

# Microsoft

## Exam Questions PL-900

Microsoft Power Platform Fundamentals



**NEW QUESTION 1**

- (Exam Topic 1)

A travel company plans to use the Power Platform to create tools that help travel agents book customer travel. You need to recommend solutions for the company. What should you recommend? To answer, drag the appropriate tools to the correct requirements. Each tool may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/power-automate/getting-started>

<https://docs.microsoft.com/en-us/powerapps/maker/common-data-service/data-platform-create-business-rule#:~:>

**NEW QUESTION 2**

- (Exam Topic 1)

A company uses Power Apps.

You need to perform administrative tasks for the company.

Which admin centers should you use? To answer, drag the appropriate admin centers to the correct requirements. Each admin center may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Box 1: Azure Active Directory

Create the company users in the Azure Active Directory. Box 2: Power Apps admin center

In the Power Apps Admin center, manage environments that you've created and those for which you have been added to the Environment Admin or System Administrator role. From the admin center, you can perform these administrative actions:

Create environments. Rename environments.

Add or remove a user or group from either the Environment Admin or Environment Maker role. Etc.

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/environments-administration> <https://docs.microsoft.com/en-us/dynamics365/marketing/dynamics-365-admin-center>

<https://powerapps.microsoft.com/sv-se/blog/introducing-admin-center-for-powerapps/>

### NEW QUESTION 3

- (Exam Topic 1)

You need to explain the major components of the Common Data Model (CDM) and their functions. Match each term to its definition.

Instructions: To answer, drag the appropriate term from the column on the left to its definition on the right. Each term may be used once, more than once, or not at all. Each correct match is worth one point.

NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

**Answer:** A

#### Explanation:

Box 1: Microsoft Power Platform

Power Platform combines the robust power of PowerApps, PowerBI, and Microsoft Flow into one powerful business application platform – providing quick and easy app building and data insights. Each component of the Microsoft Power Platform is built on the Common Data Service for Apps. Each component is dynamic by itself, but brilliant and masterful when combined.

The Microsoft Power platform brings all your data together into a common data model. Box 2: Entities

An entity is a set of records used to store data, similar to how a table stores data within a database. Reference:

<https://community.dynamics.com/365/b/encloud9dynamicss365crm/posts/an-introduction-to-the-microsoft-pow> <https://docs.microsoft.com/en-us/powerapps/maker/common-data-service/data-platform-intro>

### NEW QUESTION 4

- (Exam Topic 2)

A company plans to create a Common Data Service environment.

For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/create-database> <https://docs.microsoft.com/en-us/power-platform/admin/database-security>

**NEW QUESTION 5**

- (Exam Topic 2)

A manufacturing company is evaluating AI Builder.

You need to select AI Builder models to address specified requirements.

Which model types should you use? To answer, drag the appropriate model types to the correct requirements. Each model type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/ai-builder/object-detection-model-in-flow> <https://docs.microsoft.com/en-us/ai-builder/prediction-overview>

**NEW QUESTION 6**

- (Exam Topic 2)

You are creating a model-driven Power Apps app. You want to ensure that the app can be used by individuals who have vision impairments.

For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Box 1: Yes

You can use keyboard shortcuts in PowerApps. Keyboard shortcuts give you an alternate way to do common tasks instead of using your mouse or tapping with your finger. They help in seamless navigation of the interface.

Box 2: No

The following software combinations are the supported recommendations for consuming PowerApps with a screen reader:

Windows: Microsoft Edge / Narrator macOS: Safari / VoiceOver Android: PowerApps app / Talkback iOS: PowerApps app / VoiceOver

Box 3: Yes  
Users who have vision, hearing, or other impairments can use your canvas app more easily and successfully if you consider accessibility as you design how the app looks and behaves. If you're not sure how to make your app more accessible, you can run the Accessibility checker in PowerApps Studio. This tool not only

finds potential accessibility issues but also explains why each might be a potential problem for users who have a specific disability and offers suggestions on how to resolve each issue. The Accessibility checker detects screen-reader and keyboard issues for you, and you can find information about how to fix color-contrast issues by using accessible colors.

