

## Exam Questions PL-600

Microsoft Power Platform Solution Architect

<https://www.2passeasy.com/dumps/PL-600/>



**NEW QUESTION 1**

DRAG DROP - (Topic 1)

You need to recommend solutions to meet the organization's communication needs.

What should you recommend? To answer, drag the appropriate technologies to the correct groups of users. Each technology may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

| Technologies                 | Group of users     | Technology |
|------------------------------|--------------------|------------|
| Microsoft Teams              | First Up employees |            |
| Power Apps portals           | Workers            |            |
| Microsoft 365 Business Voice |                    |            |

Answer:

| Technologies                 | Group of users     | Technology                   |
|------------------------------|--------------------|------------------------------|
| Microsoft Teams              | First Up employees | Microsoft Teams              |
| Power Apps portals           | Workers            | Microsoft 365 Business Voice |
| Microsoft 365 Business Voice |                    |                              |

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Box 1: Microsoft Teams

First up employees must be able to contact each other by using a secure system to ask and answer questions about medical cases.

Microsoft Teams key capabilities:

? Connected

? Secure

? Managed

? Collaborative and productive Box 2: Microsoft 365 Business Voice

Workers must be able to communicate in near real-time with worker support agents.

Microsoft 365 Business Voice makes it easy for small and medium organizations to turn Microsoft Teams into a powerful and flexible telephone system. It's a replacement for

traditional telephony providers and in-house phone systems that can be difficult and costly to manage.

**NEW QUESTION 2**

DRAG DROP - (Topic 1)

You need to recommend the appropriate messaging channel solutions for the organization.

What should you recommend? To answer, drag the appropriate messaging options to the correct user types. Each messaging option may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

| Messaging options                          | User type             | Messaging option |
|--|-----------------------|------------------|
| Power Apps portals                         | Worker support agents |                  |
| Dynamics 365 Customer Service              | Patients              |                  |
| Omnichannel for Customer Service dashboard |                       |                  |

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Box 1: Omnichannel for Customer Service dashboard

Scenario: Workers must be able to communicate in near real-time with worker support agents.

The company has a team of worker support agents that respond to inquiries from current and prospective workers. Some of the worker support agents are multilingual.

If you choose to expand your customer service offering to provide chat and channels, the Customer Service workspace seamlessly adjusts to support managing conversations as well.

Note: As an agent with the Customer Service Representative security role, when you open Customer Service workspace, you start on the Customer Service Agent Dashboard unless your administrator has changed the default view. This dashboard shows you your active cases, cases you can work in queues you are assigned to, and your open activities. You can open existing cases and activities or begin working new cases from the queues you are assigned to and create activities.

Box 2: Dynamics 365 Customer Service

Scenario: First Up uses an on-premises system to manage current and historical patient data including medications and medical visits.

**NEW QUESTION 3**

HOTSPOT - (Topic 1)

You need to design tables for the solution.

What should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

| Data type                 | Technical solution  |
|---------------------------|---|
| Job placement record      | <input type="text"/><br>Custom table<br>Activity table<br>Virtual table |
| Security clearance record | <input type="text"/><br>Lookup (N:1)<br>Choice<br>Lookup (N:N)          |

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Virtual Table

A virtual table is a custom table in Microsoft Dataverse that has columns containing data from an external data source. Virtual tables appear in your app to users as regular table rows, but contain data that is sourced from an external database, such as an Azure SQL Database. Rows based on virtual tables are available in

all clients including custom clients developed using the Dataverse web services.

Scenario:

? First Up uses an on-premises system to manage current and historical patient data including medications and medical visits.

? The company plans to reference historical data in the existing system. The records held in these systems will not be migrated to the new solution except for medication information.

? The solution must provide a worker appointment booking system that can access worker historical job placement data.

? First Up staff members must be able to view and update worker records. They must be able to see current and historical job placement data on the same form in the new solution.

Box 2: Lookup (N:1)

Each worker can have many security clearances, so need a 1:N relationship.

Scenario: The solution must support tracking of security clearance information for a worker including the date, status, and certifying agency.

**NEW QUESTION 4**

DRAG DROP - (Topic 1)

You need to recommend methods for assigning security to each group of users.

What should you recommend? To answer, drag the appropriate methods to the correct groups of users. Each method may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

| Methods                                    | Answer Area                        |        |
|--|------------------------------------|--------|
|  | Group of users                     | Method |
| Dataverse Application User                 | Full-time employees                | Method |
| Power Platform Local Business Owner Team   | Automation                         | Method |
| Azure Active Directory B2B Guest Access    | Corporate governance auditing team | Method |
| Azure Active Directory Security Group Team |                                    |        |

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Box 1: Power Platform Local Business Owner Team

Owner team: An owner team owns records and has security roles assigned to the team. A user's privileges can come from their individual security roles, those of the teams that they're part of or the ones they inherit. A team has full access rights on the records that the team owns. Team members are added manually to the owner team.

Scenario: Employee authentication with the existing system is provided by an on-premises Active Directory instance that is linked to Azure Active Directory.

Box 2: Azure Active Directory Security Group Team

An Azure Active Directory (Azure AD) group team. Similar to owner team, an Azure AD group team can own records and can have security roles assigned to the team.

Note: The administration of app and data access for Microsoft Dataverse has been extended to allow administrators to use their organization's Azure Active Directory (Azure AD) groups to manage access rights for licensed Dataverse users.

Box 3: Azure Active Directory B2B Guest Access

An Azure AD B2B collaboration user is an external user, typically from a partner organization, that you invite to sign into your Azure AD organization using their own credentials. This B2B collaboration user (also generally referred to as a guest user) can then access the apps and resources you want to share with them. A user object is created for the B2B collaboration user in the same directory as your employees. B2B collaboration user objects have limited privileges in your directory by default, and they can be managed like employees, added to groups, and so on.

Scenario: Before First Up signs a contract to place workers at a client company, a member of the audit team visits the company and interviews company management. Audit members use different types of devices including Android and iOS devices. First Up has no plans to require the use of a single type of device.

**NEW QUESTION 5**

- (Topic 1)

You need to recommend a reporting solution for the organization.  
Which two options should you recommend? Each correct answer presents a complete solution.  
NOTE: Each correct selection is worth one point.

- A. AI Builder
- B. SQL Server Reporting Services (SSRS)
- C. Dynamics 365
- D. Power BI

**Answer:** BC

**Explanation:**

Scenario:

? The reporting and analytics team must be able to create reports that include data from all facilities and all workers.

? Management reports must present an overview of the entire organization. Other reports may be limited to specific offices.

B: Power Apps apps can include reports that provide useful business information to the user. These reports are based on SQL Server Reporting Services and provide the same set of features that are available for typical SQL Server Reporting Services reports.

C: Microsoft Dynamics 365 online and Model-Driven PowerApps offers several advanced reporting options. Advanced reports are often necessary when business requirements demand complex calculations, returning multiple data sets, grouping large sets of data based on rules, and retrieving data from different data sources.

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/add-reporting-to-app>

<https://powerusers.microsoft.com/t5/Building-Power-Apps/Creating-SSRS-Report-for-Model-Driven-PowerApps/td-p/621866>  
<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/powerapps-custom-visual>

**NEW QUESTION 6**

DRAG DROP - (Topic 2)

You need to propose a solution for form requirements.

