required for the verification process must be included in a new solution. Corporate security requires that deployments to non-development environments must be automated using service accounts.

Managed solutions are used to move customizations from the development environment to other higher-level environments. These solutions are created and maintained by the power users and provided to internal IT for deployment when they are ready.

Note:

Upgrade This is the default option and upgrades your solution to the latest version and rolls up all previous patches in one step. Any components associated to the previous solution version that are not in the newer solution version will be deleted. This is the recommended option as it will ensure that your resulting configuration state is consistent with the importing solution including removal of components that are no longer part of the solution.

Update This option replaces your solution with this version. Components that are not in the newer solution won't be deleted and will remain in the system. This option is not recommended as your destination environment will differ in configuration from your source environment and could cause issues that are difficult to reproduce and diagnose.

Reference: <https://docs.microsoft.com/en-us/power-apps/maker/data-platform/update-solutions>

NEW QUESTION 9

- (Exam Topic 2)

You need to configure a Power Automate flow to send the email with the results to the client. What should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Trigger settings

| |
|---|
| ▼ |
| Set Table name to Qualification and Column filter to statecode. |
| Set Table name to Qualification and Column filter to statuscode. |
| Set Table name to Service Requests and Column filter to statuscode. |

Logic to complete service requests

| |
|--|
| ▼ |
| Complete if current record is in Complete status. |
| Complete if current record is in Pending Verification status. |
| Loop through related qualification records and complete if all are in Complete status. |

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Set Table table to Qualification and Column filter to statuscode.

Box 2: Loop through related qualification records and complete if all are in Complete status. The new process for completing a service request must automate the following:

Set the Service Request record status to Complete when work on all Qualification records is finished.

Send an email to the client with the results when the service request is completed. The email must list each qualification as either Valid or Not Valid, depending on the verification.

NEW QUESTION 10

- (Exam Topic 2)

You need to resolve the issue reported by substitute employees after they are assigned service requests. How should you configure the system? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Aspect

Configuration

Relationship

| |
|-----------------------------------|
| ▼ |
| Service Request 1:N Qualification |
| Service Request N:N Qualification |
| Service Request N:1 Qualification |

Cascading rule

| |
|--------------|
| ▼ |
| Restrict |
| Cascade All |
| Cascade None |

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Service Request 1:N Qualification

When users go on vacation, all their outstanding Service Request records are assigned to a substitute employee. The substitute employees are unable to see all the qualifications related to their service requests.

Box 2: Cascade All

Cascade All - Perform the action on all referencing table records associated with the referenced table record. Reference:

<https://docs.microsoft.com/en-us/power-apps/developer/data-platform/configure-entity-relationship-cascading-b>

NEW QUESTION 10

- (Exam Topic 2)

You create a desktop flow to interact with a certification authority's website. You need to get data in and out of the desktop flow.

How should you set up the input and output parameters? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

| Parameter direction | Configuration |
|---------------------|---|
| Inbound | <ul style="list-style-type: none"> Copy and paste qualification data into the desktop flow. Run a cloud flow from the Dataverse qualification record to send data to the desktop flow. Connect by using the Dataverse connector from the desktop flow and retrieve the qualification data. |
| Outbound | <ul style="list-style-type: none"> Copy and paste the verification data into the qualification record. Send data from the desktop flow to a cloud flow to update the qualification record. Connect by using the Dataverse connector from the desktop flow and the qualification record |

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Connect by using the Dataverse connector from the desktop flow and retrieve the qualification data. All information sent by clients for services is stored in Microsoft Dataverse with a model-driven app as the interface.

Qualification verification

The qualification table contains details about an individual school degree, professional qualifications, and other qualifications that must be verified.

A service request can have one or more Qualification records associated with it.

Record status is pending verification until the initial team member finishes, at which point the member changes the status to Complete.

When all qualification records related to a service request are verified either by manual or automated processes, the results are made available to ADatum Corporation's client.

In the rare event that results are questioned, a new service request is created and verified independently of the previous work that took place.

Box 2: Send data from the desktop flow to a cloud flow to update the qualification record. To complete a service request, users perform the following actions:

Send a templated email by using Microsoft Outlook to the client after all qualifications for a service request are checked.

Change the service request status to Completed. Currently, service requests do not indicate when all Qualification records are addressed.

NEW QUESTION 14

- (Exam Topic 2)

You need to capture the Date Completed value from the website using a desktop flow. Which method should you use?

- A. Use optical character recognition (OCR) on the screen to locate and extract the value.
- B. Display an input dialog and prompt the user to enter the value.
- C. Extract the value from the window the browser is using.
- D. Retrieve the value from the HTML element in the webpage.

Answer: C

Explanation:

Record the name of the QV team member who performed the work and the date completed.

NEW QUESTION 18

- (Exam Topic 2)

You need to configure a Power Automate flow to send the email with the results to the client. What should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement

Control

Process qualification records for a service request.

| |
|---------------|
| ▼ |
| Switch |
| Condition |
| Apply to Each |

Evaluate a qualification.

| |
|---------------|
| ▼ |
| Do until |
| Condition |
| Apply to Each |

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Apply to each

You can use the Apply to each action to process a list of items periodically. Box 2: Do until

The Do Until control in Power Automate is a loop that repeatedly forces an action until a certain condition becomes true.

Reference: <https://docs.microsoft.com/en-us/power-automate/apply-to-each> <https://blog.enterprisedna.co/do-until-loop-control-in-power-automate/>

NEW QUESTION 22

- (Exam Topic 2)

You need to be able to move a Power Automate desktop flow used in the verification process to the testing environment. What should you do?

- A. Share a copy of the desktop flow with a member of internal IT.
- B. Use the Export option in the flow to get the flow identifier and provide it to internal IT.
- C. Send a copy of the desktop flow to a member of internal IT.
- D. Create the desktop flow in a solution and provide it to internal IT.

Answer: D

Explanation:

Internal IT reports that the solution import to the test environment failed because of missing dependencies related to the flow for completing service requests. Flows with PowerApps steps

Flows that were created via Power Automate in the PowerApps menu or flows that have PowerApps steps added have a different issue than other Power Automate flows. As of the writing of this blog these flows are not able to be imported into another environment. This means that if you create flows with Power Apps steps within them you will need to recreate them in your destination environment.

Reference: <https://www.spyglassmtg.com/blog/power-platform-solution-export-and-import-issues>

NEW QUESTION 23

- (Exam Topic 3)

You are designing a desktop user interface (UI) flow. The UI flow automates legacy software.

You need to prepare data for transfer to a Microsoft SharePoint list.

Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions

Answer Area

Select information to pass to the SharePoint list.

Copy and paste the text in the output definition window.

On the Outputs menu of the UI flow, choose **Select text on screen**.

Enter a name and description for the output.

Start recording the UI flow.

Stop the recording and save the flow.



- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Reference:

<https://docs.microsoft.com/en-us/power-automate/ui-flows/inputs-outputs-desktop#use-outputs-to-extract-inform>

NEW QUESTION 28

- (Exam Topic 3)

You are a Dynamics Sales administrator for a car dealership. The dealership uses only out-of-the-box functionality. When a new car is sold, the salesperson uses a Word template to generate a letter from the quote to thank the customer.

You need to determine if you can revise the template. Which Word template change can you make?

- A. Add the Discount field conditionally.
- B. Format the table to have alternating color rows.
- C. Format the Created On field to a long date format.
- D. Add the address of the customer.D18912E1457D5D1DDCBD40AB3BF70D5D

Answer: D

NEW QUESTION 31

- (Exam Topic 3)

You modify a model-driven app for a bicycle repair help desk. The model-driven app is for help desk users when customers have an issue with their bicycle. After you add a custom table named bicycle, you configure the table for Microsoft Dataverse search. The table will contain information from callers about their bicycles. The account table is related to the custom table. Contact information is brought over to the custom table.

You add the following columns to the table:

- > Bicycle type
- > Tire brand
- > Special equipment

Users must be able to perform the following types of searches:

- > Search for all customers who have a bicycle type of Contoso and live in Florida.
- > Search all tables for any record that contains the word broken.
- > You need to decide which type of search will give you the results desired.

Which search should you configure? To answer, drag the appropriate search types to the correct requirements. Each search type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

| Search types | Answer Area |
|--|---|
| <div style="border: 1px solid gray; padding: 5px; margin-bottom: 5px;">Dataverse search</div> <div style="border: 1px solid gray; padding: 5px; margin-bottom: 5px;">Quick find</div> <div style="border: 1px solid gray; padding: 5px;">Advanced find</div> | <div style="border: 1px solid gray; padding: 10px;"> <p style="text-align: center;">Requirements</p> <p>Customer with bicycle type of Contoso and lives in Florida</p> <p>Includes the word broken across tables</p> </div> <div style="border: 1px solid gray; padding: 5px; margin-top: 10px; width: 100px; text-align: center;">Search type</div> <div style="border: 1px solid gray; height: 20px; margin-top: 5px;"></div> |

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Text Description automatically generated

Box 1: Advanced find

Operators for advanced search: Lets you use simple Boolean operators in your search term and craft the query to get the results you want.

Box 2: Dataverse search

Dataverse search helps you quickly find what you're looking for. It delivers fast and comprehensive results across multiple tables in a single list, sorted by relevance.

Reference: <https://docs.microsoft.com/en-us/power-apps/user/quick-find> <https://docs.microsoft.com/en-us/power-platform/admin/configure-relevance-search-organization>

NEW QUESTION 36

- (Exam Topic 3)

You are a Dynamics 365 Customer Service developer. A salesperson creates a chart.

You need to ensure that the chart is available to all users on the team. What should you do?

- A. Share the chart with the team.
- B. Assign the chart to each person on the team.
- C. Export the user chart to Power BI
- D. Import the chart as a Power BI visualization.
- E. Export the user chart for import as a user chart.

Answer: A

NEW QUESTION 39

- (Exam Topic 3)

A company creates a Microsoft Power Apps app through the Power Apps designer portal for use in Microsoft Teams.

This app needs to be promoted to the user acceptance testing environment.

You need to complete the Microsoft recommended actions before you export the solution. Which two actions should you complete? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Write validation tests.
- B. Set the Optimized embedding appearance field to true.
- C. Publish all changes.
- D. Run the solution checker.
- E. Clone a solution.

Answer: DE

Explanation:

The Power Apps solution checker performs a rich static analysis check on your solutions against a set of best practice rules to quickly identify problematic patterns. After the check completes, you receive a detailed report that lists the issues identified, the components and code affected, and links to documentation that describes how to resolve each issue.