Reference:

<https://docs.microsoft.com/en-us/powerapps/user/keyboard-shortcuts> <https://docs.microsoft.com/en-us/powerapps/user/screen-reader>

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/accessibility-checker>

#### NEW QUESTION 7

- (Exam Topic 2)

A toy company creates a text classification model in AI Builder to monitor customer feedback for specific key words.

When negative feedback is received for a toy, the company wants to proactively perform engineering reviews for the toy and schedule additional training sessions for workers who produce the toy.

What are two possible ways to achieve the goal? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. Create a canvas app.
- B. Implement the Virtual Agent.
- C. Build a Microsoft Flow.
- D. Use the Common Data Model.

**Answer:** AC

#### Explanation:

A (not D): AI Builder comes with:

A ready-to-use business card reader available in canvas as well as in model-driven apps. Business card reader (Canvas)

Business card reader (Model-driven)

Additional canvas components to leverage your AI Builder form processing or object detection models canvas apps.

C: Use the results from your AI model across Power Platform to create end-to-end solutions that meet your

business needs, even if you have no coding skills. For example, create a flow that automates document processing in Power Automate, or an app created with PowerApps that predicts whether a supplier will be out of compliance.

Reference:

<https://docs.microsoft.com/en-us/ai-builder/use-in-powerapps-overview>

#### NEW QUESTION 8

- (Exam Topic 2)

A business is evaluating AI Builder. Which actions can you perform?

For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

**Answer:** A

#### Explanation:

Reference:

<https://docs.microsoft.com/en-us/ai-builder/create-text-classification-model> <https://radacad.com/object-detector-app-with-ai-builder-and-power-apps>

#### NEW QUESTION 9

- (Exam Topic 3)

You are a regional sales manager for a large internet retailer. You create a series of Power BI reports and dashboards to help sales associates be more productive and increase sales.

Sales are not increasing as expected.

You need to determine if the new reports are being used and send emails to sales associates to provide guidance on how to use the reports and dashboards.

Which features should you use? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/power-bi/consumer/end-user-subscribe> <https://docs.microsoft.com/en-us/power-bi/service-usage-metrics>

**NEW QUESTION 10**

- (Exam Topic 3)

You create a Power BI dashboard.

Match each option to its function. To answer, drag the appropriate option from the column on the left to its function on the right. Each option may be used once, more than once, or not at all.

NOTE: Each correct match is worth one point.

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/power-bi/service-set-data-alerts> <https://docs.microsoft.com/en-us/power-bi/service-analyze-in-excel> <https://docs.microsoft.com/en-us/power-bi/service-dashboard-pin-tile-from-report>

**NEW QUESTION 10**

- (Exam Topic 3)

You create a set of dashboards and reports for a project team that combines data from different sources in Power BI. Some of the data is considered sensitive.

You need to distribute the dashboards and reports securely to the team. What should you create?

- A. a custom data connector
- B. a published app
- C. a Microsoft flow
- D. a Power BI workspace

**Answer:** B

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/power-bi/service-how-to-collaborate-distribute-dashboards-reports>

**NEW QUESTION 15**

- (Exam Topic 3)

You are a sales representative. You create a Power BI report to visualize data from a Microsoft Excel workbook.

Users need to be able to view and share the report.

Which two actions should you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Pin the report to a dashboard.
- B. Export the data.
- C. Publish the dashboard.
- D. Share the dashboard.

