



## Microsoft

### Exam Questions PL-400

Microsoft Power Platform Developer

### NEW QUESTION 1

- (Exam Topic 1)

You need to select connectors for the app.

Which types of connectors should you use? To answer, drag the appropriate connectors to the correct requirements. Each connector may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

**Answer:** A

#### Explanation:

Box 1: Create a custom connector

A custom connector is a wrapper around a REST API (Logic Apps also supports SOAP APIs) that allows Logic Apps, Power Automate, or Power Apps to communicate with that REST or SOAP API.

Box 2: Use an AppSource connector

You can only retrieve the Customer, UnifiedActivity, and Segments entities through the Power Apps connector. Other entities are shown because the underlying connector supports them through triggers in Power Automate.

Scenario: Customer information is stored in the Accounts entity. Box 3: Use a native application function

You must produce a report that details the number of registrations for a day and send the report as a PDF to the management team.

Reference:

<https://docs.microsoft.com/en-us/connectors/custom-connectors/>

<https://docs.microsoft.com/en-us/dynamics365/customer-insights/audience-insights/export-power-apps>

### NEW QUESTION 2

- (Exam Topic 1)

You need to address the user interface issues.

What should you do? To answer, drag the appropriate actions to the correct issues. Each action may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

- A. Mastered
- B. Not Mastered

**Answer:** A

#### Explanation:

Box 1: Add `&ribbondebug=true` to the end of the application URL.

Scenario: The captions for the New and Save buttons do not render properly on the form.

You can use the an in-app tool called the Command Checker to inspect the ribbon component definitions to help us determine why the button is not rendered correctly.

To enable the Command Checker, you must append a parameter &ribbondebug=true to your D365 application URL. For example:

<https://yourorgname.crm.dynamics.com/main.aspx?appid=9ab590fc-d25e-ea11-a81d-000d3ac2b3e6&ribbondeb>

Box 2: Use the Ribbon Workbench Adding Buttons to Ribbons

Download and install Ribbon Workbench.

Select a suitable ICON for your button.

Create a solution.

Edit the button in Ribbon Workbench.

Publish and test.

Reference:

<https://support.microsoft.com/en-us/help/4552163/ribbon-troubleshooting-guide> <https://neilparkhurst.com/2015/10/19/adding-buttons-to-ribbons/>

### NEW QUESTION 3

- (Exam Topic 2)

You need to identify the execution mode that is being used for the ISV solution reported by User5. Which type of execution mode is in use?

- A. asynchronous
- B. atomicity
- C. transfer
- D. synchronous

**Answer: D**

#### Explanation:

User5 receives the error message: 'Endpoint unavailable' during a test of the technician dispatch ISV solution. When you choose to use a synchronous execution mode any failure will be reported back to the user of the application with an Endpoint unavailable error dialog informing the user that the webhook service endpoint may be configured incorrectly or is not available.

Reference:

<https://docs.microsoft.com/en-us/powerapps/developer/common-data-service/use-webhooks>

### NEW QUESTION 4

- (Exam Topic 2)

You need to ensure that Adventure Works Cycle can track information from visitors to bike fairs. What should you create?

- A. A workflow in Dynamics 365 Sales Engagement for capabilities leads
- B. A flow to capture customer data from the bike fair Power Apps in SharePoint and create a lead in Microsoft Teams.
- C. A flow that connects with the bike fair Power Apps to create a lead in Dynamic 365 Sales
- D. A Microsoft flow that generates a new customer record in SharePoint

**Answer: C**

#### Explanation:

By using a Dynamics 365 connector, you can create flows that initiate when an event occurs in Dynamics 365, or some other service, which then performs an action in Dynamics 365, or some other service.

Reference:

<https://docs.microsoft.com/en-us/power-automate/connection-dynamics365>

### NEW QUESTION 5

- (Exam Topic 4)

You are creating a model-driven app.

Users need to see only the entities in the app navigation that are relevant to their role and their method of accessing the app.

You need to restrict entities on the sub-areas in the SiteMap.

