

220-1102 Dumps

CompTIA A+ Certification Exam: Core 2

<https://www.certleader.com/220-1102-dumps.html>



NEW QUESTION 1

A help desk technician runs the following script: Inventory.py. The technician receives the following error message:

How do you want to Open this file?

Which of the following is the MOST likely reason this script is unable to run?

- A. Scripts are not permitted to run.
- B. The script was not built for Windows.
- C. The script requires administrator privileges,
- D. The runtime environment is not installed.

Answer: D

Explanation:

The error message is indicating that the script is not associated with any program on the computer that can open and run it. This means that the script requires a runtime environment, such as Python, to be installed in order for it to execute properly. Without the appropriate runtime environment, the script will not be able to run.

NEW QUESTION 2

A technician needs to interconnect two offices to the main branch while complying with good practices and security standards. Which of the following should the technician implement?

- A. MSRA
- B. VNC
- C. VPN
- D. SSH

Answer: C

Explanation:

A technician needs to interconnect two offices to the main branch while complying with good practices and security standards. The technician should implement VPN

NEW QUESTION 3

A wireless network is set up, but it is experiencing some interference from other nearby SSIDs. Which of the following can BEST resolve the interference?

- A. Changing channels
- B. Modifying the wireless security
- C. Disabling the SSID broadcast
- D. Changing the access point name

Answer: A

Explanation:

Changing channels can best resolve interference from other nearby SSIDs. Wireless networks operate on different channels, and changing the channel can help to avoid interference from other nearby networks.

NEW QUESTION 4

Once weekly a user needs Linux to run a specific open-source application that is not available for the currently installed Windows platform. The user has limited bandwidth throughout the day. Which of the following solutions would be the MOST efficient, allowing for parallel execution of the Linux application and Windows applications?

- A. Install and run Linux and the required application in a PaaS cloud environment
- B. Install and run Linux and the required application as a virtual machine installed under the Windows OS
- C. Use a swappable drive bay for the boot drive and install each OS with applications on its own drive Swap the drives as needed
- D. Set up a dual boot system by selecting the option to install Linux alongside Windows

Answer: B

Explanation:

The user should install and run Linux and the required application as a virtual machine installed under the Windows OS. This solution would allow for parallel execution of the Linux application and Windows applications2.

The MOST efficient solution that allows for parallel execution of the Linux application and Windows applications is to install and run Linux and the required application as a virtual machine installed under the Windows OS. This is because it allows you to run both Linux and Windows together without the need to keep the Linux portion confined to a VM window3.

NEW QUESTION 5

Welcome to your first day as a Fictional Company. LLC helpdesk employee. Please work the tickets in your helpdesk ticket queue.

Click on individual tickers to see the ticket details. View attachments to determine the problem.

Select the appropriate issue from the 'issue' drop-down menu. Then, select the MOST efficient resolution from the 'Resolution' drop-down menu. Finally, select the proper command or verification to remediate or confirm your fix of the issue from the Verify Resolve drop-down menu.

TEST QUESTION

Welcome to your first day as a Fictional Company, LLC helpdesk employee. Please work the tickets in your helpdesk ticket queue.

INSTRUCTIONS

Click on individual tickets to see the ticket details. View attachments to determine the problem.

Select the appropriate issue from the 'Issue' drop-down menu. Then, select the MOST efficient resolution from the 'Resolution' drop-down menu. Finally, select the proper command or verification to remediate or confirm your fix of the issue from the 'Verify/Resolve' drop-down menu.

If at any time you would like to bring back the initial state of the simulation, please click the Reset All button.

Show Question

Reset All Answers

Details

No Ticket Selected

Please select a ticket from the list

	Date	Priority	
ing to boot. Screen i...	7/13/2022	High	
o access Z: on my co...	7/13/2022	Low	

Date

Priority

ing to boot. Screen i...

7/13/2022

High

o access Z: on my co...

7/13/2022

Low

Details

#8675309

Open

Priority

High

Category

Technical / Bug Reports

Assigned To

helpdesk@fictional.com

Assigned Date

7/13/2022

Subject

PC is failing to boot. Screen is displaying error message, see attachment.

Attachments

[bootmgr not found.png](#)

Issue

Resolution

Verify/Resolve

The screenshot shows the Windows 10 Troubleshooting window for 'Internet Connections'. The window is divided into several sections:

- Details:**
 - #6675309
 - Open
 - Priority: High
 - Category: Technical / Bug Reports
 - Assigned To: helpdesk@fictional.com
 - Assigned Date: 7/13/2022
 - Subject: PC is failing to boot. Screen is displaying error message, see attachment.
 - Attachments: [bootmgr not found.png](#)
 - Issue:
- Resolution:**
 -
- Verify/Resolve:**
 -
- Recommended Actions:**
 - Corrupt OS
 - Recent Windows Updates
 - Graphics Drive Updates
 - BSOD
 - Printing Issues
 - Limited Network Connectivity
 - Services Failed to Start
 - User Profile is Corrupted
 - Application Crash
 - User cannot access shared resource
 - URL contains typo
 - Reinstall Operating System
 - Rollback Updates
 - Rollback Drivers
 - Repair Application
 - Restart Print Spooler
 - Disable Network Adapter
 - Update Network Drivers
 - Refresh DHCP
 - Rebuild Windows Profile
 - Apply Updates
 - Repair Installation
 - Restore from Recovery Partition
 - Remap network drive
 - Verify integrity of disk drive
 - Initiate screen share session with user
 - Windows recovery environment
 - Inform user of AUP violation
- Commands:**
 - chkdsk
 - dism
 - diskpart
 - sfc
 - dd
 - ctrl + alt + del
 - net use
 - net user
 - netstat
 - netsh
 - bootrec

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Graphical user interface, text, application Description automatically generated

Details

#8675309	Open
Priority	High
Category	Technical / Bug Reports
Assigned To	helpdesk@fictional.com
Assigned Date	7/13/2022

Subject	PC is failing to boot. Screen is displaying error message, see attachment
Attachments	bootmgr not found.png

Issue

Corrupt OS

Resolution

Reinstall Operating System

Verify/Resolve

chkdsk

Close Ticket

NEW QUESTION 6

When a user calls in to report an issue, a technician submits a ticket on the user's behalf. Which of the following practices should the technician use to make sure the ticket is associated with the correct user?

- A. Have the user provide a callback phone number to be added to the ticket
- B. Assign the ticket to the department's power user
- C. Register the ticket with a unique user identifier
- D. Provide the user with a unique ticket number that can be referenced on subsequent calls.

Answer: D

Explanation:

The technician should provide the user with a unique ticket number that can be referenced on subsequent calls to make sure the ticket is associated with the correct user. This is because registering the ticket with a unique user identifier, having the user provide a callback phone number to be added to the ticket, or assigning the ticket to the department's power user will not ensure that the ticket is associated with the correct user2.

NEW QUESTION 7

A user is having issues with document-processing software on a Windows workstation. Other users that log in to the same device do not have the same issue. Which of the following should a technician do to remediate the issue?

- A. Roll back the updates.
- B. Increase the page file.
- C. Update the drivers.
- D. Rebuild the profile.

Answer: D

Explanation:

The issue is specific to the user's profile, so the technician should rebuild the profile. Rebuilding the profile will create a new profile and transfer the user's data to the new profile1

NEW QUESTION 8

A technician has just used an anti-malware removal tool to resolve a user's malware issue on a corporate laptop. Which of the following BEST describes what the technician should do before returning the laptop to the user?

- A. Educate the user on malware removal.
- B. Educate the user on how to reinstall the laptop OS.
- C. Educate the user on how to access recovery mode.
- D. Educate the user on common threats and how to avoid them.

Answer: D

Explanation:

educating the user on common threats and how to avoid them (D) would be a good step before returning the laptop to the user. This can help prevent similar issues from happening again.

NEW QUESTION 9

Which of the following OS types provides a lightweight option for workstations that need an easy-to-use browser-based interface?

- A. FreeBSD
- B. Chrome OS
- C. macOS
- D. Windows

Answer: B

Explanation:

Chrome OS provides a lightweight option for workstations that need an easy-to-use browser-based interface1

NEW QUESTION 10

A technician just completed a Windows 10 installation on a PC that has a total of 16GB of RAM. The technician notices the Windows OS has only 4GB of RAM available for use. Which of the following explains why the OS can only access 4GB of RAM?

- A. The UEFI settings need to be changed.
- B. The RAM has compatibility issues with Windows 10.
- C. Some of the RAM is defective.
- D. The newly installed OS is x86.

Answer: D

Explanation:

The newly installed OS is x86. The x86 version of Windows 10 can only use up to 4GB of RAM. The x64 version of Windows 10 can use up to 2TB of RAM1.

NEW QUESTION 10

A desktop specialist needs to prepare a laptop running Windows 10 for a newly hired employee. Which of the following methods should the technician use to refresh the laptop?

- A. Internet-based upgrade
- B. Repair installation
- C. Clean install
- D. USB repair
- E. In place upgrade

Answer: C

Explanation:

The desktop specialist should use a clean install to refresh the laptop. A clean install will remove all data and applications from the laptop and install a fresh copy of Windows 10, ensuring that the laptop is ready for the newly hired employee.

NEW QUESTION 12

A department has the following technical requirements for a new application:

```
Quad Core processor
250GB of hard drive space
6GB of RAM
Touch screens
```

The company plans to upgrade from a 32-bit Windows OS to a 64-bit OS. Which of the following will the company be able to fully take advantage of after the upgrade?

- A. CPU
- B. Hard drive
- C. RAM
- D. Touch screen

Answer: C

Explanation:

<https://www.makeuseof.com/tag/difference-32-bit-64-bit-windows/>

After upgrading from a 32-bit Windows OS to a 64-bit OS, the company will be able to fully take advantage of the RAM of the computer. This is because a 64-bit operating system is able to use larger amounts of RAM compared to a 32-bit operating system, which may benefit the system's overall performance if it has more than 4GB of RAM installed

NEW QUESTION 15

A change advisory board did not approve a requested change due to the lack of alternative actions if implementation failed. Which of the following should be updated before requesting approval again?

- A. Scope of change
- B. Risk level
- C. Rollback plan
- D. End user acceptance

Answer: C

Explanation:

The rollback plan should be updated before requesting approval again. A rollback plan is a plan for undoing a change if it causes problems, and it is an important part of any change management process. If the change advisory board did not approve the requested change due to the lack of alternative actions if implementation failed, then updating the rollback plan would be the best way to address this concern.

