# Exam Questions PL-600

Microsoft Power Platform Solution Architect

**https://www.2passeasy.com/dumps/PL-600/**

**NEW QUESTION 1**
HOTSPOT - (Topic 1)
You need to ensure that the solution meets the data security and compliance requirements.
What should you recommend? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

| Scenario | Relationship behavior |
| --- | --- |
| A worker transfers to a new client company. | ▼ |
| | Assign: Cascade All |
| | Assign: Cascade None |
| | Merge: Cascade All |
| | Rollup View: Cascade All |
| A user deletes a worker's job placement history. | ▼ |
| | Delete: Cascade All |
| | Delete: Remove Link |
| | Delete: Restrict |

Answer:

| Scenario | Relationship behavior |
| --- | --- |
| A worker transfers to a new client company. | ▼ |
| | Assign: Cascade All |
| | Assign: Cascade None |
| | Merge: Cascade All |
| | Rollup View: Cascade All |
| A user deletes a worker's job placement history. | ▼ |
| | Delete: Cascade All |
| | Delete: Remove Link |
| | Delete: Restrict |

A. Mastered
B. Not Mastered

**Answer:** A

**Explanation:**

Box 1: Assign: Cascade None
Scenario: Worker still records must be archived after ten years and are then removed from the main system.
Assign: The referenced table record owner is changed. Cascade None: Do nothing.

**NEW QUESTION 2**
- (Topic 1)
You need to investigate the canvas app functionality issues.
Which two tools can you use? Each correct answer presents a complete solution.
NOTE: Each correct selection is worth one point.

A. App checker
B. Errors function
C. Solution checker
D. Power Platform admin center

**Answer:** AC

**Explanation:**
Scenario: The testing team reports that one of the canvas apps is not working as expected. An error message displays as specific pages load.
A: The App checker is now available to help provide a clear list of formula issues in your app, and to provide items to fix to make your app accessible. The App checker is an area that the PowerApps team will continue to invest in, and build on in order help to make debugging, performance and best practice decisions an easier and more guided experience.
C: With the solution checker feature, you can perform a rich static analysis check on your solutions against a set of best practice rules and quickly identify these problematic patterns. After the check completes, you receive a detailed report that lists the issues identified, the components and code affected, and links to documentation that describes how to resolve each issue.
Reference:
https://powerapps.microsoft.com/en-us/blog/new-app-checker-helps-you-fix-errors-and-make-accessible-apps/

**NEW QUESTION 3**
DRAG DROP - (Topic 1)
You need to recommend the appropriate messaging channel solutions for the organization.
What should you recommend? To answer, drag the appropriate messaging options to the correct user types. Each messaging option may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

| Messaging options | User type | Messaging option |
|---|---|---|
| Power Apps portals | Worker support agents | |
| Dynamics 365 Customer Service | Patients | |
| Omnichannel for Customer Service dashboard | | |

A. Mastered
B. Not Mastered

**Answer:** A

**Explanation:**
Box 1: Omnichannel for Customer Service dashboard
Scenario: Workers must be able to communicate in near real-time with worker support agents.
The company has a team or worker support agents that respond to inquiries from current and prospective workers. Some of the worker support agents are multilingual.

If you choose to expand your customer service offering to provide chat and channels, the Customer Service workspace seamlessly adjusts to support managing conversations as well.
Note: As an agent with the Customer Service Representative security role, when you open Customer Service workspace, you start on the Customer Service Agent Dashboard unless your administrator has changed the default view. This dashboard shows you your active cases, cases you can work in queues you are assigned to, and your open activities. You can open existing cases and activities or begin working new cases from the queues you are assigned to and create activities.
Box 2: Dynamics 365 Customer Service
Scenario: First Up uses an on-premises system to manage current and historical patient data including medications and medical visits.

**NEW QUESTION 4**
- (Topic 2)
You need to provide the IT team and managers with a mobile solution. How many apps should you recommend?

A.

        one app for each job role
B. one app for each user
C. one app for all employees of the team
D. one app for each team of employees

**Answer:** A

**Explanation:**
Scenario: IT staff needs a mobile solution to see IT cases at the top of the menu since this is their primary focus.
Managers need to see all customer dashboards at the top of their menu on their mobile device.

**NEW QUESTION 5**
- (Topic 2)
You need to recommend a feature that erases agent workloads and resolves reported issues.
What should you recommend?

A. Dynamics 365 Customer Service default functionality
B. Microsoft AppSource
C. Microsoft Store

**Answer:** A

**Explanation:**
Scenario: Agents need a way to track reservation issues. Use Dynamics 365 Customer Service to:
? Track customer issues through cases
Reference:
https://docs.microsoft.com/en-us/dynamics365/customer-service/overview

**NEW QUESTION 6**
- (Topic 2)
You need to recommend an authentication solution for the planned implementation of Dynamics 365.
What should you include in the recommendation?

A. Use synchronized identities.
B. Use the Office 365 tenant for Dynamics 365 Customer Service.
C. Create a new tenant for Dynamics 365 Customer Service.
D. Use federated identities

**Answer:** A

**Explanation:**
Scenario: Ensure that employees can sign in to all Microsoft apps by using one set of credentials per employee.
Synchronized identity. Synchronize on-premises directory objects with Microsoft 365 and manage your users on-premises. You can also synchronize passwords so that the users have the same password on-premises and in the cloud, but they will have to sign in again to use Microsoft 365.
Reference:
https://docs.microsoft.com/en-us/power-platform/admin/manage-user-account- synchronization

**NEW QUESTION 7**
DRAG DROP - (Topic 2)
You need to recommend a solution for integrating luggage information.
What should you recommend? To answer, drag the appropriate types to the correct tables. Each type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

**Types**          **Table**          **Type**

| Custom table |

| Virtual table |          Luggage          [                    ]

| Activity table |          Passenger          [                    ]

| Custom activity table |

A. Mastered
B. Not Mastered

**Answer:** A

**Explanation:**

Luggage: Custom activity table
An activity can be thought of as any action for which an entry can be made on a calendar. An activity has time dimensions (start time, stop time, due date, and duration) that help determine when the action occurred or will occur. Activities also contain data that helps determine what action the activity represents, for example, subject and description.
Passenger: Customer table
The account and contact tables in Microsoft Dataverse are essential for identifying and managing customers, selling products and services, and providing superior service to the customers. A customer address table is used to store address and shipping information for a customer.
Scenario: The company has a custom app for managing and tracking passenger luggage. The app uses Microsoft Dataverse.
Agents need to view which pieces of luggage match to each passenger, and then need to add the total on the passenger record.

**NEW QUESTION 8**
- (Topic 2)
You need to provide the IT specialists with design diagrams. What should you provide?

A. Business process modeler (BPM) B AI Builder
B. Entity relationship diagram (ERD)
C. Dynamics 365 Product Visualize

**Answer:** A

**Explanation:**
Scenario: IT specialists want to design Power BI reports. They need to understand the underlying table relationships of the system.
Business process modeler (BPM) in Microsoft Dynamics Lifecycle Services (LCS) is a tool that you can use to create, view, and modify repeatable implementations that are based on business process libraries. BPM helps you align your business processes with industry- standard processes that are described by the American Productivity & Quality Center

(APQC)

Reference:

https://docs.microsoft.com/en-us/dynamics365/fin-ops-core/dev-itpro/lifecycle- services/bpm-overview


**NEW QUESTION 9**

HOTSPOT - (Topic 2)

You need to recommend a collaboration tool for each group.

Which tool should you use? To answer, select the appropriate tool in the answer area.

NOTE: Each correct selection is worth one point.

| Group | Tool |
|---|---|
| Maintenance supervisors | ▼ <br> Microsoft Teams <br> Notes <br> Power Apps portal <br> Posts |
| Aircraft maintenance vendors | ▼ <br> Dynamics 365 Workspace <br> Notes <br> Power Apps portal <br> Posts |

A. Mastered

B. Not Mastered

**Answer:** A

**Explanation:**

Box 1: Microsoft Teams

Maintenance supervisors must not have access to Dynamics 365 Customer Service. The supervisors must be able to communicate with the contracts team about contracts.

Box 2: Dynamics 365 Workspace

Aircraft maintenance vendors must have only view and upload privileges to their invoices and receipts.

The Expense management mobile workspace lets users capture and upload a receipt, so that they can attach it to an expense report later.


**NEW QUESTION 10**

HOTSPOT - (Topic 3)

You need to design the quality inspection order data model.

