

Salesforce

Exam Questions OmniStudio-Developer

Salesforce Certified OmniStudio Developer (SU21)



NEW QUESTION 1

A developer need to use the CONTIF function to process data entered by the user in an OmniScript. The output of the function needs to be displayed to the user immediately in the current step.

Based on best practice, what element should the developer use this function in?

- A. A Calculation Action element
- B. A Set Valueelement
- C. A formula element
- D. A Range element

Answer: C

NEW QUESTION 2

An OmniScript updates data from one Salesforce record, but when it completes, only some of the data is updated in Salesforce. A DataRaptor Load saves the data. What error could cause this behavior?

Choose 2 answers

- A. The fields that are not updated are read only in Salesforce.
- B. In the DataRaptor Load, in the Preview tab, the Record is from the wrong record type.
- C. The input JSON paths In the DataRaptor Load do not match the JSON from the OmniScript.
- D. ContextId is misspelled in the merge code thatpasses the RecordId to the DataRaptor

Answer: AC

NEW QUESTION 3

A developer examines data received from an external data source. The data is nested two levels down in the JSON structure. Which OmniStudio tool could the developer use to simplify this data?

- A. A guided workflow
- B. ADataRaptor Transform
- C. An HTTP Action Element
- D. An integration Procedure

Answer: B

NEW QUESTION 4

A developer needs to build a multi-step intake form. Each step must allow the user tocancel the intake at any time. The developer is using an LWC OmniScript to build the form.

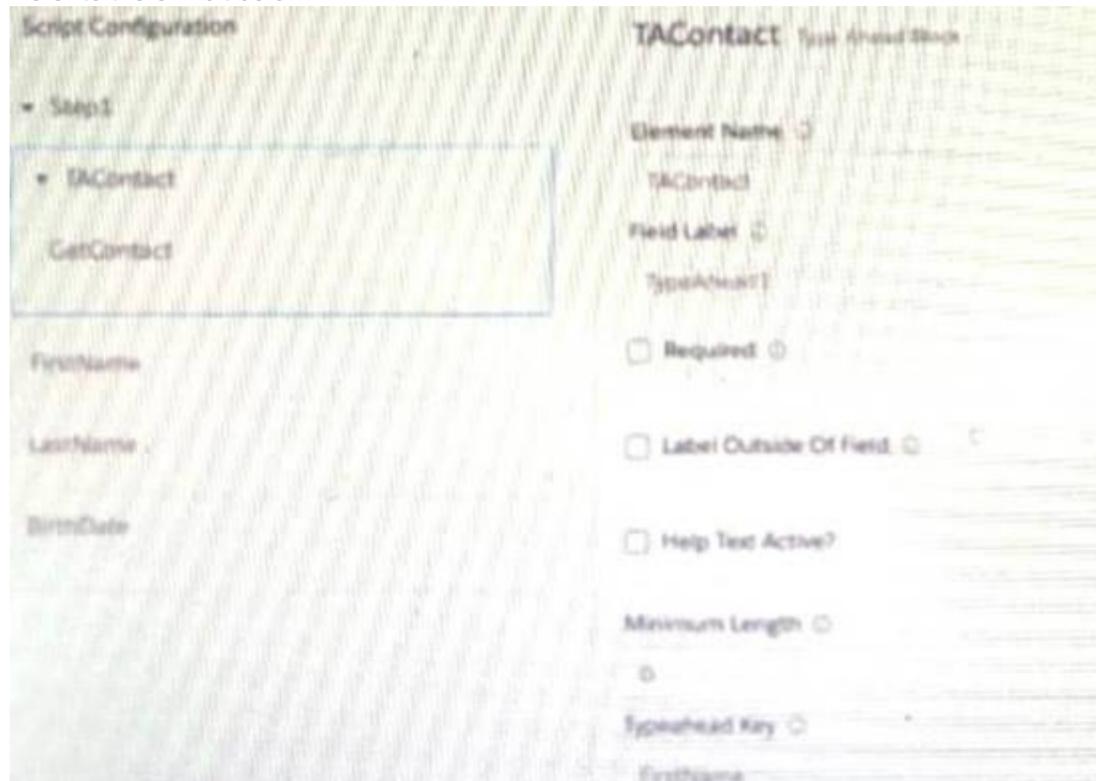
How should the developer implement the cancel functionality for all steps using the LWC OmniScript Designer?