What should you recommend? To answer, drag the appropriate solutions to the correct requirements. Each solution may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

| Solutions          | Requirement                  | Solution             |
|--------------------|------------------------------|----------------------|
| Field controls     | Phone number format          | <input type="text"/> |
| Workflow           | Sections of Agents case form | <input type="text"/> |
| Custom development |                              |                      |

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Box 1: Field controls

You must standardize the format used by agents to enter customer phone numbers.

Box 2: Workflow

Log issues as cases. The case form must show variable sections based on the case type.

**NEW QUESTION 7**

HOTSPOT - (Topic 2)

You need to recommend tools for agents and management.

Which tools should you recommend? To answer, select the appropriate option in the answer area.

NOTE: Each correct selection is worth one point.

**User type**

**Tool**

Agent

|                          |   |
|--------------------------|---|
|                          | ▼ |
| Power BI                 |   |
| Dashboard                |   |
| Microsoft Power Automate |   |
| Microsoft Power Apps     |   |

Management

|                          |   |
|--------------------------|---|
|                          | ▼ |
| Power BI                 |   |
| Microsoft Power Apps     |   |
| Microsoft AppSource      |   |
| Microsoft Power Automate |   |

Answer:

| User type  | Tool  |
|------------|---|
| Agent      | <div style="border: 1px solid black; padding: 5px;"> <div style="background-color: #f0f0f0; padding: 2px; display: flex; justify-content: space-between; align-items: center;"> <span></span> <span>▼</span> </div> <div style="border-top: 1px solid black; border-bottom: 1px solid black; padding: 2px;">Power BI</div> <div style="border-top: 1px solid black; border-bottom: 1px solid black; padding: 2px;">Dashboard</div> <div style="border-top: 1px solid black; border-bottom: 1px solid black; padding: 2px;">Microsoft Power Automate</div> <div style="border-top: 1px solid black; border-bottom: 1px solid black; padding: 2px;">Microsoft Power Apps</div> </div>           |
| Management | <div style="border: 1px solid black; padding: 5px;"> <div style="background-color: #f0f0f0; padding: 2px; display: flex; justify-content: space-between; align-items: center;"> <span></span> <span>▼</span> </div> <div style="border-top: 1px solid black; border-bottom: 1px solid black; padding: 2px;">Power BI</div> <div style="border-top: 1px solid black; border-bottom: 1px solid black; padding: 2px;">Microsoft Power Apps</div> <div style="border-top: 1px solid black; border-bottom: 1px solid black; padding: 2px;">Microsoft AppSource</div> <div style="border-top: 1px solid black; border-bottom: 1px solid black; padding: 2px;">Microsoft Power Automate</div> </div> |

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Box 1: Dashboard  
 Agents need dashboards to show a current count of all reservations on the entity.  
 Box 2: Power BI  
 Management requires paginated reports for stakeholders.

**NEW QUESTION 8**

- (Topic 2)  
 You need to recommend an authentication solution for the planned implementation of Dynamics 365.  
 What should you include in the recommendation?

- A. Use synchronized identities.
- B. Use the Office 365 tenant for Dynamics 365 Customer Service.
- C. Create a new tenant for Dynamics 365 Customer Service.
- D. Use federated identities

**Answer:** A

**Explanation:**

Scenario: Ensure that employees can sign in to all Microsoft apps by using one set of credentials per employee.  
 Synchronized identity. Synchronize on-premises directory objects with Microsoft 365 and manage your users on-premises. You can also synchronize passwords so that the users have the same password on-premises and in the cloud, but they will have to sign in again to use Microsoft 365.  
 Reference:  
<https://docs.microsoft.com/en-us/power-platform/admin/manage-user-account-synchronization>

**NEW QUESTION 9**

- (Topic 2)

You need to select an appropriate app for Relecloud. Which app should you recommend?

- A. Dynamics 365 Field Service
- B. Dynamics 365 Sales
- C. Dynamics 365 Project Operations
- D. Dynamics 365 Customer Service

**Answer: D**

**Explanation:**

Microsoft Dynamics 365 Customer Service is a module for customer service automation that streamlines case and knowledge management, enables personalized customer service with a 360-degree customer view, and provides visibility into customer service department performance with dashboards and reports.

Reference:

<https://docs.microsoft.com/en-us/dynamics365/customer-service/overview>

**NEW QUESTION 10**

HOTSPOT - (Topic 3)

You need to design the quality inspection order data model.

What should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

| Requirement  | Action   |
|--|--|
| Obtain the serial number and other machine attributes for use in the inspection order. | <div style="border: 1px solid gray; padding: 2px;"> <div style="background-color: #f0f0f0; padding: 2px;">▼</div> <div style="padding: 2px;">                     Use a virtual table.<br/>                     Import to a custom table.<br/>                     Create a lookup to Dynamics 365 Field Service.                 </div> </div>  |
| Configure the relationship between inspection orders and inspection ratings.           | <div style="border: 1px solid gray; padding: 2px;"> <div style="background-color: #f0f0f0; padding: 2px;">▼</div> <div style="padding: 2px;">                     Create a one-to-many relationship and set the behavior to Parental.<br/>                     Create a many-to-many relationship and set the behavior to Parental.<br/>                     Create a one-to-many relationship and set the behavior to Cascade None.<br/>                     Create a many-to-many relationship and set the behavior to Cascade None.                 </div> </div> |

- A. Mastered
- B. Not Mastered

**Answer: A**

**Explanation:**

Box 1: Create a lookup to Dynamics 365 Field Service

Scenario: Machines are assigned serial numbers and placed in stock until they are shipped to customers.

Entity lookup: Allows technicians to choose a Dynamics 365 record. In the inspection designer interface, admins must select an entity and a field to display. For a chosen entity, the Name field and mandatory fields are the entity attributes that can be displayed in the lookup.

Box 2: Create a one-to-many relationship and set the behavior to Parental Scenario: Inspection orders must:

? Allow entry of quality ratings of passed or failed for each quality metric identified for the machine being rated.

? Be automatically marked as failed if one inspection step rating is marked as failed.

Each inspection order can have one or many inspection steps, and each inspection step has a rating.

Note: Each pair of tables that are eligible to have a 1:N relationship can have multiple 1:N relationships between them. Yet usually only one of those relationships can be considered a parental table relationship.

**NEW QUESTION 10**

HOTSPOT - (Topic 3)

You need to recommend solutions to meet the inspection requirements.

What should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

**Requirement**

**Solution**

View, assign, and resolve inspection bottlenecks.

|                    |
|--------------------|
| ▼                  |
| Booking rules      |
| Schedule board     |
| Proficiency models |

Automatically input measurement readings from inspection gauges

|                               |
|-------------------------------|
| ▼                             |
| Custom connector              |
| Azure IoT Hub connector       |
| Azure IoT Central connector   |
| Microsoft Dataverse connector |

Answer:

**Requirement**

**Solution**

View, assign, and resolve inspection bottlenecks.

|                    |
|--------------------|
| ▼                  |
| Booking rules      |
| Schedule board     |
| Proficiency models |

Automatically input measurement readings from inspection gauges

|                               |
|-------------------------------|
| ▼                             |
| Custom connector              |
| Azure IoT Hub connector       |
| Azure IoT Central connector   |
| Microsoft Dataverse connector |

- A. Mastered
- B. Not Mastered

Answer: A

**Explanation:**

Box 1: Schedule board

The Dynamics 365 Field Service schedule board provides an overview of resource availability and bookings you can make.