The solution checker analyzes these solution components: Common Data Service plug-ins

Common Data Service custom workflow activities

Common Data Service web resources (HTML and JavaScript) Common Data Service configurations, such as SDK message steps

Reference: <https://www.eimagine.com/ui/>

NEW QUESTION 41

- (Exam Topic 3)

You are creating a Power Virtual Agents chatbot that uses multiple topics. Each user interaction can reference more than one topic.

You need to be able to capture a value in an initial topic and use it in subsequent topics. Which type of variable should you create?

- A. Bot
- B. Topic
- C. Context

Answer: A

Explanation:

Reference:

<https://docs.microsoft.com/en-us/power-virtual-agents/authoring-variables-bot>

NEW QUESTION 42

- (Exam Topic 3)

A company deploys several model-driven apps. The company uses shared devices in their warehouse. The devices are always powered on. Users log on to the devices and then launch the apps to perform actions.

Unauthorized users recently uploaded several files after another user failed to log out of a device. The company needs to prevent these incidents from occurring in the future.

You need to configure the solution to prevent the reported security incidents. What should you do? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

| Requirement | Action |
|---|--|
| Prevent unauthorized access to devices. | <div style="border: 1px solid gray; padding: 5px;"> <div style="border-bottom: 1px solid gray; padding: 2px 5px;">Set an inactivity limit in the user's group policy.</div> <div style="border-bottom: 1px solid gray; padding: 2px 5px;">Set a timeout in the Power Platform admin center.</div> <div style="border-bottom: 1px solid gray; padding: 2px 5px;">Configure access controls in Azure Active Directory.</div> <div style="padding: 2px 5px;">Configure a Power Automate flow to poll for user inactivity on the devices.</div> </div> |
| Prevent users from uploading a specific type of file. | <div style="border: 1px solid gray; padding: 5px;"> <div style="border-bottom: 1px solid gray; padding: 2px 5px;">Enter the restricted file types in the SharePoint admin center.</div> <div style="border-bottom: 1px solid gray; padding: 2px 5px;">Enter the allowed file types in the Power Platform admin center.</div> <div style="padding: 2px 5px;">Enter the restricted file types in the Power Platform admin center.</div> </div> |

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Graphical user interface, text, application Description automatically generated

Box 1: Set a timeout in the Power Platform admin center.

To enforce users to reauthenticate after a pre-determined period of time, admins can set a session timeout for their individual environments. Users can only remain signed in the application for the duration of session. The application signs out the user when the session expires. Users need to sign in with their credentials to

return to customer engagement apps.

Note: Configure session timeout

- In the Power Platform admin center, select an environment.
- Select Settings > Product > Privacy + Security.
- Set Session Expiration and Inactivity timeout. These settings apply to all users.

Incorrect:

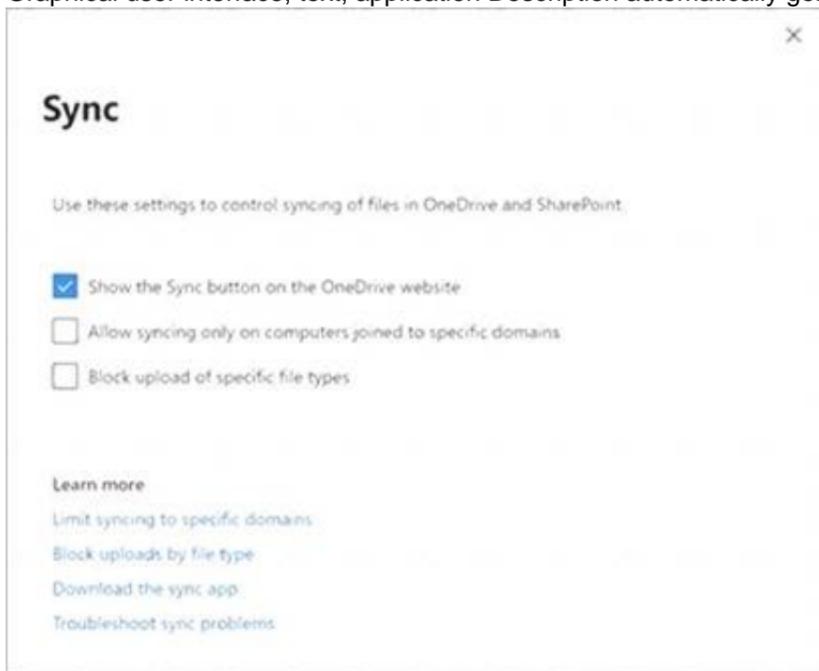
Configure inactivity timeout

- In the Power Platform admin center, select an environment.
- Select Settings > Product > Privacy + Security.
- Set Session Expiration and Inactivity timeout. These settings apply to all users. Box 2: Enter the restricted file types in the SharePoint admin center.

To block uploading of specific file types

- Go to the Settings page of the new SharePoint admin center,
- Select Sync.

Graphical user interface, text, application Description automatically generated



- Select the Block upload of specific file types check box.
- Enter the file name extensions you want to block, for example: exe or mp3.
- Select Save.

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/user-session-management> <https://docs.microsoft.com/en-us/onedrive/block-file-types>

NEW QUESTION 44

- (Exam Topic 3)

A company has a canvas app that includes the following screens: Screen1 and Screen2. The OnVisible property for Screen1 contains the following expression.
Set(AgeGroups, ["1-25", "26-54", "55+"])

For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

| Statements | Yes | No |
|--|-----------------------|-----------------------|
| AgeGroups can be accessed from Screen1 and Screen2. | <input type="radio"/> | <input type="radio"/> |
| AgeGroups is a collection. | <input type="radio"/> | <input type="radio"/> |
| You can use the Update function to change values in AgeGroups. | <input type="radio"/> | <input type="radio"/> |

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

| Statements | Yes | No |
|--|----------------------------------|----------------------------------|
| AgeGroups can be accessed from Screen1 and Screen2. | <input type="radio"/> | <input checked="" type="radio"/> |
| AgeGroups is a collection. | <input type="radio"/> | <input checked="" type="radio"/> |
| You can use the Update function to change values in AgeGroups. | <input checked="" type="radio"/> | <input type="radio"/> |

NEW QUESTION 49

- (Exam Topic 3)

You create a new Power Virtual Agents chatbot for an organization. Testing and production deployment of the chatbot are not complete. You need to ensure that appropriate users can access the chatbot.

Which methods should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area

| Requirement | Method |
|---|--|
| Test the chatbot with unlicensed internal users | <input type="checkbox"/> Use the demo website <input type="checkbox"/> Share the chatbot to each user individually <input type="checkbox"/> Share the chatbot to a security group containing all users |
| Allow other licensed internal users to edit the chatbot | <input type="checkbox"/> Share the chatbot to each user individually <input type="checkbox"/> Share the chatbot to a security group containing all users <input type="checkbox"/> Deploy the chatbot to Microsoft Teams in your tenant |
| Deploy the chatbot to production for public consumption | <input type="checkbox"/> Embed the chatbot code in an IFrame on your company's public website <input type="checkbox"/> Deploy the chatbot to Microsoft Teams in your tenant <input type="checkbox"/> Deploy the chatbot to AppSource |

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Graphical user interface, application Description automatically generated

Box 1: Use the demo website

When publishing the bot to the web, you can publish to a prebuilt demo website (which you can use to share the bot with your teammates and stakeholders) and to your own live website.

Box 2: Share the chatbot to a security group containing all users.

A license for each user, also known as a "per user license" (or "Power Virtual Agent User License" as referred to on the Microsoft 365 admin center), should be assigned to individual users who need access to create and manage chatbots.

To simplify user license management, you can assign licenses to an Azure Active Directory (Azure AD) security group.

Box 3: Embed the chatbot code in an IFrame on your company's public website

You can add your bot to a live website as an IFrame. Your live website can be a customer-facing external website or an internal site, like a SharePoint or Yammer site.

Reference:

<https://docs.microsoft.com/en-us/power-virtual-agents/publication-connect-bot-to-web-channels> <https://docs.microsoft.com/en-us/power-virtual-agents/requirements-licensing>

NEW QUESTION 52

- (Exam Topic 3)

A company plans to automate the following manual processes by using Power Automate. You need to identify UI flow types for the two business processes.

| Process | Time to Complete | Comments |
|---------|------------------|---|
| 1 | 30 minutes | The user's device must remain unlocked when the business process runs. The user will be required to leave their device unattended in a secure setting while the business process runs so that the user can assist with other efforts. |
| 2 | 45 minutes | The process must run after normal business hours. The device that runs the business process must remain unlocked when the business process is not running. |

Which desktop flow type should you use? To answer, drag the appropriate desktop flow types to the correct business processes. Each desktop flow type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Desktop flow types

Attended Unattended

Answer Area

| Business process | Desktop flow type |
|------------------|-------------------|
| 1 | Desktop flow type |
| 2 | Desktop flow type |

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Graphical user interface, application Description automatically generated

NEW QUESTION 55

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You are creating Power Virtual Agents chatbot that captures demographic information about customers. The chatbot must determine the group a customer belongs to based on their age. The age groups are:

- > 0 - 17
- > 18 - 25
- > 26 - 35
- > 36 - 55
- > 55 - 100

You need to configure the chatbot to ask a question that can be used to determine the correct age group. Solution: Use Date and time for Identify in the question and then add branches that use conditional logic to determine the age group.

Does this meet the goal?

- A. Yes
- B. No

Answer: B

NEW QUESTION 59

- (Exam Topic 3)

You deploy a Power Virtual Agents chatbot that integrates with Dynamics 365 Omnichannel for Customer Service.

You observe that the chatbot is not able to recognize the questions asked by users.

You need to ensure that the chatbot can respond to unrecognized questions. The solution must minimize administrative effort.

What should you do?

- A. Add a fallback topic
- B. Create new topics.
- C. Create an entity.
- D. Modify the Escalate system topic.

Answer: A

NEW QUESTION 62

- (Exam Topic 3)

You are examining several processes to determine if you can automate the processes by using Power Automate.

The processes must run without human intervention when possible.

You need to determine which flow type should be used for each process.

Which flow type should you use? To answer, drag the appropriate processes to the correct flow types. Each process may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Flow types

- Scheduled cloud flow
- Attended desktop flow
- Unattended desktop flow

Answer Area

Process

Employees enter leave requests into a web page. Use web automation to collect data from the web browser and send the information to a supervisor so that the supervisor can approve or reject the leave request.

Read data from a text file and populate the data into a third-party desktop application by using saved credentials.

Flow type

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Text Description automatically generated

Box 1: Attended desktop flow

Desktop flows are used to automate tasks on the Web or the desktop.

To run an attended desktop flow, you need to have an active Windows user session that matches the name of the user configured for your connection.

Note: Web applications are critical components of most organizations, and they are commonly used to access data from servers.