**Answer:** AD

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/power-bi/create-reports/service-dashboard-pin-live-tile-from-report> <https://docs.microsoft.com/en-us/power-bi/collaborate-share/service-share-dashboards#limitations-andconsidera>

### NEW QUESTION 18

- (Exam Topic 3)

You are a district manager for a large retail organization. You train each store manager to use Power BI to track sales and daily sales targets. A store manager remembers learning about the Analyze in Excel option but cannot find the option in their Power BI dashboard. You need to help the user resolve the issue. How should you advise the user?

- A. Install the Power BI Desktop app.
- B. Navigate to the report used by the dashboard.
- C. Select the Spotlight button on the dashboard tile.
- D. Subscribe to the dashboard and follow the email link.

**Answer: B**

#### Explanation:

Reference:

<https://docs.microsoft.com/en-us/power-bi/collaborate-share/service-analyze-in-excel>

### NEW QUESTION 21

- (Exam Topic 3)

A manufacturing company uses Internet of Things (IoT) devices to monitor the temperature in different parts of their warehouse. The current IoT monitoring software is extremely outdated and is not user friendly. You need to view near-real time information from the IoT devices in Power BI Service dashboards. Which tool should you use?

- A. Scheduled refresh dataset
- B. Streaming dataset
- C. Content Pack dataset
- D. Power BI dataflows
- E. Quick Insights

**Answer: B**

#### Explanation:

<https://docs.microsoft.com/en-us/power-bi/service-real-time-streaming>

<https://powerbi.microsoft.com/en-us/blog/using-power-bi-real-time-dashboards-to-display-iot-sensor-data-astep-by-step-tutorial/>

### NEW QUESTION 26

- (Exam Topic 3)

You are using Dynamics 365 Sales.

You need to create a Power BI report that includes customer office locations. The City and State columns must be combined to form one column on the report. What should you do?

- A. Use Power Query Editor to merge columns.
- B. Import the data.
- C. Export data to Microsoft Excel.
- D. Create a view.

**Answer: A**

#### Explanation:

Reference:

<https://support.microsoft.com/en-us/office/merge-columns-power-query-80ec9e1e-1eb6-4048-b500-d5d42d9f0a>

### NEW QUESTION 31

- (Exam Topic 3)

A company uses Microsoft Excel workbooks to store consolidated sales data. Workbooks are stored on OneDrive for Business.

Match each Power BI feature to its requirement. To answer, drag the appropriate features from the column on the left to its requirement on the right. Each option may be used once, more than once, or not at all.

NOTE: Each correct match is worth one point.

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/power-bi/consumer/mobile/mobile-reports-in-the-mobile-apps> [https://docs.microsoft.com/en-us/power-bi/create-reports/power-bi-tutorial-q-and-a#:~:text=Sometimes%20the%](https://docs.microsoft.com/en-us/power-bi/create-reports/power-bi-tutorial-q-and-a#:~:text=Sometimes%20the%20)

**NEW QUESTION 36**

- (Exam Topic 3)

A company plans to implement Power BI to analyze retail operations data. You need to recommend solutions for the company.

Which Power BI components should the company use? To answer, drag the appropriate Power BI components

to the correct requirements. Each Power BI component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

**NEW QUESTION 39**

- (Exam Topic 3)

This question requires that you evaluate the BOLD text to determine if it is correct.

You have a Power BI report with a page named RevReceived. The page shows revenue received by your company. You want to create an almost identical page that shows net revenue instead of gross revenue. To

accomplish this task, you modify the RevReceived page.

Review the underlined text. If it makes the statement correct, "No change is needed". If the statement is incorrect, select the answer choice that makes the statement correct.

- A. No change is needed.
- B. duplicate the RevReceived page.
- C. import the RevReceived page.
- D. copy the visuals from RevReceived to a new page.

**Answer:** B

**Explanation:**

Reference: [https://www.tutorialspoint.com/power\\_bi/power\\_bi\\_quick\\_guide.htm](https://www.tutorialspoint.com/power_bi/power_bi_quick_guide.htm)

**NEW QUESTION 44**

- (Exam Topic 3)

You create a Power BI dashboard that displays data from Dynamics 365 Customer Engagement. You need to share the Power BI dashboard with coworkers.