NEW QUESTION 17

Which of the following is the STRONGEST wireless configuration?

- A. WPS
- B. WPA3
- C. WEP
- D. WMN

Answer: B

Explanation:

The strongest wireless configuration is B. WPA3. WPA3 is the most up-to-date wireless encryption protocol and is the most secure choice. It replaces PSK with SAE, a more secure way to do the initial key exchange. At the same time, the session key size of WPA3 increases to 128-bit in WPA3-Personal mode and 192-bit in WPA3-Enterprise, which makes the password harder to crack than the previous Wi-Fi security standards

<https://www.makeuseof.com/tag/wep-wpa-wpa2-wpa3-explained/>

NEW QUESTION 21

A user reports that a workstation is operating sluggishly. Several other users operate on the same workstation and have reported that the workstation is operating normally. The systems administrator has validated that the workstation functions normally. Which of the following steps should the systems administrator most likely attempt NEXT?

- A. Increase the paging file size
- B. Run the chkdsk command
- C. Rebuild the user's profile
- D. Add more system memory.
- E. Defragment the hard drive.

Answer: C

Explanation:

Since the systems administrator has validated that the workstation functions normally and other users operate on the same workstation without any issues, the next step should be to rebuild the user's profile. This will ensure that any corrupted files or settings are removed and the user's profile is restored to its default state.

NEW QUESTION 26

Each time a user tries to go to the selected web search provider, a different website opens. Which of the following should the technician check FIRST?

- A. System time
- B. IP address
- C. DNS servers
- D. Windows updates

Answer: C

Explanation:

When a user experiences unexpected or erratic behavior while browsing the internet, it could be caused by the DNS servers. DNS translates human-readable domain names (like google.com) into IP addresses, which computers can use to communicate with web servers. If the DNS servers are not functioning correctly or have been compromised, it can result in the browser being redirected to unintended websites.

NEW QUESTION 29

As part of a CYOD policy a systems administrator needs to configure each user's Windows device to require a password when resuming from a period of sleep or inactivity. Which of the following paths will lead the administrator to the correct settings?

- A. Use Settings to access Screensaver settings
- B. Use Settings to access Screen Timeout settings
- C. Use Settings to access General
- D. Use Settings to access Display.

Answer: A

Explanation:

The systems administrator should use Settings to access Screensaver settings to configure each user's Windows device to require a password when resuming from a period of sleep or inactivity¹

NEW QUESTION 34

A technician receives a ticket indicating the user cannot resolve external web pages. However, specific IP addresses are working. Which of the following does the technician MOST likely need to change on the workstation to resolve the issue?

- A. Default gateway
- B. Host address
- C. Name server
- D. Subnet mask

Answer: A

Explanation:

The technician most likely needs to change the default gateway on the workstation to resolve the issue. The default gateway is the IP address of the router that connects the workstation to the internet, and it is responsible for routing traffic between the workstation and the internet. If the default gateway is incorrect, the

workstation will not be able to access external web pages.

NEW QUESTION 39

A user contacted the help desk to report pop-ups on a company workstation indicating the computer has been infected with 137 viruses and payment is needed to remove them. The user thought the company-provided antivirus software would prevent this issue. The help desk ticket states that the user only receives these messages when first opening the web browser. Which of the following steps would MOST likely resolve the issue? (Select TWO)

- A. Scan the computer with the company-provided antivirus software
- B. Install a new hard drive and clone the user's drive to it
- C. Deploy an ad-blocking extension to the browser.
- D. Uninstall the company-provided antivirus software
- E. Click the link in the messages to pay for virus removal
- F. Perform a reset on the user's web browser

Answer: CF

Explanation:

"The user thought the company-provided antivirus software would prevent this issue."

The most likely steps to resolve the issue are to deploy an ad-blocking extension to the browser and perform a reset on the user's web browser. Ad-blocking extensions can help to prevent pop-ups and other unwanted content from appearing in the browser, and resetting the browser can help to remove any malicious extensions or settings that may be causing the issue.

NEW QUESTION 43

While browsing a website, a staff member received a message that the website could not be trusted. Shortly afterward, several other colleagues reported the same issue across numerous other websites. Remote users who were not connected to corporate resources did not have any issues. Which of the following is MOST likely the cause of this issue?

- A. A bad antivirus signature update was installed.
- B. A router was misconfigured and was blocking traffic.
- C. An upstream internet service provider was flapping.
- D. The time or date was not in sync with the website.

Answer: B

Explanation:

The most likely cause of this issue is that a router was misconfigured and was blocking traffic. This would explain why remote users who were not connected to corporate resources did not have any issues.

NEW QUESTION 48

The web browsing speed on a customer's mobile phone slows down every few weeks and then returns to normal after three or four days. Restarting the device does not usually restore performance. Which of the following should a technician check FIRST to troubleshoot this issue?

- A. Data usage limits
- B. Wi-Fi connection speed
- C. Status of airplane mode
- D. System uptime

Answer: B

Explanation:

The technician should check the Wi-Fi connection speed first to troubleshoot this issue. Slow web browsing speed on a mobile phone can be caused by a slow Wi-Fi connection. The technician should check the Wi-Fi connection speed to ensure that it is fast enough to support web browsing. If the Wi-Fi connection speed is slow, the technician should troubleshoot the Wi-Fi network to identify and resolve the issue.

NEW QUESTION 51

A technician installed a known-good, compatible motherboard on a new laptop. However, the motherboard is not working on the laptop. Which of the following should the technician MOST likely have done to prevent damage?

- A. Removed all jewelry
- B. Completed an inventory of tools before use
- C. Practiced electrical fire safety
- D. Connected a proper ESD strap

Answer: D

Explanation:

The technician should have connected a proper ESD strap to prevent damage to the motherboard. ESD (electrostatic discharge) can cause damage to electronic components, and an ESD strap helps to prevent this by grounding the technician and preventing the buildup of static electricity. Removing all jewelry is also a good practice, but it is not the most likely solution to this problem.

NEW QUESTION 53

A user is attempting to make a purchase at a store using a phone. The user places the phone on the payment pad, but the device does not recognize the phone. The user attempts to restart the phone but still has the same results. Which of the following should the user do to resolve the issue?

- A. Turn off airplane mode while at the register.
- B. Verify that NFC is enabled.
- C. Connect to the store's Wi-Fi network.
- D. Enable Bluetooth on the phone.

Answer: B

Explanation:

The user should verify that NFC is enabled on their phone. NFC is a technology that allows two devices to communicate with each other when they are in close proximity².

NFC (Near Field Communication) technology allows a phone to wirelessly communicate with a payment terminal or other compatible device. In order to use NFC to make a payment or transfer information, the feature must be enabled on the phone. Therefore, the user should verify that NFC is enabled on their phone before attempting to make a payment with it. The other options, such as turning off airplane mode, connecting to Wi-Fi, or enabling Bluetooth, do not pertain to the NFC feature and are unlikely to resolve the issue. This information is covered in the CompTia A+ Core2 documents/guide under the Mobile Devices section.

NEW QUESTION 56

A user enabled a mobile device's screen lock function with pattern unlock. The user is concerned someone could access the mobile device by repeatedly attempting random patterns to unlock the device. Which of the following features BEST addresses the user's concern?

- A. Remote wipe
- B. Anti-malware
- C. Device encryption
- D. Failed login restrictions

Answer: A

Explanation:

The feature that BEST addresses the user's concern is remote wipe. This is because remote wipe allows the user to erase all data on the mobile device if it is lost or stolen, which will prevent unauthorized access to the device¹.

NEW QUESTION 59

A technician has been asked to set up a new wireless router with the best possible security. Which of the following should the technician implement?

- A. WPS
- B. TKIP
- C. WPA3
- D. WEP

Answer: C

Explanation:

WPA3 (Wi-Fi Protected Access version 3) is the latest version of Wi-Fi security and offers the highest level of protection available. It is designed to protect against brute force password attempts and protect against eavesdropping and man-in-the-middle attacks. WPA3 also supports the use of stronger encryption algorithms, such as the Advanced Encryption Standard (AES), which provides additional protection for wireless networks. WPA3 should be implemented in order to ensure the best possible security for the new wireless router.

NEW QUESTION 61

A systems administrator is tasked with configuring desktop systems to use a new proxy server that the organization has added to provide content filtering. Which of the following Windows utilities IS the BEST choice for accessing the necessary configuration to complete this goal?

- A. Security and Maintenance
- B. Network and Sharing Center
- C. Windows Defender Firewall
- D. Internet Options

Answer: D

Explanation:

The best choice for accessing the necessary configuration to configure the desktop systems to use a new proxy server is the Internet Options utility. This utility can be found in the Control Panel and allows you to configure the proxy settings for your network connection. As stated in the CompTIA A+ Core 2 exam objectives, technicians should be familiar with the Internet Options utility and how to configure proxy settings.

NEW QUESTION 65

A technician has an external SSD. The technician needs to read and write to an external SSD on both Macs and Windows PCs. Which of the following filesystems is supported by both OS types?

- A. NTFS
- B. APFS
- C. ext4
- D. exFAT

Answer: D

Explanation:

The filesystem that is supported by both Macs and Windows PCs is D. exFAT. exFAT is a file system that is designed to be used on flash drives like USB sticks and SD cards. It is supported by both Macs and Windows PCs, and it can handle large files and volumes

<https://www.diskpart.com/articles/file-system-for-mac-and-windows-0310.html>

NEW QUESTION 69

A new spam gateway was recently deployed at a small business. However, users still occasionally receive spam. The management team is concerned that users will open the messages and potentially infect the network systems. Which of the following is the MOST effective method for dealing with this issue?

- A. Adjusting the spam gateway
- B. Updating firmware for the spam appliance
- C. Adjusting AV settings
- D. Providing user training

Answer: D

Explanation:

The most effective method for dealing with spam messages in a small business is to provide user training¹

. Users should be trained to recognize spam messages and avoid opening them¹. They should also be trained to report spam messages to the IT department so that appropriate action can be taken¹. In addition, users should be trained to avoid clicking on links or downloading attachments from unknown sources¹. By providing user training, the management team can reduce the risk of users opening spam messages and potentially infecting the network systems¹.

NEW QUESTION 71

A technician is troubleshooting an issue involving programs on a Windows 10 machine that are loading on startup but causing excessive boot times. Which of the following should the technician do to selectively prevent programs from loading?