Which properties should you use? To answer, drag the appropriate properties to the correct requirements. Each property may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Box 1: Privileges

Privileges: This defines whether a subarea is displayed based on privileges available in any security roles that are assigned to the user.

Box 2: SKU

SKUs: Select the versions of Dynamics 365 that display this subarea. Box 3: Client

Client: Select the type of client that displays this subarea. Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/create-site-map-app>

**NEW QUESTION 6**

- (Exam Topic 4)

You need to complete a PowerApps component framework (PCF) control.

How should you define the order in the manifest? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

The order property specifies the order of a flexible item relative to the rest of the flexible items inside the same container.

Reference: [https://www.w3schools.com/jsref/prop\\_style\\_order.asp](https://www.w3schools.com/jsref/prop_style_order.asp)

**NEW QUESTION 7**

- (Exam Topic 4)

A company imports data from files.

The following code is created to import the files. (Line numbers are included for reference only.)

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Box 1: No

Need to set ContinueOnError=True. ContinueOnError: When true, continue processing the next request in the collection even if a fault has been returned from processing the current request in the collection. When false, do not continue processing the next request.

Box 2: No

ContinueOnError = true must be added before Requests = new OrganizationRequestCollection() on line 3. Example:

```
// Create an ExecuteMultipleRequest object.
```

```
requestWithResults = new ExecuteMultipleRequest()
```

```
{
```

```
// Assign settings that define execution behavior: continue on error, return responses. Settings = new ExecuteMultipleSettings()
```

```
{
```

```
ContinueOnError = false, ReturnResponses = true
```

```
},
```

```
// Create an empty organization request collection. Requests = new OrganizationRequestCollection()
```

```
};
```

Box 3: Yes

You can use the ExecuteMultipleRequest message to support higher throughput bulk message passing scenarios in Common Data Service. ExecuteMultipleRequest accepts an input collection of message Requests, executes each of the message requests in the order they appear in the input collection, and optionally returns a collection of Responses containing each message's response or the error that occurred.

Box 4: No

This is just for displaying the result. Reference:

<https://docs.microsoft.com/en-us/powerapps/developer/common-data-service/org-service/execute-multiple-reque>

#### NEW QUESTION 8

- (Exam Topic 4)

You are creating a business process flow for an organization's Request for Quote process. You need to ensure that the business process flow meets the company's requirements.

Which components should you use? To answer, drag the appropriate components to the correct requirements. Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes to scroll to view content. Select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

**Answer:** A

#### Explanation:

Box 1: Step

Each step represents a field where data can be entered.

Stages tell you where you are in the process, while steps are action items that lead to a desired outcome. Box 2: Branching condition

You can enhance a business process flow with branching. If you have the create permissions on business

process flows, you'll be able create business process flow with multiple branches by using the If-Else logic. Box 3: Stage

Each stage contains a group of steps. Reference:

<https://docs.microsoft.com/en-us/power-automate/business-process-flows-overview> <https://docs.microsoft.com/en-us/power-automate/enhance-business-process-flows-branching>

#### NEW QUESTION 9

- (Exam Topic 4)

A company creates a custom connector to use in a flow named Search Company.

When this custom connector is used, requests must be redirected to a different endpoint at runtime. You need to apply a policy to the custom connector to route calls to a different endpoint.

Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

- A. Mastered
- B. Not Mastered

**Answer:** A

#### Explanation:

Step 1: Select the Search Company custom connector in the Microsoft Flow portal under Custom connectors and select edit.

Login to the Microsoft Flow portal, and on right top corner click on the settings icon and then click on custom connectors option.

Step 2: Select the Definition tab

Policy template are available only for custom connectors. To use a policy template, open Power Automate portal and either create a new custom connector or edit an existing one.

In the custom connector wizard, select the Definition page.

From the Definition page, select New Policy.  
Etc.

