



Microsoft

Exam Questions PL-900

Microsoft Power Platform Fundamentals

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NEW QUESTION 1

- (Exam Topic 1)

A company uses Power Apps.

You need to perform administrative tasks for the company.

Which admin centers should you use? To answer, drag the appropriate admin centers to the correct requirements. Each admin center may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

A. Mastered

B. Not Mastered

Answer: A

Explanation:

Box 1: Azure Active Directory

Create the company users in the Azure Active Directory. Box 2: Power Apps admin center

In the Power Apps Admin center, manage environments that you've created and those for which you have been added to the Environment Admin or System Administrator role. From the admin center, you can perform these administrative actions:

Create environments. Rename environments.

Add or remove a user or group from either the Environment Admin or Environment Maker role. Etc.

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/environments-administration> <https://docs.microsoft.com/en-us/dynamics365/marketing/dynamics-365-admin-center> <https://powerapps.microsoft.com/sv-se/blog/introducing-admin-center-for-powerapps/>

NEW QUESTION 2

- (Exam Topic 1)

You are a customer service manager.

You need to implement a Power Apps portal that allows customers to submit cases. Which type of data source is used?

A. Dynamics 365 Connector

B. Microsoft SharePoint

C. Microsoft Azure Storage

D. Common Data Service

Answer: B

Explanation:

SharePoint can be set up to setup customer feedback.

Note: The PowerApp uses Finance and Operations connector to grab sales order information and SharePoint connector to connect and write the data to SharePoint list.

Reference:

<https://powerapps.microsoft.com/en-us/blog/scenario-2-collect-customer-feedback-in-sharepoint-after-order-delivery/>

NEW QUESTION 3

- (Exam Topic 1)

You need to explain the major components of the Common Data Model (CDM) and their functions. Match each term to its definition.

Instructions: To answer, drag the appropriate term from the column on the left to its definition on the right. Each term may be used once, more than once, or not at all. Each correct match is worth one point.

NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Microsoft Power Platform

Power Platform combines the robust power of PowerApps, PowerBI, and Microsoft Flow into one powerful business application platform – providing quick and easy app building and data insights. Each component of the Microsoft Power Platform is built on the Common Data Service for Apps. Each component is dynamic by itself, but brilliant and masterful when combined.

The Microsoft Power platform brings all your data together into a common data model. Box 2: Entities

An entity is a set of records used to store data, similar to how a table stores data within a database. Reference:

<https://community.dynamics.com/365/b/encloud9dynamicss365crm/posts/an-introduction-to-the-microsoft-pow> <https://docs.microsoft.com/en-us/powerapps/maker/common-data-service/data-platform-intro>

NEW QUESTION 4

- (Exam Topic 2)

What is a benefit of deploying Microsoft 365 and Dynamics 365 apps in the same tenant?

- A. Use Common Data Services to connect to application data.
- B. You only need to set up groups in Microsoft 365 for permissions to all data.
- C. Users can access both Microsoft 365 and Dynamics 365 by using Single Sign-on (SSO).

Answer: A

NEW QUESTION 5

- (Exam Topic 3)

A company plans to display support call metrics on a screen that is visible to all call center staff. You need to recommend solutions to meet the company's requirements.

What should you recommend? To answer, drag the appropriate components to the correct requirements. Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Reference:

<https://docs.microsoft.com/en-us/power-bi/create-reports/service-dashboard-tiles> <https://docs.microsoft.com/en-us/power-bi/create-reports/service-set-data-alerts>
<https://docs.microsoft.com/en-us/power-bi/visuals/power-bi-visualization-treemaps>

NEW QUESTION 6

- (Exam Topic 3)

You are a sales representative. You create a Power BI report to visualize data from a Microsoft Excel workbook.

Users need to be able to view and share the report.

Which two actions should you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Pin the report to a dashboard.
- B. Export the data.
- C. Publish the dashboard.
- D. Share the dashboard.