- A. Right-click the Windows button, then select Run entering shell startup and clicking OK, and then move items one by one to the Recycle Bin
- B. Remark out entries listed HKEY_LOCAL_MACHINE>SOFTWARE>Microsoft>Windows>CurrentVersion>Run
- C. Manually disable all startup tasks currently listed as enabled and reboot checking for issue resolution at startup
- D. Open the Startup tab and methodically disable items currently listed as enabled and reboot, checking for issue resolution at each startup.

Answer: D

Explanation:

This is the most effective way to selectively prevent programs from loading on a Windows 10 machine. The Startup tab can be accessed by opening Task Manager and then selecting the Startup tab. From there, the technician can methodically disable items that are currently listed as enabled, reboot the machine, and check for issue resolution at each startup. If the issue persists, the technician can then move on to disabling the next item on the list.

NEW QUESTION 72

Which of the following is a data security standard for protecting credit cards?

- A. PHI
- B. NIST
- C. PCI
- D. GDPR

Answer: C

Explanation:

The Payment Card Industry Data Security Standard (PCI DSS) is a set of security standards designed to ensure that ALL companies that accept, process, store or transmit credit card information maintain a secure environment.

NEW QUESTION 77

A technician suspects the boot disk of a user's computer contains bad sectors. Which of the following should the technician verify in the command prompt to address the issue without making any changes?

- A. Run sfc / scannow on the drive as the administrator.
- B. Run cleanmgr on the drive as the administrator
- C. Run chkdsk on the drive as the administrator.
- D. Run dfrgui on the drive as the administrator.

Answer: C

Explanation:

The technician should verify bad sectors on the user's computer by running chkdsk on the drive as the administrator. Chkdsk (check disk) is a command-line utility that detects and repairs disk errors, including bad sectors. It runs a scan of the disk and displays any errors that are found

NEW QUESTION 78

A user's system is infected with malware. A technician updates the anti-malware software and runs a scan that removes the malware. After the user reboots the system, it once again becomes infected with malware. Which of the following will MOST likely help to permanently remove the malware?

- A. Enabling System Restore
- B. Educating the user
- C. Booting into safe mode
- D. Scheduling a scan

Answer: B

Explanation:

Although updating the anti-malware software and running scans are important steps in removing malware, they may not be sufficient to permanently remove the malware if the user keeps engaging in behaviors that leave the system vulnerable, such as downloading unknown files or visiting malicious websites. Therefore, educating the user on safe computing practices is the best way to prevent future infections and permanently remove the malware.

Enabling System Restore, Booting into safe mode, and scheduling a scan are not the most efficient ways to permanently remove the malware. Enabling System Restore and Booting into safe mode may help in some cases, but they may not be sufficient to permanently remove the malware. Scheduling a scan is also important for detecting and removing malware, but it may not be sufficient to prevent future infections.

[https://partners.comptia.org/docs/default-source/resources/comptia-a-220-1102-exam-objectives-\(3-0\)](https://partners.comptia.org/docs/default-source/resources/comptia-a-220-1102-exam-objectives-(3-0))

NEW QUESTION 82

Following the latest Windows update PDF files are opening in Microsoft Edge instead of Adobe Reader. Which of the following utilities should be used to ensure all PDF files open in Adobe Reader?

- A. Network and Sharing Center
- B. Programs and Features
- C. Default Apps
- D. Add or Remove Programs

Answer: C

Explanation:

Default Apps should be used to ensure all PDF files open in Adobe Reader1

NEW QUESTION 83

A technician is troubleshooting a customer's PC and receives a phone call. The technician does not take the call and sets the phone to silent. Which of the following BEST describes the technician's actions?

- A. Avoid distractions
- B. Deal appropriately with customer's confidential material .
- C. Adhere to user privacy policy
- D. Set and meet timelines

Answer: A

Explanation:

The technician's action of setting the phone to silent while troubleshooting the customer's PC is an example of avoiding distractions. By setting the phone to silent, the technician is ensuring that they are able to focus on the task at hand without any distractions that could potentially disrupt their workflow. This is an important practice when handling customer's confidential material, as it ensures that the technician is able to focus on the task and not be distracted by any external sources. Furthermore, it also adheres to user privacy policies, as the technician is not exposing any confidential information to any external sources.

NEW QUESTION 86

Which of the following data is MOST likely to be regulated?

- A. Name in a Phone book
- B. Name on a medical diagnosis
- C. Name on a job application
- D. Name on a employer's website

Answer: B

Explanation:

A name on a medical diagnosis (B) is most likely to be regulated. This is because it falls under the category of protected health information (PHI), which is subject to regulations such as the Health Insurance Portability and Accountability Act (HIPAA) in the United States. These regulations aim to protect the privacy and security of individuals' health information.

NEW QUESTION 88

A user reports a PC is running slowly. The technician suspects it has a badly fragmented hard drive. Which of the following tools should the technician use?

- A. resmon.exe
- B. msconfig.extf
- C. dfrgui.exe
- D. msmf32.exe

Answer: C

Explanation:

The technician should use dfrgui.exe to defragment the hard drive1

NEW QUESTION 90

Which of the following is a consequence of end-of-life operating systems?

- A. Operating systems void the hardware warranty.
- B. Operating systems cease to function.
- C. Operating systems no longer receive updates.
- D. Operating systems are unable to migrate data to the new operating system.

Answer: C

Explanation:

End-of-life operating systems are those which have reached the end of their life cycle and are no longer supported by the software developer. This means that the operating system will no longer receive updates, security patches, or other new features. This can leave users vulnerable to security threats, as the system will no longer be protected against the latest threats. Additionally, this can make it difficult to migrate data to a newer operating system, as the old system is no longer supported.

NEW QUESTION 93

A company is Issuing smartphones to employees and needs to ensure data is secure if the devices are lost or stolen. Which of the following provides the BEST

solution?

- A. Anti-malware
- B. Remote wipe
- C. Locator applications
- D. Screen lock

Answer: B

Explanation:

This is because remote wipe allows the data on the smartphone to be erased remotely, which helps to ensure that sensitive data does not fall into the wrong hands.

NEW QUESTION 95

A police officer often leaves a workstation for several minutes at a time. Which of the following is the BEST way the officer can secure the workstation quickly when walking away?

- A. Use a key combination to lock the computer when leaving.
- B. Ensure no unauthorized personnel are in the area.
- C. Configure a screensaver to lock the computer automatically after approximately 30 minutes of inactivity.
- D. Turn off the monitor to prevent unauthorized visibility of information.

Answer: A

Explanation:

The BEST way to secure the workstation quickly when walking away is to use a key combination to lock the computer when leaving.