What should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

| Requirement | Action |
|---|---|
| Obtain the serial number and other machine attributes for use in the inspection order. | Use a virtual table. / Import to a custom table. / Create a lookup to Dynamics 365 Field Service. |
| Configure the relationship between inspection orders and inspection ratings. | Create a one-to-many relationship and set the behavior to Parental. / Create a many-to-many relationship and set the behavior to Parental. / Create a one-to-many relationship and set the behavior to Cascade None. / Create a many-to-many relationship and set the behavior to Cascade None. |

A. Mastered
B. Not Mastered

**Answer:** A

**Explanation:**

Box 1: Create a lookup to Dynamics 365 Field Service
Scenario: Machines are assigned serial numbers and placed in stock until they are shipped to customers.
Entity lookup: Allows technicians to choose a Dynamics 365 record. In the inspection designer interface, admins must select an entity and a field to display. For a chosen entity, the Name field and mandatory fields are the entity attributes that can be displayed in the lookup.
Box 2: Create a one-to-many relationship and set the behavior to Parental Scenario: Inspection orders must:
? Allow entry of quality ratings of passed or failed for each quality metric identified
for the machine being rated.
? Be automatically marked as failed if one inspection step rating is marked as failed.
Each inspection order can have one or many inspection steps, and each inspection step has a rating.
Note: Each pair of tables that are eligible to have a 1:N relationship can have multiple 1:N relationships between them. Yet usually only one of those relationships can be considered a parental table relationship.

**NEW QUESTION 10**
- (Topic 3)
You need to recommend a solution for creating the initial inspection checklists. What should you recommend?

A. Power Apps Maker portal
B. Dataverse for Teams

Power Apps Studio
6: Data Migration utility

**Answer:** B

**Explanation:**
Scenario: Standardized checklists must be stored in the solution for use by inspectors. A copy must be created when a new inspection is initiated.
Dataverse for Teams – built on Microsoft Dataverse – provides relational data storage, rich data types, enterprise-grade governance, and one-click solution deployment to the Microsoft Teams app store.
Dataverse for teams table creation has all of the things that are great about Microsoft Lists, without the major downsides.
Reference:
https://docs.microsoft.com/en-us/powerapps/teams/create-table

**NEW QUESTION 14**
HOTSPOT - (Topic 3)
You need to recommend solutions to meet the inspection requirements.
What should you recommend? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

| Requirement | Solution |
|---|---|
| View, assign, and resolve inspection bottlenecks. | Booking rules / Schedule board / Proficiency models |
| Automatically input measurement readings from inspection gauges | Custom connector / Azure IoT Hub connector / Azure IoT Central connector / Microsoft Dataverse connector |

Answer:

| Requirement | Solution |
|---|---|
| View, assign, and resolve inspection bottlenecks. | ▼ Booking rules_ _ / Schedule board ⌐ / Proficiency models |
| Automatically input measurement readings from inspection gauges | ▼ Custom connector / Azure IoT Hub connector / Azure IoT Central connector ⌐ / Microsoft Dataverse connector |

A. Mastered
B. Not Mastered

**Answer:** A

**Explanation:**
Box 1: Schedule board
The Dynamics 365 Field Service schedule board provides an overview of resource availability and bookings you can make.
Box 2: Azure IoT Central connector
Information about each machine produced must be transferred to Dynamics 365 Field Service.
The difference between IoT hub and IoT central is that IoT is an application platform that simplifies the creation of Internet of Things solutions. IoT central helps to reduce the challenges of implementing IoT development, operations, and management. IoT Central is a fully managed Software as a Service solution.
Note: There are three ways you can use to connect IoT-enabled devices into the Field Service solution:
? Connected Field Service for Azure IoT Central
? Connected Field Service for Azure IoT Hub
? Connected Field Service for non-Azure IoT providers using the extensible IoT provider framework

**NEW QUESTION 15**
- (Topic 3)
You need to manage user access to the app.
Which two connection types should you recommend? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

A. Virtual table with a customer connector
B. Office 365 Outlook connector
C: Microsoft Dataverse connector
D. Office 365 Users connector

**Answer:** CD

**Explanation:**
Office 365 Users lets you access user profiles in your organization using your Office 365 account. You can use the Use the connection in your Power Platform app.
Dataverse is part of the Microsoft 365 collaboration and productivity tools. Using federation, applications can connect to Dataverse using the same system user identities and credentials available in an Azure Active Directory based network.
Scenario:
? Users must be active employees of Fabrikam.
? Quality inspection app: Fabrikam is evaluating Microsoft Power Platform to determine whether it can meet the company's requirements for a manufacturing defect and quality inspection solution. Each machine produced must be subjected to a quality inspection at various points during production. Each machine must undergo a more extensive quality inspection before the machine can be shipped to the customer.
Reference:
https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/connections/connection- office365-users

**NEW QUESTION 19**
HOTSPOT - (Topic 3)
You need to recommend the appropriate components to meet the inspection requirements.
What should you recommend? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

| Requirement | Solution |
|---|---|
| Prevent editing of finalized inspection orders. | ▼ Business rule / Security role / User permission |
| Prepare documentation for failed inspection steps. | ▼ Data flow / Business rule / Form property |

A. Mastered
B. Not Mastered

**Answer:** A

**Explanation:**

Box 1: Security role
Microsoft Dataverse uses a role-based security model to help secure access to the database.
Scenario:
? You must prevent users from changing inspection order data once an inspection is marked as final.
? Supervisors must be able to modify standard checklists. Other employees must be prevented from modifying checklists.
Box 2: Data flow
Dataflows are a self-service, cloud-based, data preparation technology. Dataflows enable customers to ingest, transform, and load data into Microsoft Dataverse environments, Power BI workspaces, or your organization's Azure Data Lake Storage account.
Scenario: Provide a visual representation of the testing measurement limits for each step. Include an indication of how the measured value compares to measurement limits and whether the measurement is within tolerance. Users must be able to configure the visualizations to display the minimum value and maximum value, and whether the reading is within the tolerance of a single targeted value. It must also be able to be used for maintenance inspections once the machine has been installed.

**NEW QUESTION 24**
HOTSPOT - (Topic 3)
You need to recommend solutions to meet the integration requirements.
What should you recommend? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

| Requirement | Solution |
|---|---|
| View, assign, and resolve inspection bottlenecks. | ▼ Booking rules / Schedule board / Proficiency models |
| Automatically input measurement readings from inspection gauges | ▼ Custom connector / Azure IoT Hub connector / Azure IoT Central connector / Microsoft Dataverse connector |

A. Mastered
B. Not Mastered

**Answer:** A

**Explanation:**
Box 1: Schedule board
Note: The Dynamics 365 Field Service schedule board provides an overview of resource availability and bookings you can make.
When you're looking at the schedule board for the current day, you'll see a blue line that indicates the current time of day. You can also see a picture of all the resources listed on the schedule board. To quickly view contact information for a resource, hover over their name to view the contact card.
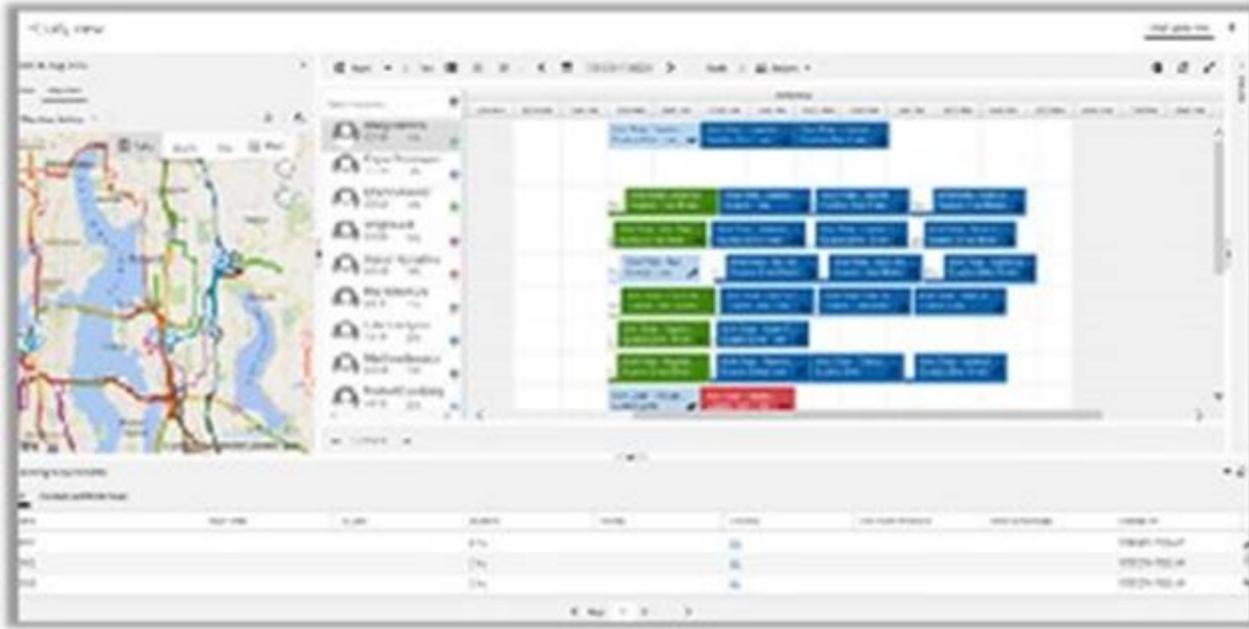
Box 2: Azure IoT Central connector