Most CRM and ERP platforms run through web browsers, while the most popular business productivity tools are web services. Web applications are unquestionably an integral part of the technological infrastructure of most companies.

To provide automation solutions for these applications, Power Automate Desktop supports all major browsers through its web automation actions.

Box 2: Unattended desktop flow.

Unattended desktop flows are best for applications that do not need human supervision. References:

<https://docs.microsoft.com/en-us/learn/modules/pad-web/1-introduction>

<https://docs.microsoft.com/en-us/power-automate/desktop-flows/run-pad-flow>

NEW QUESTION 67

- (Exam Topic 3)

You need to build a Power BI dashboard for sales managers to track opportunities.

When a new sale closes that is greater than \$1 million, a notification must pop up and an email must be sent to the leadership team.

You need to ensure the email is sent without editing the Microsoft Dataverse.

Which two elements should you configure? Each correct answer is part of the solution. NOTE: Each correct selection is worth one point.

- A. alerts in Power BI
- B. a calculated column in the Dataverse
- C. a custom connector
- D. a paginated report to save to Microsoft OneDrive
- E. a Power Automate flow

Answer: AE

Explanation:

In order to build a Power BI dashboard for sales managers to track opportunities and send notifications and emails when a new sale closes that is greater than \$1 million, you should configure:

* A. alerts in Power BI: You can set up alerts in Power BI that will trigger when a specific condition is met. For example, you can set an alert to trigger when the value of a specific field in the "Opportunities" table exceeds \$1 million.

* E. a Power Automate flow: To send an email to the leadership team when an alert is triggered, you can create a Power Automate flow that is triggered by the Power BI alert. The flow can then use the "Send an email" action to send an email to the leadership team with the necessary information about the sale that exceeded \$1 million.

References:

> <https://docs.microsoft.com/en-us/power-bi/transform-model/desktop-alerts>

> <https://docs.microsoft.com/en-us/power-platform/admin/alerts-overview>

NEW QUESTION 72

- (Exam Topic 3)

You are creating a business rule to implement new business logic.

You must apply the business logic to a canvas app that has a single screen named Screen1. You need to configure the scope for the business rule.

Which scope should you use?

- A. All Forms
- B. Entity
- C. Screen1
- D. Global

Answer: B

Explanation:

Note: Some terminology has changed. Entity is now Table. If you're building a Canvas app, you must use table (entity) as the scope.

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/common-data-service/data-platform-create-business-rule>

NEW QUESTION 73

- (Exam Topic 3)

Your organization does not permit the use of custom code for solutions. You need to create a view that can be viewed by all users in an organization. Where should you create the view?

- A. List view of the entity
- B. Microsoft Visual Studio
- C. Templates area
- D. Maker portal

Answer: A

Explanation:

Edit a public or system view in app designer

You can change the way a public or system view is displayed by adding, configuring, or removing columns.

> In the Views list for a table, select the Show list of references down arrow Drop Down. Edit View. Graphical user interface, application Description automatically generated

> Next to the view you want to edit, select Open the View Designer Open view Designer. The view opens in the view designer.

When you edit a public or system view, you must save and publish your changes before they will be visible in the application.

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/create-edit-views-app-designer>

NEW QUESTION 74

- (Exam Topic 3)

You attempt to deactivate several currencies in a Microsoft Dataverse environment. You are not able to deactivate one of the currencies.

You need to determine why you cannot deactivate the currency. What is the reason?

- A. You are not the currency record owner.
- B. The currency is used by an active business process.
- C. The currency is the base currency.
- D. The currency is used by another record.

Answer: C

Explanation:

Reference:

<https://docs.microsoft.com/en-us/powerapps/developer/data-platform/org-service/web-service-error-codes> <https://docs.microsoft.com/en-us/power-platform/admin/manage-transactions-with-multiple-currencies>

NEW QUESTION 77

- (Exam Topic 3)

A bank uses Power BI visualizations to help determine whether they should loan money to a customer. The bank has three different visuals that are part of a Power BI report. The bank uses a set of four risk variables that indicate whether the customer is creditworthy.

You must create a mechanism so that bank employees can change the values of the four risk variables. Changes to the value of any variable must cause the three visualizations to update.

You need to create the solution.

Which action should you perform? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement

Action

Update the visualizations when users change the values of the risk variables.

| |
|--|
| ▼ |
| Embed a canvas app in a Power BI report. |
| Embed a Power BI report in a model-driven app. |
| Embed a model-driven app in a Power BI report. |

Ensure that users can adjust the values of the four risk variables that contribute to a customer's credit risk.

| |
|---------------------------|
| ▼ |
| Use Power BI tiles. |
| Use Power Apps visuals. |
| Use the Power BI service. |

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Embed a Power BI report in a model-driven app

You can embed a Power BI report in a model-driven app main form. Box 2: Use the Power BI service.

The Power BI cloud service works with Microsoft Dataverse apps to provide a self-service analytics solution. Power BI automatically refreshes the app's data displayed. With Power BI Desktop or Microsoft Excel, Power Query for authoring reports and Power BI for sharing dashboards and refreshing data from model-driven apps,

your users have a powerful way to work with your app's data.

Reference:

<https://docs.microsoft.com/en-us/power-apps/maker/model-driven-apps/embed-powerbi-report-in-system-form>

<https://docs.microsoft.com/en-us/power-apps/maker/model-driven-apps/use-power-bi>

NEW QUESTION 79

- (Exam Topic 3)

You manage Dynamics 365 for a company.

You must prevent users from launching and using Power Automate. You need to hide the Flows button on the user interface.

Which configuration setting should you change?

- A. the Customizations section of System Settings
- B. the Site Map
- C. the Buttons tab of Flow
- D. the Entity component of the default solution

Answer: A

Explanation:

Reference:

<https://www.inogic.com/blog/2018/10/show-or-hide-microsoft-flow-button-in-dynamics-365/>

NEW QUESTION 81

- (Exam Topic 3)

On a Contact record, a user creates a Note record that contains the word running.

One week later, the user reports that they cannot find the Contact record associated with the Note record. You need to find the Note record.

Solution: Use Categorized Search to search for the word run. Does the solution meet the goal?

- A. Yes
- B. No

Answer: B

Explanation:

Instead use Relevance Search.

Note: Relevance Search finds matches to any word in the search term in any field in the entity. Matches may include inflectional words, like "stream," "streaming," or "streamed."

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/configure-relevance-search-organization#what-is-releva>

NEW QUESTION 82

- (Exam Topic 3)

A company uses a Power Apps app with Microsoft Dataverse.

The company requires the import of records into Dataverse. Duplicate records in the data must be deleted without user intervention.

You create a duplicate detection rule.

You need to configure the rule for the data import. Which option should you configure?

- A. Enable the Templates for Data Import option.
- B. Enable the When a record is created or updated option.
- C. Disable the Allow Duplicates option.
- D. Enable the During data import option.

Answer: D

Explanation:

When configuring a duplicate detection rule in Power Apps with Microsoft Dataverse, to automatically delete duplicate records during a data import, you should enable the "During data import" option. This option allows the detection rule to automatically delete duplicates as they are imported into the system, without requiring user intervention.

References:

> <https://docs.microsoft.com/en-us/power-platform/admin/create-duplicate-detection-rule>

> <https://docs.microsoft.com/en-us/power-platform/admin/data-integration-duplicate-detection>

NEW QUESTION 84

- (Exam Topic 3)

A company uses a canvas app to manage production resources in a specific region. Employees must be at company locations to use the app.

Due to a sudden requirement for employees to work remotely, employees no longer commute to a specific location to conduct their work and cannot access the canvas app.

You must reconfigure the app to ensure that employees only access the app from a limited number of locations.

You need to restrict access to the app.

Which components should you configure? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement

Component

Ensure that employees can only access the app from a specific region

| |
|-----------------------------|
| ▼ |
| Canvas app settings |
| Power Platform admin center |
| Azure Active Directory |
| Office 365 admin center |

Specify the locations where a user can access the app

| |
|---------------------------|
| ▼ |
| Security role |
| Conditional Access policy |
| Local Security policy |
| Compliance policy |

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Graphical user interface, text, application, email Description automatically generated

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/restrict-access-online-trusted-ip-rules>

NEW QUESTION 86

- (Exam Topic 3)

A company plans to create an app by using Power Apps. The company has the following requirements:

- The app must be able to enter data into Microsoft SharePoint
- Users must be able to add the app into Microsoft Teams.

You need to recommend which app to create. Which type of app should you recommend?

- A. model-driven app as a personal app
- B. canvas app as a personal app
- C. canvas app as a tab app
- D. model-driven app as a tab app

Answer: B

NEW QUESTION 90

- (Exam Topic 3)

You are a Dynamics 365 administrator. You create a new app.

You need to create the site map for the app.

Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions

Answer Area

| |
|----------------|
| Add a subarea. |
| Add a view. |
| Add a group. |
| Add an area. |



- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Actions

Add a subarea.

Add a view.

Add a group.

Add an area.

Answer Area

Add an area.

Add a group.

Add a subarea.

NEW QUESTION 91

- (Exam Topic 3)

You plan to create a canvas app.

The app must meet the following requirements:

- Send an email after a record is saved.
- Display the expiration column on a form if the creation date of the record is older than 90 days. You need to configure the app.

Which features should you use? To answer, select the appropriate options in the answer area.

Answer Area

Requirement

Send an email.

Feature

Power Automate flow

Connection

Collection

Power Automate flow

Formula

Display the expiration column.

Formula

Formula

Collection

Connection

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Requirement

Send an email.

Feature

Power Automate flow

Connection

Collection

Power Automate flow

Formula

Display the expiration column.

Formula

Formula

Collection

Connection

NEW QUESTION 96

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You are a Dynamics 365 Sales administrator for a software company. The sales team wants to attach a large number of supporting documents to customer records, but management does not want to incur the cost of additional storage.

The company does not have any Office 365 application integrations enabled. You need to recommend a storage solution that keeps storage costs low. Solution:

Enable OneDrive for Business.
Does this meet the goal?

- A. Yes
- B. No

Answer: B

NEW QUESTION 97

- (Exam Topic 3)

You are a Dynamics 365 for Customer Service administrator.

You must create a form for team members to use. The form must provide the ability to:

- > Lock a field on a form.
- > Trigger business logic based on a field value.
- > Use existing business information to enhance data entry.

You need to implement business rule components to create the form.