Answer: AD

Explanation:

Reference:

<https://docs.microsoft.com/en-us/power-bi/create-reports/service-dashboard-pin-live-tile-from-report> <https://docs.microsoft.com/en-us/power-bi/collaborate->

share/service-share-dashboards#limitations-andconsidera

NEW QUESTION 7

- (Exam Topic 3)

You are a district manager for a large retail organization. You train each store manager to use Power BI to track sales and daily sales targets.

A store manager remembers learning about the Analyze in Excel option but cannot find the option in their Power BI dashboard.

You need to help the user resolve the issue. How should you advise the user?

- A. Install the Power BI Desktop app.
- B. Navigate to the report used by the dashboard.
- C. Select the Spotlight button on the dashboard tile.
- D. Subscribe to the dashboard and follow the email link.

Answer: B

Explanation:

Reference:

<https://docs.microsoft.com/en-us/power-bi/collaborate-share/service-analyze-in-excel>

NEW QUESTION 8

- (Exam Topic 3)

You create a Power BI dashboard that displays Common Data Model data. You need to share the Power BI dashboard with coworkers and allow the coworkers to collaborate. What are two possible ways to achieve the goal? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. Create a Power Automate flow to export the data into a SQL Server database.
- B. Publish the dashboard as an app to your coworkers.
- C. Export the data to Microsoft Excel.
- D. Make required changes and then re-import the data.
- E. Create a Power BI workspace and grant coworkers permissions.

Answer: AB

Explanation:

Reference:

<https://docs.microsoft.com/en-us/power-bi/collaborate-share/service-create-the-new-workspaces>

NEW QUESTION 9

- (Exam Topic 3)

A company plans to create an information portal that managers can use to view critical information about their teams.

You need to recommend the type of Power BI components that the company should use.

What should you recommend? To answer, drag the appropriate components to the correct requirements. Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Report

Reports are more detailed data displayed in many formats like chart, graphs list and in tabular, etc. Box 2: Dashboard

Dashboards are a business key performance indicator view where it displays key values that can change business profits and can be glanced at one screen.

Box 3: Report

Power BI dashboards cannot slice and dice, but reports have many ways to filter and slice.

Note: Power BI dashboards are one placeholder to display the most important decision-making facts to run a business. But reports are more detailed data displayed in many formats like chart, graphs list and in tabular, etc. Reports are based on one dataset or one business unit data for example reports of a store belonging to California.

Reference:

<https://www.educba.com/power-bi-dashboard-vs-report/>

NEW QUESTION 10

- (Exam Topic 3)

A company needs to create a series of mobile applications to empower their field engineers to accomplish several tasks with varying degrees of complexity.

Match each option to its answer.

Instructions: To answer, drag the appropriate app type from the column on the left to its definition on the right. Each app type may be used once, more than once, or not at all.

NOTE: Each correct match is worth one point.

A. Mastered

B. Not Mastered

Answer: A

Explanation:

Box 1: canvas

Both model-driven and canvas apps allow you to easily build business apps. They both share access to the Common Data Service providing standard and custom entities. Canvas apps start with your user experience, crafting a highly tailored interface with the power of a blank canvas and connecting it to 200 data sources.

Canvas apps can be built for web, mobile, and tablet applications. Model-driven apps start with your data model – building up from the shape of your core business data and processes in the Common Data Service to model forms, views, and other components. Model-driven apps automatically generate great UI that is responsive across devices.

Box 2: model-driven Reference:

<https://powerapps.microsoft.com/sv-se/blog/introducing-model-driven-apps/>

NEW QUESTION 10

- (Exam Topic 3)

A company uses Microsoft Excel workbooks to store consolidated sales data. Workbooks are stored on OneDrive for Business.

Match each Power BI feature to its requirement. To answer, drag the appropriate features from the column on the left to its requirement on the right. Each option may be used once, more than once, or not at all.

NOTE: Each correct match is worth one point.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Reference:

<https://docs.microsoft.com/en-us/power-bi/consumer/mobile/mobile-reports-in-the-mobile-apps> [https://docs.microsoft.com/en-us/power-bi/create-reports/power-bi-tutorial-q-and-a#:~:text=Sometimes%20the%](https://docs.microsoft.com/en-us/power-bi/create-reports/power-bi-tutorial-q-and-a#:~:text=Sometimes%20the%20)

NEW QUESTION 14

- (Exam Topic 3)

You are using Dynamics 365 Sales.