Azure IoT Central makes it easy to connect, monitor, and manage your IoT devices at scale. With the IoT Central V3 connector, you can trigger workflows when a rule has fired, and take actions by executing commands, updating properties, getting telemetry from devices, and more. Use this connector with your Azure IoT Central V3 application. This connector is available in the following products and regions:

| Service | Class | Regions |
|---|---|---|
| Logic Apps | Standard | All Logic Apps regions ☑ except the following:<br>- Azure Government regions<br>- Azure China regions |
| Power Automate | Premium | All Power Automate regions except the following:<br>- US Government (GCC)<br>- US Government (GCC High)<br>- China Cloud operated by 21Vianet |
| Power Apps | Premium | All Power Apps regions except the following:<br>- US Government (GCC)<br>- US Government (GCC High)<br>- China Cloud operated by 21Vianet |

**NEW QUESTION 28**
- (Topic 4)
A company wants to create a Power Automate flow that posts marketing events to social media.
The company must ensure that the postings adhere to regulatory requirements for handling of personally identifiable information (PII) data. The company will not post events to unauthorized social media platforms.
You need to ensure that the requirement is met.
Which two actions should you perform? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

A. Configure the relevant connector so that is part of the Non-Business data group category.
B. Create a security role to prevent data export.
C. Configure an Azure Active Directory (AAD) security role for the maker to the environment.
D. Create a Data Loss Protection (DLP) policy.
E. Configure the relevant connector so that it is part of the Blocked data group category.

**Answer:** DE

**Explanation:**
DLP policies enforce rules for which connectors can be used together by classifying connectors as either Business or Non-Business. If you put a connector in the Business group, it can only be used with other connectors from that group in any given app or flow. Sometimes you might want to block the usage of certain connectors altogether by classifying them as Blocked.
Reference:
https://docs.microsoft.com/en-us/power-platform/admin/wp-data-loss-prevention

**NEW QUESTION 31**
HOTSPOT - (Topic 4)
A company reports the following issues with an existing data management system.
? Users cannot search for specific records by using a user-friendly ID or record identifier.
? Users occasionally enter data into fields that is not required.
? The record form displays all fields. Many of the fields are not used.

You need to ensure that the Power Platform solution will ensure data quality can be properly maintained.
Which component should you use? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

| Requirement | Solution |
|---|---|
| Ensure that users can search for specific records by using a unique identifier. | ▼<br>Business rule<br>Autonumber column<br>Business process flow<br>Duplicate detection rule |
| You must prevent data entry into columns that do not require entry. | ▼<br>Business rule<br>Real time workflow<br>Business process flow<br>Duplicate detection rule |

Answer:

| Requirement | Solution |
|---|---|
| Ensure that users can search for specific records by using a unique identifier. | ▼<br>Business rule<br>*Autonumber column*<br>Business process flow<br>Duplicate detection rule |
| You must prevent data entry into columns that do not require entry. | ▼<br>Business rule<br>Real time workflow<br>Business process flow<br>Duplicate detection rule |

A. Mastered
B. Not Mastered

**Answer:** A

**Explanation:**
Box 1: Autonumber column
Autonumber columns are columns that automatically generate alphanumeric strings whenever they are created.
Box 2: Business rule
By combining conditions and actions, you can do any of the following with business rules:
? Enable or disable columns
? Set column values
? Clear column values
? Set column requirement levels
? Show or hide columns
? Validate data and show error messages
? Create business recommendations based on business intelligence.

**NEW QUESTION 35**
- (Topic 4)
You are designing a Power Platform solution for a company. The company issues each employee a tablet device.
The company wants to simply the opportunity management processes and automate when possible. The company identifies the following requirements:
? Users must have a visual guide to know which data to enter in each step of the opportunity management process.
? The system must automatically assign the opportunity to a manager for approval
once all data is entered.
? The system must notify an assignee each time an opportunity is assigned to them by using push notifications.
? When a user selects a push notification, the associated opportunity must display.
You need to recommend the Power Platform components that will meet their requirements.
Which three Power Platform components should you recommend? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

A. Business process flows
B. Power Apps mobile apps
C. Power Virtual Agents chatbots

D. Power Automate desktop flows
E. Power Automate cloud flows

**Answer:** ABE

**Explanation:**
A: Use business process flows to define a set of steps for people to follow to take them to a desired outcome. These steps provide a visual indicator that tells people where they are in the business process.
B: Push notifications are used in Power Apps mobile to engage app users and help them prioritize key tasks. In Power Apps, you can create notifications for Power Apps mobile by using the Power Apps Notification connector. You can send notifications to any app that you create in Power Apps.
E: Create a cloud flow when you want your automation to be triggered either automatically, instantly, or via a schedule.
Automated flows: Create an automation that is triggered by an event such as arrival of an email from a specific person, or a mention of your company in social media.
Reference:
                    https://docs.microsoft.com/en-us/power-automate/business-process-flows-overview https://docs.microsoft.com/en-us/powerapps/mobile/power-apps-mobile-notification

**NEW QUESTION 39**
DRAG DROP - (Topic 4)
You are a Microsoft Power Platform architect reviewing requirements for an online shopping app.
You need to identify requirement types for the app.
How should you categorize the requirements? To answer, drag the appropriate categories to the correct requirements. Each category may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content
NOTE; Each correct selection is worth one point.



A. Mastered
B. Not Mastered

**Answer:** A

**Explanation:**



**NEW QUESTION 43**
- (Topic 4)
A company provides mobile diagnostic imaging services. You are designing a Power Apps solution to manage patient appointments and procedures.
Patient records are stored within the company s cloud patient billing system. The patient ID must be the only information stored within the app. The patient name and date of birth must be visible to the technician to verify the patient's identity.
You need to recommend a solution to display the patient information. What should you recommend?

A. Virtual table
B. Business rule
C. Privacy preference
D. Data gateway
E. Custom dataflow

**Answer:** A

**Explanation:**
A virtual table is a custom table in Microsoft Dataverse that has columns containing data from an external data source. Virtual tables appear in your app to users as regular table rows, but contain data that is sourced from an external database, such as an Azure SQL Database. Rows based on virtual tables are available in all clients including custom clients developed using the Dataverse web services.
Reference:
https://docs.microsoft.com/en-us/powerapps/maker/data-platform/create-edit-virtual-entities

**NEW QUESTION 45**
HOTSPOT - (Topic 4)
You are designing a Power Platform solution for a company. You have the following requirements:

? Users in the human resources department must be able to create tasks.
? Users in the human resources department must be able to assign cases to other users.
You need to recommend security settings to the company.
What should you recommend? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

| Business requirement | Solution |
|---|---|
| Users in the human resources department must be able to create tasks. | ▼ Assign only Create rights to activities. / Assign Create and Read rights to activities. / Assign user-level assign rights to the human resources case table. / Assign organization-level rights to the human resources case table. |
| Users in the human resources department must be able to assign cases to other users. | ▼ Assign only Create rights to activities. / Assign Create and Read rights to activities. / Assign user-level assign rights to the human resources case table. / Assign organization-level assign rights to the human resources case table. |

Answer:

| Business requirement | Solution |
|---|---|
| Users in the human resources department must be able to create tasks. | ▼ **Assign only Create rights to activities.** / Assign Create and Read rights to activities. / Assign user-level assign rights to the human resources case table. / Assign organization-level rights to the human resources case table. |
| Users in the human resources department must be able to assign cases to other users. | ▼ Assign only Create rights to activities. / Assign Create and Read rights to activities. / Assign user-level assign rights to the human resources case table. / **Assign organization-level assign rights to the human resources case table.** |

A. Mastered
B. Not Mastered

**Answer:** A

**Explanation:**
Box 1: Assign only Create rights to activities
You require the same set of Dataverse privileges and access rights to work with custom activities as those required to work with custom entities.
Task-based privileges, at the bottom of the form, give a user privileges to perform specific tasks, such as publish articles.
Box 2: Assign User-level assign rights to human resources case table.
Record-level privileges define which tasks a user with access to the record can do, such as Read, Create, Delete, Write, Assign, Share, Append, and Append To.
For user and team owned records, the access level choices for most privileges are tiered Organization, Business Unit, Business Unit and Child Business Unit or only the user's own records. That means for read privilege on contact, I could set user owned, and the user would only see their own records.