Step 3: Select New Policy Reference:

<https://docs.microsoft.com/en-us/connectors/custom-connectors/policy-templates>

#### NEW QUESTION 10

- (Exam Topic 4)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

An organization has an Azure SQL Database instance that must be synchronized daily with data from Dynamics 365 Sales. A large amount of data might need to be synchronized on some days.

You need to reduce the time required to synchronize data. Solution:

Write a SSIS package to connect to the source and target.

Develop the SSIS package to find the records by the Modified on field.

Create or update the records in the database instance based on results.

Does the solution meet the goal?

A. Yes

B. No

**Answer: B**

#### Explanation:

Instead enable change tracking for entities that will be synchronized, and use the Data Export Service to sync data between the database and Dynamics 365 Sales.

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/enable-change-tracking-control-data-synchronization> <https://docs.microsoft.com/en-us/power-platform/admin/replicate-data-microsoft-azure-sql-database>

#### NEW QUESTION 10

- (Exam Topic 4)

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A Common Data Service (CDS) environment has two custom entities named Building code and Work item. Building code has a code date custom field and Work item has an elapsed time custom field. Construction workers use a consolidated custom form with data from both entities to fill in their daily work items.

A JavaScript library is used with these custom entities and fields to apply complex logic.

You need to ensure that the JavaScript library continues to function as originally designed if other developers expand the environment.

Solution: In form properties of the consolidated form, add the JavaScript library in the events tab and add the two custom fields to the dependent fields section of the non-event dependencies tab.

Does the solution meet the goal?

A. Yes

B. No

**Answer: B**

#### Explanation:

Instead, in the JavaScript library, add Building code with Code date and Work item with Elapsed time in the dependencies tab.

Reference:

<https://docs.microsoft.com/en-us/dynamics365/customerengagement/on-premises/developer/web-resource-depe>

#### NEW QUESTION 15

- (Exam Topic 4)

A bank uses a Common Data Service solution to manage clients.

Bank representatives perform client credit checks while the client is present. Credit checks may take up to five minutes to complete.

Bank policy dictates that the bank representative's app must stay blocked until credit checks are complete. You need to display a model-driven app while credit checks run to ask the bank representative and client to wait for the credit check to complete.

Which function should you use?

A. `Xrm.Navigation.openWebResource("prefix.myPoliteMessage.html")`

- B. Xrm.Navigation.openAlertDialog(myPoliteMessage)
- C. Xrm.Utility.openWebResource("prefix\_myPoliteMessage.html")
- D. Xrm.Utility.showProgressIndicator(myPoliteMessage)

**Answer:** D

**Explanation:**

showProgressIndicator displays a progress dialog with the specified message.

Any subsequent call to this method will update the displayed message in the existing progress dialog with the message specified in the latest method call.

The progress dialog blocks the UI until it is closed using the closeProgressIndicator method. So, you must use this method with caution.

Reference:

<https://docs.microsoft.com/en-us/powerapps/developer/model-driven-apps/clientapi/reference/xrm-utility/showp>

**NEW QUESTION 16**

- (Exam Topic 4)

You are researching integrations with several external systems. Each integration has different requirements.

You need to determine which data sources to use to meet each requirement.

What should you use? To answer, drag the appropriate data sources to the correct requirements. Each data source may be used once, more than one, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

answer is Virtual Entity

You cannot change the Entity primaryid field to some other field. CRM using GUID as the Primary key for each record.

If you definitely want to make some other field as Primary key, you could consider using Alternate Keys. Source:

<https://docs.microsoft.com/en-us/dynamics365/customerengagement/on-premises/developer/define-alternate-key>

The caveat being that Alternate Keys can be created for Virtual Entity

B. Answer is: Custom Connector All virtual entities are read-only. Source:

<https://docs.microsoft.com/en-us/dynamics365/customerengagement/on-premises/customize/create-edit-virtual-e>

C. Answer is: Virtual Entity

Rows based on virtual tables are available in all clients including custom clients developed using the Dataverse web services.

Source: <https://docs.microsoft.com/en-us/powerapps/maker/data-platform/create-edit-virtual-entities>

**NEW QUESTION 20**

- (Exam Topic 4)

A company manages capital equipment for an electric utility company. The company has a SQL Server database that contains maintenance records for the equipment.