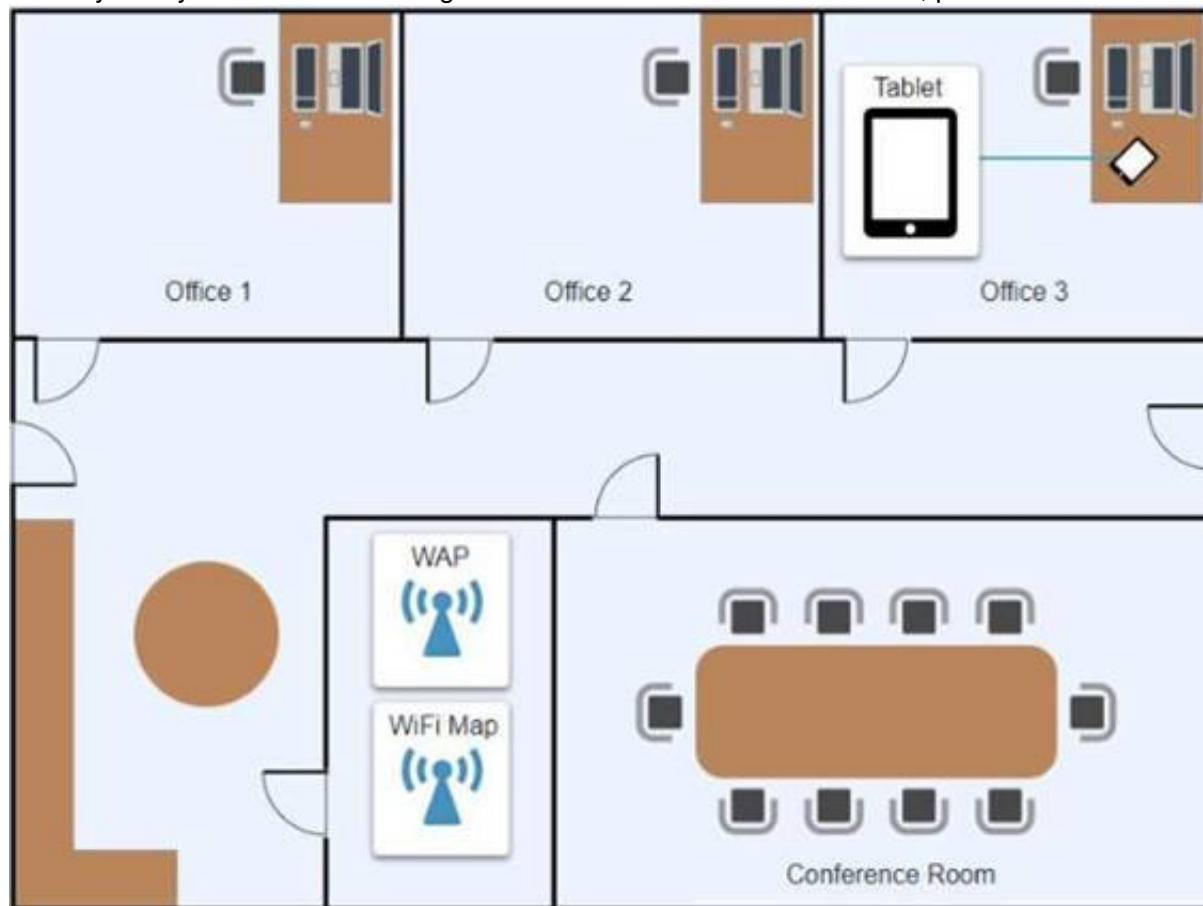
NEW QUESTION 100

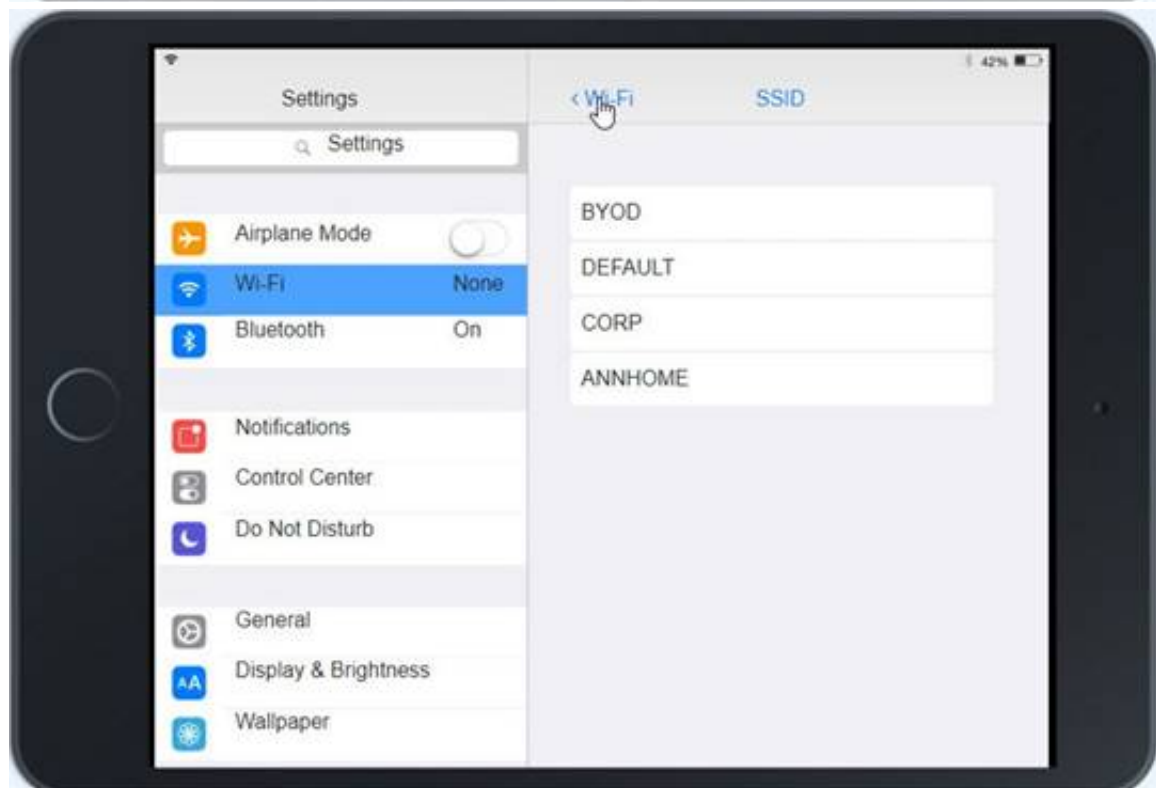
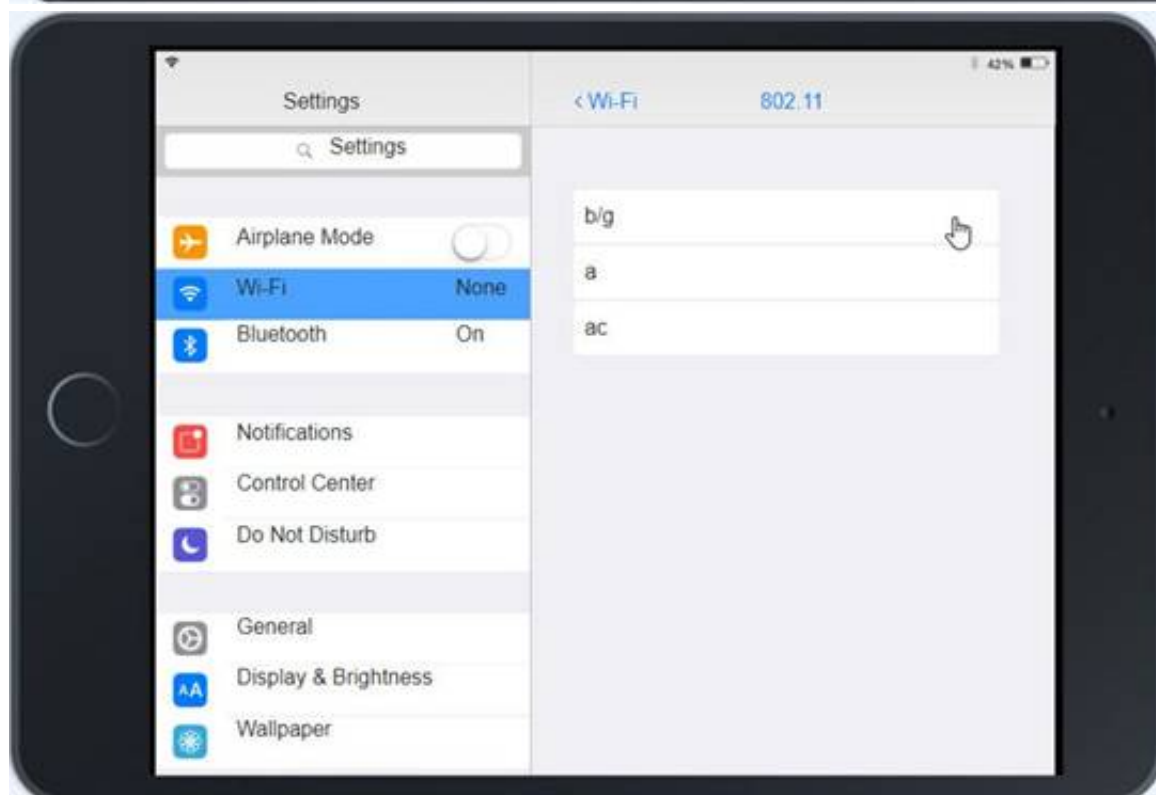
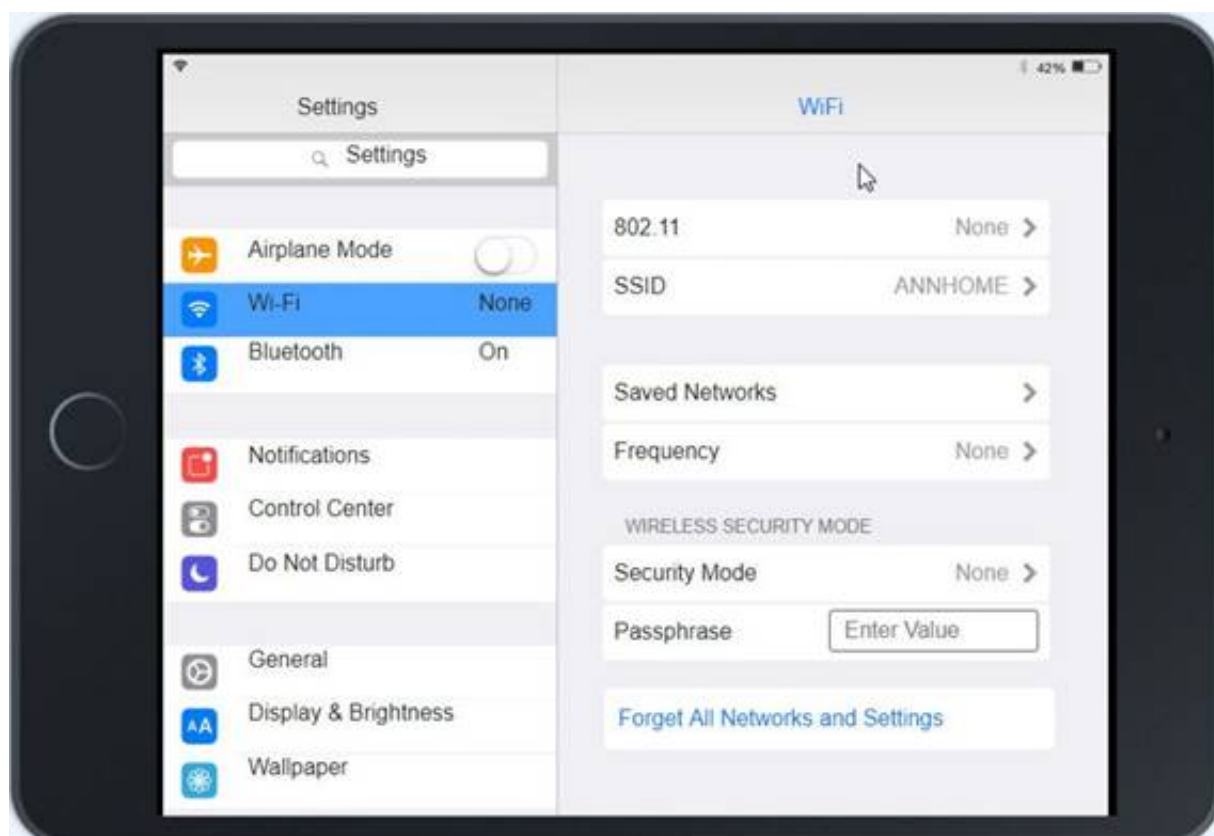
Ann, a CEO, has purchased a new consumer-class tablet for personal use, but she is unable to connect it to the company's wireless network. All the corporate laptops are connecting without issue. She has asked you to assist with getting the device online.