**NEW QUESTION 47**
- (Topic 4)
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.
A company plans to automate the expense approval process.
Users currently enter data into an on-premises SQL Server database. You need to allow users to submit expenses from mobile devices.
Solution: Create a canvas app for expense data entry. Create a custom connector. Create a cloud flow for approval and use the custom connector to add data to the SQL Server database.
Does the solution meet the goal?

A. Yes
B. No

**Answer:** B

**Explanation:**

**NEW QUESTION 48**
DRAG DROP - (Topic 4)
You are a Microsoft Power Platform architect.
You must identify and document your organization's business processes to identify opportunities for automaton.
You need to run task mining in process advisor.
In which order should you perform the actions? To answer, move all actions from the list of actions to the answer area and arrange them in the correct order.

A. Mastered
B. Not Mastered

**Answer:** A

**Explanation:**



**NEW QUESTION 49**
DRAG DROP - (Topic 4)
You are reviewing a list of business requirements submitted by a plumbing company. The company has the following requirements:
? Send articles to technicians to allow technicians to help customers resolve issues.
? Track work progress and inspections at customer sites.
? Schedule technicians for service appointments.
You need to recommend solutions to meet the customer's requirements.
What should you recommend? To answer, drag the appropriate solutions to the correct business requirements. Each solution may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.



Answer:



A. Mastered
B. Not Mastered

**Answer:** A

**Explanation:**
Box 1: Dynamics 365 Customer Insights
Dynamics 365 Customer Insights is a part of Microsoft's customer data platform (CDP) that helps deliver personalized customer experiences. The platform's capabilities provide insights into who your customers are and how they engage with your platform. Unify customer data across multiple sources to get a single view of customers.
Box 2: Dynamics 365 Field Service Dynamics 365 Field Service helps to:
_ Organize and track resolution of customer issues
_ Keep customers updated with the status of their service call and when it's resolved
Note: The Dynamics 365 Field Service business application helps organizations deliver onsite service to customer locations. The application combines workflow automation, scheduling algorithms, and mobility to set up mobile workers for success when they're onsite with customers fixing issues.
The Field Service application enables you to: Improve first-time fix rate
Complete more service calls per technician per week

Manage follow-up work and take advantage of upsell and cross sell opportunities Reduce travel time, mileage, and vehicle wear and tear
Organize and track resolution of customer issues Communicate an accurate arrival time to customers
Provide accurate account and equipment history to the field technician
Keep customers updated with the status of their service call and when it's resolved Schedule onsite visits when it's convenient for the customer
Avoid equipment downtime through preventative maintenance
Box 3: Dynamics 365 Field Service
Dynamics 365 Field Service: Schedule onsite visits when it's convenient for the customer.

**NEW QUESTION 53**
HOTSPOT - (Topic 4)
An organization is optimizing its Microsoft Power Platform solution architecture. The optimization needs to address the following:
? Label names for option sets and multiselect option sets should be added as
separate fields for reporting.
? Users complain that when a case is assigned to another user, all the activities are also assigned.
? Some Power BI reports based on Microsoft Dataverse data need near-real-time updating.
You need to recommend a design solution to meet these requirements.
                              What should you recommend? To answer, select the appropriate option in the answer area.
NOTE: Each correct selection is worth one point.

| Requirement | Design |
|---|---|
| Users report that when a case is assigned to another user, all activities are also assigned. | For each activity entity relationship, set Cascading rules to Configurable Cascading and Assign to Cascade None / Do not implement, but train users on best practices for assigning cases. / Create a 1:N relationship between the user entity/table and the Activities table. |
| Some Power BI reports based on Microsoft Dataverse data require near-real-time updates. | Create Power BI reports using the Microsoft Dataverse connector. / Implement the Data Export Service; create Power BI reports that point to Microsoft Azure SQL Database. / Create Power BI dataflows based on the Microsoft Dataverse connector; point the Power BI report to the dataflows. |

A. Mastered
B. Not Mastered

**Answer:** A

**Explanation:**

| Requirement | Design |
|---|---|
| Users report that when a case is assigned to another user, all activities are also assigned. | For each activity entity relationship, set Cascading rules to Configurable Cascading and Assign to Cascade None / Do not implement, but train users on best practices for assigning cases. / Create a 1:N relationship between the user entity/table and the Activities table. |
| Some Power BI reports based on Microsoft Dataverse data require near-real-time updates. | Create Power BI reports using the Microsoft Dataverse connector. / Implement the Data Export Service; create Power BI reports that point to Microsoft Azure SQL Database. / Create Power BI dataflows based on the Microsoft Dataverse connector; point the Power BI report to the dataflows. |

**NEW QUESTION 54**
- (Topic 4)
A pharma company uses a proprietary system to manage its chemical experiments. The company uses Microsoft Dynamics 365 Project Operations to manage lab staff and resources.
Employees manually update Project Operations data with data from their proprietary system as needed. Employees are not able to provide a definite schema for their data.
You need to provide a solution that will allow employees to configure their own automatic updates.
Which component should you use?

A. Dataflows
B. Custom connectors
C. Data gateways
D. Microsoft Power Automate flows

**Answer:** D

**NEW QUESTION 57**
DRAG DROP - (Topic 4)
A new customer asks you to design a solution for a Power Apps app that uses Microsoft Dataverse.
The customer wants to keep the service process simple and save on both licensing and development time.
You need to recommend solutions for the customer.
What should you recommend? To answer, drag the appropriate setting to the correct drop targets. Each source may be used once, more than once, or not at all.
You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

| Solutions | Answer Area | |
|---|---|---|
| | **Scenario** | **Solution** |
| Canvas app | Show the app in Microsoft Outlook. | Solution |
| Model-driven app | Use Universal Resource Scheduling. | Solution |
| Dynamics 365 Customer Service | Take notes on a mobile phone and record GPS coordinates automatically. | Solution |

Answer:

| Solutions | Answer Area | |
|---|---|---|
| | **Scenario** | **Solution** |
| Canvas app | Show the app in Microsoft Outlook. | Model-driven app |
| Model-driven app | Use Universal Resource Scheduling. | Dynamics 365 Customer Service |
| Dynamics 365 Customer Service | Take notes on a mobile phone and record GPS coordinates automatically. | Canvas app |

A. Mastered
B. Not Mastered

**Answer:** A

**Explanation:**
Box 1: Model-drive app
Integration with Microsoft Outlook requires a Model-driven app.
Box 2: Dynamics 365 Customer Service
Schedule anything in Dynamics 365 using Universal Resource Scheduling. You can enable scheduling for any entity in Dynamics 365 Sales, Field Service, Customer Service, and Project Service Automation, including custom entities.
Box 3: Canvas app

**NEW QUESTION 61**
- (Topic 4)
A client uses Dynamics 365 Sales, Power BI datasets, and Power BI dataflows.
The Dynamics 365 Sales implementation has security roles that restrict data export. You need to ensure that data has the same restrictions in Power BI as it does in Dynamics 365 Sales.
You need to design the security to avoid sensitive data from being seen.
Which two actions should you recommend? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

A. Use Microsoft Dataverse restrictions before setting up the Power BI reports.
B. Limit the role in Dynamics 365 Sales to only data allowed so it cannot be exported to Microsoft Excel.
C. Limit the role and ensure that exporting to Microsoft Excel is not allowed in both Dynamics 365 Sales and Power BI.
D. Share Power BI dashboards only with users who are supported to see this data.