Technicians who service the equipment use the Dynamics 365 Field Service mobile app on tablet devices to view scheduled assignments. Technicians use a canvas app to display the maintenance history for each piece of equipment and update the history.

Managers use a Power BI dashboard that displays Dynamics 365 Field Service and real-time maintenance data.

Due to increasing demand, managers must be able to work in the field as technicians. You need to design a solution that allows the managers to work from one single screen. What should you do?

- A. Add the maintenance history app to the Field Service Mobile app.
- B. Add the manager Power BI dashboard to the Field Service mobile app.
- C. Create a new maintenance canvas app from within the Power BI management dashboard.
- D. Add the maintenance history app to the Power BI dashboard.

**Answer:** D

**Explanation:**

Power BI enables data insights and better decision-making, while Power Apps enables everyone to build and use apps that connect to business data. Using the Power Apps visual, you can pass context-aware data to a canvas app, which updates in real time as you make changes to your report. Now, your app users can derive business insights and take actions from right within their Power BI reports and dashboards.

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/powerapps-custom-visual>

**NEW QUESTION 24**

- (Exam Topic 4)

You are creating a flow using the Common Data Service (CDS) connector. You need to select the appropriate triggers.

Which triggers should you use? To answer, drag the appropriate triggers to the correct scenarios. Each trigger may be used once, more than once, or not at all.

You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

#### NEW QUESTION 29

- (Exam Topic 4)

A fine arts school uses a custom canvas application based on the Common Data Service (CDS) platform.

Artists experience errors on their Artist canvas app and delays when switching pages. You need to identify the root causes of these issues.

Which troubleshooting methods should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Box 1: Site Map validation

When you validate the app, the app designer canvas shows you details about the assets that are missing. In the app designer, select Validate.

A notification bar appears and shows you whether the app has any errors or warnings. The notification bar shows warnings in cases where, for example, an entity has no forms or views, or the app doesn't contain any components. An error might appear if a site map isn't configured for the app.

Reference:

<https://docs.microsoft.com/en-us/dynamics365/customerengagement/on-premises/customize/validate-app>

<https://community.dynamics.com/crm/b/crminthefield/posts/monitoring-the-power-platform-canvas-driven-apps>

#### NEW QUESTION 30

- (Exam Topic 4)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution. Determine whether the solution meets the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

A university has implemented Dynamics 365 Customer Engagement. Several departments use opportunity records to bid for funding for projects within their own departments.

Each department's opportunities are not visible to other departments. However, there are times when two departments need to work together on an opportunity.

You need to configure the security to meet the business requirements.

Solution: Create a security role that has organization-level access to opportunities. Give this security role to all members of the two departments who need access.

Does the solution meet the goal?

- A. Yes
- B. No

**Answer:** B

**Explanation:**

Instead use access team templates and give access to members in the two departments. Reference:

<https://community.dynamics.com/crm/b/crmdevmigrationconfigandcustomization/posts/access-teams-and-acces>

#### NEW QUESTION 32

- (Exam Topic 4)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than once correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You are designing a one-way integration from the Common Data Service to another system.

You must use an Azure Function to update the other system. The integration must send only newly created records to the other system. The solution must support scenarios where a component of the integration is unavailable for more than a few seconds to avoid data loss.

You need to design the integration solution.

Solution: Register a service endpoint in the Common Data Service that connects to an Azure Service Bus queue.

Register a step at the endpoint which runs asynchronously on the record's Create message and in the portoperation stage.

Configure the Azure Function to process records as they are added to the queue. Does the solution meet the goal?

- A. Yes
- B. No

**Answer:** A

**Explanation:**

Microsoft Dataverse supports integration with Azure.

For the Dataverse and Azure connection to work, there must be at least one solution in an Azure Service Bus solution account, where the solution contains one or more service endpoints.