Box 2: Azure IoT Central connector

Information about each machine produced must be transferred to Dynamics 365 Field Service.

The difference between IoT hub and IoT central is that IoT is an application platform that simplifies the creation of Internet of Things solutions. IoT central helps to reduce the challenges of implementing IoT development, operations, and management. IoT Central is a fully managed Software as a Service solution.

Note: There are three ways you can use to connect IoT-enabled devices into the Field Service solution:

? Connected Field Service for Azure IoT Central

? Connected Field Service for Azure IoT Hub

? Connected Field Service for non-Azure IoT providers using the extensible IoT provider framework

**NEW QUESTION 12**

- (Topic 3)

You need to manage user access to the app.

Which two connection types should you recommend? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Virtual table with a customer connector
- Office 365 Outlook connector

B. Microsoft Dataverse connector

D. Office 365 Users connector

Answer: CD

**Explanation:**

Office 365 Users lets you access user profiles in your organization using your Office 365 account. You can use the Use the connection in your Power Platform app.

Dataverse is part of the Microsoft 365 collaboration and productivity tools. Using federation, applications can connect to Dataverse using the same system user

identities and credentials available in an Azure Active Directory based network.

Scenario:

? Users must be active employees of Fabrikam.

? Quality inspection app: Fabrikam is evaluating Microsoft Power Platform to determine whether it can meet the company's requirements for a manufacturing defect and quality inspection solution. Each machine produced must be subjected to a quality inspection at various points during production. Each machine must undergo a more extensive quality inspection before the machine can be shipped to the customer.

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/connections/connection-office365-users>

**NEW QUESTION 16**

HOTSPOT - (Topic 3)

You need to recommend solutions to meet the integration requirements.

What should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

**Requirement**

**Solution**

View, assign, and resolve inspection bottlenecks.

|                    |
|--------------------|
| ▼                  |
| Booking rules      |
| Schedule board     |
| Proficiency models |

Automatically input measurement readings from inspection gauges

|                               |
|-------------------------------|
| ▼                             |
| Custom connector              |
| Azure IoT Hub connector       |
| Azure IoT Central connector   |
| Microsoft Dataverse connector |

- A. Mastered
- B. Not Mastered

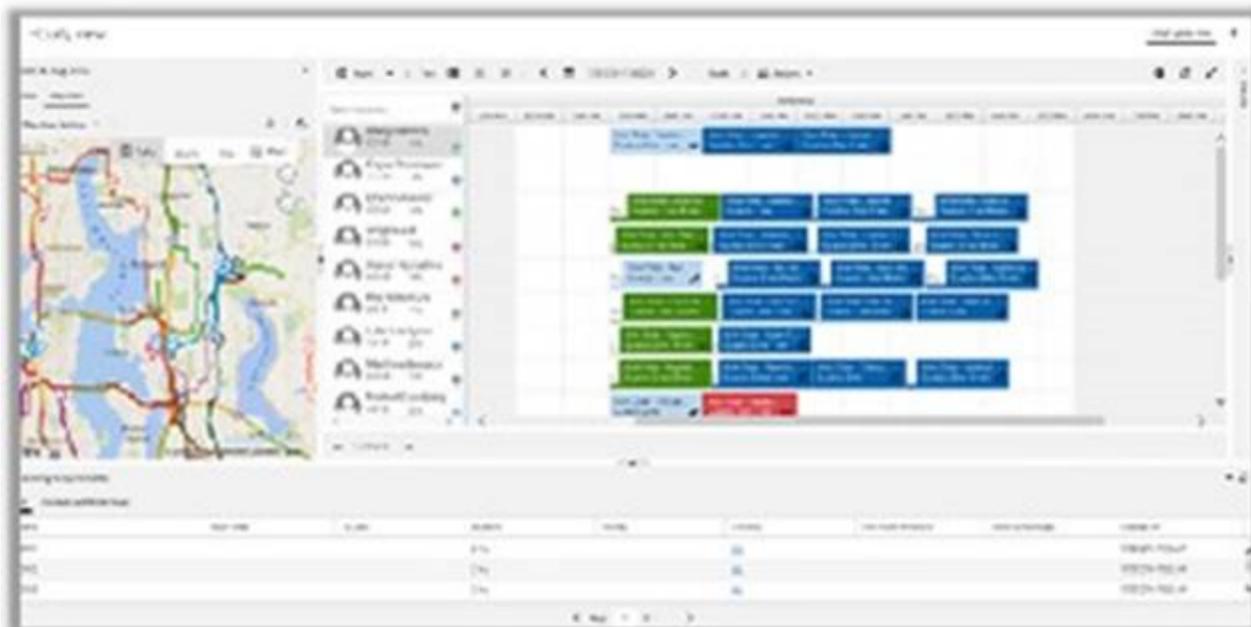
**Answer: A**

**Explanation:**

Box 1: Schedule board

Note: The Dynamics 365 Field Service schedule board provides an overview of resource availability and bookings you can make.

When you're looking at the schedule board for the current day, you'll see a blue line that indicates the current time of day. You can also see a picture of all the resources listed on the schedule board. To quickly view contact information for a resource, hover over their name to view the contact card.



Box 2: Azure IoT Central connector

Azure IoT Central makes it easy to connect, monitor, and manage your IoT devices at scale. With the IoT Central V3 connector, you can trigger workflows when a rule has fired, and take actions by executing commands, updating properties, getting telemetry from devices, and more. Use this connector with your Azure IoT Central V3 application. This connector is available in the following products and regions:

| Service        | Class    | Regions  |
|----------------|----------|--|
| Logic Apps     | Standard | All Logic Apps regions <a href="#">↗</a> except the following: <ul style="list-style-type: none"> <li>- Azure Government regions</li> <li>- Azure China regions</li> </ul>                               |
| Power Automate | Premium  | All Power Automate regions except the following: <ul style="list-style-type: none"> <li>- US Government (GCC)</li> <li>- US Government (GCC High)</li> <li>- China Cloud operated by 21Vianet</li> </ul> |
| Power Apps     | Premium  | All Power Apps regions except the following: <ul style="list-style-type: none"> <li>- US Government (GCC)</li> <li>- US Government (GCC High)</li> <li>- China Cloud operated by 21Vianet</li> </ul>     |

**NEW QUESTION 20**

DRAG DROP - (Topic 4)

You are designing a solution to automate the following processes:

- Import data into Microsoft Dataverse from systems that have an API available.
- Import data into Microsoft Dataverse from systems that do not have an API available.
- Validate that contacts in a Microsoft Excel file Dataverse forms in a specified order. You need to implement automation methods.

Which components should you use? To answer, drag the appropriate components to the correct requirements. Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point

- A. Mastered
- B. Not Mastered

Answer: A

**Explanation:**

**NEW QUESTION 23**

- (Topic 4)

You are a Power Apps architect for a company. The IT administrator designs a Power Apps app that is ready to be tested. The company uses application lifecycle management (ALM).

Each version and solution component must be tracked as it is tested.

You need to recommend a strategy to deploy solutions for the user acceptance testing environment.

What should you recommend?

- A. Use Package Deployer and deploy a managed solution.
- B. Use Package Deployer and deploy an unmanaged solution.
- C. Use Solution Packager and deploy a managed solution.
- D. Use Solution Packager and deploy an unmanaged solution.