**Answer:** AB

**Explanation:**
A: When you share a dashboard or report, the people you share it with can view it and interact with it, but can't edit it. They see the same data that you see in the dashboard and reports and get access to the entire underlying dataset unless row-level security (RLS) is applied to the underlying dataset.
B: Depending on the sensitivity of an organization's data, it is often necessary to disable the ability to export or print reports.
Reference:
https://docs.microsoft.com/en-us/power-bi/collaborate-share/service-share-dashboards

**NEW QUESTION 65**
DRAG DROP - (Topic 4)
You are overseeing the data migration for a Microsoft Power Platform solution.
The migration team is performing a test migration with a subset of data. The migration team reports the following findings:
? Users who own account rows are receiving system generated emails.
? Data that is not part of the migration is being added to the Contact and Appointment tables.
? The size of the log listed on the Power Platform admin center Capacity page has increased significantly.
You need to recommend strategies to resolve the reported issues.
What should you recommend? To answer, drag the appropriate resolution to the correct migration problem. Each resolution may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

| Resolution strategies | Migration issue | Resolution strategy |
|---|---|---|
| Disable auditing. | Users who own account rows are receiving system generated emails. | |
| Disable duplicate detection. | Data that is not part of the migration is being added to the Contact and Appointment tables. | |
| Disable all custom JavaScript functions. | The size of the log listed on the Power Platform admin center Capacity page has increased significantly. | |
| Disable all workflows, plug-ins, and Power Platform admin center | | |

Answer:

| Resolution strategies | Migration issue | Resolution strategy |
|---|---|---|
| Disable auditing. | Users who own account rows are receiving system generated emails. | Disable duplicate detection. |
| Disable duplicate detection. | Data that is not part of the migration is being added to the Contact and Appointment tables. | Disable all workflows, plug-ins, and Power Platform admin center |
| Disable all custom JavaScript functions. | The size of the log listed on the Power Platform admin center Capacity page has increased significantly. | Disable auditing. |
| Disable all workflows, plug-ins, and Power Platform admin center | | |

A. Mastered
B. Not Mastered

**Answer:** A

**Explanation:**
Box 1: Disable duplicate detection
Duplicate detection has rules for sending emails.
Box 2: Disable all workflows, plug-ins, and Power Platform admin center Box 3: Disable auditing
Auditing affects the size of the log file.

**NEW QUESTION 69**
- (Topic 4)
A company is struggling to gather insights from won and lost opportunities.
Users must be able to access the company's solution from mobile and desktop devices. The solution must meet the following requirements:
• Track opportunities and reasons for the win or loss of opportunities in the context of other related data.
• Display data to users as charts and tables and provide drill-through capabilities.
You need to recommend a Microsoft Power Platform tool to help the client visualize the data. Which two technologies should you recommend? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

A. Power BI
B. Power Virtual Agents
C. Power Apps
D. Power Automate

**Answer:** AC

**NEW QUESTION 72**
- (Topic 4)
A company plans to automate business processes by using Power Automate. You identity a subprocess that must be implemented across multiple flows. You need to implement the subprocess so that it is maintainable and easy to navigate. What should you do?

A. Save a copy of the subprocess and then add any additional actions into the flow.
B. Initiate the subprocess with an automated trigger.
C. Copy the actions of the subprocess into the flow by using the clipboard.
D. Initiate the subprocess with an instant trigger.

**Answer:** B

**NEW QUESTION 74**
HOTSPOT - (Topic 4)
An animal welfare organization wants to track the movement of wolf packs in a region. Cameras at specific locations capture images when motion is detected within the camera sensor range. Staff upload the images manually to a shared drive and then analyze the
images.
The organization wants to automate image capture and analysis. The organization has the following requirements:
? Save captured images in an appropriate location.
? Analyze saved images by using an image recognition process.
? Display data in real-time dashboards.
You need to recommend the correct technology for the requirements.
What should you recommend? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

| Requirement | Technology option |
|---|---|
| Save captured images in an appropriate location. | ▼ Business process flow / Desktop flow / Instant cloud flow / Automated cloud flow |
| Analyze saved images by using an image recognition process. | ▼ Instant cloud flow and AI Builder / Automated cloud flow and AI Builder / Desktop flow and AI Builder |
| Display data in real-time dashboards. | ▼ Dynamics 365 interactive experience dashboard / Model-driven app dashboard with native graphs / Model-driven app dashboard with Power BI |

A. Mastered
B. Not Mastered

**Answer:** A

**Explanation:**
Box 1: Automated cloud flow.
Create a cloud flow when you want your automation to be triggered either automatically, instantly, or via a schedule.
Automated flows: Create an automation that is triggered by an event such as arrival of an email from a specific person, or a mention of your company in social media.
Box 2: Desktop flow and AI Builder
Desktop flows are used to automate tasks on the Web or the desktop. Using Power Automate Desktop you can automate tasks on the desktop as well as the Web.
Box 3: Model-driven app dashboard with Power BI
The Power BI cloud service works with Microsoft Dataverse apps to provide a self-service analytics solution. Power BI automatically refreshes the app's data displayed.

**NEW QUESTION 75**
- (Topic 4)
A company sells antique books. The company stores data about book locations in an existing system by using the following database fields: Room, Shelf.
The company must import the data from the existing system into a Power Platform solution. Existing data into must be modified to match the design of the new solution.
You need to recommend a solution to combine the room and shelf fields into a single column during the import process.
Which tool should you recommend?

A. Power Platform dataflows
B. Data Import Wizard
C. import from CSV
D. Microsoft Excel Online

**Answer:** B

**Explanation:**
Dataverse includes a web application tool called Import Data Wizard. You use this tool to import data records from one or more comma-separated values (.csv), XML Spreadsheet 2003 (.xml), or text files.
Use transformation mapping to modify data before importing it. For example, split a full name that is contained
in the source file into a first name and a last name to match the target columns for a table.
Note:
? To implement data import, you typically do the following:
? Create a comma-separated values (CSV), XML Spreadsheet 2003 (XMLSS), or text source file.
? Create a data map or use an existing data map.
? Create a comma-separated values (CSV), XML Spreadsheet 2003 (XMLSS), or text source file.
? Create a data map or use an existing data map.
? Associate an import file with a data map.
? Upload the content from a source file to the associated import file.
? Parse the import file.
? Transform the parsed data.
? Upload the transformed data into the target Dataverse server.
Reference:
https://docs.microsoft.com/en-us/powerapps/developer/data-platform/import-data
https://docs.microsoft.com/en-us/powerapps/developer/data-platform/add-transformation- mappings-import

**NEW QUESTION 78**

- (Topic 4)

You are designing a Microsoft Power Platform solution that uses Microsoft Dataverse.
You need to recommend a way to update currency exchange rates within Microsoft Dataverse.
What are two possible ways to achieve this goal? Each correct answer presents a complete solution.
NOTE: Each correct selection is worth one point.

A. Review AppSource for prebuilt solutions.
B. Create a Power Automate flow that uses a custom connection or HTTP request to an outside source for exchange rates.
C. Embed an iframe that points to a currency exchange service into a model-driven app.
D. Use the Power BI connector to establish a link that updates Microsoft Dataverse with the current exchange rate.

**Answer:** AB

**Explanation:**
B: We need is a source for exchange rates. There are some published connectors, but you also use a free service called Exchange Rates API, which are based on the European Central Bank, and create a custom connection.
Now that we have our custom connector defined and have a way to request the latest exchange rates, the next step is to create a Power Automate flow that will update all of currencies setup in our Dataverse environment.
Dataverse is a multicurrency system, in which each record can be associated with its own currency. This currency is called the transaction currency. The multicurrency features enable users to perform financial transactions like opportunities, quotes, orders, and invoices in multiple currencies. This feature also provides a currency choice to the end user when a financial transaction occurs.
Reference:
https://readyxrm.blog/2021/03/10/updating-currency-exchange-rates-in-dataverse/

**NEW QUESTION 80**
- (Topic 4)
A company has a list of contacts in a Microsoft Excel file. The company wants to load the contact information into a Microsoft Power Platform solution. You need to recommend a data-loading solution. What should you recommend?

A. Add the contacts to a static worksheet
B. Use the Excel Template feature
C. Use the import from Excel feature.

**Answer:** B

**NEW QUESTION 81**
HOTSPOT - (Topic 4)
A company plans to create a Microsoft Power Platform solution that integrates with Dynamics 365 Sates. The solution must meet the following requirements:
• Connect directly with a Microsoft Azure SQL database as an external data source at run time where specific data is available in the Dynamics 365 Sales solution without the need for data replication.
• An external system needs to send data to the company's Dynamics 365 Sales solution. You need to recommend the most suitable solution to integrate Dynamics 365 Sales with
both systems.
What should you recommend? To answer, select the appropriate option in the answer area.