You need to pull data into a Power BI report for your team. The City and State columns must be combined to form one column on the report.

Which function would you use? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. Use Power Query to merge columns.
- B. Import the data.18912E1457D5D1DDCBD40AB3BF70D5D
- C. Export data to Microsoft Excel.
- D. Create a view.

Answer: A

Explanation:

Reference:

<https://docs.microsoft.com/en-us/power-bi/desktop-shape-and-combine-data>

NEW QUESTION 16

- (Exam Topic 3)

A company manages a chain of retail stores. The company stores a list of retail store names and numbers in one Power BI table. The company stores sales transaction data including a transaction ID in another table.

The transaction ID includes the store number.

You need to show the store name for all retail transactions in all Power BI reports. Which tool should you use?

- A. Query Editor
- B. Power BI Service
- C. Microsoft Excel
- D. Data Connector

Answer: A

Explanation:

Power BI Desktop comes with Query Editor, where you can connect to one or many data sources, shape and transform the data to meet your needs, then load that model into Power BI Desktop.

Reference:

<https://docs.microsoft.com/en-us/power-bi/desktop-query-overview>

NEW QUESTION 19

- (Exam Topic 4)

A company is creating a canvas app to display data from a legacy system that is located on the company's internal network.

You need to connect to the data. What should you use?

- A. custom connector
- B. content pack
- C. data gateway
- D. Power Automate

Answer: C

Explanation:

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/gateway-management>

NEW QUESTION 23

- (Exam Topic 4)

A company plans to build new apps for the business to allow employees to work more efficiently. You need to recommend the appropriate types of Power Apps to meet the company's requirements.

To answer, drag the appropriate app types to the correct requirements. Each app type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/getting-started> <https://docs.microsoft.com/en-us/powerapps/maker/portals/overview>

NEW QUESTION 27

- (Exam Topic 4)

You are designing a Power Apps solution that allows users to upload a status report directly to the company Microsoft SharePoint project management site from their mobile device.

For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: No

Box 2: Yes

Box 3: Yes

When you create an app, or someone shares an app with you, you can run that app on Windows, iOS, Android, or in a web browser.

References:

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/app-from-sharepoint> <https://docs.microsoft.com/en-us/powerapps/user/run-app-client>

NEW QUESTION 30

- (Exam Topic 4)

You are creating a model-driven app to track requests for quotes. The app must use the following navigation structure:

Sales
Sales Log
Request for Quotes
Projects
Settings
Customers
Product Lines
Sales Territories
Administration
User Admin
Users
Roles

You need to create the app navigation.

Which sitemap component types should you use? To answer, drag the appropriate component types to the correct navigation elements. Each component type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

- A. Mastered
B. Not Mastered

Answer: A

Explanation:

Reference:

<https://docs.microsoft.com/en-us/dynamics365/customerengagement/on-premises/developer/customize-dev/chan>

NEW QUESTION 33

- (Exam Topic 4)

A company plans to implement Power Apps in a Power Platform environment. You need to implement other required components.

Match each option to its function. To answer, drag the appropriate option from the column on the left to its function on the right. Each option may be used once, more than once, or not at all.

NOTE: Each correct match is worth one point.

- A. Mastered
B. Not Mastered

Answer: A

Explanation:

Reference:

<https://powerapps.microsoft.com/en-us/blog/implementing-role-based-permission/> <https://www.encorebusiness.com/blog/powerapps-flow-can/>

NEW QUESTION 37

- (Exam Topic 4)

A company is building a model-driven app.

You need to create and configure the objects needed for the app.

Which component categories should you use? To answer, drag the appropriate component categories to the correct objects. Each component category may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

- A. Mastered
B. Not Mastered

Answer: A

Explanation:

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/model-driven-app-components>

NEW QUESTION 40

- (Exam Topic 4)

A company is building a Power Apps portal.

You need to select out-of-the-box portal types to meet the company's requirements.