What are three possible ways to achieve the goal? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. Create a Power BI workspace and grant coworkers permissions.
- B. Publish the dashboard as an app to your coworkers.
- C. Export the data into Common Data Service for others to manipulate in Power BI.
- D. Export the data to Microsoft Excel for coworkers to import and view in Power BI.

E. Embed reports in your company's internal web portal.

**Answer:** ABE

**Explanation:**

A: Basic Sharing for Dashboards and Reports through a workspace is the most common way of sharing the Power BI content. Basic Sharing is very simple and easy to use method. You can simply click on the Share button in the dashboard or report, and then share it with other users.

B: Apps are great sharing method for multiple environment, and best way of sharing for users in production environment.

Power BI App is the solution for multiple environment approach. With Power BI App, your development environment (workspace), and user environment (App) are isolated from each other.

Note: If you are using SharePoint online as a portal for document management and some other reasons already, then consider using Embed in SharePoint Online feature of Power BI reports. This method is secure and you can share the report only with Power BI users you want.

E: Sometimes, you don't need a secure way of sharing, you may search for an easy and free way of sharing, and your content is not confidential or sensitive.

Publish to web is your friend in such situation. This is the only free way of sharing in Power BI, but be aware that this method is not secure.

Publish to web method, gives you an embed code, which you can use in any web pages to embed the Power BI report in it

Reference:

<https://radacad.com/power-bi-sharing-methods-comparison-all-in-one-review>

**NEW QUESTION 45**

- (Exam Topic 4)

A company plans to build new apps for the business to allow employees to work more efficiently. You need to recommend the appropriate types of Power Apps to meet the company's requirements.

To answer, drag the appropriate app types to the correct requirements. Each app type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/getting-started> <https://docs.microsoft.com/en-us/powerapps/maker/portals/overview>

**NEW QUESTION 48**

- (Exam Topic 4)

You are creating a model-driven app to track requests for quotes. The app must use the following navigation structure:

Sales

Sales Log  
Request for Quotes  
Projects  
Settings  
Customers  
Product Lines  
Sales Territories  
Administration  
User Admin  
Users  
Roles

You need to create the app navigation.

Which sitemap component types should you use? To answer, drag the appropriate component types to the correct navigation elements. Each component type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/dynamics365/customerengagement/on-premises/developer/customize-dev/chan>

**NEW QUESTION 52**

- (Exam Topic 4)

A company has a Power Apps app that is used by most employees. The company is expanding to other countries/regions.

You need to recommend a solution to translate text generated within the Power Apps in near real-time.

What should you recommend?

- A. Microsoft Azure Synapse Analytics

- B. Microsoft Azure Cognitive Services
- C. Common Data Service connector
- D. Power BI

**Answer:** B

**Explanation:**

Reference:

[https://docs.microsoft.com/en-gb/azure/cognitive-services/welcome? ocid=AID2339762\\_TWITTER\\_oo\\_sp1100000827964250](https://docs.microsoft.com/en-gb/azure/cognitive-services/welcome? ocid=AID2339762_TWITTER_oo_sp1100000827964250)  
<https://powerapps.microsoft.com/en-us/blog/cognitive-services-with-powerapps-using-custom-connectors/>

**NEW QUESTION 55**

- (Exam Topic 4)

A company is building a model-driven app.

You need to create and configure the objects needed for the app.

Which component categories should you use? To answer, drag the appropriate component categories to the correct objects. Each component category may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/model-driven-app-components>

**NEW QUESTION 59**

- (Exam Topic 4)

You create a canvas app that allows contractors to submit time they work against a project.

Contractors must be able to use the canvas app to enter time. Contractors must not be able to perform any other actions in the app.

You need to configure permissions for the contractors. Which type of permissions should you use?