Which components should you use? To answer, drag the appropriate components to the correct requirements. Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

| Components | Requirement | Component |
|----------------|---|-----------|
| Actions | Lock a form field. | |
| Conditions | Trigger business logic based on a field value. | |
| Recommendation | Leverage existing business information to enhance data entry. | |

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

- > Action
- > Condition
- > Recommendation

NEW QUESTION 98

- (Exam Topic 3)

A customer uses Power Apps to view and maintain their contacts that are stored in Microsoft Dataverse. Several columns must be configured to ensure the security settings for sales associates are view only. You need to configure the access restrictions.

Which component for field-level security should you use? TO answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point

| Action | Component |
|--|---|
| Enable the fields for record-level security. | <ul style="list-style-type: none"> Azure Data Lake Gen2 Azure SQL Power Apps app designer Microsoft Power Platform admin center |
| Set the security settings for the sales associates to view only. | <ul style="list-style-type: none"> Azure Active Directory group team Dataverse table Field Security Profiles User |

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Graphical user interface, text, application Description automatically generated

NEW QUESTION 100

- (Exam Topic 3)

A veterinary office plans to use Microsoft Power Platform to streamline customer experiences. The customer creates a canvas apps to manage appointments. On the client appointment form, there is a dropdown field for clients to select their type of pet. If a client selects the option Other, a text field must appear so that staff members can add details about the pet.

You need to create a dynamically visible field. What should you configure?

- A. business rule
- B. business process flow
- C. workflow

Answer: A

Explanation:

A business rule can be used to configure the visibility of a field based on the value selected in another field. In this case, a business rule could be created to make the text field for additional pet details visible when the "Other" option is selected in the dropdown field for the type of pet. This can be done by going to the Power Apps portal, navigating to the Common Data Service, and creating a new business rule for the entity that contains the appointment form. Within the rule, you can set the visibility of the text field to be dependent on the value selected in the dropdown field. Reference:

<https://docs.microsoft.com/en-us/power-platform/model-driven-apps/model-driven-business-rules>

It's important to note that the above feature is only available in the PowerApps Model Driven App and not in Canvas App.

NEW QUESTION 104

- (Exam Topic 3)

You manage the Dynamics 365 Customer Service environment for an organization. Microsoft SharePoint will not be deployed in the environment for a year.

You need to integrate Microsoft Office 365 solutions with the Dynamics 365 instance to help the sales team with internal collaboration efforts.

Which three solutions can you currently implement? Each correct answer presents part of the solution. NOTE:

Each correct selection is worth one point.

NOTE: Each correct selection is worth one point.

- A. Microsoft OneDrive for Business
- B. Microsoft Yammer
- C. Microsoft OneNote
- D. Microsoft Skype for Business
- E. Microsoft Exchange Online

Answer: BDE

Explanation:

References:

<https://docs.microsoft.com/en-us/dynamics365/customer-engagement/admin/add-office-365-online-services>

NEW QUESTION 106

- (Exam Topic 3)

A company is updating a Power Apps solution that contains two tables named Services and Equipment. The company is creating a new solution to update the current solution for the following requirements:

- The Services table must be updated to include change tracking.
- The Equipment table must be updated to include four new columns.
- The solution must update only the components that need to be added or changed. You need to create the solution.

Which table option should you use? To answer, drag the appropriate options to the correct tables. Each option may be used once, more than once, or not at all.

You may need to drag the split bar between panes or scroll to view content.

| Options | Answer Area | | | | | | |
|---|--|-------|--------|----------|--|-----------|--|
| <div style="border: 1px solid gray; padding: 5px; margin-bottom: 5px;">Include all components</div> <div style="border: 1px solid gray; padding: 5px; margin-bottom: 5px;">Include entity metadata</div> <div style="border: 1px solid gray; padding: 5px;">Select components</div> | <table border="1"> <thead> <tr> <th>Table</th> <th>Option</th> </tr> </thead> <tbody> <tr> <td>Services</td> <td><div style="border: 1px solid gray; height: 20px; width: 100%;"></div></td> </tr> <tr> <td>Equipment</td> <td><div style="border: 1px solid gray; height: 20px; width: 100%;"></div></td> </tr> </tbody> </table> | Table | Option | Services | <div style="border: 1px solid gray; height: 20px; width: 100%;"></div> | Equipment | <div style="border: 1px solid gray; height: 20px; width: 100%;"></div> |
| Table | Option | | | | | | |
| Services | <div style="border: 1px solid gray; height: 20px; width: 100%;"></div> | | | | | | |
| Equipment | <div style="border: 1px solid gray; height: 20px; width: 100%;"></div> | | | | | | |

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Select components Option for Services Table Select components Option for Equipment Table

The "Select components" table option allows you to update specific components of a table, such as adding new columns or change tracking, while keeping the existing data and relationships in the table intact. This meets the requirement that the solution must update only the components that need to be added or changed.

You can use the Power Apps maker portal and navigate to the Environment, then click on the Data tab, select the table you want to update and click on the settings icon and then select "Select components" from the options. Then you can select only the columns you want to add or update for each table.

This way, you can ensure that the solution will update only the necessary components for each table, including change tracking for the Services table and four new columns for the Equipment table, without affecting the existing data and relationships in the tables.

NEW QUESTION 108

- (Exam Topic 3)

A customer has a support website that includes FAQ pages, knowledge articles, and support content. You plan to leverage an existing Power Virtual Agents bot to enhance and streamline existing support functionality for the existing support portal. You need to create topics from existing website content. The process must minimize human errors during topic creation. Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

| Actions | Answer area |
|--|-------------|
| Hover over the topic and select the Automate icon. | |
| Capture suggested topics. | |
| Add selected topics to the chatbot. | ⬆ |
| Enable the topics. | ⬆ |
| Identify the pre-filled trigger phrases. | |

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

- Select Suggest topics on the Topics page to extract content from FAQ/support pages or online files.
 - Add the suggested topics to your bot.
 - Enable the topics.
- <https://docs.microsoft.com/en-us/power-virtual-agents/advanced-create-topics-from-web>

NEW QUESTION 110

- (Exam Topic 3)
A Company plans to send escalation emails to all customers with overdue invoices. You are creating a Microsoft Power Automate flow to determine whether to send an escalation email. The system must send an alert for all invoices that are seven days or more overdue. You need to configure the flow. Which expression should you use?

- A. `TriggerEmail() = 'OverdueDate' >= 7;`
- B. `'OverdueDate' >= '7'?TriggerEmail():false`
- C. `@GreaterOrEquals(TriggerEmail()?['OverdueDate']; '7')`

- A. Option A
- B. Option B
- C. Option C

Answer: C

Explanation:

Example: `equals(triggerOutputs()?['body/PDFStatus/Value'],'Ready to Generate')` Reference: <https://evolvous.com/microsoft-power-automate-trigger-condition/>

NEW QUESTION 113

- (Exam Topic 3)
You use Power BI Desktop to configure Power BI reports. You need to create a canvas app that displays user account information and include the app in a Power BI report. Which three actions should you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. From the Power Apps Insert menu, add a Power BI tile
- B. From the Power BI Desktop menu, insert a Power Apps visual and include the required fields in the Power Apps data
- C. Publish the report to the Power BI service
- D. Connect to Common Data Service from Power BI Desktop

Answer: BCD

Explanation:

- Step 1 (B): Here's how we embed PowerApps into a Power BI report:
- Download and login to the Power BI desktop application

> Click on (...) and select "Import from the marketplace."

Step 2: Open Power BI desktop and use "Get data" to connect with the Common Data Service data source. Step 3: Publish the report to Power BI service.

Reference:

<https://purple.telstra.com/blog/powerbi-integration-with-powerapps>

NEW QUESTION 116

- (Exam Topic 3)

You plan to automate several different processes by using Power Automate. Each process has unique characteristics.

You need to recommend components for each process.

Which components should you recommend? To answer, drag the appropriate components to the correct processes. Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

| Components | Process | Component |
|-------------------------------------|--|-----------|
| Attended UI flow | Access data from an internally created web application with basic REST API functionality as part of a nightly batch job. | Component |
| Unattended UI flow | | Component |
| Flow that uses a custom connector | Access data from a public web site with no API functionality for emails processed through an unmonitored queue. | Component |
| Flow that uses a prebuilt connector | | Component |

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

1: Custom connector (REST API access) 2: Unattended UI flow

NEW QUESTION 117

- (Exam Topic 3)

A company uses Power Apps.

Users must be able to view only the address1 columns in the Account table.

You need to ensure other address columns are not visible to users when creating views and filters. What should you do?

- A. Disable the Search option for the columns.
- B. Create business rules to hide the other address columns.
- C. Delete the other address columns from the table.
- D. Use column-level security to remove read access to all users.

Answer: D

NEW QUESTION 118

- (Exam Topic 3)

A company creates a canvas app.

The app requires users to enter their social security number. The app should only display the last four digits when the user tabs to a different column.

You need to configure the app. Which option should you use?

- A. Power Fx
- B. Business rule
- C. Business process flow
- D. Power BI DAX

Answer: A

NEW QUESTION 123

- (Exam Topic 3)

You plan to create a Power Virtual Agents bot. The bot must support single sign-on.

You need to publish the bot.

Which two locations should you use? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. Microsoft Teams
- B. Mobile app developed for iOS and Android
- C. Azure Bot Service channels
- D. Website developed using pro developer tools

Answer: CD

Explanation:

* C. Azure Bot Service channels: You can configure a Power Virtual Agents bot as a channel in Azure Bot Service. Single sign-on can be configured for the bot using Azure Active Directory (AAD) and the OpenID Connect protocol. This allows you to use your existing AAD users and groups to control access to your bot.

* D. Website developed using pro developer tools: You can embed a Power Virtual Agents bot on a website using the Web Chat control. Single sign-on can be configured for the bot using Azure Active Directory (AAD) and the OpenID Connect protocol. This allows you to use your existing AAD users and groups to control

access to your bot.

NEW QUESTION 124

- (Exam Topic 3)

You are a Dynamics 365 Customer Service administrator.

Users report that the main form does not display data from other entities or allow them to edit data from other entities.

You need to embed information from other entities in the form and allow users to edit the data. Which actions should you perform? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

| Requirement | Action |
|-------------|--|
| Edit data | <div style="border: 1px solid black; padding: 2px;"> <div style="border: 1px solid black; padding: 2px; margin-bottom: 2px;"> ▼ </div> <div style="border: 1px solid black; padding: 2px; margin-bottom: 2px;">Add a mobile form</div> <div style="border: 1px solid black; padding: 2px; margin-bottom: 2px;">Add a quick create form</div> <div style="border: 1px solid black; padding: 2px; margin-bottom: 2px;">Add a sub-grid</div> <div style="border: 1px solid black; padding: 2px;">Add a virtual entity</div> </div> |
| View data | <div style="border: 1px solid black; padding: 2px;"> <div style="border: 1px solid black; padding: 2px; margin-bottom: 2px;"> ▼ </div> <div style="border: 1px solid black; padding: 2px; margin-bottom: 2px;">Add a reference panel</div> <div style="border: 1px solid black; padding: 2px;">Add a quick view</div> </div> |

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Graphical user interface, text, application, chat or text message Description automatically generated

Box 1: Add a quick create form

With quick create forms, your app can have a streamlined data entry experience with full support for logic defined by form scripts and business rules.