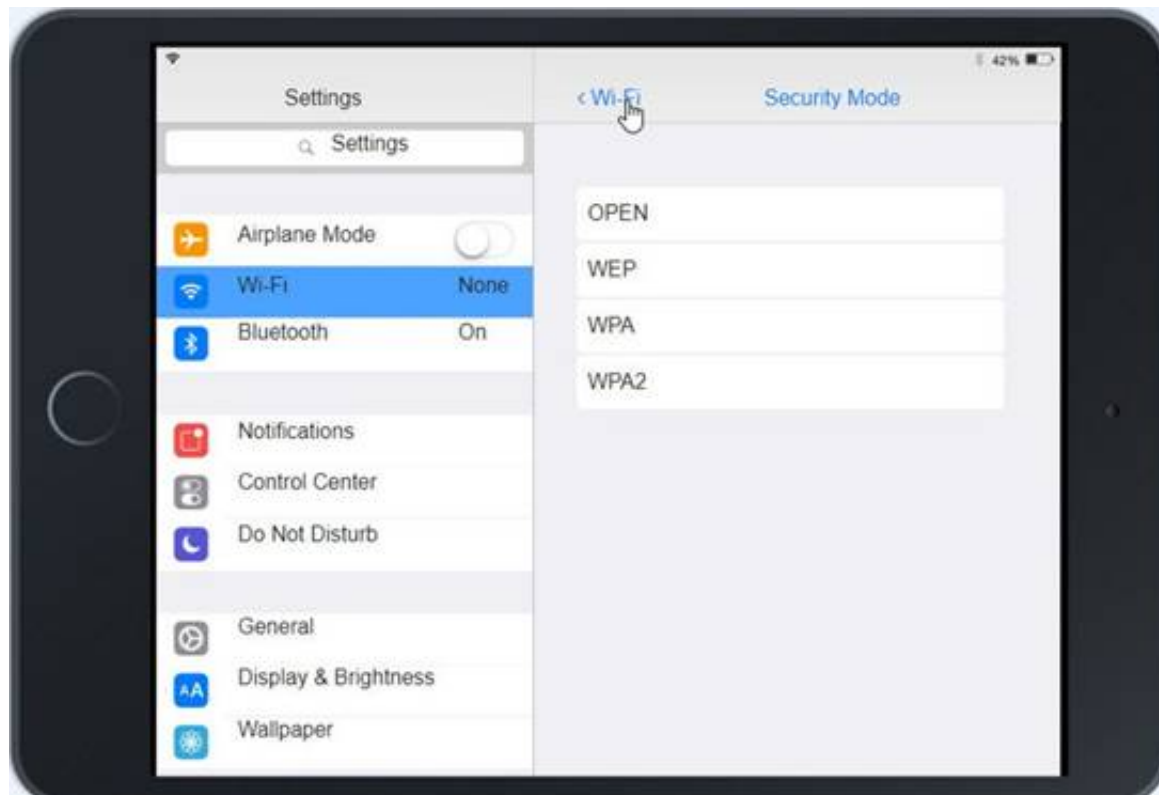
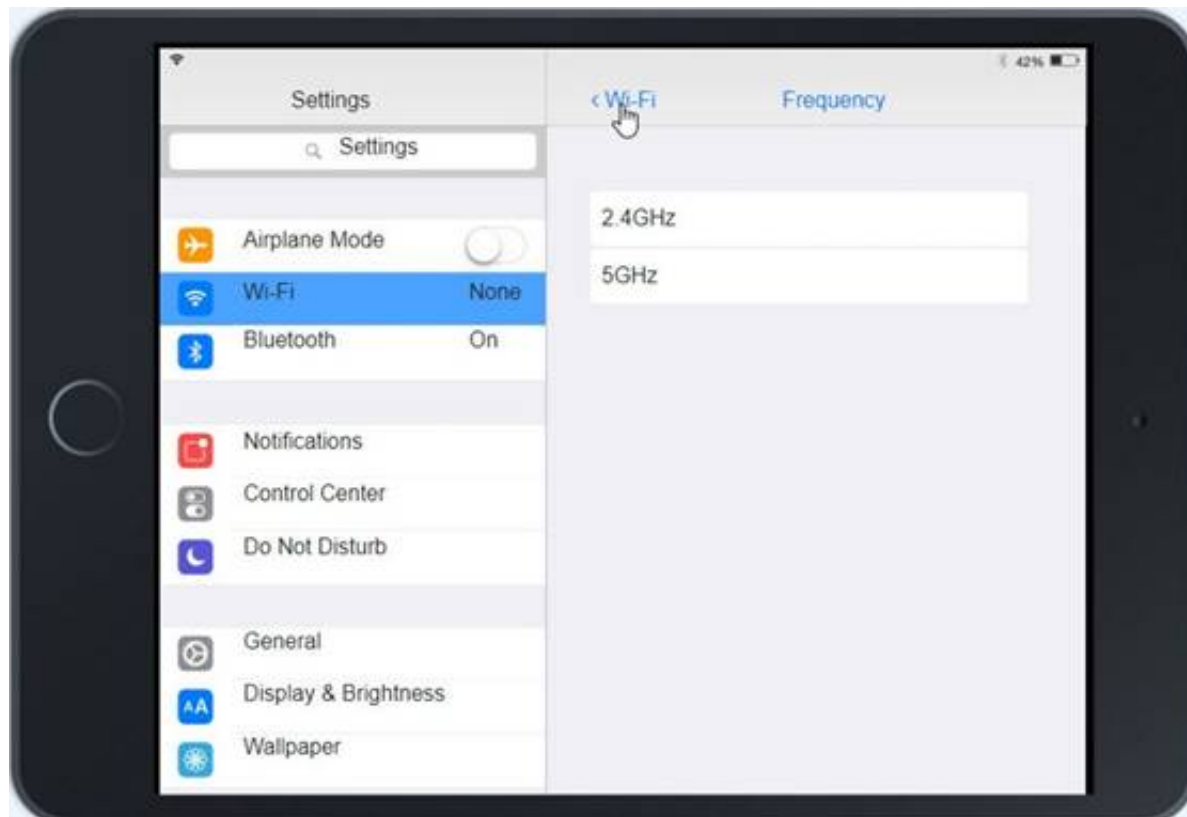
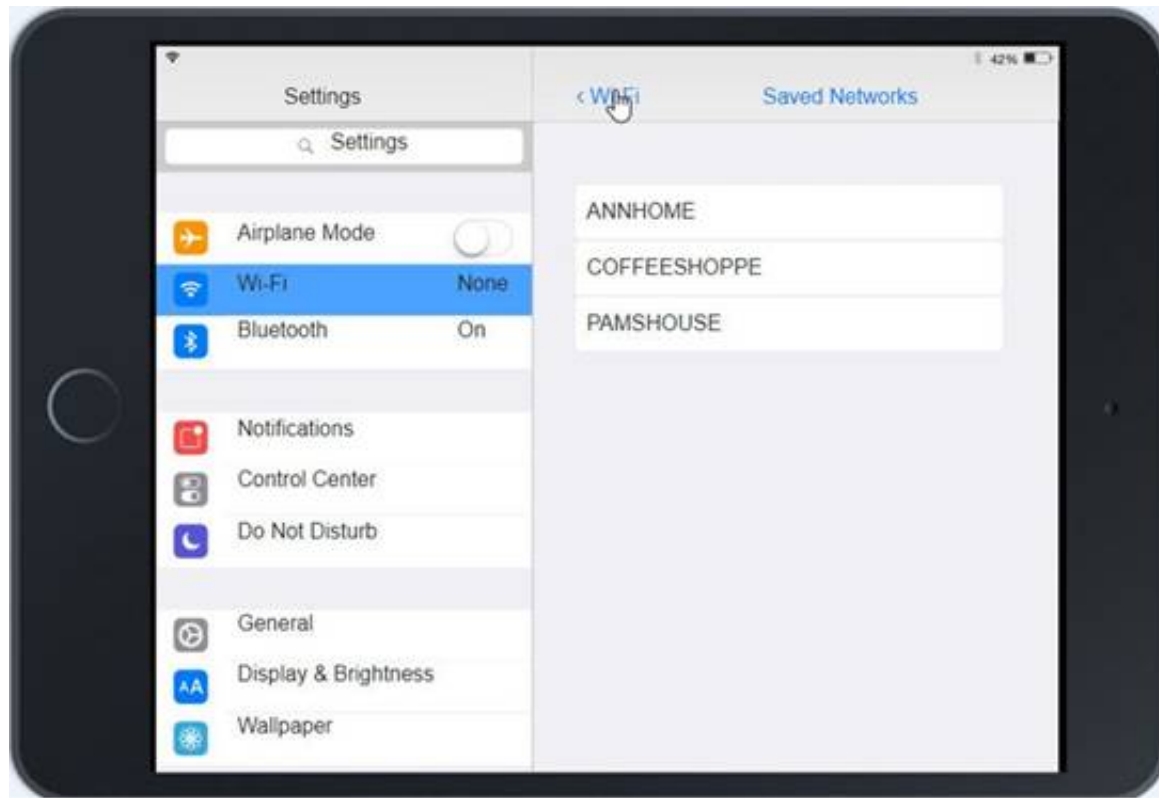
INSTRUCTIONS

Review the network diagrams and device configurations to determine the cause of the problem and resolve any discovered issues.

If at any time you would like to bring back the initial state of the simulation, please click the Reset All button.