- A. Check the Enable Cancel checkbox in the Setup tab under Cancel Options.
- B. Add a navigation Action inside each step and set the Component name to "Cancel",
- C. Add a navigation Action outside each step and set the Element Name to "Cancel",
- D. Add a navigation Action inside each step and set the ElementName to "Cancel",

Answer: A

NEW QUESTION 5

Refer to the exhibit below.



What is the reason that the fields fail to displaythe fetched data?

- A. Lookup Mode is selected in the properties of the Type Ahead Block.
- B. FirstName, LastName, and BirthDate are not placed inside the Type Ahead Block.
- C. The typeHead key is not in the correct format.
- D. Use Data JSON is Not selected in the properties of the Type Ahead Block.

Answer: B

NEW QUESTION 6

Refer to the following row-versioned calculation matrix.

| Version 1 | | | | |
|-----------|---------------|--------|--------------|------------|
| Input | Input | Output | RowStartDate | RowEndDate |
| State | County | Code | | |
| CA | San Francisco | CA-SF | Jan011980 | Jun301980 |
| CA | San Mateo | CA-SM | Jan011980 | Jun301980 |

| Version 2 | | | | |
|-----------|---------------|--------|--------------|------------|
| Input | Input | Output | RowStartDate | RowEndDate |
| State | County | Code | | |
| CA | San Francisco | CA-SF | Jan011980 | Jun301980 |
| CA | San Mateo | CA-SM | Jan011980 | Jun301980 |
| CA | Mountain View | CA-MV | Jul011980 | Dec311980 |

| Version 3 | | | | |
|-----------|---------------|--------|--------------|------------|
| Input | Input | Output | RowStartDate | RowEndDate |
| State | County | Code | | |
| CA | San Francisco | CA-SF | Jan011980 | Jun301980 |
| CA | San Mateo | CA-SM | Jan011980 | Jun301980 |
| CA | Mountain View | CA-MV | Jul011980 | Jan311980 |
| CA | San Carlos | CA-SC | Jul011980 | Dec311980 |

Color Yellow - represents the rows that are shared across versions.

The developer needs to delete the row that contains the Code CA-SF. If the developer deletes that row in Version 3, what is the result?

- A. The row is delete only in Version 3.
- B. The row is deleted In Versions 2 and 3 but will remain in Version1.
- C. The row is deleted in Version 3 and Version 1.
- D. The row is deleted in all versions

Answer: A

NEW QUESTION 7

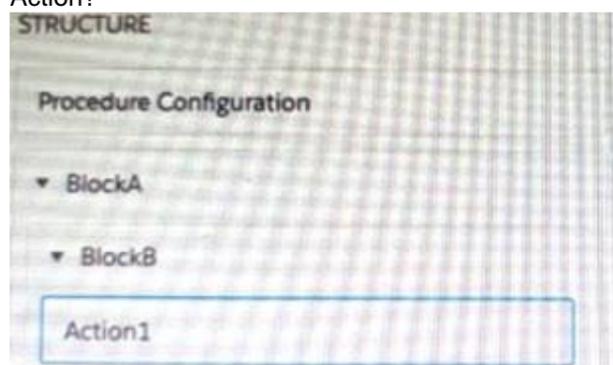
A developer needs to change some field labels on a FlexCard. The FlexCard is currently deployed to production. The developer that the best course of action is to version the FlexCard rather than cloning it. Which factor would lead the developer to this decision?

- A. The new version of the FlexCard will be used in a new Console, and the current version of the FlexCard should remain unchanged.
- B. Another team member is developing new action, fields and styling for the current version of the FlexCard.
- C. The new and current versions will be displayed together on the same target.
- D. All instance of the FlexCard must be updated with the changes.

Answer: B

NEW QUESTION 8

Refer to the exhibit below. In this integration production structure, what Send JSON Path would be used to send the Output of the Action1 element to a Remote Action?



- A. Action1: Block
- B. Block A
- C. Action1: Block
- D. Block A
- E. BlockA: Block
- F. Action 1
- G. BlockB: Block
- H. Action1

Answer: B

NEW QUESTION 9

A developer creates a FlexCard with five state elements. Four of the states have a condition. To test the FlexCard, the developer previews it using sample data that causes two of the states to have true conditions.