Answer: D

**Explanation:**

Solution Packager is a tool that can unpack a compressed solution file into multiple XML files and other files, so they can be easily managed by a source control system.

Unmanaged solution: An open solution with no restrictions on what can be added, removed, or modified. This is recommended during development of a solution.

C: Managed solution

A completed solution ready to be imported into an organization. Once imported, components can't be added or removed, although they can optionally allow further customization. This is recommended when development of the solution is complete.

Reference:

<https://docs.microsoft.com/en-us/power-platform/alm/solution-packager-tool>

**NEW QUESTION 28**

- (Topic 4)

A company wants to create a Power Automate flow that posts marketing events to social media.

The company must ensure that the postings adhere to regulatory requirements for handling of personally identifiable information (PII) data. The company will not post events to unauthorized social media platforms.

You need to ensure that the requirement is met.

Which two actions should you perform? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Configure the relevant connector so that is part of the Non-Business data group category.
- B. Create a security role to prevent data export.
- C. Configure an Azure Active Directory (AAD) security role for the maker to the environment.
- D. Create a Data Loss Protection (DLP) policy.
- E. Configure the relevant connector so that it is part of the Blocked data group category.

**Answer:** DE

**Explanation:**

DLP policies enforce rules for which connectors can be used together by classifying connectors as either Business or Non-Business. If you put a connector in the Business group, it can only be used with other connectors from that group in any given app or flow. Sometimes you might want to block the usage of certain connectors altogether by classifying them as Blocked.

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/wp-data-loss-prevention>

**NEW QUESTION 29**

DRAG DROP - (Topic 4)

You are a Microsoft Power Platform architect reviewing requirements for an online shopping app.

You need to identify requirement types for the app.

How should you categorize the requirements? To answer, drag the appropriate categories to the correct requirements. Each category may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content

NOTE; Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

**NEW QUESTION 33**

HOTSPOT - (Topic 4)

You are implementing a Microsoft Power Platform solution for a customer to include data migration from multiple legacy systems. The data includes lead and contact data. The environment includes an assigned security group.

The following issues have occurred during a go-live deployment attempt:

- Lookup values are not populated when data migration is complete.
- Data is being added to the contacts table that is not part of the data migration.
- Various users do not appear in the list of users available for record assignment. You need to resolve the go-live deployment issues.

How should you resolve the issue? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area

| Issue   | Solution  |
|---|---|
| Lookup values are not populated when data migration is complete.                  | <ul style="list-style-type: none"> <li>Split the import data into smaller import batches.</li> <li>Import the data by using an application user.</li> <li><b>Split the import data into smaller import batches.</b></li> <li>Disable all Power Automate flows, plug-ins, and workflows.</li> <li>Run data migration in a specific order.</li> </ul> |
| Data is being added to the contacts table that is not part of the data migration. | <ul style="list-style-type: none"> <li>Disable all Power Automate flows, plug-ins, and workflows.</li> <li>Disable auditing.</li> <li>Import the data by using an application user.</li> <li><b>Disable all Power Automate flows, plug-ins, and workflows.</b></li> <li>Split the import data into smaller import batches.</li> </ul>               |
| Various users do not appear in the list of users available for record assignment. | <ul style="list-style-type: none"> <li>Add to a security group.</li> <li><b>Add to a security group.</b></li> <li>Add a security role.</li> <li>Add a Microsoft 365 role.</li> <li>Add a field security profile.</li> </ul>   |

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

**NEW QUESTION 37**

HOTSPOT - (Topic 4)

You are designing a Power Platform solution for a company. You have the following requirements:

- ? Users in the human resources department must be able to create tasks.
  - ? Users in the human resources department must be able to assign cases to other users.
- You need to recommend security settings to the company.

What should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

| Business requirement   | Solution   |
|--|--|
| Users in the human resources department must be able to create tasks.                | <ul style="list-style-type: none"> <li>Assign only Create rights to activities.</li> <li>Assign Create and Read rights to activities.</li> <li>Assign user-level assign rights to the human resources case table.</li> <li>Assign organization-level rights to the human resources case table.</li> </ul>        |
| Users in the human resources department must be able to assign cases to other users. | <ul style="list-style-type: none"> <li>Assign only Create rights to activities.</li> <li>Assign Create and Read rights to activities.</li> <li>Assign user-level assign rights to the human resources case table.</li> <li>Assign organization-level assign rights to the human resources case table.</li> </ul> |

Answer:

| Business requirement   | Solution   |
|--|--|
| Users in the human resources department must be able to create tasks.                | <ul style="list-style-type: none"> <li>Assign only Create rights to activities.</li> <li>Assign Create and Read rights to activities.</li> <li>Assign user-level assign rights to the human resources case table.</li> <li>Assign organization-level rights to the human resources case table.</li> </ul>        |
| Users in the human resources department must be able to assign cases to other users. | <ul style="list-style-type: none"> <li>Assign only Create rights to activities.</li> <li>Assign Create and Read rights to activities.</li> <li>Assign user-level assign rights to the human resources case table.</li> <li>Assign organization-level assign rights to the human resources case table.</li> </ul> |

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Assign only Create rights to activities

You require the same set of Dataverse privileges and access rights to work with custom activities as those required to work with custom entities.

Task-based privileges, at the bottom of the form, give a user privileges to perform specific tasks, such as publish articles.

Box 2: Assign User-level assign rights to human resources case table.

Record-level privileges define which tasks a user with access to the record can do, such as Read, Create, Delete, Write, Assign, Share, Append, and Append To.

For user and team owned records, the access level choices for most privileges are tiered Organization, Business Unit, Business Unit and Child Business Unit or only the user's own records. That means for read privilege on contact, I could set user owned, and the user would only see their own records.

**NEW QUESTION 39**

DRAG DROP - (Topic 4)

You are a Microsoft Power Platform architect.

You must identify and document your organization's business processes to identify opportunities for automaton.

You need to run task mining in process advisor.

In which order should you perform the actions? To answer, move all actions from the list of actions to the answer area and arrange them in the correct order.

| Actions                              | Answer area |
|--------------------------------------|-------------|
| Prepare processes and recordings.    |             |
| Analyze processes.                   |             |
| Visualize processes.                 |             |
| Identify automation recommendations. |             |
| Share processes.                     |             |

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

| Actions                              | Answer area                          |
|--------------------------------------|--------------------------------------|
| Prepare processes and recordings.    | Prepare processes and recordings.    |
| Analyze processes.                   | Analyze processes.                   |
| Visualize processes.                 | Visualize processes.                 |
| Identify automation recommendations. | Identify automation recommendations. |
| Share processes.                     | Share processes.                     |

**NEW QUESTION 42**

- (Topic 4)

A company has a website that contains a form named Contact Us. Data from completed forms is saved to a shared document. An office administrator periodically reviews the document. The office administrator sends new submissions to another employee who creates contacts or updates existing contacts.

You need to recommend a solution to automate the process.

What should you recommend?

- A. Excel Online Connector
- B. Dynamics 365 Customer Insights
- C. Dynamics 365 Customer Service
- D. Dynamics 365 Marketing

**Answer:** D

**Explanation:**

Microsoft designed Customer Insights to allow organizations to map, match, merge, and enrich customerbased data from different sources. A classic scenario would be to merge data from customer service software, like Freshdesk, and online sales, such as Shopware, into one source for reporting and further data analysis.