Settings

Site

Wireless Networks

Networks

Guest Control

Admins

User Groups

VOIP

Controller

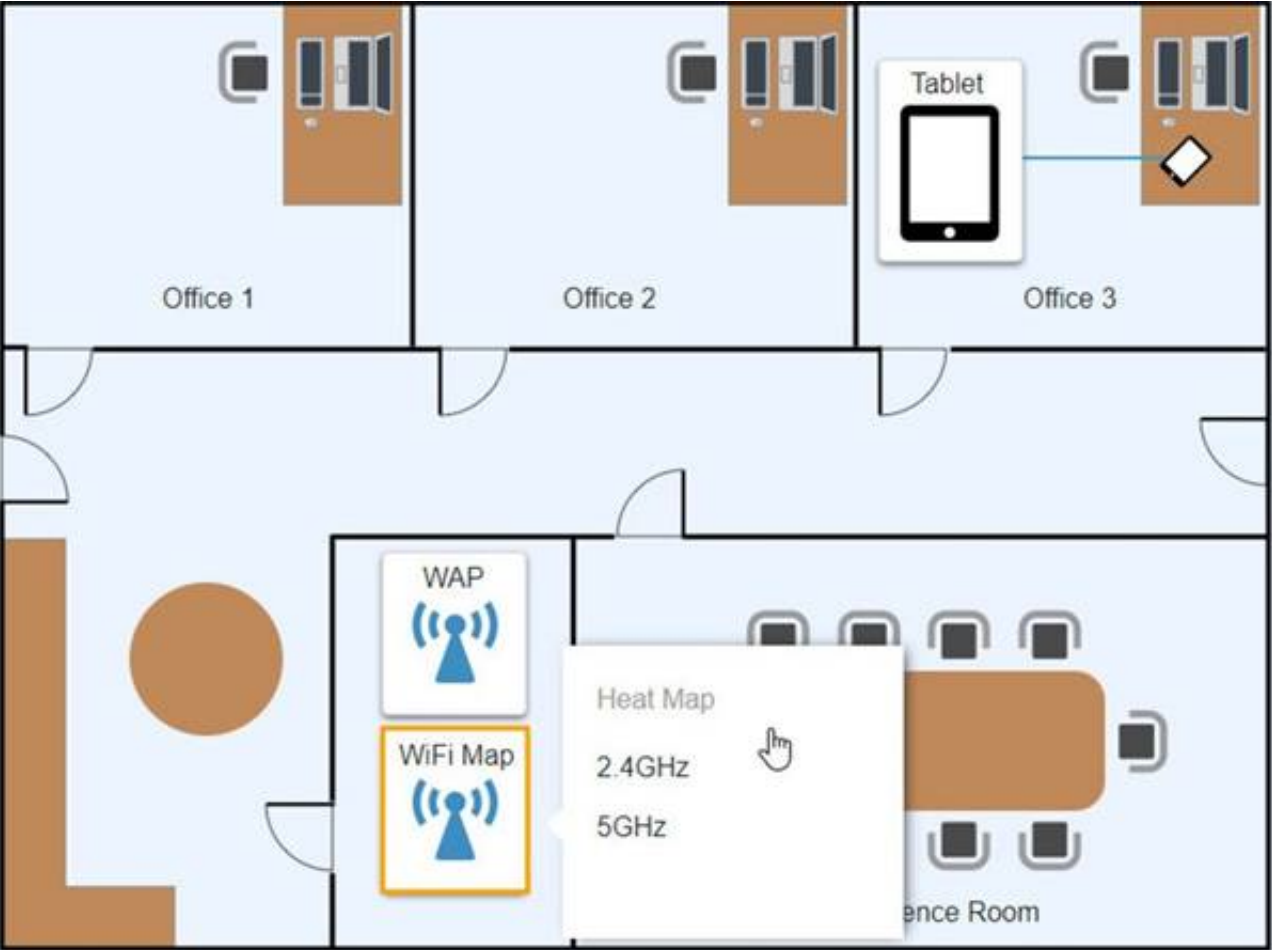
Cloud Access

Maintenance

Wireless Networks

SSID	Frequency	Security	TotallySecure!
CORP	2.4GHz/5GHz	WPA2	Corpsecure1
BYOD	2.4GHz/5GHz	WPA-PSK	TotallySecure!

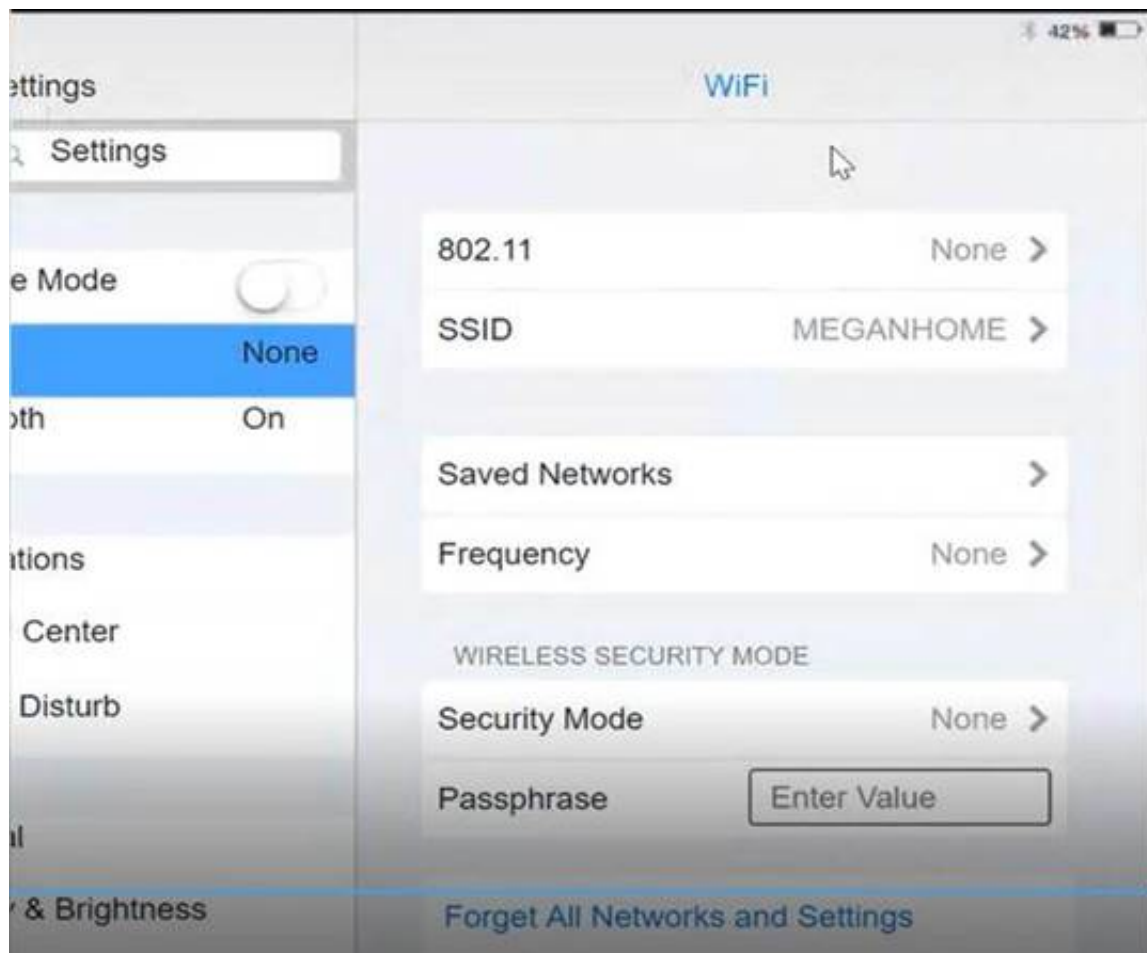
Create New Wireless Network



- A. Mastered
- B. Not Mastered

Answer: A

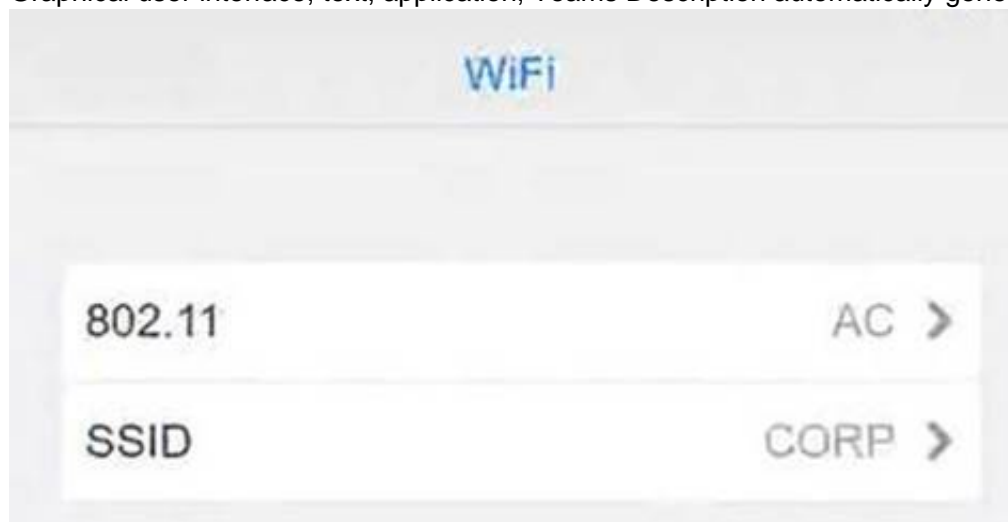
Explanation:
Graphical user interface, application Description automatically generated



Click on 802.11 and Select ac
Graphical user interface, application Description automatically generated



Click on SSID and select CORP
Graphical user interface, text, application, Teams Description automatically generated



Click on Frequency and select 5GHz
A picture containing background pattern Description automatically generated



At Wireless Security Mode, Click on Security Mode
Graphical user interface, text, application Description automatically generated



Select the WPA2

Graphical user interface, application, Teams Description automatically generated with medium confidence



Ann needs to connect to the BYOD SSID, using 2.4GHZ. The selected security method chose should be WPA PSK, and the password should be set to TotallySecret.

Graphical user interface, application Description automatically generated



NEW QUESTION 104

A technician needs to format a USB drive to transfer 20GB of data from a Linux computer to a Windows computer. Which of the following filesystems will the technician MOST likely use?

- A. FAT32
- B. ext4
- C. NTFS
- D. exFAT

Answer: D

Explanation:

exFAT is a file system that is supported by both Linux and Windows and can handle large files1.

NEW QUESTION 107

A user is unable to log in to the domain with a desktop PC, but a laptop PC is working properly on the same network. A technician logs in to the desktop PC with a local account but is unable to browse to the secure intranet site to get troubleshooting tools. Which of the following is the MOST likely cause of the issue?

- A. Time drift
- B. Dual in-line memory module failure
- C. Application crash
- D. Filesystem errors

Answer: A

Explanation:

The most likely cause of the issue is a “time drift”. Time drift occurs when the clock on a computer is not synchronized with the clock on the domain controller. This can cause authentication problems when a user tries to log in to the domain. The fact that the technician is unable to browse to the secure intranet site to get troubleshooting tools suggests that there may be a problem with the network connection or the firewall settings on the desktop PC12

NEW QUESTION 112

A technician is unable to join a Windows 10 laptop to a domain Which of the following is the MOST likely reason?

- A. The domain's processor compatibility is not met
- B. The laptop has Windows 10 Home installed
- C. The laptop does not have an onboard Ethernet adapter
- D. The Laptop does not have all current Windows updates installed

Answer: B

Explanation:

[https://partners.comptia.org/docs/default-source/resources/comptia-a-220-1102-exam-objectives-\(3-0\)](https://partners.comptia.org/docs/default-source/resources/comptia-a-220-1102-exam-objectives-(3-0))

NEW QUESTION 113

A user is attempting to browse the internet using Internet Explorer. When trying to load a familiar web page, the user is unexpectedly redirected to an unfamiliar website. Which of the following would MOST likely solve the issue?

- A. Updating the operating system
- B. Changing proxy settings
- C. Reinstalling the browser
- D. Enabling port forwarding

Answer: C

Explanation:

Reinstalling the browser would most likely solve the issue. This would remove any malicious software or add-ons that may be causing the issue and restore the browser to its default settings.

NEW QUESTION 114

Before leaving work, a user wants to see the traffic conditions for the commute home. Which of the following tools can the user employ to schedule the browser to automatically launch a traffic website at 4:45 p.m.?

- A. taskschd.msc
- B. perfmon.msc
- C. lusrmgr.msc
- D. Eventvwr.msc

Answer: A

Explanation:

The user can use the Task Scheduler (taskschd.msc) to schedule the browser to automatically launch a traffic website at 4:45 p.m. The Task Scheduler is a tool in Windows that allows users to schedule tasks to run automatically at specified times or in response to certain events.