In this scenario, how will the developer know which state will display?

- A. The first state with true conditions sequence closest to the top of the FlexCard canvas will display.
- B. The first state with true nested condition, regardless of sequence in the FlexCard canvas, will display
- C. The state sequenced first in the FlexCard canvas will display.
- D. The first state with a true AND condition, regardless of sequence in the FlexCard canvas, will display.

Answer: C

NEW QUESTION 10

An integration Procedure uses an HTTP action to make a REST API call. The response from the REST API must be converted into a specific XML structure before sending it as an input to another external web service.

How should the developer configure the Integration Procedure to meet this requirement?

- A. Use a Remote Action that calls the XMLStreamReader class
- B. Use a Remote Action that calls the XMLStreamWriter class
- C. Use a DataRaptor Transform to convert JSON to XML
- D. Use a DataRaptor Extract and check the XML checkbox on the Output JSON Path.

Answer: C

NEW QUESTION 10

A developer needs to display the following information together on one FlexCard:

* Account name, address, phone number, website

* Primary contact first name, contact name, address, phone number, email

The account information must always be visible, and the contact information should only be visible as needed by the user.

What approach should the developer use to display the contact information on the card?

- A. Use a Datatable element
- B. Set the class "collapsible" on the block element
- C. Set the collapsible property on the block element
- D. Use a conditional FlexCard State

Answer: C

NEW QUESTION 14

A developer is troubleshooting an Integration Procedure with two elements: A Remote Action named FetchCart and a Response Action named ResponseCart.

In Preview, what JSON node shows the data sent to the Response Action?

- A. FetchCart
- B. Response
- C. ResponseCartDebug
- D. ResponseCart

Answer: C

NEW QUESTION 19

Which two of these options can a developer use to retrieve data from a Salesforce object? Choose 2 answers

- A. A DataRaptor Load Action
- B. A DataRaptor Extract Action
- C. A Lookup Input Element
- D. A DataRaptor or Post Action

Answer: BD

NEW QUESTION 24

Refer to the exhibit.

▼ SEND/RESPONSE TRANSFORMATIONS

| | |
|--|---|
| Send JSON Path ⓘ | Send JSON Node ⓘ |
| <input type="text" value="DRExtractAction:Account"/> | <input type="text" value="SecondaryAccount"/> |
| Response JSON Path ⓘ | Response JSON Node ⓘ |
| <input type="text"/> | <input type="text"/> |

A developer has configured an integration Procedure element with SEND/RESPONSE TRANSFORMATIONS as shown. Alternatively, how could the developer configure Additional input to send exactly the samedata? Assume that the developer checked Send Only Additional input.

- A)
- | Key | Value |
|------------------|---------------------------|
| SecondaryAccount | %DRExtractAction.Account% |
- B)
- | Key | Value |
|-------------------------|------------------|
| DRExtractAction.Account | SecondaryAccount |
- C)
- | Key | Value |
|---------------------------|------------------|
| %DRExtractAction.Account% | SecondaryAccount |

- A. Option A
- B. Option B
- C. Option C

Answer: C

NEW QUESTION 27

A developer creates an OmniScript to update billing information. After analyzing the different types of customer interactions that occur at the company, the developer determines updating billing information should be included in the majority of customer interactions, which are represented by more than 20 different FlexCards.

What is the most efficient way for the developer to configure the action that invokes the OmniScript?

- A. As an OS Action
- B. As a Custom Action
- C. As an OmniStudio Action
- D. As a Lightning Action

Answer: C

NEW QUESTION 31

A developer is configuring the API URL in an HTTP Action element within an Integration procedure. What is the merge code syntax for passing a Date node from an element named SetValue in the URL?