Box 2: Add a quick view

A quick view form can be added to another form as a quick view control. It provides a template to view information about a related entity record within a form for another entity record. This means your app users do not need to navigate to a different record to see the information needed to do their work.

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/create-edit-quick-create-forms> <https://docs.microsoft.com/en-us/dynamics365/customerengagement/on-premises/customize/create-edit-quick-v>

NEW QUESTION 127

- (Exam Topic 3)

A company uses Power Apps.

The company plans to create a canvas app that uses a responsive design. You need to configure the app.

Which two actions should you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Enable the lock orientation setting.
- B. Configure the height and width properties by using a formula.
- C. Disable the Scale to fit setting.
- D. Configure the height and width properties by using drag handles.

Answer: BC

Explanation:

To create a canvas app that uses a responsive design in Power Apps, you should perform the following actions:

* B. Configure the height and width properties by using a formula: By using a formula to set the height and width properties, you can ensure that the app will respond to changes in screen size and orientation. For example, you can use the Width() and Height() functions to set the width and height properties based on the size of the screen.

* C. Disable the Scale to fit setting: The Scale to fit setting, when enabled, makes the app's content fit on the screen by scaling it down. To create a responsive app, this setting must be disabled.

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/responsive-design> <https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/functions/function-width>

NEW QUESTION 130

- (Exam Topic 3)

A company that manufactures medical devices uses Power Apps to manage their sales and device maintenance.

A Table named Devices in Microsoft Dataverse has a column named Status. The Status column must have a new status value of Review added to the existing Choice values of Active and Inactive.

The table must be added to a solution to be promoted once the change is made.

Only this change must be promoted to the test environment. The changes must not be able to be changed once promoted. You need to add the change to a solution for promotion.

- Options**
- Add column
 - Add existing
 - Add required components
 - Add subcomponent

Answer Area

Action

Add the Devices table to the solution.
Add the status column changes only to the solution.

Option

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

- Options**
- Add column
 - Add existing
 - Add required components
 - Add subcomponent

Answer Area

Action

Add the Devices table to the solution.
Add the status column changes only to the solution.

Option

- Add existing
- Add required components

NEW QUESTION 134

- (Exam Topic 3)

A company uses Dataverse to store the names of contacts. The company uses a shared Microsoft Excel file to collect the data. The company requires that the contacts be added to Dataverse automatically every day

You need to identify which tools are required to create and perform the import. What should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area

Requirement

Create the import.

Tool

- Import Wizard
- Data map
- Dataflow
- Import from Excel
- Import Wizard

- Power Query
- Connections
- Custom connectors
- Power Apps
- Power Query

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

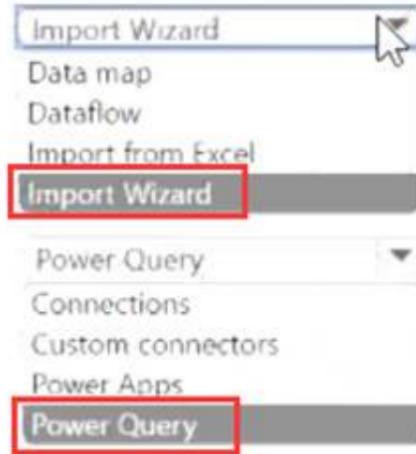
Answer Area

Requirement

Create the import.

Perform the import.

Tool



NEW QUESTION 135

- (Exam Topic 3)

You are designing a chatbot for a sports outlet. You need to complete the chatbot.

Which features should you use? To answer, drag the appropriate features to the correct requirements. Each feature may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE Each correct selection is worth one point.

| Features | Requirement | Feature |
|-----------|---|---------|
| Topics | Enable the chatbot to relate to a real-world object or topic in a dialog. | Feature |
| Entities | Define the path and triggers for a chatbot conversation. | Feature |
| Variables | Implement conditional logic to dynamically route a conversation across different paths. | Feature |
| Flows | | |

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Graphical user interface, text, application, email Description automatically generated

Box 1: Entities

Out of the box, Power Virtual Agents comes with a set of prebuilt entities, which represent the most commonly used stereotype information in real-world dialogs, such as age, colors, numbers, and names.

With the knowledge granted by entities, a bot can smartly recognize the relevant information from a user input and save it for later use.

Box 2: Topics

In Power Virtual Agents, a topic defines a how a bot conversation plays out.

You can author topics by customizing provided templates, create new topics from scratch, or get suggestions from existing help sites.

A topic has trigger phrases – these are phrases, keywords, or questions that a user is likely to type that is related to a specific issue – and conversation nodes – these are what you use to define how a bot should respond and what it should do.

Box 3: Variables

Variables let you save responses from your customers in a conversation with your bot so that you can reuse them later in the conversation.

For example, you can save a customer's name in a variable called UserName. The bot can then address the customer by name as the conversation continues.

You can use variables to create logical expressions that dynamically route the customer down different conversation paths.

Reference:

<https://docs.microsoft.com/en-us/power-virtual-agents/advanced-entities-slot-filling> <https://docs.microsoft.com/en-us/power-virtual-agents/authoring-create-edit-topics>

<https://docs.microsoft.com/en-us/power-virtual-agents/advanced-flow> <https://docs.microsoft.com/en-us/power-virtual-agents/authoring-variables>

NEW QUESTION 137

- (Exam Topic 3)

You are designing a canvas app that connects to Common Data Service.

You need to configure the app to meet the requirements and ensure that the canvas app is available offline. What should you implement? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement

Function

Pass values from the current screen when moving to another screen.

▼

| |
|--------------|
| Navigate |
| Back |
| MovePrevious |

Display data to a user when the app is offline.

▼

| |
|-----------------|
| LoadData |
| LoadDateOffline |
| ShowData |

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Reference:
<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/offline-apps>

NEW QUESTION 138

- (Exam Topic 3)

A company uses a model-driven Power Apps app in a new environment. The base language is English. You need to configure French and Spanish. Which configuration component should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement

Configuration component

Allow a language to be used within an organization.

▼

| |
|--------------------|
| Default language |
| Language collation |
| Language packs |
| LCID |

Enable the languages.

▼

| |
|----------------|
| Browser |
| Environment |
| Power Apps app |
| Tenant |

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Language packs

Before users can start using a Language Pack to display a language, the Language Pack must be enabled in your organization.

Box 2: Environment Enable the language

These settings can be found in the Microsoft Power Platform admin center by going to Environments > [select an environment] > Settings > Product > Languages.

Reference: <https://docs.microsoft.com/en-us/power-platform/admin/enable-languages>

NEW QUESTION 140

- (Exam Topic 3)

You plan on implementing complex business logic in Microsoft Dataverse tables by using Power Automate flows.

You realize that the functionality required to implement the business logic is not available in a Power Automate flow.

The new business logic must work in multiple Dataverse tables. In addition, the operation must return a value after it finishes and must be able to run from an existing Dataverse action.

You need to recommend the method to implement the missing logic. What should you recommend?

- A. Scheduled workflow
- B. Bound action
- C. Custom API
- D. Unbound action

Answer: D

Explanation:

<https://docs.microsoft.com/en-us/power-automate/dataverse/bound-unbound> <https://docs.microsoft.com/en-us/power-apps/developer/data-platform/custom-api>

NEW QUESTION 142

- (Exam Topic 3)

You plan to create a canvas app.

The app requires a button on the data entry screen that users can select to send an email. You need to configure the app.

What should you create?

- A. Business process flow
- B. Azure Logic App
- C. Power Automate cloud flow
- D. Classic workflow

Answer: C

NEW QUESTION 143

- (Exam Topic 3)

You create workflows to automate business processes.

You need to create a workflow that automatically sends emails based on a mail merge template. The workflow must contain the following configurations:

- > Run immediately.
- > Validate when a condition is met.
- > Perform an action when a condition is met.

To answer, select the appropriate configuration in the answer area.

NOTE: Each correct selection is worth one point.

Workflow Requirement

Configuration Option

Run immediately.

| |
|--------------------------------------|
| ▼ |
| Approve the workflow. |
| Configure the workflow to run now. |
| Configure child workflow to run now. |

Validate when a condition is met.

| |
|--|
| ▼ |
| Publish workflow. |
| Subject contains data. |
| Trigger when a Power Automate button is pressed. |

Perform an action when a condition is met.

| |
|-------------------------|
| ▼ |
| Send an email. |
| View chart. |
| Update a security role. |

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Graphical user interface, text, application, email Description automatically generated

NEW QUESTION 144

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You administer the Microsoft 365 and Power Platform environments for Contoso, Ltd. The company has a model-driven app that is used to track customer interactions with employees. The app uses standard table types for customers. A user named Elisabeth Rice signs in to the app by using the following sign in name: Elisabeth.Rice@contoso.com.

After marriage, Elisabeth changes her legal name to Elisabeth Mueller.

You need to update the sign in name for the user without losing any application history.

Solution: From Dynamics 365 Settings, select Email Configuration. In the active mailbox for the user, update the name.

Does the solution meet the goal?

- A. Yes
- B. No

Answer: B

Explanation:

Change the user name, not the email configuration. Change a user's email address
You must be a global admin to complete these steps.

- In the admin center, go to the Users > Active users page.
- Select the user's name, and then on the Account tab select Manage username.
- In the first box, type the first part of the new email address. If you added your own domain to Microsoft 365, choose the domain for the new email alias by using the drop-down list. Learn how to add a domain.
- Select Save changes. Reference:
<https://docs.microsoft.com/en-us/microsoft-365/admin/add-users/change-a-user-name-and-email-address>

NEW QUESTION 148

- (Exam Topic 3)

You add a business process flow to the Account table. The flow has three stages. You need to ensure that a workflow can run when a user completes the final stage. Which option should you use?

- A. Start when: Record status changes
- B. Available to run: Run this workflow in the background
- C. Available to run: As an on-demand process
- D. Available to run: As a child process

Answer: C

Explanation:

You can trigger on-demand workflows from inside a business process flow. For example, you can add an on-demand workflow to a business process flow so that an activity, such as a task or email, is created whenever a stage is completed.

Note: A workflow becomes activated based on where you drop the workflow onto the business process flow designer.

On-demand stage processes. When the workflow is dropped onto a business process flow stage, the workflow is triggered on entry or exit of the stage.