For a queue endpoint contract, a listener doesn't have to be actively listening. Reference:

<https://docs.microsoft.com/en-us/powerapps/developer/common-data-service/azure-integration>

**NEW QUESTION 35**

- (Exam Topic 4)

A client requires that the system send an email from a button on their customer contact form. You need to call the action from JavaScript.

Which two functions achieve this result? Each correct presents a complete solution. NOTE: Each correct selection is worth one point.

- A. Xrm.WebApi.online.createRecord()
- B. Xrm.WebApi.online.updateRecord()
- C. Xrm.WebApi.online.execute()
- D. Xrm.WebApi.online.executeMultiple()

**Answer:** C

**Explanation:**

You can execute action using Xrm.WebApi.online.execute in Dynamics 365 CRM V9.0. Reference:

<https://carldesouza.com/calling-a-dynamics-365-action-from-javascript-using-xrm-webapi-online-execute/>

**NEW QUESTION 37**

- (Exam Topic 4)

You are developing a Web API for a company.

You need to implement the appropriate operations to meet the company's requirements. What should you implement? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Box 1: Functions

Box 2: Actions

Box 3: Complex types

Complex types are keyless named structured types consisting of a set of properties. Complex types are commonly used as property values in model entities, or as parameters or return values for operations.

Reference:

<https://docs.microsoft.com/en-us/powerapps/developer/common-data-service/webapi/web-api-types-operations#>

#### NEW QUESTION 41

- (Exam Topic 4)

Five high schools test a custom app from AppSource. They provide feedback that the Course credit entity should include additional fields that cover information shared by the schools.

You do not have access to each high school organization.

Each high school administrator must be able to apply the updates to the Course credit entity. You need to deliver a custom program that creates the additional fields.

Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

- A. Mastered
- B. Not Mastered

**Answer:** A

#### Explanation:

Step 1: Call the login logic.

Step 2: Retrieve the Course credit entity metadata by using RetrieveEntityRequest with EntityFilters = Attributes and LogicalName. The RetrieveEntityRequest.EntityFilters property gets or sets a filter to control how much data for the entity is retrieved.

Step 3: Define the AttributeMetaData for each new field.

Step 4: Call the RetrieveAttributeRequest with LogicalName for each new field.

The RetrieveAttributeRequest contains the data that is needed to retrieve attribute metadata. Reference:

<https://docs.microsoft.com/en-us/dotnet/api/microsoft.xrm.sdk.messages.retrieveentityrequest.entityfilters?view>

#### NEW QUESTION 46

- (Exam Topic 4)

You are developing an app that uses Common Data Service.

You must integrate Common Data Service with a new web application. You must allow the new web application to display data from Common Data Service.

You build a single-page web application using the Web API. You need to authenticate your app using OAuth.

What should you use?

- A. Windows Communication Foundation (WCF)
- B. Cross-Origin Resource Sharing (CORS)
- C. Microsoft Authentication Library (MSAL)
- D. Kerberos authentication
- E. Active Directory Authentication Library (ADAL)

**Answer:** E

#### Explanation:

Ref: <https://docs.microsoft.com/en-us/azure/active-directory/develop/msal-overview>

#### NEW QUESTION 51

- (Exam Topic 4)

A developer must register a step using the Plug-in registration tool.

You need to associate the correct Event Pipeline Stage of Execution with its purpose.

Which stage should you associate with each description? To answer, drag the appropriate stages to the correct descriptions. Each stage may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

The event pipeline allows you to configure when in the event the plug-in code will execute. The event pipeline is divided into the following events and stages: Box 1: PreValidation

Pre-event/Pre-Validation

This stage executes before anything else, even before basic validation if the triggering action is even allowed based on security. Therefore, it would be possible to trigger the plug-in code even without actually having permission to do so and great consideration must be used when writing a pre-validation plug-in. Also, execution in this stage might not be part of the database transaction.

Examples:- security checks being performed to verify the calling or logged on user has the correct permissions to perform the intended operation.

Box 2: PreOperation Pre-event/Pre-Operation

This stage executes after validation, but before the changes has been committed to database. This is one of the most commonly used stages.