NEW QUESTION 119

A technician has been tasked with installing a workstation that will be used for point-of-sale transactions. The point-of-sale system will process credit cards and loyalty cards. Which of the following encryption technologies should be used to secure the workstation in case of theft?

- A. Data-in-transit encryption
- B. File encryption
- C. USB drive encryption
- D. Disk encryption

Answer: D

Explanation:

Disk encryption should be used to secure the workstation in case of theft. Disk encryption can help to protect data on the hard drive by encrypting it so that it cannot be accessed without the correct encryption key.

NEW QUESTION 124

A user reports a computer is running slow. Which of the following tools will help a technician identify the issued

- A. Disk Cleanup
- B. Group Policy Editor
- C. Disk Management
- D. Resource Monitor

Answer: D

Explanation:

Resource Monitor will help a technician identify the issue when a user reports a computer is running slow1

NEW QUESTION 126

Which of the following is the MOST basic version of Windows that includes BitLocker?

- A. Home
- B. pro
- C. Enterprise
- D. Pro for Workstations

Answer: D

Explanation:

The most basic version of Windows that includes BitLocker is Windows Pro. BitLocker is a feature of Windows Pro that provides full disk encryption for all data on a storage drive [1]. It helps protect data from unauthorized access or theft and can help secure data from malicious attacks. Pro for Workstations includes this feature, as well as other features such as support for up to 6 TB of RAM and ReFS.

NEW QUESTION 127

A suite of security applications was installed a few days ago on a user's home computer. The user reports that the computer has been running slowly since the installation. The user notices the hard drive activity light is constantly solid. Which of the following should be checked FIRST?

- A. Services in Control Panel to check for overutilization
- B. Performance Monitor to check for resource utilization
- C. System File Checker to check for modified Windows files
- D. Event Viewer to identify errors

Answer: C

Explanation:

System File Checker to check for modified Windows files. System File Checker (SFC) is a Windows utility that can be used to scan for and restore corrupt Windows system files. SFC can be used to detect and fix any modified or corrupted system files on a computer, and thus should be checked first when a user reports that their computer has been running slowly since the installation of security applications [1][2]. By checking SFC, any modified or corrupted system files can be identified and fixed, potentially improving the overall performance of the computer.

NEW QUESTION 132

A user corrects a laptop that is running Windows 10 to a docking station with external monitors when working at a desk. The user would like to close the laptop when it is docked, but the user reports it goes to sleep when it is closed. Which of the following is the BEST solution to prevent the laptop from going to sleep when it is closed and on the docking station?

- A. Within the Power Options of the Control Panel utility click the Change Plan Settings button for the enabled power plan and select Put the Computer to Sleep under the Plugged In category to Never
- B. Within the Power Options of the Control Panel utility, click the Change Plan Settings button for the enabled power plan and select Put the Computer to Sleep under the On Battery category to Never
- C. Within the Power Options of the Control Panel utility select the option Choose When to Turn Off the Display and select Turn Off the Display under the Plugged In category to Never
- D. Within the Power Options of the Control Panel utility, select the option Choose What Closing the Lid Does and select When I Close the Lid under the Plugged in category to Do Nothing

Answer: D

Explanation:

The laptop has an additional option under power and sleep settings that desktops do not have. Switching to do nothing prevents the screen from turning off when closed.

NEW QUESTION 136

A technician is installing a new business application on a user's desktop computer. The machine is running Windows 10 Enterprise 32-bit operating system. Which of the following files should the technician execute in order to complete the installation?

- A. Installer_x64.exe
- B. Installer_Files.zip
- C. Installer_32.msi
- D. Installer_x86.exe
- E. Installer_Win10Enterprise.dmg

Answer: D

Explanation:

The 32-bit operating system can only run 32-bit applications, so the technician should execute the 32-bit installer. The "x86" in the file name refers to the 32-bit architecture.

<https://www.digitaltrends.com/computing/32-bit-vs-64-bit-operating-systems/>

NEW QUESTION 138

A user calls the help desk to report that none of the files on a PC will open. The user also indicates a program on the desktop is requesting payment in exchange for file access A technician verifies the user's PC is infected with ransorrware. Which of the following should the technician do FIRST?

- A. Scan and remove the malware
- B. Schedule automated malware scans
- C. Quarantine the system
- D. Disable System Restore

Answer: C

Explanation:

The technician should quarantine the system first¹

NEW QUESTION 139

A company needs to securely dispose of data stored on optical discs. Which of the following is the MOST effective method to accomplish this task?

- A. Degaussing
- B. Low-level formatting
- C. Recycling
- D. Shredding

Answer: D

Explanation:

Shredding is the most effective method to securely dispose of data stored on optical discs¹² References: 4. How Can I Safely Destroy Sensitive Data CDs/DVDs? - How-To Geek. Retrieved from <https://www.howtogeek.com/174307/how-can-i-safely-destroy-sensitive-data-cdsdvds/> 5. Disposal — UK Data Service. Retrieved from <https://ukdataservice.ac.uk/learning-hub/research-data-management/store-your-data/disposal/>

NEW QUESTION 140

A user is setting up a computer for the first time and would like to create a secondary login with permissions that are different than the primary login. The secondary login will need to be protected from certain content such as games and websites. Which of the following Windows settings should the user utilize to create the secondary login?

- A. Privacy
- B. Accounts
- C. Personalization
- D. Shared resources

Answer: B

Explanation:

To create a secondary login with different permissions in Windows 10, the user should utilize the Accounts setting. Here are the steps to create a new user account with different permissions:

- Right-click the Windows Start menu button.
- Select Control Panel.
- Select User Accounts.
- Select Manage another account.
- Select Add a new user in PC settings.
- Use the Accounts dialog box to configure a new account.¹

NEW QUESTION 141

A technician is configuring a new Windows laptop Corporate policy requires that mobile devices make use of full disk encryption at all times Which of the following encryption solutions should the technician choose?

- A. Encrypting File System
- B. FileVault
- C. BitLocker
- D. Encrypted LVM

Answer: A

Explanation:

The encryption solution that the technician should choose when configuring a new Windows laptop and corporate policy requires that mobile devices make use of full disk encryption at all times is BitLocker. This is because BitLocker is a full-disk encryption feature that encrypts all data on a hard drive and is included with Windows

NEW QUESTION 143

A user is unable to access a website, which is widely used across the organization, and receives the following error message:

The security certificate presented by this website has expired or is not yet valid.

The technician confirms the website works when accessing it from another computer but not from the user's computer. Which of the following should the technician perform NEXT to troubleshoot the issue?

- A. Reboot the computer.
- B. Reinstall the OS.
- C. Configure a static IP
- D. Check the computer's date and time.

Answer: D

Explanation:

The error message indicates that the security certificate presented by the website has either expired or is not yet valid. This can happen if the computer's clock has the wrong date or time, as SSL/TLS certificates have a specific validity period. If the clock is off by too much, it may cause the certificate to fail to validate. Therefore, the technician should check the computer's date and time and ensure that they are correct.

NEW QUESTION 144

A technician connects an additional monitor to a PC using a USB port. The original HDMI monitor is mounted to the left of the new monitor. When moving the mouse to the right from the original monitor to the new monitor, the mouse stops at the end of the screen on the original monitor. Which of the following will allow the mouse to correctly move to the new monitor?

- A. Rearranging the monitor's position in display settings
- B. Swapping the cables for the monitors
- C. Using the Ctrl+Alt+> to correct the display orientation
- D. Updating the display drivers for the video card

Answer: B

Explanation:

The correct answer is B. Swapping the cables for the monitors. When the second monitor is connected with the HDMI port, it is necessary to swap the cables for the monitors so that the mouse can move from the original monitor to the new monitor. This is because the HDMI port is designed to only support one monitor, and the mouse will not be able to move from one to the other without the cables being swapped.

According to CompTIA A+ Core 2 documents, "When connecting multiple displays to a system, the cables used to connect the displays must be swapped between the displays. For example, if a monitor is connected to a system using a VGA cable, the VGA cable must be moved to the next display to allow the mouse to move between the two displays."

NEW QUESTION 145

A user calls the help desk and reports a workstation is infected with malicious software. Which of the following tools should the help desk technician use to remove the malicious software? (Select TWO).

- A. File Explorer
- B. User Account Control
- C. Windows Backup and Restore
- D. Windows Firewall
- E. Windows Defender
- F. Network Packet Analyzer

Answer: AE

Explanation:

The correct answers are E. Windows Defender and A. File Explorer. Windows Defender is a built-in antivirus program that can detect and remove malicious software from a workstation. File Explorer can be used to locate and delete files associated with the malicious software¹

NEW QUESTION 147

A technician is working to resolve a Wi-Fi network issue at a doctor's office that is located next to an apartment complex. The technician discovers that employees and patients are not the only people on the network. Which of the following should the technician do to BEST minimize this issue?

- A. Disable unused ports.
- B. Remove the guest network
- C. Add a password to the guest network
- D. Change the network channel.

Answer: D

Explanation:

Changing the network channel is the best solution to minimize the issue of employees and patients not being the only people on the Wi-Fi network⁵

References: 3. Sample CompTIA Security+ exam questions and answers. Retrieved from <https://www.techtarget.com/searchsecurity/quiz/Sample-CompTIA-Security-exam-questions-and-answers>

NEW QUESTION 149

A user reports a computer is running slow. Which of the following tools will help a technician identify the issue?

- A. Disk Cleanup
- B. Group Policy Editor
- C. Disk Management
- D. Resource Monitor

Answer: D

Explanation:

Resource Monitor is a Windows utility that can be used to monitor and analyze the system resources and processes running on a computer. It can be used to identify and troubleshoot any issues that might be causing the computer to run slowly, such as CPU usage, memory usage, disk I/O, and network usage.

NEW QUESTION 153

Which of the following Linux commands would be used to install an application?

- A. yum
- B. grep

- C. ls
- D. sudo

Answer: D

Explanation:

The Linux command used to install an application is sudo. The sudo command allows users to run programs with the security privileges of another user, such as the root user. This is necessary to install applications because it requires administrative privileges¹

NEW QUESTION 158

A user reports that a PC seems to be running more slowly than usual. A technician checks system resources, but disk, CPU, and memory usage seem to be fine. The technician sees that GPU temperature is extremely high. Which of the following types of malware is MOST likely to blame?