Reference:

<https://docs.microsoft.com/en-us/power-automate/bpf-add-on-demand-workflow>

NEW QUESTION 152

- (Exam Topic 3)

You create a report by using Power BI Desktop and publish the report to the Power BI service. You enable Power BI visualization embedding in a model-driven app.

You need to configure the model-driven app to display a Power BI tile

Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

| Actions | Answer Area |
|---|-------------|
| Pin the Power BI report to a new dashboard in the Power BI service | |
| Create a personal dashboard in the model-driven app | ➤ |
| Share the dashboard with the appropriate user in the app | ⬅ |
| Add a Power BI tile to the dashboard and select the Power BI dashboard in the app | ⬆ |
| Ensure the dashboard is available to the appropriate security roles | ⬇ |

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

- 1) Pin the Power BI report to a new dashboard in the Power BI service
- 2) Create a personal dashboard in the model-driven app (as Power BI dashboards are always personal dashboards (that can be shared))
- 3) Add a power BI tile to the dashboard and select the Power BI dashboard in the app.

NEW QUESTION 153

- (Exam Topic 3)

A company plans to create a Power Virtual Agents chatbot. The bot has the following requirements:

- Prompt for a location of the customer and the call must be routed to a support agent for the location.
- Transfer support calls at each location to a support bot that uses the Bot Framework. You need to configure the bot.

Which components should you use? To answer, drag the appropriate components to the correct requirements. Each component may be used once, more than

once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct select is worth one point.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

NEW QUESTION 158

- (Exam Topic 3)

You have a canvas app that contains the following text input fields: Id, FirstName, LastName. The app also has a button named Button1. The OnSelect property for Button1 contains the following expression: Collect(People, {Id:Id.Text, FirstName:FirstName.Text, LastName:LastName.Text})

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

| Statement | Yes | No |
|--|-----------------------|-----------------------|
| The People collection is automatically created if it does not already exist. | <input type="radio"/> | <input type="radio"/> |
| When Button1 is pressed, if a record with the current value of Id.Text already exists in the People collection, the values for FirstName and LastName are updated. | <input type="radio"/> | <input type="radio"/> |
| If you update the record in the Collection function to include the value from a new field named Age, it will result in an error. | <input type="radio"/> | <input type="radio"/> |

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Graphical user interface, text, application, email Description automatically generated

Box 1: Yes

If the data source doesn't already exist, a collection is created. Box 2: No

Note: The Collect function adds records to a data source. The items to be added can be:

- > A single value: The value is placed in the Value field of a new record. All other properties are left blank.
- > A record: Each named property is placed in the corresponding property of a new record. All other properties are left blank.
- > A table: Each record of the table is added as a separate record of the data source as described above. The table isn't added as a nested table to a record. To do this, wrap the table in a record first.

Box 3: No Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/functions/function-clear-collect-clearcollect>

NEW QUESTION 162

- (Exam Topic 3)

You need to embed the FAQbot into the communication solution.

Which actions should you perform? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

| Requirement | Action |
|--|---|
| Add the new FAQ solution to the communication solution for the first time. | <ul style="list-style-type: none"> Import an existing app. Create a new app. Import a new page. Import bot. |
| Configure the FAQ solution in Microsoft Teams. | <ul style="list-style-type: none"> Configure the FAQbot. Import a chatbot. Create a new chatbot. |

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

| Requirement | Action |
|--|---|
| Add the new FAQ solution to the communication solution for the first time. | <ul style="list-style-type: none"> Import an existing app. Create a new app. Import a new page. Import bot. |
| Configure the FAQ solution in Microsoft Teams. | <ul style="list-style-type: none"> Configure the FAQbot. Import a chatbot. Create a new chatbot. |

NEW QUESTION 165

- (Exam Topic 3)

A company uses a model-driven app. The app uses a Power Virtual Agents chatbot.

The company has two locations in different countries/regions with separate environments for each location. Each location has a development environment, a testing environment, and a production environment. The company uses the Application Lifecycle Management (ALM) process for the environments.

You need to create the different Power Virtual Agents bot environments. How many Power Virtual Agents bot environments are required?

- A. 1
- B. 2
- C. 3
- D. 6

Answer: D

Explanation:

When a company uses a model-driven app that incorporates a Power Virtual Agents chatbot, and has multiple locations with different environments for each location, it is necessary to create separate Power Virtual Agents bot environments for each location.

For each location, 3 different environments are required: development, testing, and production. This is in line with the Application Lifecycle Management (ALM) process that the company uses.

In total, 6 Power Virtual Agents bot environments are required: 2 locations x 3 environments per location = 6. It's worth mentioning that Power Virtual Agents allows to export and import the bot, so once you configure the bot in one environment, you can import the bot to the other environments, this way you don't need to start from scratch.

References:

- > <https://docs.microsoft.com/en-us/power-virtual-agents/create-bot/bot-lifecycle>
- > <https://docs.microsoft.com/en-us/power-virtual-agents/create-bot/export-import>

NEW QUESTION 170

- (Exam Topic 3)

You are creating a new business process flow to qualify leads.

You create an action. The action is not available inside the Action Step. You need to make the action available to the Action Step.

Which two steps must you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Activate the action.

- B. Select Run as an on-demand process
- C. Add at least one step to the action.
- D. Ensure that the entity for the action matches the corresponding entity for the business process flow stage.

Answer: CD

Explanation:

Reference:

<https://docs.microsoft.com/en-us/business-applications-release-notes/april18/microsoft-flow/add-action-business>

NEW QUESTION 172

- (Exam Topic 3)

You plan to create a Power BI dataflow.

The Power BI dataflow has the following requirements:

- Be able to create a copy of the dataflow to separate Power BI workspaces
- Schedule the dataflow to update every day at 11:00 AW. You need to configure the dataflow.

What should you do? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Answer Area

| Requirement | Action |
|-------------------------|--|
| Copy Power BI dataflow. | Export the JSON file. |
| Schedule updates. | Export the JSON file. |
| | Change the settings. |
| | Change the properties. |
| | Add Streaming dataset. |
| Schedule updates. | Configure the Power BI service. |
| | Refresh the history. |
| | Configure the Power BI service. |
| | Share the dashboards with other users. |
| | Refresh automatically. |

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

| Requirement | Action |
|-------------------------|--|
| Copy Power BI dataflow. | Export the JSON file. |
| Schedule updates. | Export the JSON file. |
| | Change the settings. |
| | Change the properties. |
| | Add Streaming dataset. |
| Schedule updates. | Configure the Power BI service. |
| | Refresh the history. |
| | Configure the Power BI service. |
| | Share the dashboards with other users. |
| | Refresh automatically. |

NEW QUESTION 175

- (Exam Topic 3)

You have a Power Apps portal app that supports a sales community and a service community in the same environment. The only language configured in the environment is English. The company wants to add support for two more languages.

The solution must meet the following requirements:

- > Languages must be for both sales and service functions.
- > The company logo and colors must be used and apply to all screens.
- > Communities must be separate with different URLs and access lists.

You need to configure the solution.

What should you configure? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement

Configuration

Languages

| |
|---|
| ▼ |
| Create two portals, one for each community. |
| Create three portals, one for each language. |
| Create one portal and import translations. |
| Create six portals, one for each combination of language and community. |

Company logo and colors

| |
|--------------------------------|
| ▼ |
| Add themes. |
| Add web resources. |
| Add a portal header and footer |

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Create two portals, one for each community Power Apps portal app languages

Box 2: Add themes

You can create a custom look and feel (a theme), for your app by making changes to the default colors and visual elements provided in the uncustomized system. For example, you can create your personal product branding by adding a company logo and providing table-specific coloring. A theme can be created by using the Themes area, without requiring a developer to write code. You can create, clone, change, or delete themes that are used in your environment.

Reference:

<https://docs.microsoft.com/en-us/power-apps/maker/model-driven-apps/create-themes-organization-branding>

NEW QUESTION 176

- (Exam Topic 3)

You need to recommend a role for users to perform several required tasks. The solution must use the principle of least privilege.

Which roles should you recommend? To answer, drag the appropriate roles to the correct functions. Each role may be used once, more than once, or not at all.

You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

| Roles | Answer Area | |
|------------------------------------|----------------------------------|------|
| | Function | Role |
| Office 365 global administrator | Create new users. | Role |
| Office 365 service administrator | Assign roles to users. | Role |
| Dynamics 365 service administrator | Perform backups for an instance. | Role |
| Dynamics 365 system administrator | | |

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Graphical user interface, text, application Description automatically generated

Box 1: Office 365 Global Administrator

You may think that the Dynamics 365 system administrator would have power to do all the actions needed to manage Dynamics 365, but this is not the case. What's different in Microsoft cloud deployments is that licenses and user accounts are managed in Office 365 by an Office 365 Global Administrator. This role is analogous to a network administrator for an on premises deployment. The Global Administrator is the only role to create new user accounts and assign subscription licenses for Dynamics 365 (and other Office 365 apps such as Skype, Power BI and SharePoint).

Box 2: Dynamics 365 system administrator

The Dynamics 365 system administrator may assign roles and permissions to the Dynamics 365 user within an instance of Dynamics 365. The Dynamics 365 system administrator also controls all the settings in Dynamics 365.

Box 3: Dynamics 365 admin

The Dynamics 365 admin can perform backups and restores. Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/use-service-admin-role-manage-tenant>

<https://community.dynamics.com/crm/b/govandthecity/posts/understanding-dynamics-365-and-office-365-admi>

NEW QUESTION 178

- (Exam Topic 3)

A farm uses a canvas app to manage schedules for planting fields with crop seeds. The farm uses business intelligence to provide recommendations for schedule

changes based on weather data.

You must implement a business rule that changes information for several forms in the canvas app based on business intelligence data. You need to configure the business rule. Which scope should you use?

- A. Table
- B. All Forms
- C. Form specific

Answer: A

NEW QUESTION 183

- (Exam Topic 3)

You must create a new entity to support a new feature for an app. Entity data will be transactional and will be associated with business units. You need to configure entity ownership. Which entity ownership type should you use?

- A. user or team owned
- B. organization-owned
- C. none
- D. business-owned

Answer: A

NEW QUESTION 188

- (Exam Topic 3)

A company uses Power Apps and Power Automate.

There is an issue with the existing flow in the test environment. Development changes are allowed in the test environment.

You need to troubleshoot the issue with the flow.

Which command should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Action

Command

Enable changes to the flow.

| |
|--------------|
| Add existing |
| Remove |
| Edit |
| Turn off |

Enable changes to the object.

| |
|----------|
| Edit |
| Publish |
| Turn off |

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Graphical user interface, text, application Description automatically generated

NEW QUESTION 191

- (Exam Topic 3)

A company creates a canvas app.