- A. application-level
- B. task-level
- C. record-level
- D. field-level

**Answer:** D

**Explanation:**

Field-level security feature to allow more granular control of security at the field level. Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/security-roles-privileges> <https://docs.microsoft.com/en-us/power-platform/admin/wp-security-cds>

**NEW QUESTION 61**

- (Exam Topic 4)

A company is building a Power Apps portal.

You need to select out-of-the-box portal types to meet the company's requirements.

Which portal types should you use? To answer, drag the appropriate portal types to the correct requirements. Each portal type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Box 1: Partner portal

A partner portal allows every organization with resellers, distributors, suppliers, or partners to have real-time access to every stage of shared activities.

Box 2: Community portal

A community portal leverages peer-to-peer interactions between customers and experts to organically grow the catalog of available knowledge from knowledge base articles, forums, and blogs as well as providing feedback through comments and ratings.

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/portals/portal-templates>

**NEW QUESTION 63**

- (Exam Topic 4)

A company's customer-facing applications must comply with Global Data Protection Regulations (GDPR) regulations.

You need to recommend actions to help ensure GDPR compliance.

Which two features should the company use? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Prompt a user for consent to use their personal data and record the date consented.
- B. Automatically deactivate a user who has not used the portal in six months.
- C. Force a user to update security questions after a specific amount of time.
- D. Block users who are identified as minors.

**Answer:** AD

**Explanation:**

Reference: [https://en.wikipedia.org/wiki/General\\_Data\\_Protection\\_Regulation](https://en.wikipedia.org/wiki/General_Data_Protection_Regulation)

**NEW QUESTION 66**

- (Exam Topic 4)

A user is creating their first canvas app in Power Apps.

The user does not know what types of controls they can include. You need to recommend solutions for the user.

Which types of controls would you recommend using in Power Apps? To answer, select the appropriate control in the dialog box in the answer area.

NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Box 1: Gallery

A Gallery control can show multiple records from a data source, and each record can contain multiple types of data. For example, a Gallery control can show multiple contacts with each item showing contact information that includes a name, an address, and a phone number for each contact.

Box 2: Meeting-screen template

In a canvas app, add a meeting screen that lets users create and send meeting requests from their Office 365 Outlook accounts. Users can search for attendees in their org and add external email addresses. If your tenant has meeting rooms built into Outlook, users can select a location as well.

Box 3: Image

If you add one or more Image controls to your app, you can show individual images that aren't part of a data set, or you can incorporate images from records in data sources.

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/screen-templates/meeting-screen-overview>

**NEW QUESTION 69**

- (Exam Topic 5)

You build a flow using a template. You want to add support for additional business scenarios. You need to ensure that the new workflow does not break existing functionality.

Which flow editing utilities should you use? To answer, drag the appropriate tools to the correct requirements. Each tool may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Box 1: Flow Checker

The Flow checker feature will promote higher quality flows by ensuring you follow best practices. By running the checker, you will be able to get answers to questions like: which areas of my flow implementation pose a performance or reliability risk?

For each issue identified, the Flow checker points to specific occurrences within the flow where improvements may be required. And more importantly, you learn how to implement these improvements by following detailed guidance.

Box 2: Test

Box 3: Test Reference:

<https://flow.microsoft.com/en-us/blog/flow-checker-four-connectors/> <https://docs.microsoft.com/en-us/power-automate/modern-approvals>

**NEW QUESTION 72**

- (Exam Topic 5)

A company uses Dynamics 365 Supply Chain Management and Dynamics 365 Finance. User account data must be synchronized between the two system. You need to ensure that the synchronized data is stored in one place. What should you use?

- A. SQLServer
- B. Common Data Service
- C. Azure Active Directory
- D. Azure IoT Central

**Answer:** B

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/data-integrator>

**NEW QUESTION 75**

- (Exam Topic 5)

A company builds and sells residential apartments. The company uses Dynamics 365 Sales to manage sales opportunities.