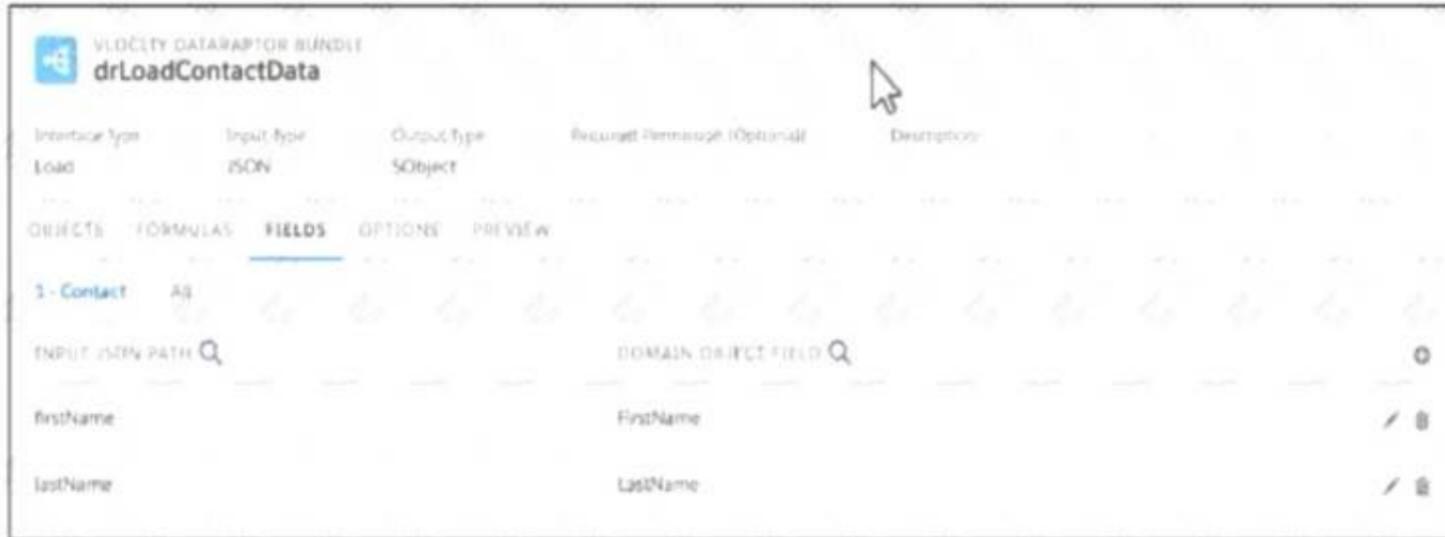
- A. x%SetValue.Date%
- B. (' SetValue') ['Date']
- C. %SetValue Date
- D. {(SetValue
- E. Date)}

Answer: C

NEW QUESTION 33

A developer has an existing DataRaptor Load that insert Contact records with inputs as LastName and firstName. The DataRaptor works as expected when previewed.

The developer creates an integration Procedure to test the DataRaptor and is using a SetValue element in the Integration Procedure to set the first name and last name for the contact record. The DataRaptor and Integration Procedure are set up as shown in the exhibit below.



When the developer executes the Integration procedure in preview, the following error message displays: Required fields are missing: [last Name]”. How should the developer address this issue?

- A. SetValueContactDetails should have been added to Additional input of DataRaptor Post Action in Integration Procedure
- B. The Set values Action Keys should include the DataRaptor Post Action element name path, e.g LoadContactDetails, lastname
- C. The DataRaptor Post Action in the integration procedure should have been executed before the Set Values Action
- D. The valid field names should be added in the Domain object field in the DataRaptor

Answer: A

NEW QUESTION 37

A developer has a requirement to create a child FlexCard that contain all of its parent FlexCard’s records in a Datatable.

- A. {Records[0]}
- B. {Records}
- C. {Params records}
- D. {recordId}

Answer: B

NEW QUESTION 42

An OmniScript displays data from an API using Integration Procedure, but some of the data is missing. Which two configuration errors could cause this? Choose 2 answers

- A. The element name for the missingdata does not match the JSON node key in the Integration Procedure Response.
- B. The Integration Procedure Preview Input Parameters do not match the JSON sent from the OmniScript.
- C. The JSOW sent from the Integration Procedure Action does not match any of the Original Input for the Integration Procedure
- D. The missing data is trimmed in the Integration Procedure Action Response JSON Path.

Answer: AD

NEW QUESTION 43

The OmniScript must retrieve device details stored in the Asset object and then call an external system to send troubleshooting commands via REST API to the device.

Which two OmniScript elements should the developer use to configure this functionality?

- A. DataRaptor Extract Action
- B. REST API Action
- C. Navigation Action
- D. SOQL Action
- E. HTTP Action

Answer: AE

NEW QUESTION 46

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