The company plans to make the app available in Microsoft Teams. Only employees will be allowed to use the app.

You need to add the app to Teams.

Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions

- Sign into the Maker portal for Microsoft Power Platform
- Add the app to Teams
- Select the required Power Apps app
- Upload the Power Apps app to the Teams channel Files tab
- Sign in to the Microsoft Power Platform Admin Center
- Select and download the Power Apps app
- Share the app to the Teams channel email address

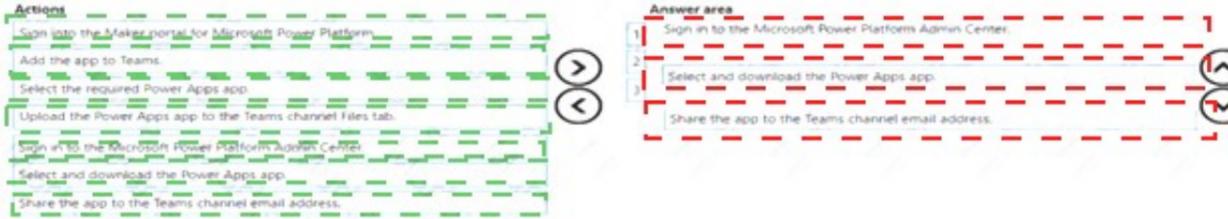
Answer area

- 1
- 2
- 3

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:



NEW QUESTION 196

- (Exam Topic 3)

You are a Dynamics 365 Customer Service help desk administrator.

Cases entered in forms require different types of data to be stored in different types of fields. You need to create forms for each of the following case types:

| Case type | Requirement |
|-------------|---|
| Case type A | A new case form that includes a timeline |
| Case type B | A new case form that includes a business process flow |
| Case type C | A new case form that can display case data on an interactive dashboard |
| Case type D | A new mobile-friendly case form that requires minimal fields for record creation |
| Case type E | A new mobile-friendly case form that displays the subject, case title, and status fields from a parent case |

Which form types should you create? To answer, drag the appropriate form types to the meet the data entry requirements. Each source may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Form types

- quick create
- main
- quick view
- card

Answer Area

| Case type | Form type |
|-------------|-----------|
| Case type A | Form type |
| Case type B | Form type |
| Case type C | Form type |
| Case type D | Form type |
| Case type E | Form type |

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Reference:

<https://docs.microsoft.com/en-us/dynamics365/customer-service/create-design-forms-customer-service-hub>

NEW QUESTION 200

- (Exam Topic 3)

You are designing a Power Virtual Agents chatbot for a store.

You need to teach the chatbot to acknowledge the store's product categories and the variations within specific categories.

You need to create custom entities to provide the chatbot with the knowledge of the product categories. Which features should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area

| Requirement | Feature |
|--|--|
| Analyze misspellings, grammar variations, and semantic variations. | Slot filling Synonyms Smart matching Topics Fuzzy matching |
| Make the bot smarter by expanding the matching logic. | Slot filling Synonyms Topics |
| Extract a category selected by a user during a conversation into a variable for later use. | Slot filling Synonyms Smart matching Topics |

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Smart match Synonyms Topic
<https://docs.microsoft.com/en-us/power-virtual-agents/advanced-entities-slot-filling>

NEW QUESTION 201

- (Exam Topic 3)

A car dealership has a Dynamics 365 Sales environment for its sales company and another environment for its leasing company. Users in one environment must not be able to see the other environment. You need to grant salespeople access to the sales company environment. What should you do?

- A. Add salespeople to a security role.
- B. Set privileges.
- C. Add salespeople to an Office 365 security group.
- D. Set app security

Answer: C

Explanation:

Reference:
<https://docs.microsoft.com/en-us/power-platform/admin/control-user-access>

NEW QUESTION 202

- (Exam Topic 3)

A company has a model-driven app.

The app must meet the following requirements:

- Prevent users from saving a record if validation from a custom action fails.
- Query and update a list of records.

You need to configure processes for the app without using code.

Which processes should you use? To answer, drag the appropriate processes to the correct requirements. Each process may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

| Processes | Requirement | Process |
|-----------------------|-------------------------------------|----------------------|
| Cloud flow | Prevent users from saving a record. | <input type="text"/> |
| Classic workflow | Query and update records. | <input type="text"/> |
| Business process flow | | |

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

| Processes | Answer Area | Requirement | Process |
|---|-------------|--|---|
| <ul style="list-style-type: none"> Cloud flow Classic workflow Business process flow | | <ul style="list-style-type: none"> Prevent users from saving a record. Query and update records. | <ul style="list-style-type: none"> Business process flow Cloud flow |

NEW QUESTION 204

- (Exam Topic 3)

A company uses Common Data Service to manage prospects. The company has a business process flow named BPFA that is associated with the Prospect entity to streamline the prospect management process.

You add a field named Category to the Prospect entity. You create additional business process flows. You apply the business process flows to Prospect records based on the selected category. Users can switch to any other newly configured business process flows but must not use BPFA.

You need to configure the solution.

What are two possible ways to achieve this goal? Each correct answer presents a complete solution. NOTE Each correct selection is worth one point.

- A. Remove all of the privileges for BPFA.
- B. Deactivate BPFA.
- C. Use a business rule to prevent users from switching to BPFA.
- D. Change the display order of the business process flows to move BPFA to the bottom of the list.

Answer: AB

NEW QUESTION 206

- (Exam Topic 3)

You are setting up Power Apps security for a company. The company has a CEO, two vice presidents, and 10 managers. Five support representatives report to each manager.

You set up Manager Hierarchy so managers are able to view data only for the representatives who report to them. The CEO must be able to view all data for everyone. All support representatives must be able to view customer information in each other's data across all managers.

You need to resolve issues that arise during testing.

What should you do? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

| Issue | Action |
|--|---|
| Managers are unable to view all their report data. | <ul style="list-style-type: none"> Add the manager's name to the representative's user record. Change the Manager Hierarchy depth to 2. Move the manager and reports to a separate business unit. Set up a position in hierarchy. |
| The CEO is unable to view representative data but can view manager data. | <ul style="list-style-type: none"> Add the CEO to the representative user record as a manager. Change Manager Hierarchy depth to 3. Create team security. |
| Five support representatives can view only their own data. | <ul style="list-style-type: none"> Add the manager's name to the representative's user record. Add users to field security. Set up a position hierarchy. |

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Move the manager and reports to a separate business unit.

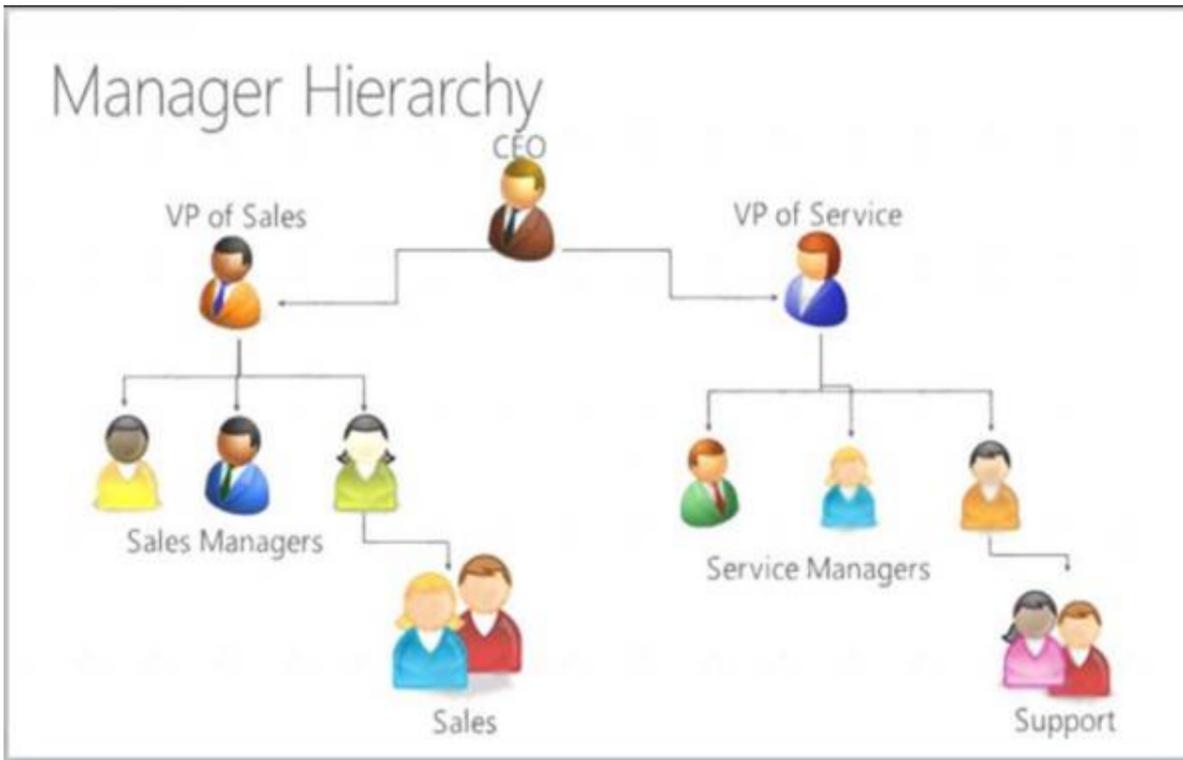
Keep the Manager hierarchy, and put the reports to the appropriate business unit.

Note: Two security models can be used for hierarchies, the Manager hierarchy and the Position hierarchy. With the Manager hierarchy, a manager must be within the same business unit as the report, or in the parent business unit of the report's business unit, to have access to the report's data. The Position hierarchy allows data access across business units. If you are a financial organization, you may prefer the Manager hierarchy model, to prevent managers' accessing data outside of their business units. However, if you are a part of a customer service organization and want the managers to access service cases handled in different business units, the Position hierarchy may work better for you.

Box 2: Add the CEO to the representative user record as a manager. Set up Manager and Position hierarchies

The Manager hierarchy is easily created by using the manager relationship on the system user record. You use the Manager (ParentsystemuserID) lookup field to specify the manager of the user.

Note: Depth is used to limit how many levels deep a manager has Read-only access to the data of their reports. For example, if the depth is set to 2, the CEO can see the data of the VP of Sales, VP of Service and Sales and Service Managers. However, the CEO doesn't see the Sales data or the Support data.