A. Mastered
B. Not Mastered

**Answer:** A

**Explanation:**

**NEW QUESTION 85**
DRAG DROP - (Topic 4)
You are a Microsoft Power Platform architect.
You need to design a process to transport configuration and test data from one environment to a separate environment
Which four actions should you recommend be performed in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

| Actions | | Answer area |
|---|---|---|
| Import the ZIP file data. | | 1 |
| Import the CSV file data. | | 2 |
| Define the schema of the source data to be exported. | ❯ | 3 |
| Use the schema to export data. | ❮ | 4 |
| Download the Configuration Migration tool from NuGet. | | |
| Create personal views to define the source data to be exported. | | |
| Download the schema of the source data to be exported. | | |
| Download the Configuration Migration tool from AppSource. | | |

A. Mastered
B. Not Mastered

**Answer:** A

**Explanation:**
https://learn.microsoft.com/en-us/power-platform/admin/manage-configuration-data

**NEW QUESTION 86**
- (Topic 4)
You are designing a Microsoft Power Platform solution that will include multiple applications.
You have the following requirements:
• Support agents managing cases.
• Project managers reviewing and updating their projects.
• Stock managers managing warehouses.
• New site visitors self-registering.
• Employees tracking time entries.
Which three requirements can you meet by implementing role-based applications? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

A. New site visitors self-resisting.
B. Project managers reviewing and updating their projects.
C. Stock managers managing warehouses.
D. Support agents managing cases.
E. Staff tracking time entries.

**Answer:** BCD

**NEW QUESTION 90**
DRAG DROP - (Topic 4)
A company plans to integrate Microsoft Power Platform with existing systems, including Microsoft Dynamics 365 Omni channel for Customer Service.
You need to recommend a solution for each requirement.
Which components should you recommend for the requirements?
To answer, drag the appropriate solutions to the correct requirements. Each solution may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

| Solutions | | Answer Area | |
|---|---|---|---|
| Custom API | | **Requirement** | **Solution** |
| Custom pages | | Display information about the contact in the Omnichannel app. | |
| Microsoft Power Virtual Agent | | Ensure only tables needed are exposed for integration purposes. | |
| | | Display data hierarchy from other systems within Dynamics 365 without saving the data within Microsoft Dataverse. | |

A. Mastered
B. Not Mastered

**Answer:** A

**Explanation:**

| Solutions | | Answer Area | |
|---|---|---|---|
| Custom API | | **Requirement** | **Solution** |
| Custom pages | | Display information about the contact in the Omnichannel app. | Microsoft Power Virtual Agent |
| Microsoft Power Virtual Agent | | Ensure only tables needed are exposed for integration purposes. | Custom API |
| | | Display data hierarchy from other systems within Dynamics 365 without saving the data within Microsoft Dataverse. | Custom pages |

**NEW QUESTION 92**
HOTSPOT - (Topic 4)
You are designing the security model for a Power Platform solution. The security model must meet the following requirements:
? Restrict sharing of data between Power Automate connectors.

? Ensure that environment administrators only see users who require access in the enabled user list.
You need to recommend security features for the solution.
What should you recommend? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

| Requirement | Feature |
|---|---|
| Restrict sharing of data between Power Automate connectors | ▼ Security group / Data loss prevention policy |
| Ensure that environment administrators only see users who require access in the enabled user list. | ▼ Security group / Data loss prevention policy |

Answer:

| Requirement | Feature |
|---|---|
| Restrict sharing of data between Power Automate connectors | ▼ Security group / **Data loss prevention policy** |
| Ensure that environment administrators only see users who require access in the enabled user list. | ▼ **Security group** / Data loss prevention policy |

A. Mastered
B. Not Mastered

**Answer:** A

**Explanation:**
Box 1: Data loss prevention policy
Data loss prevention (DLP) policies enforce rules for which connectors can be used together by classifying connectors as either Business or Non-Business. If you put a connector in the Business group, it can only be used with other connectors from that group in any given app or flow. Sometimes you might want to block the usage of certain connectors altogether by classifying them as Blocked.
Box 2: Security group
If your company has multiple Microsoft Dataverse environments, you can use security
groups to control which licensed users can be a member of a particular environment.

**NEW QUESTION 97**
DRAG DROP - (Topic 4)
A company plans to integrate a model-driven app with external data sources. The company has the following requirements:
• Consume data in its data warehouse from Microsoft Dataverse.
• Use a plug-in to retrieve information from an external service.
You need to recommend a Microsoft Azure component for each requirement.
Which Azure components should you recommend? To answer, drag the appropriate Azure components to the correct requirements.
Each Azure component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

| | Answer Area | |
|---|---|---|
| Azure Event Hub | **Requirement** | **Azure component** |
| Azure Service Bus | Consume data in a data warehouse. | |
| Azure Data Factory | Consume data from an external source. | |
| Azure Synapse Link | | |

A. Mastered
B. Not Mastered

**Answer:** A

**Explanation:**

| | Answer Area | |
|---|---|---|
| Azure Event Hub | **Requirement** | **Azure component** |
| Azure Service Bus | Consume data in a data warehouse. | Azure Data Factory |
| Azure Data Factory | Consume data from an external source. | Azure Service Bus |
| Azure Synapse Link | | |

**NEW QUESTION 99**
- (Topic 4)
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.
A company uses a Microsoft Excel sheet to manage its loan application process. The company wants to optimize the process.
You need to discover inefficiencies in the process.
Solution: Upload the activity data stored in the Excel sheet to the process advisor feature. Use process mining to discover inefficiencies in the process.
Does the solution meet the goal?

A. Yes
B. No

**Answer:** B

**NEW QUESTION 100**
HOTSPOT - (Topic 4)
A company plans to use a combination of model-driven and canvas apps for data interaction and Power BI for data reporting. The company has the following requirements:
• Share a canvas app with the auditor team.
• Ensure account balance values in Power BI are only viewable by the investment team.
• Streamline user administration and role assignment.
You need to recommend a security component to use for each requirement.
Which security components should you recommend? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

**Answer Area**

| Requirement | Security component |
|---|---|
| Share a canvas app. | Microsoft Entra ID security group ▾ |
| | Security roles |
| | Column-level security |
| | Manager hierarchy model |
| | **Microsoft Entra ID security group** |
| Control account balance visibility. | Report access ▾ |
| | **Report access** |
| | Column-level security |
| | Microsoft Entra ID security group |
| Streamline user administration and role assignment. | Manager hierarchy model ▾ |
| | **Security roles** |
| | Column-level security |
| | Manager hierarchy model |
| | Microsoft Entra ID security group |

Answer:

**Answer Area**

| Requirement | Security component |
|---|---|
| Share a canvas app. | Microsoft Entra ID security group ▾ |
| | Security roles |
| | Column-level security |
| | Manager hierarchy model |
| | **Microsoft Entra ID security group** |
| Control account balance visibility. | Report access ▾ |
| | **Report access** |
| | Column-level security |
| | Microsoft Entra ID security group |
| Streamline user administration and role assignment. | Manager hierarchy model ▾ |
| | **Security roles** |
| | Column-level security |
| | Manager hierarchy model |
| | Microsoft Entra ID security group |

A. Mastered
B. Not Mastered

**Answer:** A

**NEW QUESTION 102**
- (Topic 4)

You are designing a Power Platform solution for a company.
Users must be granted access only to data that is relevant to them.
You need to recommend actions to meet the requirements.
Which two recommendations should you make? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

A. Add column security profiles to applicable teams.
B. Define and configure security roles.
C. Create teams and assign security roles and users to the teams.
D. Create business units and assign security roles to the business units.

**Answer:** BD

**Explanation:**
To control data access, you must set up an organizational structure that both protects sensitive data and enables collaboration. You do this by setting up business units, security roles, and field security profiles.
Reference:
https://docs.microsoft.com/en-us/power-platform/admin/security-roles-privileges

**NEW QUESTION 106**
DRAG DROP - (Topic 4)
You are performing a requirements analysis for a customer. The customer provides the following requirements:
? Power Platform storage capacity must remain under 100 percent.
? Customer service representatives must be sent an email when they are assigned a case.
? Help desk technicians must be shown an error message when they try to delete a task row.
? The plug-in pass rate must remain over 99 percent for the production environment.
You need determine if the requirements are functional or non-functional.
Which requirement type should you use? To answer, drag the appropriate requirement types to the correct requirements. Each requirement type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

| Requirement types | Requirement | Requirement type |
|---|---|---|
| | Power Platform storage capacity must remain under 100 percent. | |
| Functional | Customer Service representatives must be sent an email when they are assigned a case. | |
| Non-functional | Help desk technicians must be shown an error message when they try to delete a task row. | |
| | The plug-in pass rate must remain over 99 percent for the production environment. | |

A. Mastered
B. Not Mastered

**Answer:** A

**Explanation:**
Box 1: Non-functional
Non-functional requirements commonly describe non-behavior aspects of the solution such as performance requirements.
Box 2: Functional
Functional requirements describe what the solution needs to do or its behaviors. Box 3: Functional
Box 4: Non-functional
Examples of common non-functional requirement types include:
? Availability
? Compliance/regulatory
? Data retention/residency
? Performance (response time, and so on)
? Privacy
? Recovery time
? Security
? Scalability