Reference:

<https://msdynamicsworld.com/story/microsoft-dynamics-365-customer-insights-overview>

**NEW QUESTION 46**

- (Topic 4)

You are designing a Power Platform solution.

The company wants its development team to adopt the construction of repeatable components for its implementation team to reuse on different entities and forms.

You need to recommend a technology that meets these requirements. Which technology would you recommend the developers adopt to assist the implementation team?

- A. JavaScript
- B. Power Apps Component Framework control
- C. Web resource
- D. Canvas app

**Answer:** B

**Explanation:**

Power Apps component framework empowers professional developers and app makers to create code components for model-driven and canvas apps (public preview) to provide enhanced user experience for the users to work with data on forms, views, and dashboards.

Reference:

<https://docs.microsoft.com/en-us/powerapps/developer/component-framework/overview>

**NEW QUESTION 48**

DRAG DROP - (Topic 4)

You need to recommend methods for assigning security to each group of users. The customer provides the following requirements:

? Customers need the ability to submit a case through an online portal.

? Portal must handle 75 concurrent users submitting cases.

? Service data must be retained for at least six years.

You need to determine which requirements are functional or non-functional.

Which requirements are functional or non-functional? To answer, drag the appropriate types to the correct requirements. Each type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

| Types          | Requirement   | Type |
|----------------|---|------|
| Functional     | Customers need the ability to submit a case through an online portal. |      |
| Non-functional | Portal must handle 75 current users submitting cases.                 |      |
|                | Service data must be retained for at least six years.                 |      |

Answer:

| Types          | Requirement   | Type           |
|----------------|---|----------------|
| Functional     | Customers need the ability to submit a case through an online portal. | Functional     |
| Non-functional | Portal must handle 75 current users submitting cases.                 | Non-functional |
|                | Service data must be retained for at least six years.                 | Non-functional |

- A. Mastered
- B. Not Mastered

Answer: A

**Explanation:**

Box 1: Functional

Functional requirements describe what the solution needs to do or its behaviors.

Box 2: Non-functional

Non-functional requirements commonly describe non-behavior aspects of the solution such as performance requirements.

Box 3: Non-functional

Examples of common non-functional requirement types include:

- ? Availability
- ? Compliance/regulatory
- ? Data retention/residency
- ? Performance (response time, and so on)
- ? Privacy
- ? Recovery time
- ? Security
- ? Scalability

**NEW QUESTION 53**

- (Topic 4)

A company uses Microsoft Power Platform and Dynamics 365 Field Service.

External workers deliver onsite service to customer locations by using the Field Service (Dynamics 365) mobile app.

You need to ensure that external users can only use the app from specific locations. Which solution should you use?

- A. Azure Conditional Access policy
- B. Azure role-based access control (RBAC)
- C. Azure Active Directory security groups
- D. Azure multi-factor authentication (MFA)

Answer: A

**NEW QUESTION 54**

HOTSPOT - (Topic 4)

You are supporting a recent go-live for a model-driven app that includes mobile offline functionality.

Users report the following issues:

- ? The process of downloading initial metadata for the app takes hours to complete.
- ? Some account views are unavailable when the app is offline.
- ? Changes to users' security privileges are not reflected in the mobile app.
- ? Contact data is not available when the app is offline.

You need to resolve the mobile app performance issues.

What should you review? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

| Issue  | Resolution  |
|--|---|
| The process of downloading initial metadata for the app takes hours to complete. | <ul style="list-style-type: none"> <li>Synchronize the mobile app.</li> <li>Remove organization data filters.</li> <li>Reduce records included in the profile filter.</li> </ul>  |
| Changes to users' security privileges are not reflected in the mobile app.       | <ul style="list-style-type: none"> <li>Synchronize the mobile app.</li> <li>Reduce records included in the profile filter.</li> <li>Remove reference to tables not included in mobile profile.</li> </ul>                           |
| Some account views are unavailable when the app is offline.                      | <ul style="list-style-type: none"> <li>Synchronize the mobile app.</li> <li>Reduce records included in the profile filter.</li> <li>Remove reference to tables not included in mobile profile.</li> </ul>                           |
| Contact data is not available when the app is offline.                           | <ul style="list-style-type: none"> <li>Reduce records included in the profile filter.</li> <li>Update mobile profile to include contact information.</li> <li>Remove reference to tables not included in mobile profile.</li> </ul> |

Answer:

| Issue  | Resolution  |
|--|---|
| The process of downloading initial metadata for the app takes hours to complete. | <ul style="list-style-type: none"> <li>Synchronize the mobile app.</li> <li><del>Remove organization data filters.</del></li> <li>Reduce records included in the profile filter.</li> </ul>   |
| Changes to users' security privileges are not reflected in the mobile app.       | <ul style="list-style-type: none"> <li>Synchronize the mobile app.</li> <li>Reduce records included in the profile filter.</li> <li>Remove reference to tables not included in mobile profile.</li> </ul>                           |
| Some account views are unavailable when the app is offline.                      | <ul style="list-style-type: none"> <li>Synchronize the mobile app.</li> <li>Reduce records included in the profile filter.</li> <li>Remove reference to tables not included in mobile profile.</li> </ul>                           |
| Contact data is not available when the app is offline.                           | <ul style="list-style-type: none"> <li>Reduce records included in the profile filter.</li> <li>Update mobile profile to include contact information.</li> <li>Remove reference to tables not included in mobile profile.</li> </ul> |

- A. Mastered
- B. Not Mastered

Answer: A

**NEW QUESTION 57**

- (Topic 4)

A pharma company uses a proprietary system to manage its chemical experiments. The company uses Microsoft Dynamics 365 Project Operations to manage lab staff and resources.

Employees manually update Project Operations data with data from their proprietary system as needed. Employees are not able to provide a definite schema for their data.

You need to provide a solution that will allow employees to configure their own automatic updates.

Which component should you use?

- A. Dataflows
- B. Custom connectors
- C. Data gateways
- D. Microsoft Power Automate flows

Answer: D

**NEW QUESTION 59**

- (Topic 4)

A client uses Dynamics 365 Sales, Power BI datasets, and Power BI dataflows. The Dynamics 365 Sales implementation has security roles that restrict data export. You need to ensure that data has the same restrictions in Power BI as it does in Dynamics 365 Sales. You need to design the security to avoid sensitive data from being seen. Which two actions should you recommend? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Use Microsoft Dataverse restrictions before setting up the Power BI reports.
- B. Limit the role in Dynamics 365 Sales to only data allowed so it cannot be exported to Microsoft Excel.
- C. Limit the role and ensure that exporting to Microsoft Excel is not allowed in both Dynamics 365 Sales and Power BI.
- D. Share Power BI dashboards only with users who are supported to see this data.