Box 3: Add users to field security

Power Platform's field-level security lets you set which fields users can see or edit. Reference: <https://docs.microsoft.com/en-us/power-platform/admin/hierarchy-security> <https://docs.microsoft.com/en-us/power-platform/admin/field-level-security>

NEW QUESTION 208

- (Exam Topic 3)

The sales manager receives a list of leads from a partner company monthly. The field names that are provided do not match the fields in Dynamics 365. A data map does not exist.

You need to import the leads without changing the data from the partner company. What should you do?

- A. Create a data map in Data Management.
- B. Add a template for Import Data.
- C. Use Import Field Translations.
- D. Create a data map on the first import by using the Import Data wizard.

Answer: D

Explanation:

Reference:

<https://docs.microsoft.com/en-us/dynamics365/customerengagement/on-premises/basics/import-accounts-leads>

NEW QUESTION 209

- (Exam Topic 3)

A company uses a model-driven app for customer support. The company has the following requirements for the app:

- Send an email in real-time to customers when they enter their email address.
- Send an email to customers at the same time every day for cases that are open for more than 24 hours. The solution should require the least amount of customization.

You need to configure the model-driven app. Which components should you use?

| Components | Requirement | Component |
|--|--|----------------------|
| Power Apps component framework (PCF) control | Send email to customer when email address entered. | <input type="text"/> |
| Classic workflow | Send email at the same time every day. | <input type="text"/> |
| Power Automate flow | | |
| JavaScript | | |

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

NEW QUESTION 211

- (Exam Topic 3)

You have a canvas app that allows users to view, select and purchase products. The app uses a Gallery control to display products and checkboxes that allow users to select products.

When users select items from the product catalog, they move to a different screen to complete a purchase. Users must be able to clear all product selections when they click the button.

You need to configure the button. What should you do?

- A. Use the Reset (Control) formula and pass the gallery control as a parameter to the Reset formula.
- B. Use the Reload(control) formula and pass the gallery control as parameter to the Reload formula.
- C. Use the ForAall() function to iterate through each item of the Gallery and clear user selections.
- D. Set the OnCheck value to populate a collection and the OnUncheck value to remove the item from the collectio
- E. Clear the collection when the user selects the button.

Answer: D

Explanation:

<https://debajmecrm.com/quick-tip-resetting-controls-inside-gallery-in-canvas-app/>

NEW QUESTION 216

- (Exam Topic 3)

A company plans to implement AI Builder to add intelligence to several business processes. Each business process uses different sources and produces different outputs.

You need to determine which AI Builder model types to use.

Which model types should you use? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Reference:

<https://docs.microsoft.com/en-us/ai-builder/form-processing-model-overview> <https://docs.microsoft.com/en-us/ai-builder/entity-extraction-overview>

NEW QUESTION 219

- (Exam Topic 3)

Your organization does not permit the use of custom code for solutions. You need to create a view that can be viewed by all users in an organization. Where should you create the view?

- A. Microsoft Visual Studio
- B. Maker portal
- C. Advanced Find
- D. System Settings

Answer: B

Explanation:

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/create-edit-views-app-designer>

NEW QUESTION 220

- (Exam Topic 3)

A company's sales staff wants a simplified way to manage their opportunities in Dynamics 365 Sales without adding custom code.

You need to provide a solution for each requirement.

Which solutions should you provide? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

| Requirement | Solution |
|---|---|
| Drag and drop opportunities to change the stage. | <ul style="list-style-type: none"> Add a Kanban control. Add a Timeline control. Add an Editable Grid control. Add a Calendar control. |
| Show each salesperson their opportunities in Calendar and Kanban view. | <ul style="list-style-type: none"> Add both controls to a custom view. Add both controls to the My Opportunities view. Add one control to All Opportunities and a custom view. Add one control to My Opportunities and a custom view. |
| Show each salesperson the number of open opportunities by stage in a standard view. | <ul style="list-style-type: none"> Use the List view. Use the Timeline control. Use the Kanban control. Use the chart pane on the view. |

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Graphical user interface, text, application, email Description automatically generated

Box 1: Add a Kanban control.

The Kanban view allows your sales team to move opportunities from one stage to another by simply dragging them.

Box 2: Add both controls to the My Opportunities view.

➤ Kanban views help salespeople to manage their opportunities and activities effectively. Add the Kanban control to the Opportunity and Activity entity so salespeople can use the Kanban views. The Kanban control works only on the Opportunity and Activity entities.

➤ If you use unified interface, you can display any record in a calendar view via the calendar control.

- Go to Settings->Customization->Customize the System
- Open the configuration for the entity that you want to use the calendar control (Opportunities in our example)
- Click the View tab
- Click "Add Control" and select the calendar control.
- Click the dot for every interface from which you want the calendar control to be available.

Box 3: Use a List view

opportunities in Dynamics 365 Sales

Reference:

[https://docs.microsoft.com/en-us/dynamics365-release-plan/2020wave1/dynamics365-sales/work-opportunities-](https://docs.microsoft.com/en-us/dynamics365-release-plan/2020wave1/dynamics365-sales/work-opportunities) <https://crmtipoftheday.com/1206/view-any-dynamics-365-record-on-a-calendar/>

<https://fivep.com.au/how-to-get-visibility-and-report-on-an-opportunities-active-current-sales-stage-without-cod>

NEW QUESTION 225

- (Exam Topic 3)

You create a JavaScript web resource named MyBusinessLogic. The code it contains uses functionality from a third-party JavaScript library.

You notice that an independent software vendor (ISV) solution uses the same third-party library in their managed solution.

You plan to deploy your solution to other environments by using a managed solution. The ISV solution might not be installed in the other environments.

You need to package the solution for deployment

What are two ways to achieve this goal? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Create a new JavaScript web resource by using the code from the third-party library
- B. Add the new JavaScript web resource along with MyBusinessLogic to the solution.
- C. Add a copy of the JavaScript library from the ISV to the solution along with MyBusinessLogic.
- D. Add the code from the third-party JavaScript library to MyBusinessLogi
- E. Add MyBusinessLogic to the solution.
- F. Add only the third-party JavaScript web resource to the solution.

Answer: AC

Explanation:

Web resources in model-driven apps.

Web resources are virtual files that are stored in the Microsoft Dataverse database and that you can retrieve by using a unique URL address.

Capabilities of web resources.

Web resources represent files that can be used to extend the Dataverse web application such as html files, JavaScript, and CSS, and several image formats.

Reference: <https://docs.microsoft.com/en-us/power-apps/developer/model-driven-apps/web-resources>

NEW QUESTION 229

- (Exam Topic 3)

A company has marketing teams for different regions.

A user creates and publishes a chatbot within Microsoft Teams for their specific marketing team. The base metrics retrieved by the chatbot are relevant to all marketing teams.

The other marketing teams request access to the chatbot. You need to publish the chatbot to the entire company. What should you do?

- A. Configure the chatbot to be used with the Teams channel.
- B. Submit the chatbot for admin approval.
- C. Copy the published chatbot link and email it to the other teams
- D. Invite the other teams to the team that has the chatbot.
- E. Export the chatbot and import it into a corporate environment.

Answer: B

Explanation:

Show to teammates and shared users

You can share your bot by adding it to the Microsoft Teams app store, Built for your org > Built by your colleagues section. Only your teammates and shared users will find the bot there.

Important

Only teammates or shared users can find and install the bot in the Microsoft Teams app store Built by your colleague section. The bot will not show for everyone in the organization even if it is configured to allow everyone to use the bot. To show the bot to the organization, submit the bot for admin's approval to show in Microsoft Teams app store Built by your org section.

Reference:

<https://docs.microsoft.com/en-us/power-virtual-agents/teams/publication-add-bot-to-microsoft-teams-teams>

NEW QUESTION 233

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You are creating Power Virtual Agents chatbot that captures demographic information about customers. The chatbot must determine the group a customer belongs to based on their age. The age groups are:

- > 0 - 17
- > 18 - 25
- > 26 - 35
- > 36 - 55
- > 55 - 100

You need to configure the chatbot to ask a question that can be used to determine the correct age group. Solution: Use multiple choice for Identify in the question and create options that represent of the age groups. Does this meet the goal?

- A. Yes
- B. No

Answer: B

NEW QUESTION 237

- (Exam Topic 3)

You configure and test a user interface (UI) flow. You plan to run the flow as a scheduled flow.

The UI flow must run on a Windows 10 device. As part of process automation, the UI flow must sign into the Windows 10 device with the credentials for a user account named User1.

You need to ensure that the flow runs during non-peak hours and requires no physical user intervention. What should you do?

- A. Ensure that all user sessions are signed out except for locked user sessions.
- B. Ensure that the User1 account has an active user session on the device.
- C. Ensure that all user sessions are signed out.
- D. Ensure that there are no active user sessions on the device.

Answer: D

Explanation:

Reference:

<https://docs.microsoft.com/en-us/power-automate/ui-flows/run-ui-flow>

NEW QUESTION 238

- (Exam Topic 3)

You have a canvas app with an embedded Power BI tile.

You share the canvas app. Users report that they are unable to access the Power BI content. You need to determine why users are unable to access the content What is the cause of the user s problems?

- A. The Power BI dashboard is not shared.
- B. The Power BI interactions property on the Power BI tiles is set to Off.
- C. The Power BI connection is not shared.
- D. The Power BI Display mode property on the Power BI tiles is set to Disabled

Answer: A

Explanation:

When embedding a Power BI tile in a Canvas app, there are several factors that must be considered in order to ensure that users have access to the content. One of the most important is sharing the Power BI dashboard that the tile is embedded in. If the dashboard is not shared with the users, they will not be able to view the content in the tile.

To share a Power BI dashboard, you must have the "Edit" permission for the dashboard. Once you have this permission, you can share the dashboard with other users by following these steps:

- Click the "Share" button in the top-right corner of the dashboard.
- In the "Share" pane that appears, enter the email addresses of the users that you want to share the dashboard with.
- Select the level of access that you want to grant to the users. You can choose to give them "View" access, which allows them to view the dashboard but not make changes, or "Edit" access, which allows them to view and make changes to the dashboard.
- Click the "Share" button to share the dashboard with the users. Additionally, there are other factors that could cause user's problems:
- B. The Power BI interactions property on the Power BI tiles is set to Off. In that case, the user's won't be able to interact with the visuals.
- C. The Power BI connection is not shared. In that case, the user's won't have the access to the data source
- D. The Power BI Display mode property on the Power BI tiles is set to Disabled, in that case the user's won't see the tile

It is important to check all of these factors and ensure that they are properly configured in order to ensure that users have access to the content.

References:

- <https://docs.microsoft.com/en-us/power-bi/service-admin-share-dashboard>
- <https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/embed-power-bi>
- <https://docs.microsoft.com/en-us/power-bi/service-embed-content/embed-in-powerapps>

NEW QUESTION 240

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