Which portal types should you use? To answer, drag the appropriate portal types to the correct requirements. Each portal type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Partner portal

A partner portal allows every organization with resellers, distributors, suppliers, or partners to have real-time access to every stage of shared activities.

Box 2: Community portal

A community portal leverages peer-to-peer interactions between customers and experts to organically grow the catalog of available knowledge from knowledge base articles, forums, and blogs as well as providing feedback through comments and ratings.

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/portals/portal-templates>

NEW QUESTION 43

- (Exam Topic 4)

A user is creating their first canvas app in Power Apps.

The user does not know what types of controls they can include. You need to recommend solutions for the user.

Which types of controls would you recommend using in Power Apps? To answer, select the appropriate control in the dialog box in the answer area.

NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Gallery

A Gallery control can show multiple records from a data source, and each record can contain multiple types of data. For example, a Gallery control can show multiple contacts with each item showing contact information that includes a name, an address, and a phone number for each contact.

Box 2: Meeting-screen template

In a canvas app, add a meeting screen that lets users create and send meeting requests from their Office 365 Outlook accounts. Users can search for attendees in their org and add external email addresses. If your tenant has meeting rooms built into Outlook, users can select a location as well.

Box 3: Image

If you add one or more Image controls to your app, you can show individual images that aren't part of a data set, or you can incorporate images from records in data sources.

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/screen-templates/meeting-screen-overview>

NEW QUESTION 46

- (Exam Topic 4)

You create a canvas app by using the Generate from data feature. The app connects to a Microsoft SharePoint list.

For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/app-from-sharepoint>

NEW QUESTION 50

- (Exam Topic 5)

A software company plans to use Power Automate.

For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Reference:

<https://docs.microsoft.com/en-us/connectors/custom-connectors/share>

NEW QUESTION 51

- (Exam Topic 5)

A company plans to use Power Apps to connect to a series of custom services. There are no connectors available for the custom services.

For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Yes

Only if you would like to share your connector with all users of Logic Apps, Microsoft Flow, and PowerApps, you can submit your connector for Microsoft certification. Microsoft will review your connector.

Box 2: Yes

Connectors created in Microsoft Flow are available in PowerApps. Likewise, connectors created in PowerApps are available in Microsoft Flow.

Box 3: No

If you would like to share your connector with all users of Logic Apps, Microsoft Flow, and PowerApps, you can submit your connector for Microsoft certification. Microsoft will review your connector.

Reference:

<https://docs.microsoft.com/en-us/connectors/custom-connectors/>

NEW QUESTION 52

- (Exam Topic 5)

You are creating a canvas app that uses one connector.

Which two objects are provided to Power Apps by the connector? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. tables
- B. customizations
- C. triggers
- D. actions

Answer: AD

NEW QUESTION 54

- (Exam Topic 5)

A company uses a third party application and an approval process via email. At the end of the month, the IT department enters the data into Microsoft Excel to create pivot charts.

The Excel pivot charts must use the same data source as Dynamics 365 Field Service to generate charts and reports.

You need to recommend a solution.

What should you recommend? To answer, select the appropriate configuration in the answer area. NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Dynamics 365 Workflow notifications

You can configure the system to send email messages to users when workflow-related events occur. Note:

Go to Navigation pane > Modules > System administration > Users > Users.

In the list, find and select the desired record.

On the Action pane, click User options.

Click the Workflow tab. Make sure that the Notifications section is expanded. In the Notifications section, you can specify how you want the user to be notified about workflow-related events.

Box 2: Dynamics 365 Field Service

Supply Chain Management enables synchronization of business processes between Dynamics 365 Supply Chain Management and Dynamics 365 Field Service.

The integration scenarios are configured by using extensible Data integrator templates and Common Data Service to enable the synchronization of business processes. Standard templates can be used to create custom integration projects, where additional standard and custom fields and entities can be mapped to adjust the integration and meet specific business needs.

Reference:

<https://docs.microsoft.com/en-us/dynamics365/fin-ops-core/fin-ops/organization-administration/tasks/users-rece>

NEW QUESTION 57

- (Exam Topic 5)

You plan to use Power Automate to perform data-management tasks when users interact with sales opportunities in Dynamics 365.