**Answer: AB**

**Explanation:**

A: When you share a dashboard or report, the people you share it with can view it and interact with it, but can't edit it. They see the same data that you see in the dashboard and reports and get access to the entire underlying dataset unless row-level security (RLS) is applied to the underlying dataset.  
 B: Depending on the sensitivity of an organization's data, it is often necessary to disable the ability to export or print reports.  
 Reference:  
<https://docs.microsoft.com/en-us/power-bi/collaborate-share/service-share-dashboards>

**NEW QUESTION 61**

DRAG DROP - (Topic 4)

You are overseeing the data migration for a Microsoft Power Platform solution. The migration team is performing a test migration with a subset of data. The migration team reports the following findings:  
 ? Users who own account rows are receiving system generated emails.  
 ? Data that is not part of the migration is being added to the Contact and Appointment tables.  
 ? The size of the log listed on the Power Platform admin center Capacity page has increased significantly.  
 You need to recommend strategies to resolve the reported issues. What should you recommend? To answer, drag the appropriate resolution to the correct migration problem. Each resolution may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content. NOTE: Each correct selection is worth one point.

| Resolution strategies  | Migration issue  | Resolution strategy |
|--|--|---------------------|
| Disable auditing.  | Users who own account rows are receiving system generated emails.  |                     |
| Disable duplicate detection.                                     | Data that is not part of the migration is being added to the Contact and Appointment tables.             |                     |
| Disable all custom JavaScript functions.                         | The size of the log listed on the Power Platform admin center Capacity page has increased significantly. |                     |
| Disable all workflows, plug-ins, and Power Platform admin center |  |                     |

Answer:

| Resolution strategies  | Migration issue  | Resolution strategy  |
|--|--|--|
| Disable auditing.  | Users who own account rows are receiving system generated emails.  | Disable duplicate detection.                                     |
| Disable duplicate detection.                                     | Data that is not part of the migration is being added to the Contact and Appointment tables.             | Disable all workflows, plug-ins, and Power Platform admin center |
| Disable all custom JavaScript functions.                         | The size of the log listed on the Power Platform admin center Capacity page has increased significantly. | Disable auditing.  |
| Disable all workflows, plug-ins, and Power Platform admin center |  |  |

- A. Mastered
- B. Not Mastered

**Answer: A**

**Explanation:**

Box 1: Disable duplicate detection  
 Duplicate detection has rules for sending emails.  
 Box 2: Disable all workflows, plug-ins, and Power Platform admin center  
 Box 3: Disable auditing  
 Auditing affects the size of the log file.

**NEW QUESTION 65**

HOTSPOT - (Topic 4)

An animal welfare organization wants to track the movement of wolf packs in a region. Cameras at specific locations capture images when motion is detected within the camera sensor range. Staff upload the images manually to a shared drive and then analyze the images.

The organization wants to automate image capture and analysis. The organization has the following requirements:

- ? Save captured images in an appropriate location.
- ? Analyze saved images by using an image recognition process.
- ? Display data in real-time dashboards.

You need to recommend the correct technology for the requirements.

What should you recommend? To answer, select the appropriate options in the answer area.  
 NOTE: Each correct selection is worth one point.

| Requirement   | Technology option  |
|---|--|
| Save captured images in an appropriate location.            | <div style="border: 1px solid gray; padding: 5px;"> <div style="background-color: #f0f0f0; padding: 2px; display: flex; justify-content: space-between; align-items: center;"> <span></span> <span>▼</span> </div> <ul style="list-style-type: none"> <li>Business process flow</li> <li>Desktop flow</li> <li>Instant cloud flow</li> <li>Automated cloud flow</li> </ul> </div>  |
| Analyze saved images by using an image recognition process. | <div style="border: 1px solid gray; padding: 5px;"> <div style="background-color: #f0f0f0; padding: 2px; display: flex; justify-content: space-between; align-items: center;"> <span></span> <span>▼</span> </div> <ul style="list-style-type: none"> <li>Instant cloud flow and AI Builder</li> <li>Automated cloud flow and AI Builder</li> <li>Desktop flow and AI Builder</li> </ul> </div>                                    |
| Display data in real-time dashboards.                       | <div style="border: 1px solid gray; padding: 5px;"> <div style="background-color: #f0f0f0; padding: 2px; display: flex; justify-content: space-between; align-items: center;"> <span></span> <span>▼</span> </div> <ul style="list-style-type: none"> <li>Dynamics 365 interactive experience dashboard</li> <li>Model-driven app dashboard with native graphs</li> <li>Model-driven app dashboard with Power BI</li> </ul> </div> |

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Box 1: Automated cloud flow.

Create a cloud flow when you want your automation to be triggered either automatically, instantly, or via a schedule.

Automated flows: Create an automation that is triggered by an event such as arrival of an email from a specific person, or a mention of your company in social media.

Box 2: Desktop flow and AI Builder

Desktop flows are used to automate tasks on the Web or the desktop. Using Power Automate Desktop you can automate tasks on the desktop as well as the Web.

Box 3: Model-driven app dashboard with Power BI

The Power BI cloud service works with Microsoft Dataverse apps to provide a self-service analytics solution. Power BI automatically refreshes the app's data displayed.

**NEW QUESTION 69**

HOTSPOT - (Topic 4)

A company plans to create a Microsoft Power Platform solution that integrates with Dynamics 365 Sales. The solution must meet the following requirements:

- Connect directly with a Microsoft Azure SQL database as an external data source at run time where specific data is available in the Dynamics 365 Sales solution without the need for data replication.
- An external system needs to send data to the company's Dynamics 365 Sales solution. You need to recommend the most suitable solution to integrate Dynamics 365 Sales with both systems.

What should you recommend? To answer, select the appropriate option in the answer area.

**Answer Area**

| Integration requirement  | Solutions   |
|--|---|
| Have read-only visibility of data from an external Azure SQL database. | <div style="border: 1px solid gray; padding: 5px;"> <ul style="list-style-type: none"> <li>Use virtual tables.</li> <li>Use a custom plug-in.</li> <li>Use Dynamics 365 Web API.</li> <li>Use a web resource to display data.</li> </ul> </div> |
| External system sends data to Dynamics 365 Sales.                      | <div style="border: 1px solid gray; padding: 5px;"> <ul style="list-style-type: none"> <li>Use a custom plug-in.</li> <li>Use Dynamics 365 Web API.</li> <li>Use a web resource to display data.</li> </ul> </div>                              |

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Answer Area

| Integration requirement  | Solutions  |
|--|--|
| Have read-only visibility of data from an external Azure SQL database. | <ul style="list-style-type: none"> <li>Use virtual tables.</li> <li>Use a custom plug-in.</li> <li>Use Dynamics 365 Web API.</li> <li>Use a web resource to display data.</li> </ul> |
| External system sends data to Dynamics 365 Sales.                      | <ul style="list-style-type: none"> <li>Use a custom plug-in.</li> <li>Use Dynamics 365 Web API.</li> <li>Use a web resource to display data.</li> </ul>                              |

**NEW QUESTION 74**

- (Topic 4)

You are designing a Microsoft Power Platform solution that will include multiple applications.

You have the following requirements:

- Support agents managing cases.
- Project managers reviewing and updating their projects.
- Stock managers managing warehouses.
- New site visitors self-registering.
- Employees tracking time entries.

Which three requirements can you meet by implementing role-based applications? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. New site visitors self-resisting.
- B. Project managers reviewing and updating their projects.
- C. Stock managers managing warehouses.
- D. Support agents managing cases.
- E. Staff tracking time entries.

**Answer:** BCD

**NEW QUESTION 78**

HOTSPOT - (Topic 4)

You are designing a model-driven app that provides marketing, sales, and service operations to a company.

The app must integrate with the following systems and data sources:

- A third-party marketing system for lead generation and website submissions.
- A Microsoft Excel Online file that contains manufacturing data on relevant products.
- A separate Microsoft Dataverse environment.

You need to recommend Power Automate connectors for the app.