- A. Spyware
- B. Cryptominer
- C. Ransormvare
- D. Boot sector virus

Answer: B

Explanation:

The type of malware that is most likely to blame for a PC running more slowly than usual and having an extremely high GPU temperature is a “cryptominer”. Cryptominers are a type of malware that use the resources of a computer to mine cryptocurrency. This can cause the computer to run more slowly than usual and can cause the GPU temperature to rise. Spyware is a type of malware that is used to spy on a user’s activities, but it does not typically cause high GPU temperatures. Ransomware is a type of malware that encrypts a user’s files and demands payment to unlock them, but it does not typically cause high GPU temperatures. Boot sector viruses are a type of malware that infects the boot sector of a hard drive, but they do not typically cause high GPU temperatures¹²

NEW QUESTION 162

A bank would like to enhance building security in order to prevent vehicles from driving into the building while also maintaining easy access for customers. Which of the following BEST addresses this need?

- A. Guards
- B. Bollards
- C. Motion sensors
- D. Access control vestibule

Answer: B

Explanation:

Bollards are the best solution to enhance building security in order to prevent vehicles from driving into the building while also maintaining easy access for customers⁴

References: 2. Bollards. Retrieved from <https://en.wikipedia.org/wiki/Bollard>

NEW QUESTION 166

A user reports that antivirus software indicates a computer is infected with viruses. The user thinks this happened while browsing the internet. The technician does not recognize the interface with which the antivirus message is presented. Which of the following is the NEXT step the technician should take?

- A. Shut down the infected computer and swap it with another computer
- B. Investigate what the interface is and what triggered it to pop up
- C. Proceed with initiating a full scan and removal of the viruses using the presented interface
- D. Call the phone number displayed in the interface of the antivirus removal tool

Answer: B

Explanation:

The technician should not proceed with initiating a full scan and removal of the viruses using the presented interface or call the phone number displayed in the interface of the antivirus removal tool¹²

Shutting down the infected computer and swapping it with another computer is not necessary at this point¹² The technician should not immediately assume that the message is legitimate or perform any actions without knowing what the interface is and what triggered it to pop up. It is important to investigate the issue further, including checking the legitimacy of the antivirus program and the message it is displaying.

NEW QUESTION 167

A laptop user is visually impaired and requires a different cursor color. Which of the following OS utilities is used to change the color of the cursor?

- A. Keyboard
- B. Touch pad
- C. Ease of Access Center
- D. Display settings

Answer: C

Explanation:

The OS utility used to change the color of the cursor in Windows is Ease of Access Center^{1r2}

The user can change the cursor color by opening the Settings app, selecting Accessibility in the left sidebar selecting Mouse pointer and touch under Vision, and choosing one of the cursor options. The user can

select Custom to pick a color and use the Size slider to make the cursor larger or smaller²

The Ease of Access Center in the Windows OS provides accessibility options for users with disabilities or impairments. One of these options allows the user to change the color and size of the cursor, making it more visible and easier to locate on the screen. The Keyboard and Touchpad settings do not offer the option to

change cursor color, and Display Settings are used to adjust the resolution and other properties of the display. Therefore, C is the best answer. This information is covered in the CompTia A+ Core2 documents/guide under the Accessibility section.

NEW QUESTION 170

A company wants to remove information from past users' hard drives in order to reuse the hard drives. Which of the following is the MOST secure method?

- A. Reinstalling Windows
- B. Performing a quick format
- C. Using disk-wiping software
- D. Deleting all files from command-line interface

Answer: C

Explanation:

Using disk-wiping software is the most secure method for removing information from past users' hard drives in order to reuse the hard drives. Disk-wiping software can help to ensure that all data on the hard drive is completely erased and cannot be recovered.

NEW QUESTION 175

A technician wants to enable BitLocker on a Windows 10 laptop and is unable to find the BitLocker Drive Encryption menu item in Control Panel. Which of the following explains why the technician is unable to find this menu item?

- A. The hardware does not meet BitLocker's minimum system requirements.
- B. BitLocker was renamed for Windows 10.
- C. BitLocker is not included on Windows 10 Home.
- D. BitLocker was disabled in the registry of the laptop

Answer: C

Explanation:

BitLocker is only available on Windows 10 Pro, Enterprise, and Education editions. Therefore, the technician is unable to find the BitLocker Drive Encryption menu item in Control Panel because it is not included in the Windows 10 Home edition.

NEW QUESTION 180

The Chief Executive Officer at a bank recently saw a news report about a high-profile cybercrime where a remote-access tool that the bank uses for support was also used in this crime. The report stated that attackers were able to brute force passwords to access systems. Which of the following would BEST limit the bank's risk? (Select TWO)

- A. Enable multifactor authentication for each support account
- B. Limit remote access to destinations inside the corporate network
- C. Block all support accounts from logging in from foreign countries
- D. Configure a replacement remote-access tool for support cases.
- E. Purchase a password manager for remote-access tool users
- F. Enforce account lockouts after five bad password attempts

Answer: AF

Explanation:

The best ways to limit the bank's risk are to enable multifactor authentication for each support account and enforce account lockouts after five bad password attempts. Multifactor authentication adds an extra layer of security to the login process, making it more difficult for attackers to gain access to systems. Account lockouts after five bad password attempts can help to prevent brute force attacks by locking out accounts after a certain number of failed login attempts.

NEW QUESTION 185

A manager reports that staff members often forget the passwords to their mobile devices and applications. Which of the following should the systems administrator do to reduce the number of help desk tickets submitted?

- A. Enable multifactor authentication.
- B. Increase the failed log-in threshold.
- C. Remove complex password requirements.
- D. Implement a single sign-on with biometrics.

Answer: A

Explanation:

Multifactor authentication (MFA) is a security measure that requires users to provide multiple pieces of evidence when logging in to an account or system. This can include a combination of something the user knows (e.g. a password or PIN), something the user has (e.g. a security token or smartphone) and something the user is (e.g. biometrics such as a fingerprint or face scan). By enabling MFA, the systems administrator can ensure that users are required to provide multiple pieces of evidence when logging in, making it more difficult for unauthorized users to gain access to the system. This can help reduce the number of help desk tickets submitted due to forgotten passwords.

NEW QUESTION 189

A developer is creating a shell script to automate basic tasks in Linux. Which of the following file types are supported by default?

- A. .py
- B. .js
- C. .vbs
- D. .sh

Answer:

D

Explanation:

<https://www.educba.com/shell-scripting-in-linux/>

NEW QUESTION 190

Security software was accidentally uninstalled from all servers in the environment. After requesting the same version of the software be reinstalled, the security analyst learns that a change request will need to be filled out. Which of the following is the BEST reason to follow the change management process in this scenario?

- A. Owners can be notified a change is being made and can monitor it for performance impact
- B. Most Voted
- C. A risk assessment can be performed to determine if the software is needed.
- D. End users can be aware of the scope of the change.
- E. A rollback plan can be implemented in case the software breaks an application.

Answer: A

Explanation:

change management process can help ensure that owners are notified of changes being made and can monitor them for performance impact (A). This can help prevent unexpected issues from arising.

NEW QUESTION 191

Someone who is fraudulently claiming to be from a reputable bank calls a company employee. Which of the following describes this incident?

- A. Pretexting
- B. Spoofing
- C. Vishing
- D. Scareware

Answer: C

Explanation:

Vishing is a type of social engineering attack where a fraudulent caller impersonates a legitimate entity, such as a bank or financial institution, in order to gain access to sensitive information. The caller will typically use a variety of techniques, such as trying to scare the target or providing false information, in order to get the target to provide the information they are after. Vishing is often used to gain access to usernames, passwords, bank account information, and other sensitive data.

NEW QUESTION 196

A technician is attempting to mitigate micro power outages, which occur frequently within the area of operation. The outages are usually short, with the longest occurrence lasting five minutes. Which of the following should the technician use to mitigate this issue?

- A. Surge suppressor
- B. Battery backup
- C. CMOS battery
- D. Generator backup

Answer: B

Explanation:

A battery backup, also known as an uninterruptible power supply (UPS), is a device that provides backup power during a power outage. When the power goes out, the battery backup provides a short amount of time (usually a few minutes up to an hour, depending on the capacity of the device) to save any work and safely shut down the equipment.

NEW QUESTION 197

An architecture firm is considering upgrading its computer-aided design (CAD) software to the newest version that forces storage of backups of all CAD files on the software's cloud server. Which of the following is MOST likely to be of concern to the IT manager?

- A. All updated software must be tested with alt system types and accessories
- B. Extra technician hours must be budgeted during installation of updates
- C. Network utilization will be significantly increased due to the size of CAD files
- D. Large update and installation files will overload the local hard drives.

Answer: C

Explanation:

The IT manager is most likely to be concerned about network utilization being significantly increased due to the size of CAD files. Backing up all CAD files to the software's cloud server can result in a large amount of data being transferred over the network, which can cause network congestion and slow down other network traffic.

NEW QUESTION 200

A technician is installing new software on a macOS computer. Which of the following file types will the technician MOST likely use?

- A. .deb
- B. .vbs
- C. .exe
- D. .app

Answer: D

Explanation:

The file type that the technician will MOST likely use when installing new software on a macOS computer is .app. This is because .app is the file extension for applications on macOS.

NEW QUESTION 204

A technician found that an employee is mining cryptocurrency on a work desktop. The company has decided that this action violates its guidelines. Which of the following should be updated to reflect this new requirement?

- A. MDM
- B. EULA
- C. IRP
- D. AUP

Answer: D

Explanation:

AUP (Acceptable Use Policy) should be updated to reflect this new requirement. The AUP is a document that outlines the acceptable use of technology within an organization. It is a set of rules that employees must follow when using company resources. The AUP should be updated to include a policy on cryptocurrency mining on work desktops.

NEW QUESTION 205

A help desk technician is troubleshooting a workstation in a SOHO environment that is running above normal system baselines. The technician discovers an unknown executable with a random string name running on the system. The technician terminates the process, and the system returns to normal operation. The technician thinks the issue was an infected file, but the antivirus is not detecting a threat. The technician is concerned other machines may be infected with this unknown virus. Which of the following is the MOST effective way to check other machines on the network for this unknown threat?

- A. Run a startup script that removes files by name.
- B. Provide a sample to the antivirus vendor.
- C. Manually check each machine.
- D. Monitor outbound network traffic.

Answer: C

Explanation:

The most effective way to check other machines on the network for this unknown threat is to manually check each machine. This can help to identify any other machines that may be infected with the unknown virus and allow them to be cleaned.

NEW QUESTION 208

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