Example uses:

If and "update" plug-in should update the same record, it is best practice to use the pre-operation stage and modify the properties. That way the plug-in update is done within same DB transaction without needing additional web service update call.

Box 3: PostOperation

Plug-ins which are to execute after the main operation. Plug-ins registered in this stage are executed within the database transaction.

This stage executed after changes have been committed to database. This is one of the most used stages. Example uses:

Most of the "Create" plugins are post-event. This allows access to the created GUID and creation of relationships to newly created record.

Reference:

<https://community.dynamics.com/crm/f/microsoft-dynamics-crm-forum/216569/ms-crm-plugin-execution-pipeli>

**NEW QUESTION 56**

- (Exam Topic 4)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

An organization has an Azure SQL Database instance that must be synchronized daily with data from Dynamics 365 Sales. A large amount of data might need to be synchronized on some days.

You need to reduce the time required to synchronize data. Solution:

Enable change tracking for entities that will be synchronized.

Implement a console application that queries for changes.

Does the solution meet the goal?

- A. Yes
- B. No

**Answer:** B

**Explanation:**

Instead use the Data Export Service to sync data between the database and Dynamics 365 Sales. References:

<https://docs.microsoft.com/en-us/power-platform/admin/enable-change-tracking-control-data-synchronization>

**NEW QUESTION 58**

- (Exam Topic 4)

A company implements Dynamics 365 Customer Service. The company deploys synchronous plug-ins for the PreOperation and PostOperation stages on create and for the PostOperation stage on update for processing different case type.

Users experience errors when updating cases. The plug-in trace log files show that the PosOperation plug-in update of case times out after two minutes.

You perform basic testing and discover that this plug-in is triggered on every update of a case. You examine the code and discover that the plug-in retrieves all columns for the updated case record performing its work.

You need to reduce the number of errors. You need to achieve this goal with the test amount of changes. Solution: In the Plug-in Registration tool, update the plug-in step and increase the Execution Order. Does the solution meet the goal?

- A. Yes
- B. No

**Answer:** B

**NEW QUESTION 63**

- (Exam Topic 4)

A company is creating a new system based on Common Data Service. You need to select the features that meet the company's requirements.

Which options should you use? To answer, drag the appropriate options to the correct requirements. Each option may be used once, more than once, or not at all.

You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Box 1: self-referential relationship Box 2: connection

There are other less formal kinds of relationships between records that are called connections. For example, it may be useful to know if two contacts are married, or perhaps they are friends outside of work, or perhaps a contact used to work for another account. Most businesses won't generate reports using this kind of information or require that it is entered, so it's probably not worthwhile to create entity relationships.

Box 3: one-to-many relationship Box 4: many-to-many relationship Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/common-data-service/create-edit-entity-relationships>

**NEW QUESTION 67**

- (Exam Topic 4)

An organization uses Dynamics 365 Sales. The organization has accounting and customer service departments. You must restrict users in customer service from being able to change the value of the balance field on the Contact records. The accounting team must be the only team able to edit this field.

You need to create the appropriate solution without any customizations. What should you do first?

- A. Enable field security for the balance field and grant the customer service team read and update permissions.
- B. Create a customer service form and role and make the balance field read-only.
- C. Enable field security for the balance field and grant the accounting team read permissions.
- D. Enable field security for the balance field and grant the customer service team read permissions.

**Answer:** D

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/dynamics365/customer-service/create-design-forms-customer-service-hub>

**NEW QUESTION 68**

- (Exam Topic 4)

A company implements Dynamics 365 Customer Service. The company deploys synchronous plug-ins for the PreOperation and PostOperation stages on create and for the PostOperation stage on update for processing different case type.

Users experience errors when updating cases. The plug-in trace log files show that the PostOperation plug-in update of case times out after two minutes.

You perform basic testing and discover that this plug-in is triggered on every update of a case. You examine the code and discover that the plug-in retrieves all columns for the updated case record performing its work.