Management must receive notifications on their mobile devices when sales opportunities are created. You need to select recommend Power Platform components to address the requirements.

Which two components should you recommend? Each correct answer presents part of the solution. NOTE: Each selection is worth one point.

- A. Common Data Service connector
- B. Power BI
- C. Power Automate
- D. AI Builder

**Answer:** CD

**Explanation:**

Reference:

<https://www.powerobjects.com/blog/2019/04/05/flow-approval-process/>

**NEW QUESTION 79**

- (Exam Topic 5)

A company plans to use Microsoft Flow to automate tasks.

Match each flow type to its function. To answer, drag the appropriate flow type from the column on the left to its description on the right. Each option may be used once, more than once, or not at all.

NOTE: Each correct match is worth one point.

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Box 1: automated

Automated flows start with an event or trigger, such as an email being received. These also support a multitude of actions in the 200+ Flow connectors.

Box 2: business process

The business process flow that creates stages or screens that enforce a certain sequence of steps. It collects data from users for each step in the stage and can kick off automated workflows.

Box 3: scheduled

Scheduled flows run regular reports that are sent out to a team and summarize everything that's happened in the past week. This includes everything from simple daily scheduling to more complex scheduling like "every 3rd Monday."

Box 4: instant

An instant flow is triggered when you click a button inside of the Flow mobile app, SharePoint, Dynamics, PowerApps, or Excel that passes context directly into your flow.

Note: There are four different Flow types that you can choose from when starting out. You can create a scheduled flow, automated flow, instant flow, or a business process flow.

Reference:

<https://www.avepoint.com/blog/office-365/office-365-automation/>

**NEW QUESTION 83**

- (Exam Topic 5)

A company is using Power Automation to automate business processes. You need to recommend triggers for Instant flows.

What trigger types should you recommend? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/using-logic-flows> <https://www.o365dude.com/2017/07/15/flow-buttons-the-hidden-gem-of-microsoft-flow/>

**NEW QUESTION 86**

- (Exam Topic 5)

A company performs on-site inspections and services for air industrial equipment.

Field technicians must perform a series of maintenance checks every time they visit a customer site. Every technician performs maintenance tasks in a different order. Some technicians miss steps.

You need to ensure that all technicians perform the same steps in the same order. What should you use?

- A. Business process flow
- B. AI Builder
- C. Business rule
- D. Virtual Agent

**Answer:** A

**Explanation:**

You can help ensure that people enter data consistently and follow the same steps every time they work with a customer by creating a business process flow. For example, you might want to create a business process flow to have everyone handle customer service requests the same way, or to require that people get approval for an invoice before submitting an order. Business process flows use the same underlying technology as other processes, but the capabilities that they provide are very different from other features that use processes.

Reference:

<https://docs.microsoft.com/en-us/power-automate/business-process-flows-overview>

**NEW QUESTION 87**

- (Exam Topic 5)

A company has a website. The website includes a form that allows the company to collect information about leads.

You need to set up an automated workflow to create leads in Dynamics 365 Sales when leads are created on the company's custom website.

What should you create?

- A. Task Flow
- B. Power Automate flow
- C. Dynamics 365 workflow
- D. Business Process Flow

**Answer:** B

**Explanation:**

Reference:

<https://trellispoint.com/create-crm-leads-using-microsoft-flow/>

**NEW QUESTION 88**

- (Exam Topic 6)

A company uses Dynamics 365 Supply Chain Management.

When a sales order is created for one of the customers that a specific user manages, a Microsoft Outlook task must be created to remind the user to perform any follow up activities that are required.

You need to implement the functionality to create Outlook tasks. Which feature should you use?

- A. Power Automate
- B. AI Builder
- C. Power BI
- D. Business Events
- E. Common Data Service

**Answer:** A

**NEW QUESTION 90**

- (Exam Topic 6)

A company uses Microsoft 365, SharePoint Online, and Dynamics 365 Sales.