Which connections should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area

| Data source                     | Connector type  |
|---------------------------------|---|
| Third-party marketing system    | <ul style="list-style-type: none"> <li>Power BI connector</li> <li>SharePoint connector</li> <li>Custom connector</li> <li>Microsoft Forms connector</li> </ul> |
| Microsoft Dataverse environment | <ul style="list-style-type: none"> <li>SharePoint</li> <li>Azure Data Factory</li> <li>Microsoft Dataverse</li> </ul>   |

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Box 1: Custom connector

While Azure Logic Apps, Microsoft Power Automate, and Microsoft Power Apps offer over 325+ connectors to connect to Microsoft and non-Microsoft services, you may want to communicate with services that aren't available as prebuilt connectors.

Box 2: Microsoft Dataverse

The Microsoft Dataverse connector provides several triggers to start your flows and many actions that you can use to create or update data in Dataverse while your flows run. You can use Dataverse actions even if your flows don't use a trigger from the Dataverse connector.

Use the Microsoft Dataverse connector to create cloud flows that start when data changes in Dataverse tables and custom messages.

**NEW QUESTION 83**

DRAG DROP - (Topic 4)

A company plans to integrate a model-driven app with external data sources. The company has the following requirements:

- Consume data in its data warehouse from Microsoft Dataverse.
- Use a plug-in to retrieve information from an external service.

You need to recommend a Microsoft Azure component for each requirement.

Which Azure components should you recommend? To answer, drag the appropriate Azure components to the correct requirements. Each Azure component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content. NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

**NEW QUESTION 85**

HOTSPOT - (Topic 4)

You are evaluating a solution design. You need to test the following scenarios: Mimic a user using an app.

- Obtain formal approval that an app meets customer-provided criteria.
- Confirmation that an app can manage expected peak loads.

Which test types should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer:

- A. Mastered
- B. Not Mastered

Answer: A

**NEW QUESTION 88**

- (Topic 4)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the

stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

A company uses a Microsoft Excel sheet to manage its loan application process. The company wants to optimize the process.

You need to discover inefficiencies in the process.

Solution: Upload the activity data stored in the Excel sheet to the process advisor feature. Use process mining to discover inefficiencies in the process.

Does the solution meet the goal?

- A. Yes
- B. No

**Answer: B**

**NEW QUESTION 92**

HOTSPOT - (Topic 4)

A company plans to use a combination of model-driven and canvas apps for data interaction and Power BI for data reporting. The company has the following requirements:

- Share a canvas app with the auditor team.
- Ensure account balance values in Power BI are only viewable by the investment team.
- Streamline user administration and role assignment.

You need to recommend a security component to use for each requirement.

Which security components should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area

| Requirement   | Security component   |
|---|--|
| Share a canvas app.                                 | <ul style="list-style-type: none"> <li>Microsoft Entra ID security group</li> <li>Security roles</li> <li>Column-level security</li> <li>Manager hierarchy model</li> <li>Microsoft Entra ID security group</li> </ul> |
| Control account balance visibility.                 | <ul style="list-style-type: none"> <li>Report access</li> <li>Report access</li> <li>Column-level security</li> <li>Microsoft Entra ID security group</li> </ul>   |
| Streamline user administration and role assignment. | <ul style="list-style-type: none"> <li>Manager hierarchy model</li> <li>Security roles</li> <li>Column-level security</li> <li>Manager hierarchy model</li> <li>Microsoft Entra ID security group</li> </ul>           |

Answer:

Answer Area

| Requirement   | Security component   |
|---|--|
| Share a canvas app.                                 | <ul style="list-style-type: none"> <li>Microsoft Entra ID security group</li> <li>Security roles</li> <li>Column-level security</li> <li>Manager hierarchy model</li> <li>Microsoft Entra ID security group</li> </ul> |
| Control account balance visibility.                 | <ul style="list-style-type: none"> <li>Report access</li> <li>Report access</li> <li>Column-level security</li> <li>Microsoft Entra ID security group</li> </ul>   |
| Streamline user administration and role assignment. | <ul style="list-style-type: none"> <li>Manager hierarchy model</li> <li>Security roles</li> <li>Column-level security</li> <li>Manager hierarchy model</li> <li>Microsoft Entra ID security group</li> </ul>           |

- A. Mastered
- B. Not Mastered

**Answer: A**

**NEW QUESTION 97**

- (Topic 4)

A company wants to add an interactive checklist to a Power Platform solution to ensure that salespeople are following the same steps when qualifying leads.

You need to recommend a solution that will incorporate this checklist. What should you recommend?

- A. Mastered
- B. Not Mastered

**Answer: A**

**NEW QUESTION 100**

DRAG DROP - (Topic 4)

You are performing a requirements analysis for a customer. The customer provides the following requirements:

? Power Platform storage capacity must remain under 100 percent.

- ? Customer service representatives must be sent an email when they are assigned a case.
- ? Help desk technicians must be shown an error message when they try to delete a task row.
- ? The plug-in pass rate must remain over 99 percent for the production environment.

You need determine if the requirements are functional or non-functional.

Which requirement type should you use? To answer, drag the appropriate requirement types to the correct requirements. Each requirement type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

| Requirement types                           | Requirement  | Requirement type     |
|---|--|----------------------|
|   | Power Platform storage capacity must remain under 100 percent.                           | <input type="text"/> |
| <input type="text" value="Functional"/>     | Customer Service representatives must be sent an email when they are assigned a case.    | <input type="text"/> |
| <input type="text" value="Non-functional"/> | Help desk technicians must be shown an error message when they try to delete a task row. | <input type="text"/> |
|   | The plug-in pass rate must remain over 99 percent for the production environment.        | <input type="text"/> |

- A. Mastered
- B. Not Mastered

Answer: A

**Explanation:**

Box 1: Non-functional

Non-functional requirements commonly describe non-behavior aspects of the solution such as performance requirements.

Box 2: Functional

Functional requirements describe what the solution needs to do or its behaviors. Box 3: Functional

Box 4: Non-functional

Examples of common non-functional requirement types include:

- ? Availability
- ? Compliance/regulatory
- ? Data retention/residency
- ? Performance (response time, and so on)
- ? Privacy
- ? Recovery time
- ? Security
- ? Scalability

**NEW QUESTION 101**

- (Topic 4)

A company uses two separate unlinked apps to manage sales leads: a Power Apps app and a third-party application.

The client has the following requirements:

- ? Manage all leads by using the Power Apps app.
- ? Create a lead in the Power Apps app when a user creates a lead in the third-party application.
- ? Update leads in the Power Apps app when a user updates a lead in the third-party application.
- ? Connect to the third-party application by using an API.

You need to recommend strategies to integrate the Power Apps app and the third-party application.

Which three options can you use to achieve the goal? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Dual-write
- B. Custom connector
- C. Dataflow
- D. Power Automate cloud flow
- E. DataService connector

Answer: ADE

**Explanation:**

A: Customers should be able to adopt business applications from Microsoft and expect they speak the same language and seamlessly work together. Dual Write allows our customers to not think about these apps as different systems to write to independently; rather, the underlying infrastructure makes it seamless for these apps to write simultaneously.

D: Use Custom APIs to create your own APIs in Dataverse. With a Custom API you can consolidate a group of operations into an API that you and other developers can call in their code. The Common Data Service (current environment) connector enables calling Custom APIs actions in Power Automate.