You need to reduce the number of errors. You need to achieve this goal with the test amount of changes. Solution: In the Plug-in Registration tool, set filtering attributes on the plug-in to only Case Type filed. Does the solution meet the goal?

- A. Yes
- B. No

**Answer:** B

**NEW QUESTION 70**

- (Exam Topic 4)

You need to develop a set of Web API's for a company.

What should you implement? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Box 1: Functions

most functions and services that are stateless and do not have side effects. Box 2: Actions

Actions can have side effects. Box 3: Complex types

Reference:

<https://docs.microsoft.com/en-us/powerapps/developer/common-data-service/webapi/use-web-api-actions>

**NEW QUESTION 71**

- (Exam Topic 4)

You fix a bug in the code of your application, which is currently on version 10.0.2.1. You need to publish an updated version of the solution.

Which version identifier should you use?

- A. 10.0.3.1
- B. 10.0.2.2
- C. 10.1.0.2
- D. 11.0.0

**Answer:** A

**Explanation:**

The version number are <major>.<minor>.<build>.<revision>.

When we create patches in Dynamics 365, the system will automatically increment the build version (you can overwrite the chosen number when you create the patch). For example, if our solution starts at 1.0.0.0, we export it to become 1.0.0.1. We then create a patch, and the version of the patch is 1.0.1.1. If we export it now, it might become 1.0.1.2. In all cases, the build or version number has been incremented. Patches require the build or version number to increment, but not the major or minor version.

Reference:

<https://carldesouza.com/how-solution-version-numbers-work-in-the-microsoft-power-platform/>

**NEW QUESTION 73**

- (Exam Topic 4)

A company has a development environment and a production environment. The production environment has several third-party managed and unmanaged solutions that made changes to the Contact main form.

You create a new solution in the development environment. You add the Contact entity and the Contact main form to the solution. You create a custom field on the Contact entity.

What happens when you perform these actions and import the solution into the production environment? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Box 1: The field is appended to the end of the existing section.

When you add new elements to a form that is to be merged, we recommend that you include your new elements within new container elements (tabs or sections). Additions to any container will be appended to the end of the container. For example, fields added to a section will be positioned at the end of the section.

Box 2: The field is added in a new section.

Box 3: The field is inserted in the middle of the existing section Reference:

[https://docs.microsoft.com/en-us/previous-versions/dynamicscrm-2016/developers-guide/gg309329\(v=crm.8\)](https://docs.microsoft.com/en-us/previous-versions/dynamicscrm-2016/developers-guide/gg309329(v=crm.8))

#### NEW QUESTION 78

- (Exam Topic 4)

A university has implemented Dynamic 365 Sales. Several department use opportunity records to bid for funding for project within their departments.

Each department's opportunities are not visible to other departments. However, there are times two departments needs to work together on an opportunity.

You need to configure the security to meet the business requirements.

Solution: Use position hierarchy security and define the two departments as positions. Does the solution meet the goal?

A. Yes

B. No

**Answer: B**

#### NEW QUESTION 81

- (Exam Topic 4)

You are troubleshooting Power Apps solutions.

You need to determine the cause for the identified issues.

What is the root cause for each issue? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

A. Mastered

B. Not Mastered

**Answer: A**

#### Explanation:

Box 1: A canvas app in the first solution has errors.

Failures that occur during background processing of the analysis will fail with 'Couldn't be completed' status and return an error message in the Power Apps portal as well as send email notification to the requestor.

Selecting the portal notification will link to this page of common issues for further troubleshooting. If one of the provided common issues does not resolve the problem, a reference number is also returned. Provide this reference number to Microsoft Support for further investigation.

Box 2: The code uses the following rule: web-use-strict-mode

web-use-strict-mode is able to throw a SyntaxError before the script is executing. Example:

The reason is JavaScript lets you compare different variable types but this can have unexpected results, so by using the strict === it compares the same type and won't have unexpected results this gets a warning

entity.field == "Line1" Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/common-data-service/common-issues-resolutions-solution-c>

#### NEW QUESTION 86

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