

# Microsoft

## Exam Questions PL-200

Microsoft Power Platform Functional Consultant



**NEW QUESTION 1**

- (Exam Topic 1)

You need to design the guest check-in solution.

Which technologies should you use? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Answer Area

Requirement	Technology
Develop the base check-in solution.	<div>Xamarin app</div> <div>Power Apps portal</div> <div>Model-driven app</div> <div>Canvas app</div>
Access the check-in solution on the check-in devices.	
Access the check-in solution on the check-in devices.	<div>Traditional desktop application</div> <div>Web browser</div> <div>Power Apps mobile app</div> <div>Dynamics 365 for phones and tablets</div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Requirement	Technology
Develop the base check-in solution.	<div>Xamarin app</div> <div>Power Apps portal</div> <div>Model-driven app</div> <div>Canvas app</div>
Access the check-in solution on the check-in devices.	
Access the check-in solution on the check-in devices.	<div>Traditional desktop application</div> <div>Web browser</div> <div>Power Apps mobile app</div> <div>Dynamics 365 for phones and tablets</div>

**NEW QUESTION 2**

- (Exam Topic 1)

You need to design and create the solution for gathering contact information from guests for marketing purposes.

What should you use? To answer, select the appropriate options In the answer area. NOTE: Each correct selection is worth one point.

Answer Area

Action	Solution
Extract business card data.	<div>AI Builder</div> <div>Common Data Service</div> <div>Power Virtual Agents</div> <div>Power Automate</div>
Implement the contact gathering solution.	<div>Create a new entity extraction component.</div> <div>Integrate the solution with Azure Cognitive Services.</div> <div>Use a prebuilt AI model.</div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Action	Solution
Extract business card data.	<div>AI Builder</div> <div>Common Data Service</div> <div>Power Virtual Agents</div> <div>Power Automate</div>
Implement the contact gathering solution.	<div>Create a new entity extraction component.</div> <div>Integrate the solution with Azure Cognitive Services.</div> <div>Use a prebuilt AI model.</div>

**NEW QUESTION 3**

- (Exam Topic 2)

You are designing a desktop user interface (UI) flow. The UI flow automates legacy software.

You need to prepare data for transfer to a Microsoft SharePoint list.

Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions

Select information to pass to the SharePoint list.

Copy and paste the text in the output definition window.

On the Outputs menu of the UI flow, choose **Select text on screen**.

Enter a name and description for the output.

Start recording the UI flow.

Stop the recording and save the flow.

Answer Area

⏪

⏩

⏴

⏵

- A. Mastered
- B. Not Mastered

Answer: A

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/power-automate/ui-flows/inputs-outputs-desktop#use-outputs-to-extract-inform>

**NEW QUESTION 4**

- (Exam Topic 2)

You have a canvas app that allows users to view, select and purchase products. The app uses a Gallery control to display products and checkboxes that allow users to select products.

When users select items from the product catalog, they move to a different screen to complete a purchase. Users must be able to clear all product selections when they click the button.

You need to configure the button. What should you do?

- A. Use the Reset (Control) formula and pass the gallery control as a parameter to the Reset formula.
- B. Use the Reload(control) formula and pass the gallery control as parameter to the Reload formula.
- C. Use the ForAall( ) function to iterate through each item of the Gallery and clear user selections.
- D. Set the OnCheck value to populate a collection and the OnUncheck value to remove the item from the collectio
- E. Clear the collection when the user selects the button.

Answer: A

**NEW QUESTION 5**

- (Exam Topic 2)

You need to embed the FAQbot into the communication solution.

Which actions should you perform? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement

Add the new FAQ solution to the communication solution for the first time.

Configure the FAQ solution in Microsoft Teams.

Action

Import an existing app.

Create a new app.

Import a new page.

Import bot.

Configure the FAQbot.

Import a chatbot.

Create a new chatbot.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Requirement	Action
Add the new FAQ solution to the communication solution for the first time.	<div><div>Import an existing app.</div><div>Create a new app.</div><div>Import a new page.</div><div>Import bot.</div></div>
Configure the FAQ solution in Microsoft Teams.	<div><div>Configure the FAQbot.</div><div>Import a chatbot.</div><div>Create a new chatbot.</div></div>

NEW QUESTION 6

- (Exam Topic 2)

You configure and test a user interface (UI) flow. You plan to run the flow as a scheduled flow. The UI flow must run on a Windows 10 device. As part of process automation, the UI flow must sign into the Windows 10 device with the credentials for a user account named User1. You need to ensure that the flow runs during non-peak hours and requires no physical user intervention. What should you do?

- A. Ensure that all user sessions are signed out except for locked user sessions.
- B. Ensure that the User1 account has an active user session on the device.
- C. Ensure that all user sessions are signed out.
- D. Ensure that there are no active user sessions on the device.

Answer: D

Explanation:

Reference:  
<https://docs.microsoft.com/en-us/power-automate/ui-flows/run-ui-flow>

NEW QUESTION 7

- (Exam Topic 2)

You are creating a Power Virtual Agents chatbot that uses multiple topics. Each user interaction can reference more than one topic. You need to be able to capture a value in an initial topic and use it in subsequent topics. Which type of variable should you create?