E: Common Data Service provides access to the environment database on the Microsoft Common Data Service. It is available for Logic Apps, Power Automate, and Power Apps. Reference:

<https://docs.microsoft.com/en-us/business-applications-release-notes/april19/cdm-data-integration/dual-writelink-common-data-service-apps>

<https://docs.microsoft.com/en-us/connectors/commondataservice/> <https://docs.microsoft.com/en-us/powerapps/developer/data-platform/custom-api>

**NEW QUESTION 105**

- (Topic 4)

You are assessing the capabilities of a project for a customer in the education sector. The solution must meet the following requirements:

- include curriculum and student management capabilities.
- Conform to on-going Microsoft platform upgrades.
- Minimize custom coding and configuration

You need to recommend a solution. What should you recommend?

- A. Power Apps portal
- B. Microsoft Power Platform admin center
- C. Microsoft 365 admin center
- D. AppSource

**Answer:** A

**NEW QUESTION 109**

HOTSPOT - (Topic 4)

You need to design a Power Platform solution that meets the following requirements:

- ? Capture data from a row during deletion to be used in an automated process.
- ? Use AI to process forms and automate data entry from paper-based forms.

Which requirements can be met by using out-of-the box Power Platform components?

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Yes No

Capture data from a row during deletion to be used in an automated process.

Use AI to process forms and automate data entry from paper-based forms.

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Box 1: Yes

This can be done with Dataverse flows: The When a row is added, modified or deleted trigger runs a flow whenever a row of a selected table and scope changes or is created.

Box 2: Yes

AI Builder is a Microsoft Power Platform capability that provides AI models that are designed to optimize your business processes. AI Builder enables your business to use AI to automate processes and glean insights from your data in Power Apps and Power Automate.

**NEW QUESTION 113**

- (Topic 4)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

A company plans to automate the expense approval process.

Users currently enter data into an on-premises SQL Server database. You need to allow users to submit expenses from mobile devices.

Solution: Create a canvas app for expense data entry. Install an on-premises gateway. Create a cloud flow for approval and to add data to the SQL Server database.

Does the solution meet the goal?

- A. Yes
- B. No

**Answer:** A

**NEW QUESTION 115**

HOTSPOT - (Topic 4)

A multinational organization uses a single Microsoft Power Platform environment. The instance hosts multiple customizations for different users in different regions.

Users in some regions complain about slow load time of the customizations. You need to architect a solution based on the main requirement.

What should you recommend? To answer, select the appropriate option in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area

| Goal  | Suggested solution   |
|---|--|
| Divisions actively collaborate on customers.  | Single instance; use Microsoft Azure Traffic Manager where needed<br>Multi-tenant with one Power Platform environment in each region<br>Multiple instances in different regions; Power BI for reporting<br>Single multi-geo instance |
| Regions have separate customers but use the same functionality and need global reporting. | Multiple instances in different regions with data replication<br>Multi-tenant with one Power Platform environment in each region<br>Multiple instances in different regions; Power BI for reporting<br>Single multi-geo instance     |
| Regions have separate functionality and customers but need global reporting on data.      | Single instance; use Microsoft Azure Traffic Manager<br>Multi-tenant with one Power Platform environment in each region<br>Multiple instances in different regions; Power BI for reporting<br>Single multi-geo instance              |

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

| Goal  | Suggested solution   |
|---|--|
| Divisions actively collaborate on customers.  | Single instance; use Microsoft Azure Traffic Manager where needed<br>Multi-tenant with one Power Platform environment in each region<br>Multiple instances in different regions; Power BI for reporting<br>Single multi-geo instance |
| Regions have separate customers but use the same functionality and need global reporting. | Multiple instances in different regions with data replication<br>Multi-tenant with one Power Platform environment in each region<br>Multiple instances in different regions; Power BI for reporting<br>Single multi-geo instance     |
| Regions have separate functionality and customers but need global reporting on data.      | Single instance; use Microsoft Azure Traffic Manager<br>Multi-tenant with one Power Platform environment in each region<br>Multiple instances in different regions; Power BI for reporting<br>Single multi-geo instance              |

NEW QUESTION 119

- (Topic 4)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

A company plans to automate the expense approval process.

Users currently enter data into an on-premises SQL Server database. You need to allow users to submit expenses from mobile devices.

Solution: Create a canvas app for expense data entry. Create a desktop flow. Create a cloud flow for approval and trigger the desktop flow to add data to the SQL Server database.

Does the solution meet the goal?

- A. Yes
- B. No

Answer: B

NEW QUESTION 121

- (Topic 4)

You are designing a solution for a national vehicle repair company. You have the following requirements:

- Customers must search for vehicle issues by using natural language expressions.
- Customers must contact a customer service agent as required. You need to recommend a solution.

Which two features should you include? Each correct answer presents part of the solution.

- A. Power Virtual Agents
- B. Business process flow
- C. Power Apps portal
- D. Customer Insights

Answer: BC

NEW QUESTION 123

- (Topic 4)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

A company uses a Microsoft Excel sheet to manage its loan application process. The company wants to optimize the process.

You need to discover inefficiencies in the process.

Solution: Upload the activity data stored in the Excel sheet to the process advisor feature. Use task mining to discover inefficiencies in the process.

Does the solution meet the goal?

- A. Mastered
- B. Not Mastered

Answer: A

**NEW QUESTION 126**

HOTSPOT - (Topic 4)

A company plans to create a Power Platform solution that integrates with Dynamics 365 Sales.

The solution must meet the following requirements:

? Connect directly with a Microsoft Azure SQL database as an external data source at run time where specific data is available in the Dynamics 365 Sales solution without the need for data replication.

? An external system needs to send data to the company's Dynamics 365 Sales solution.

You need to recommend the most suitable solution to integrate Dynamics 365 Sales with both systems.

What should you recommend? To answer, select the appropriate option in the answer area.

NOTE: Each correct selection is worth one point.

**Integration requirement**

**Solutions**

Have read-only visibility of data from an external Azure SQL database.

▼

Use virtual tables.

Use a custom plug-in.

Use Dynamics 365 Web API.

Use a web resource to display data.

External system sends data to Dynamics 365 Sales.

▼

Use a custom plug-in.

Use Dynamics 365 Web API.

Use a web resource to display data.

Answer:

**Integration requirement**

**Solutions**

Have read-only visibility of data from an external Azure SQL database.

▼

Use virtual tables.

Use a custom plug-in.

Use Dynamics 365 Web API.

Use a web resource to display data.

External system sends data to Dynamics 365 Sales.

▼

Use a custom plug-in.

Use Dynamics 365 Web API.

Use a web resource to display data.

- A. Mastered
- B. Not Mastered

Answer: A

**Explanation:**

Box 1: Use Virtual tables

A virtual entity is a custom entity in Dynamics 365 Customer Engagement (on-premises) that has fields containing data from an external data source. Virtual entities appear in your app to users as regular entity records, but contain data that is sourced from an external database, such as an Azure SQL Database. Records based on virtual entities are available in all clients including custom clients developed using the Dynamics 365 Customer Engagement Web Services.

Box 2: Use Dynamics 365 Web API.

Dynamics 365 Web Services API: Many times, straight database-to-database integrations aren't a possibility. In these cases, the development of a solution may depend on utilization of the Dynamics 365 Customer Engagement web services API (Application Programming Interface).

**NEW QUESTION 127**

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