**NEW QUESTION 111**
HOTSPOT - (Topic 4)
You are supporting the go-live process for a company. The company is responsible for migrating data to the Microsoft Power Platform by using a custom solution.
The company reports the following issues:
• Migration processes fail due to operation timeouts.
• Records that include lookup columns often fail to load. You need to recommend a solution.
What should you recommend? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

**Answer Area**

| Issue | Solution |
|---|---|
| Migration processes fail due to operation timeouts. | Increase multithreading and/or batch size settings. ▼<br>**Increase multithreading and/or batch size settings.**<br>Decrease multithreading and/or batch size settings.<br>Ensure you are loading data into all tables at the same time.<br>Ensure you are loading data into tables in a particular order. |
| Records that include lookup columns often fail to load. | Ensure you are loading data into tables in a specific order. ▼<br>Increase multithreading and/or batch size settings.<br>Decrease multithreading and/or batch size settings.<br>Ensure you are loading data into all tables at the same time.<br>**Ensure you are loading data into tables in a specific order.** |

A. Mastered
B. Not Mastered

**Answer:** A

**Explanation:**

**Answer Area**

| Issue | Solution |
|---|---|
| Migration processes fail due to operation timeouts. | Increase multithreading and/or batch size settings. ▼<br>**Increase multithreading and/or batch size settings.**<br>Decrease multithreading and/or batch size settings.<br>Ensure you are loading data into all tables at the same time.<br>Ensure you are loading data into tables in a particular order. |
| Records that include lookup columns often fail to load. | Ensure you are loading data into tables in a specific order. ▼<br>Increase multithreading and/or batch size settings.<br>Decrease multithreading and/or batch size settings.<br>Ensure you are loading data into all tables at the same time.<br>**Ensure you are loading data into tables in a specific order.** |

**NEW QUESTION 113**
HOTSPOT - (Topic 4)
You are designing a Microsoft Power Platform solution for a company.
Which components should you recommend? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

| Requirement | Component |
|---|---|
| Allow users to change the status of a record only if a custom column named Reason is populated. | ▼<br>Business rule<br>Power Automate flow<br>Asynchronous plug-in<br>Background workflow |
| Prompt users to update each opportunity product record when an opportunity is won or lost. | ▼<br>JavaScript code<br>Real-time workflow<br>Power Automate flow<br>Asynchronous plug-in |

A. Mastered
B. Not Mastered

**Answer:** A

**Explanation:**
Box 1: Business rule
You can create business rules and recommendations to apply logic and validations without writing code or creating plug-ins. Business rules provide a simple interface to implement and maintain fast-changing and commonly used rules.
Box 2: Power Automate flow
Trigger the Power Automate flow with "When a record is updated", then add a Condition in the flow and configure it with Status Label equals to Won.

**NEW QUESTION 118**

- (Topic 4)
A company has a model-driven app. The app has forms with both Business Rules and JavaScript added to handle the business logic on the form. The form contains logic that is enforced by using business rules. The company wants to apply the business rules to all forms In the app. You need to recommend a simplified form setup so the form can be maintained moving forward. What should you recommend?

A. Manage the business logic with a Power Apps Component Framework (PCF) control.
B. Evaluate whether complex pans of the logic can be solved by using Power Apps Component Framework (PCF) contro
C. Use Business Rules for the remaining functionality.
D. Remove the Business Rules and use only JavaScript.
E. Update logic to ensure Business Rules are optimize
F. Use JavaScript for the remaining functionality.

**Answer:** B

**Explanation:**
PCF controls are reusable. Reference:
https://docs.microsoft.com/en-us/powerapps/developer/component-framework/overview

**NEW QUESTION 122**
DRAG DROP - (Topic 4)
You are designing a Microsoft Power Platform solution that will be deployed to two separate companies in the same Microsoft Office 365 tenant: Contoso, Ltd. and Contoso Pharmaceuticals.
The solution must meet the following security requirements:
• Restrict Contoso, Ltd. users from seeing the Contoso Pharmaceuticals company.
• Restrict access to specific forms.
• Restrict access to specific tables.
What should you recommend? To answer, drag the appropriate security types to the correct restrictions. Each security type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.



Answer:



A. Mastered
B. Not Mastered

**Answer:** A

**NEW QUESTION 124**
HOTSPOT - (Topic 4)
You need to design a Power Platform solution that meets the following requirements:
? Capture data from a row during deletion to be used in an automated process.
? Use AI to process forms and automate data entry from paper-based forms.
Which requirements can be met by using out-of-the box Power Platform components?
Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.
NOTE: Each correct selection is worth one point.



A. Mastered
B. Not Mastered

**Answer:** A

**Explanation:**
Box 1: Yes
This can be done with Dataverse flows: The When a row is added, modified or deleted trigger runs a flow whenever a row of a selected table and scope changes or is created.
Box 2: Yes
AI Builder is a Microsoft Power Platform capability that provides AI models that are designed to optimize your business processes. AI Builder enables your business to use AI to automate processes and glean insights from your data in Power Apps and Power Automate.

**NEW QUESTION 125**
HOTSPOT - (Topic 4)
You are designing a Power Platform solution for a company that provides in-home appliance maintenance. When a customer schedules a service appointment, a dispatcher assigns one technician for a specific time and location.
The solution must capture information about the technician assigned to each appointment and the list of tools that the technician must bring to the appointment.
You need to recommend the data type for the captured information.
Which data type should you use? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

| Requirement | Data type |
| --- | --- |
| Capture information about the technician assigned to each service appointment. | ▼ Choice / Choices / Customer / Lookup |
| Select the tools that the technician must bring to an appointment. | ▼ Choices / Customer / Lookup / Text |

A. Mastered
B. Not Mastered

**Answer:** A

**Explanation:**
Box 1: Choice
Like Choices below, but can only select one of the option.
Box 2: Choices
You can customize forms (main, quick create, and quick view) and email templates by adding multi-select columns that are called Choices. When you add a choices column, you can specify multiple values that will be available for users to select. When users fill out the form they can select one, multiple, or all the values displayed in a drop-down list.

**NEW QUESTION 126**
- (Topic 4)
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.
A company plans to automate the expense approval process.
Users currently enter data into an on-premises SQL Server database. You need to allow users to submit expenses from mobile devices.
Solution: Create a canvas app for expense data entry. Create a desktop flow. Create a cloud flow for approval and trigger the desktop flow to add data to the SQL Server database.
Does the solution meet the goal?

A. Yes
B. No

**Answer:** B

**NEW QUESTION 129**
- (Topic 4)
You are designing a Microsoft Power Platform solution.
You need to identify the non- functional requirements for the organization.
Which three non-functional requirements should you identify? Each correct answer presents a complete solution.
NOTE: Each correct selection is worth one point.

A. usability of business process flows
B. customer maintenance procedures
C. business rules to identify top customers
D. solution regulatory compliance
E. time-to-load forms

**Answer:** BDE

**Explanation:**

Non-functional requirements capture the elements that users might not directly care about but are important to support the proposed architecture and operational viability of the solution. Non-functional requirements often influence user adoption and perceived satisfaction with the solution.
Examples of common non-functional requirement types include:
? Availability
                                    ? Compliance/regulatory
? Data retention/residency
? Performance (response time, and so on)
? Privacy
? Recovery time
? Security
? Scalability
Reference:
https://docs.microsoft.com/en-us/learn/modules/work-with-requirements/4-non-functional- requirements

**NEW QUESTION 133**
- (Topic 4)
You are designing a Power Platform solution.
During quality assurance testing the API limits are reached. You need to identify and resolve the issue.
Which two actions should you recommend? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

A. Allocate Microsoft Dataverse capacity add-on subscriptions.
B. Use the out-of-the-box User Summary report from the Reports section of the solution's model-driven app.
C. In the Power Platform admin center Review the Home tab Dataverse analytics dashboard.
D. In the Power Platform admin center, review the Usage section of the Power Apps analytics dashboard.
E. In the Power Platform admin center, review the Runs section of the Power Automate analytics dashboard.