- A. Bot
- B. Topic
- C. Context

Answer: A

Explanation:

Reference:  
<https://docs.microsoft.com/en-us/power-virtual-agents/authoring-variables-bot>

NEW QUESTION 8

- (Exam Topic 2)

A company plans to implement AI Builder to add intelligence to several business processes. Each business process uses different sources and produces different outputs. You need to determine which AI Builder model types to use. Which model types should you use? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Recognition requirement	Model type
Identify a person's age in a paragraph when written using the pattern <b>twenty years old</b> .	<div><div>Entity extraction</div><div>Text recognition</div><div>Key phrase</div></div>
Identify items and prices from an invoice.	<div><div>Form processing</div><div>Text recognition</div><div>Object detection</div></div>

- A. Mastered
- B. Not Mastered

Answer: A

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/ai-builder/form-processing-model-overview> <https://docs.microsoft.com/en-us/ai-builder/entity-extraction-overview>

**NEW QUESTION 9**

- (Exam Topic 2)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You are a Dynamics 365 Sales administrator for a software company. The sales team wants to attach a large number of supporting documents to customer records, but management does not want to incur the cost of additional storage.

The company does not have any Office 365 application integrations enabled. You need to recommend a storage solution that keeps storage costs low. Solution: Enable OneDrive for Business.

Does this meet the goal?

- A. Yes
- B. No

**Answer: B**

**NEW QUESTION 10**

- (Exam Topic 2)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You are creating Power Virtual Agents chatbot that captures demographic information about customers. The chatbot must determine the group a customer belongs to based on their age. The age groups are:

- > 0 - 17
- > 18 - 25
- > 26 - 35
- > 36 - 55
- > 55 - 100

You need to configure the chatbot to ask a question that can be used to determine the correct age group. Solution: Create a custom Age group entity and synonyms for each individual age in the corresponding item.

Use Age group for Identify in the question.

Does this meet the goal?

- A. Yes
- B. No

**Answer: A**

**NEW QUESTION 10**

- (Exam Topic 2)

A company uses Common Data Service to manage prospects. The company has a business process flow named BPFA that is associated with the Prospect entity to streamline the prospect management process.

You add a field named Category to the Prospect entity. You create additional business process flows. You apply the business process flows to Prospect records based on the selected category. Users can switch to any other newly configured business process flows but must not use BPFA.

You need to configure the solution.

What are two possible ways to achieve this goal? Each correct answer presents a complete solution. NOTE Each correct selection is worth one point.

- A. Remove all of the privileges for BPFA.
- B. Deactivate BPFA.
- C. Use a business rule to prevent users from switching to BPFA.
- D. Change the display order of the business process flows to move BPFA to the bottom of the list.

**Answer: AB**

**NEW QUESTION 13**

- (Exam Topic 2)

You are creating a canvas app.

A user will click a button on each screen of a Power Apps app to proceed to the next screen. You need to implement an action that selects the next screen that the user sees.

Which event should you handle?

- A. OnLoad
- B. OnCheck
- C. ScreenTransition
- D. OnSelect

**Answer: A**

**NEW QUESTION 18**

- (Exam Topic 2)

You are creating a business rule to implement new business logic.

You must apply the business logic to a canvas app that has a single screen named Screen1. You need to configure the scope for the business rule.



Which scope should you use?

- A. All Forms
- B. Entity
- C. Screen1
- D. Global

**Answer:** B

**Explanation:**

Note: Some terminology has changed. Entity is now Table. If you're building a Canvas app, you must use table (entity) as the scope.

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/common-data-service/data-platform-create-business-rule>

**NEW QUESTION 21**

- (Exam Topic 2)

You are a Dynamics 365 Sales administrator for a software company. The sales team wants to attach a large number of supporting documents to customer records, but management does not want to incur the cost of additional storage.

The company does not have any Office 365 application integrations enabled. You need to recommend a storage solution that keeps storage costs low. Solution: Enable OneNote integration.

Does the solution meet the goal?

- A. Yes
- B. No

**Answer:** B

**NEW QUESTION 23**

- (Exam Topic 2)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

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- > 0 - 17
- > 18 - 25
- > 26 - 35
- > 36 - 55
- > 55 - 100

You need to configure the chatbot to ask a question that can be used to determine the correct age group. Solution: Use multiple choice for Identify in the question and create options that represent of the age groups.

Does this meet the goal?

- A. Yes
- B. No

**Answer:** B

**NEW QUESTION 27**

- (Exam Topic 2)

The owner of a company needs to know who signs into the system. You need to ensure that the owner can view the user audit logs.

Where does each action need to be performed? To answer, select the appropriate options in the answer area. NOTE Each correct selection is worth one point.

Action	Location
Activate user auditing.	<div><div></div><div>System Settings</div><div>Personal Settings</div><div>Customize the System</div><div>Microsoft 365 Compliance</div></div>
View the user audit logs.	<div><div></div><div>Advanced Find</div><div>Individual record</div><div>User Summary report</div><div>Microsoft 365 Compliance</div></div>

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/audit-data-user-activity>

NEW QUESTION 29

- (Exam Topic 2)

A company creates a Power Virtual Agents chatbot.

You need to determine when live agents are engaged to provide support.

Which metrics should you use? To answer, drag the appropriate metrics to the correct processes. Each metric may be used once, more than once, or not at all.

You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Metrics

Engagement over time

Session outcomes over time

Escalation rate drivers

Escalation rate

Answer Area

Process	Metric
Determine which topics are transferred to live agents most often.	Metric
Determine the number of chats per day that are transferred to live agents.	Metric

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Reference:

<https://docs.microsoft.com/en-us/power-virtual-agents/teams/analytics-summary-teams>

NEW QUESTION 33

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