You need to recommend tools to build a solution that meets the following requirements:

- Synchronize data daily (from an external Microsoft SQL Server instance).
- Send a report automatically to specific company executives.
- Ensure that opportunities over a specified amount are approved by a sales manager.

Which two tools or components should you recommend? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Microsoft Word
- B. Common Data Service
- C. Power Automate
- D. Microsoft Excel
- E. Power BI

**Answer:** BC

**NEW QUESTION 93**

- (Exam Topic 6)

You create a Power BI dashboard.

Match each option to its requirement. To answer, drag the appropriate option from the column on the left to the correct requirement on the right. Each option may be used once, more than once, or not at all.

NOTE: Each correct match is worth one point.

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

**NEW QUESTION 97**

- (Exam Topic 6)

You are creating a Power Automate flow.

The flow must read each item in a Microsoft SharePoint list that details sales opportunities and set the value for a field named Status to Overdue if the value of a field named Follow up is less than or equal to the current date.

You need to select the appropriate component to cycle through the entire list. Which component should you use?

- A. Connector
- B. Action
- C. Trigger
- D. Condition

**Answer: D**

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/power-automate/use-expressions-in-conditions>

**NEW QUESTION 101**

- (Exam Topic 6)

You are a sales manager for a large retail organization.

You are creating a Power Apps app that will display customer product purchase information from your old point-of-sale (POS) system and need to link those sales to the customer accounts and product sales in Dynamics 365 Commerce.

You need to use the appropriate component. What should you use?

- A. business process flow
- B. business rule
- C. Common Data Service
- D. entity metadata

**Answer: C**

**NEW QUESTION 105**

- (Exam Topic 6)

A company is evaluating ways that they can implement AI Builder.

For which two scenarios can you use AI Builder? Each correct selection presents a complete solution. NOTE: Each correct selection is worth one point.

- A. Send emails to all AI users who subscribe to a service.
- B. Synchronize data from an external database.
- C. Collect data from several data sources and display a dashboard that shows trending data.
- D. Interpret images and perform an action on the image.
- E. Detect patterns in data and predict outcomes

**Answer: BD**

**NEW QUESTION 108**

- (Exam Topic 6)

For each of the following statements, select Yes if the statement is true, Otherwise, select No. NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

**Answer: A**

**Explanation:**

**NEW QUESTION 109**

- (Exam Topic 6)

Match each tool to its task. To answer, drag the appropriate tool from the column on the left to its task on the right. Each tool may be used once, more than once, or not at all.

NOTE: Each correct match is worth one point.

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

**NEW QUESTION 110**

- (Exam Topic 6)

A company is creating a chatbot to replace a frequently asked questions (FAQ) site

You must perform step-by-step testing for all scenarios that are part of a complex user interaction that includes multiple topics. Testers must be able to see the workflow while interacting with the chatbot.

You need to test the chatbot. What should you do?

- A. Publish the chatbot and test it in the demo website.
- B. Use the chatbot designer to test the chatbot
- C. View analytics for a chatbot conversation.
- D. Publish the chatbot and test it in any channel

**Answer:** B

**Explanation:**

Test and maintain chatbots through an incredibly easy-to-use graphical interface. Recognize and act on dozens of common entities in the user's conversation such as colors, currencies, ages, dates and times, or create your own, and store user information in variables and use them to branch or create complex conversations.

<https://powervirtualagentsblogcdn.azureedge.net/wp-content/uploads/2019/11/Tracking.png>

**NEW QUESTION 113**

- (Exam Topic 6)

You plan to use Power Automate to monitor what people are saying about your company's products. You store the feedback for research and development purposes.

You need to recommend Power Automate components to use for the solution.

To answer drag the appropriate components to the correct requirements. Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

**NEW QUESTION 114**

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