**Answer:** AC

**Explanation:**
A: When users exceed their limits, administrators can see this in the admin center (see below). You can do either one of the following:
? Adjust the app or flow to use fewer API requests
? Purchase the Power Apps and Power Automate capacity add-on for your organization.
C: Home (default) Dashboard.
This is the default dashboard that provides information on the number of active Dataverse users, storage usage, the most active workflows, and more.
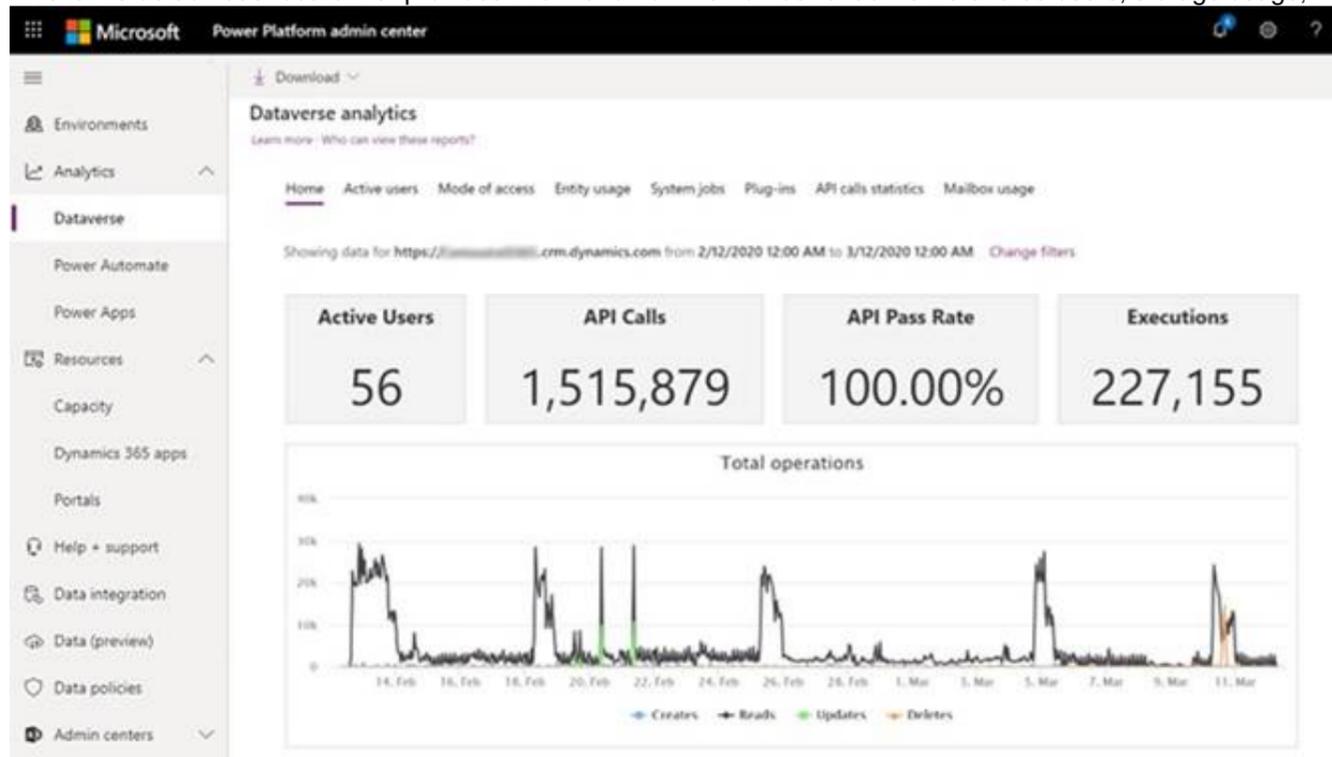


API Calls: API Calls Number of API calls that were made by the Dataverse environment for the selected time period.
Reference:
https://docs.microsoft.com/en-us/power-platform/admin/api-request-limits-allocations https://docs.microsoft.com/en-us/power-platform/admin/analytics-common-data-service

**NEW QUESTION 137**
HOTSPOT - (Topic 4)
A company plans to create a Power Platform solution that integrates with Dynamics 365 Sales.
The solution must meet the following requirements:
? Connect directly with a Microsoft Azure SQL database as an external data source at run time where specific data is available in the Dynamics 365 Sales solution without the need for data replication.
? An external system needs to send data to the company's Dynamics 365 Sales
solution.
You need to recommend the most suitable solution to integrate Dynamics 365 Sales with both systems.
What should you recommend? To answer, select the appropriate option in the answer area.
NOTE: Each correct selection is worth one point.

| Integration requirement | Solutions |
|---|---|
| Have read-only visibility of data from an external Azure SQL database. | ▼ <br> Use virtual tables. <br> Use a custom plug-in. <br> Use Dynamics 365 Web API. <br> Use a web resource to display data. |
| External system sends data to Dynamics 365 Sales. | ▼ <br> Use a custom plug-in. <br> Use Dynamics 365 Web API. <br> Use a web resource to display data. |

Answer:

| Integration requirement | Solutions |
|---|---|
| Have read-only visibility of data from an external Azure SQL database. | ▼ <br> Use virtual tables. <br> Use a custom plug-in. <br> Use Dynamics 365 Web API. <br> Use a web resource to display data. |
| External system sends data to Dynamics 365 Sales. | ▼ <br> Use a custom plug-in. <br> Use Dynamics 365 Web API. <br> Use a web resource to display data. |

A. Mastered
B. Not Mastered

**Answer:** A

**Explanation:**
Box 1: Use Virtual tables
A virtual entity is a custom entity in Dynamics 365 Customer Engagement (on-premises) that has fields containing data from an external data source. Virtual entities appear in your app to users as regular entity records, but contain data that is sourced from an external database, such as an Azure SQL Database. Records based on virtual entities are available in all clients including custom clients developed using the Dynamics 365 Customer Engagement Web Services.
Box 2: Use Dynamics 365 Web API.
Dynamics 365 Web Services API: Many times, straight database-to-database integrations aren't a possibility. In these cases, the development of a solution may depend on utilization of the Dynamics 365 Customer Engagement web services API (Application Programming Interface).

**NEW QUESTION 141**
- (Topic 4)
You are a Microsoft Power Platform architect supporting the go-live phase of a canvas app. The canvas app accesses data on-premises and in the cloud.
Users are reporting the app is very slow to respond, especially upon initial launch. You need to optimize the performance of the app.
Which three actions should you complete? Each correct answer presents part of the
                                        solution.
NOTE: Each correct selection is worth one point.

A. Move data calls from the OnStart event to the Onload event.
B. Reduce data row limits.
C. Increase data row limits.

D. Move data calls from the Onload event to the OnStart event.
E. Review the settings of the data gateway for on-premises data sources.

**Answer:** ABE

**NEW QUESTION 145**
DRAG DROP - (Topic 4)
A client plans to implement Microsoft Power Platform solutions.
The client identifies the following requirements for handling opportunities:
• Users must follow the same set of steps each time they process opportunities
• For opportunities with values greater than $20,000, a follow-up date and second contact field must appear on the form.
• An error message must display if a follow-up date is not within seven days of the opportunity creation date.
You need to recommend tools to meet the client requirements.
What should you recommend? To answer, drag the appropriate tools to the correct requirement. Each tool may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

**Tools**

| Business Rule | Business process flow |
|---|---|
| Workflows | |

**Answer Area**

| Requirement | Tool |
|---|---|
| Users must follow the same set of steps each time they process opportunities. | |
| For opportunities with values greater than $20,000, a follow-up date and second contact field must appear on the form. | |
| An error message must display if a follow-up date is not within seven days of the opportunity creation date. | |

A. Mastered
B. Not Mastered

**Answer:** A

**Explanation:**

**Tools**

| Business Rule | Business process flow |
|---|---|
| Workflows | |

**Answer Area**

| Requirement | Tool |
|---|---|
| Users must follow the same set of steps each time they process opportunities. | Business process flow |
| For opportunities with values greater than $20,000, a follow-up date and second contact field must appear on the form. | Business Rule |
| An error message must display if a follow-up date is not within seven days of the opportunity creation date. | Workflows |

**NEW QUESTION 150**
- (Topic 4)
You are designing forms for a Microsoft Power Platform solution. Each person must see only the columns required for their department.

| Department | Requirements |
|---|---|
| Inside sales | • Use only a browser-based app. • Include fields for contact name, phone number, product, order date, and total amount owed. |
| Fulfillment | • Use either a mobile or browser-based app. • Include fields for contact name, product, and order date. |
| Field sales | • Use only a mobile app. • Include fields for contact name, address, phone number, and product. |

You need to ensure that the forms open correctly, display only the fields needed, and that data can be entered quickly. How should you design the form?

A. Create one form for each department Add only columns needed on the form for each departmen
B. Assign the appropriate security role to each form.
C. Create a shared form for all department
D. Add all the column
E. Add column-level security to columns not needed for each department
F. Create one form for each departmen
G. Add all columns needed for all department
H. Use business rules to hide columns.
I. Add new columns to an existing for
J. Grant all departments security roles for that form.

**Answer:** A

**NEW QUESTION 153**
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