You need to identify the three types of events that can generate a trigger for the tasks.

Which three types of events should you identify? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. when a record is displayed in a view
- B. when a record is deleted
- C. when a record is created
- D. when a record is updated
- E. when a record is read

Answer: BCD

Explanation:

Triggers like When a record is created, When a record is updated, and When a record is deleted initiate your flow within a few minutes of the event occurring. In rare cases, your flow can take up to 2 hours to trigger.

Reference:

<https://docs.microsoft.com/en-us/power-automate/connection-dynamics365>

NEW QUESTION 62

- (Exam Topic 5)

A company uses Microsoft Flow.

Each time a work order is created, a service manager must review and approve the work order before a worker is dispatched.

You need to create a flow to enforce the process. What should you create?

- A. plug-in
- B. approval flow
- C. business rule
- D. team flow
- E. instant flow

Answer: B

Explanation:

With Power Automate, you can manage the approval of documents or processes across several services, including SharePoint, Dynamics 365, Salesforce, OneDrive for Business, Zendesk, or WordPress. Reference:

<https://docs.microsoft.com/en-us/power-automate/modern-approvals>

NEW QUESTION 64

- (Exam Topic 5)

A company has a website. The website includes a form that allows the company to collect information about leads.

You need to set up an automated workflow to create leads in Dynamics 365 Sales when leads are created on the company's custom website. What should you create?

- A. Task Flow
- B. Power Automate flow
- C. Dynamics 365 workflow
- D. Business Process Flow

Answer: B

Explanation:

Reference:

<https://trellispoint.com/create-crm-leads-using-microsoft-flow/>

NEW QUESTION 68

- (Exam Topic 6)

You need to create a mobile application which will allow sales associates to enter customer sales leads. Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/build-first-model-driven-app>

NEW QUESTION 69

- (Exam Topic 6)

A company is evaluating ways to connect Power Platform apps to external services to perform complex activities. For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Yes Yes

NEW QUESTION 71

- (Exam Topic 6)

You are a retail director for a large clothing company. Each week you use the corporate YouTube channel to create a video that highlights new initiatives, and goals for retail operations.

You need to design a Power Apps app that streams the videos to internal users.

Which objects should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Reference:

<https://powerapps.microsoft.com/en-us/blog/microsoft-stream-videos-and-channels-in-canvas-apps/> <https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/create-themes-organization-branding> <https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/controls/control-stream-video>

NEW QUESTION 72

- (Exam Topic 6)

A company plans to use Power Automate to automate tasks.

Match each flow type to its description to answer, drag the appropriate flow type from the column on the left to its description on the right. Each option may be used once, more than once, or not at all.

NOTE: Each correct match is worth one point.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

NEW QUESTION 75

- (Exam Topic 6)

A company wants users to start using Power Automate to improve personal productivity. You need to create a flow.

Which two elements must you include? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. condition
- B. expression
- C. trigger
- D. action

Answer: CD

Explanation:

Reference:

<https://docs.microsoft.com/en-us/power-automate/get-started-logic-flow>

NEW QUESTION 80

- (Exam Topic 6)

You are authoring a Power Virtual Agents chatbot for a company.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Reference:

<https://docs.microsoft.com/en-us/azure/cognitive-services/qnamaker/tutorials/integrate-with-power-virtual-assist> <https://docs.microsoft.com/en-us/power-virtual-agents/advanced-flow>

NEW QUESTION 82

- (Exam Topic 6)

A medical office has a model -driven app that uses Common Data Service.

You plan to create a screen that allows users to capture information about doctors. The screen must provide users the ability to enter or select the following information;

a place to enter doctor- profile data that is not pan of the account table or the contact table.

a place to enter the doctor's specialty in the profile form.

a column for insurance with the ability to pick one of 10 different insurance companies. You need to store the captured data in Common Data Service.

What should you use to store the data? To answer, drag the appropriate components to the correct requirements. Each component may be used once, more than once, or not at all You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

NEW QUESTION 86

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